



ACCESSING YOUR DONOR PORTAL

Access your donor portal using a web browser or by using the TBC NOW app.

If using a browser visit thebloodconnection.org and click on the **DONOR PORTAL** button on the upper, right-hand corner of the page. If using the app, download from the App Store or Google Play.

Then proceed to log in using your TBC username and password.

If you do not already have an account, click where it says: “Don’t have an account? Create one now.”

CREATING AN ACCOUNT

Create an account using your first and last name and Donor ID number that you used at the time of your donation.

REDEEM YOUR REWARDS

Select the **Online Store**.

Select an eGift card of your choice and click:

Add to Cart

Proceed to Checkout

Submit Order

Once the order is submitted, you should receive your eGift card within 5-10 minutes in your email.

TROUBLESHOOTING

If you have not received your eGift card in your email, check your spam or junk mail for an email from noreply@tangocard.com.

A reminder that these are eGift cards, you will **NOT** receive a physical gift card.

If you are creating your account, it could take up to 24 hours following your donation for our system to sync all new data from that day.

It could take up to 30 minutes following your donation for your points to show in your TBC account.

Please use the same first and last name that you gave at the time of your donation when creating your account for the first time to avoid any errors.

If you have any further questions, please refer to the TBC Rewards Line at (864) 751-1154 or email tbcrewards@thebloodconnection.org.

**eGift cards have no cash value and are non-transferrable.*

GET STARTED WITH YOUR DONOR PORTAL



TBC NOW



**THE BLOOD
CONNECTION**

Your Community Blood Center