



## Fayetteville City Schools

# Skyward Family Access Login Tutorial

---

In order to access the Fayetteville City Schools Family Access Page, you will need to know your Skyward Family Access Login including your Skyward User Name and Password.

***If you do not know your Skyward Family Access Login***, you may use the following steps to retrieve your Skyward Family Access User Name and Password.

**The district must have a valid email address on file in order for you to retrieve your Skyward Family Access Login credentials.** Contact your child's school to update your email address if necessary.

1. Navigate to any of the Fayetteville City Schools websites (fcsboe.org, fhs.fcsboe.org, fms.fcsboe.org, or ras.fcsboe.org).
2. Once you are on one of the websites, look on the top bar for "Skyward". Click on it.
3. The next screen will display the Skyward Family Access Login Screen. To retrieve your Skyward Family Access Login credentials, click on the "Forgot your Login/Password?"
4. After clicking on "Forgot your Login/Password?" you will be prompted to enter your primary email address. Click on the "I'm not a robot" box and enter your email address. Then click on Submit.

***If you do not have a valid email address on file with the district, you need to contact your child's school or email Mr. Giffin the email address information.***

5. Log into your email account and find the message to reset your password.
6. Open the email and follow the directions to retrieve your Skyward Family Access credentials.

Please contact Steve Giffin at [giffins@fcsboe.org](mailto:giffins@fcsboe.org) or call 931-433-5542 if you need any additional assistance with your Skyward Family Access Account.