City of Medford

Regulation 5: Solid Waste and Recyclable Removal/ Septic/ Offal/ Medical Waste/ Grease Rendering, Transportation and Dumpster Permitting & Operation Regulations

5.1 AUTHORITY

These regulations are shall be effective on and after the publication date and shall remain so until modified or amended by the City of Medford Board of Health. They are enacted under authority which includes, but is not limited to, Massachusetts General Laws, Chapter 111, Section 31, and 31B, 310 CMR (Code of Massachusetts Regulations) 11.02, and 310 CMR 19.00 et seq.. Board of Health regulations are an exercise of power under which the various levels of government are responsible for protection of the public health, safety, welfare, and the environment.

5.2 PURPOSE

These regulations of the Board of Health have been enacted for the purpose of protection of the citizens of the City of Medford and also the protection of the public health and the environment.

5.3 DEFINITIONS

ABUTTER means the owner of land sharing a common boundary or corner with the site of the proposed activity in any direction, including, but not limited to, land located directly across a street, way, creek, river, stream, brook, or canal.
ADJACENT AREA means a parcel of land contiguous to a site or in close enough proximity to be directly impacted by water, air or soil borne pollutants, not exceeding a ½ mile radius from the site.
ADVERSE IMPACT means an injurious impact which is significant in relation to the public health, safety, or environmental interests being protected.
CONSTRUCTION AND DEMOLITION WASTE means the waste building materials and rubble resulting from the construction, remodeling, repair or demolition of buildings, pavements, roads, or other structures. Construction and demolition waste includes but is not limited to concrete, bricks, lumber, masonry, road paving materials, rebar, and plaster. They may not have paint or be impregnated with any substance. The rubble shall not be mixed with or contaminated by any other wastes or debris.
FACILITY means an established site or works, and other appurtenances thereto, which is, has been or will be used for the handling, storage, transfer, processing, treatment, or disposal of solid waste including all land, structures and improvements which are directly related to solid waste activities.
FOOD MATERIAL means source separated material produced form human food preparation and consumption activities at homes, restaurants, cafeterias, or dining halls which consists of fruits, vegetables and grains, fish and animal products and byproducts, and soiled paper unsuitable for recycling.
HANDLING AREA means an area used for the transfer, storage, processing, or treatment of solid waste, excluding weigh stations or access roads.

HANDLING FACILITY means any facility that is not a disposal facility, for example transfer stations, storage facilities and other facilities used primarily for the storage, processing, or treatment of solid waste. (“Handling facility” including recycling facilities and composting facilities that are required to obtain a site assignment pursuant to 310 CMR 16.05)

HAZARDOUS WASTE shall mean any waste that is defined and regulated under 310 CMR 30.00.

INFECTIONOUS WASTE MEANS “Infectious Waste or Physically Dangerous Medical or Biological Waste” as defined in 105 CMR 480.000, Department of Public Health, State Sanitary Code and includes: blood and blood products; pathological waste; cultures and stocks of infectious agents and associated biologicals; contaminated animal carcasses, body parts and bedding; sharps; and biotechnological by-product effluents.

MERCURY DISPOSAL Prohibition shall mean Disposal Prohibition Provision of the Mercury Management Act (Chapter 190 of the Acts of 2006). Effective May 1, 2008, mercury-added products cannot be disposed of in Solid Waste. The law also prohibits any Solid Waste collector from collecting as Solid Waste the contents of a Solid Waste container that the collector knows (or reasonably should know) includes one or more mercury-added products.

LEAF and YARD WASTE shall mean any deciduous and coniferous seasonal deposition, grass clippings, weeds, hedge clippings, garden materials and brush.

RECYCLABLES shall mean a material that is banned from disposal in the Commonwealth of Massachusetts pursuant to 310 CMR 19.017: Waste Bans. Mixed paper, cardboard, glass, metal, and plastic containers are priority materials of this regulation.

PERMIT HOLDER shall mean any person(s) or company which has applied for and obtained the appropriate permit to collect and transport solid waste within the limits of the City of Medford.

