

Monthly Maintenance Report

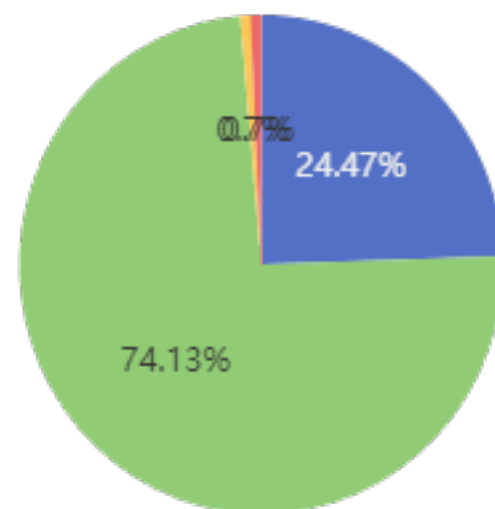
August - September 2023

Help desk Tickets

- Tickets created during period: **143**
Of them closed: **106**
Still open: **37**
Tickets that were reopened: **7**
Average time spent: **0h 02m 29s**
Average response time: **20h 07m 17s**
Average duration: **25h 36m 35s**

Status

- 35 - New
- 106 - Resolved
- 1 - In progress
- 1 - Parts on Order



Tasks Completed

- Installed a new bottle fill station on the Black Canyon side due to the new partition that was built in the Southwest portion of the hall.
- We added an additional small toilet and lowered the sink in the middle modular.
- The perimeter fence was installed around the modular area for security.
- Installed a new basketball hoop winch at EHS due to the current one not operating.
- Cleaned the coils on the chillers. One at EHS and the one at Butte View Complex.
- Smoothed out the holes in the dirt portion of the High school parking lot.
- Completed multiple tasks within the modulars for the staff.
- Installed a blower motor for the Shadow Butte office.
- Treated most of the grounds for billbugs.
- Performed our by annual air filter change out
- Closed 106 helpdesk tickets out of 143
- High Mark Mechanical replaced one of the compressors in the Carberry gym AC unit.
- High Mark Mechanical replaced the compressor on an AC unit at the West end of EMS

Upcoming Projects

- EMS second floor bathroom plumbing remodel has started (9-6-23)
- We are starting to gear up for irrigation season ending
- We are also looking at the mowing season coming to an end which we will start to service the mowers for next year.
- The swing gate for the back entrance to the EHS parking lot will be installed with in the next few weeks.