



TAMALPAIS UNION HIGH SCHOOL DISTRICT

How to Access Language Line

Our District has contracted with [Language Line](#) (an interpretation service) again this school year, to continue to enhance our ability to communicate with ALL TUHSD students and families. We have access to interpreters fluent in 240+ languages 24/7/365. Accessing a Language Line interpreter is fast and easy! See below for details on interpretation options. We hope this service will help us meet the needs of more of our students.

To access a Language Line Interpreter (Audio Only):

At the beginning of the call, briefly tell the interpreter the nature of the call. Once connected, speak directly to the student or family, not to the interpreter, and pause at the end of a complete thought. Please note, to ensure accuracy, your interpreter may sometimes ask for clarification or repetition.

You can access them for audio interpretation in two ways:

- Call the number below and speak with an interpreter on speaker phone while meeting in person with a student or family
- Call the number below and then add the student and family to your conference call

Directions:

1. Dial 1-866-874-3972
2. Provide Client ID #536480
3. Indicate Language
4. Provide School Number (the school where student attends)
 - Redwood: 54
 - Archie Williams: 53
 - Tam: 52
 - San Andreas: 55
 - Tamiscal: 56
 - District Office: 01
5. Provide Department Number:
 - Administration: 2700
 - Counseling Department: 3110
 - Wellness: 3140
 - School Psychologists: 3120
 - Special Education: 6500
 - ELL: 1210
 - English 10
 - Social Studies 20
 - World Language 30
 - Math 40
 - Science 50
 - Fine Arts 60
 - College & Career 70

Once connected with Interpreter:

- They will provide you with their name and ID #
- Please provide interpreter with your name

Please note: Charges are per minute and we will have a log of who and when services are used with TUHSD students and families.



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Virtual Interpreting Options on Video Conference Platforms Available:

1. Audio / Telephonic Interpreting on Zoom via Zooms *invite by phone feature* or connecting via phone for audio and using conference hold or add a call.
2. Virtual OnSite Interpretation (VOSI) allows you to pre-schedule interpreters to appear on Teams, or Zoom or Webex for two-hour minimum appointments and show up on your virtual meeting.