

Care Solace Family Informational Flyer

Dear Families,

We are committed to the well-being of our students, staff, and families to create a safe and healthy learning environment. In support of our ongoing commitment, we partnered with Care Solace to provide an additional layer of care for our school community.

Care Solace helps individuals find mental health care providers and substance use treatment centers. Their Care Companion™ team is available 24 hours per day, 7 days per week, and 365 days per year to quickly connect you to carefully verified providers in your community.

Students, staff, and families may access Care Solace services in two ways:

- **Call (888) 515-0595** at any time. Support is available in 200+ languages. A dedicated Care Companion™ will help you every step of the way to research options, secure appointments, and follow up to make sure it is a good fit.
- For an anonymous search, answer a few questions to get matched with an extensive list of care providers at www.caresolace.com/hershevsd.

Care Solace is now available for use **at no cost to you**. They will connect you with providers accepting all medical insurances including Medicaid, Medicare, and sliding scale options for those without insurance. All information entered on the Care Solace tool is completely confidential and securely stored.

If you are interested in counseling-related services for your child, yourself, or another family member, please contact Care Solace for valuable assistance. This is a complimentary resource provided by Derry Township School District.

Please note, this service is an optional resource available by choice and is not mandatory to use. Care Solace is not an emergency response service or mental health services provider. In the event of a life-threatening emergency, please call 9-1-1 or the National Suicide Hotline 9-8-8. Information on individual treatment providers is gathered by Care Solace based on criteria such as geographic proximity, whether the provider accepts the authorized user's insurance, and whether the provider is accepting new patients. The school district does not recommend, endorse, promote, or refer to any of the individual treatment providers.

In addition to this partnership, please also note that the Hershey Intervention and Prevention (HIP) Program, Derry Township School District's Student Assistance Program, for students in grades K-12, continues to accept referrals for students experiencing barriers to their learning school/life success. This program provides both in-school supports and referrals for out of school resources. One of the resources available is the School Based Outpatient Therapy provided by CSG (Community Services Group). CSG is licensed as a satellite of their agency to provide outpatient therapy in each of our school buildings.

Derry Township School District continues to look for ways to address the needs of our students and provide a safe and secure learning environment. We hope you find this information helpful. If you have any questions, please don't hesitate to reach out to the school counselor in your child's building, the principal, or Lisa Sviben-Miller, Director of Safe and Supportive Schools.