

Frequently asked questions

GENERAL



We've brought the clinic to you – at work. Your Well@Work clinic is a lot like your regular clinic, but free! You can also get most prescriptions at no cost to you. Want to know a little more? Check out these frequently asked questions.

What's the Well@Work clinic?

It's a HealthPartners medical clinic at the Stillwater High School that's provided at no cost to you and your dependents if you're on the health plan. Everything that's done at the clinic is available to you for FREE! You can also get most prescriptions at no cost to you.

What can I be seen for at the Well@Work clinic?

You can go to the Well@Work clinic for many of the conditions you see your primary care doctor for. This includes:

- Preventive care
- Chronic condition management
- Prescriptions
- Lab tests
- Cold and flu
- Seasonal allergies
- Sinus infections
- Strep throat
- Ear infections
- Minor injuries
- Immunizations and more

What medicines can I get at the Well@Work clinic?

Many of the medicines prescribed at the Well@Work clinic will be generic. This includes antibiotics, anti-inflammatories, blood pressure and cholesterol prescriptions. Specialty, brand name and narcotic pain medicines won't be available at the clinic.

Can I get a prescription if I'm not being treated at the Well@Work clinic?

Prescriptions will only be given for conditions treated at the Well@Work clinic. Make an appointment to see if your condition can be treated at the clinic.

Does the Well@Work clinic take walk-in appointments?

Because there's only one person staffing the clinic, you'll need to make an appointment to be seen at the Well@Work clinic. To make an appointment, call the appointment center at **952-967-7661**. After you've been seen once, you can make appointments online by visiting **healthpartners.com** and logging on to your *myHealthPartners* account.



952-967-7661

For more information

| healthpartners.com

Stillwater High Schools- Door 31S
5701 Stillwater Blvd N
Stillwater, MN 55082

What if I need to talk about more than one concern at my appointment?

When you call to schedule your appointment, just ask for an extended visit. This 40-minute visit will allow for more time to discuss your concerns. If you have multiple questions, you might be asked to schedule a second appointment on another day.

What can't I be seen for at the Well@Work clinic?

Complicated or potentially serious health conditions need to be managed by your primary care provider. If you're having new serious symptoms, you might need to be seen at an urgent care or emergency room. Well-child exams for children under age 11 can't be done at the clinic, but children age 18 months and older can be seen at the clinic for other concerns.

If you have questions about what you can be seen for at the Well@Work clinic, call the appointment center at **952-967-7661**.

Can I have my annual physical done at the Well@Work clinic?

Yes. Preventive care is important and available at no cost. These appointments are scheduled for 40 minutes. Please ask for extra time if you have several concerns to discuss. Pre-op physicals are also available for patients up to age 49.

Where can I get more information?

Visit healthpartners.com/wellatwork/Stillwater for more information. We also encourage you to make an appointment at the Well@Work clinic to discuss your health and prescription needs. The Well@Work clinic is here to help you save time and money by offering care and common prescriptions on-site. It's not meant to replace your primary care provider or regular pharmacy.