PERSON(S) means any individual, partnership, association, firm, company, corporation, department, agency, group, public body, (including a city, town, district, county, authority, state, federal, or other governmental unit) or any other entity responsible in any way for an activity subject to 310 CMR 16.00, but not including an agency of the Commonwealth.

PRIVATE WATER SUPPLY means a well used as a source of drinking water supplying a non-public water system with any volume of groundwater from any source.

REFUSE COLLECTION VEHICLE shall mean any vehicle used for the delivery and transportation of SOLID WASTES. Said vehicle shall be in a safe, clean condition and in good repair.

SOLID WASTES OR WASTE means useless, unwanted, or discarded non-recyclable solid and liquid wastes, excluding items restricted from disposal in Massachusetts, as defined by Table 310 CMR 19.017 (3) of the Massachusetts' Solid Waste regulations (310 CMR 19.017)

SOLID WASTE MANAGEMENT FACILITY (see “Facility”)

STORAGE means the temporary containment of solid waste or compostable or recyclable materials in a manner which does not constituting disposal.

STORAGE FACILITY means a handling facility where solid waste is temporary stored in a manner that does not constitute disposal.
TEMPORARY PORTABLE SANITATION UNITS means that they are to be used only in construction sites, outdoor festivals, and events, etc. for a period of not to exceed 90 days in any 365-day period.

TRANSFER STATION means a handling facility where solid waste is brought, stored, and transferred from one vehicle or container to another vehicle or container for transport off-site to a solid waste treatment, processing, or disposal facility.

WATERSHED means that area defined by 310 CMR 22.02, Drinking Water.

5.4 GENERAL

a). Any persons or firms engaged in the collection and transportation of Solid Waste/Recyclables/Septic/Offal/Medical Waste/Grease Rendering shall obtain a permit for the Medford Board of Health. These persons or firms shall collect only household rubbish, non-recyclable paper, garbage, and other permitted Solid Waste/Recyclables/Septic/Offal/Medical Waste/Grease Rendering materials from residential households, municipal establishments, or commercial/industrial customers in the City of Medford. The Solid Waste/Recyclables/Septic/Offal/Medical Waste/Grease Rendering shall be removed to an approved location or facility in accordance with these rules and regulations, as well as all other applicable rules and regulations.

5.5 PERMITTING PROCEDURE

a). Permit application- The City of Medford Board of Health shall determine the requirements for permit applications, annual permitting fees, and other such procedures by regulation. The permit application must include a statement that the Private Hauler understands and complies with the Massachusetts Waste Bans and Mercury Disposal Prohibition.

b). All persons collecting and transporting Solid Waste/Recyclables/Septic/Offal/Medical Waste/Grease Rendering in the City of Medford shall obtain or annually renew a permit from the Board of Health prior to commencing with the collection of Solid Waste/Recyclables/Septic/Offal/Medical Waste/Grease Rendering.

c). At the time of application or as otherwise specified, the permit holder shall submit to the Board of Health the following information:

1. A completed application form.
2. A non-refundable application fee in an amount to be set by the Board of Health, must accompany the application.
3. Proof of property/liability insurance.
4. A list of the residential, municipal, and commercial/industrial customers serviced by the collection.
5. A description of the collection vehicle(s) to be used, including the make, model, registration, year, type and size of compactor, and the company name appearing on the vehicle(s).

6. The Board of Health reserves the right to require all collection vehicles which are to be used in the City of Medford, to have affixed on them any markings identifying the permit Holder.

d). The PERMIT HOLDER is allowed the right to appear before the City of Medford Board of Health at a hearing to discuss its application by filing such hearing request in writing with the Board.

e). Permits are not transferable.

f). Transfer stations are not allowed in the City of Medford without approval of the Board of Health and permitting from the Commonwealth of Massachusetts.

g). Annual permit renewal – Each Permitted Hauler shall annually submit a renewal application of their permit and pay the annual permit fee. The annual renewal application must indicate any changes from the original permit, including any change in Solid Waste or Recyclables facilities used, and must be signed by the business owner. The renewal must be accompanied by the following information or a completed Annual Solid Waste and Recyclables Reporting Form.

   a. Total tons of Solid Waste collected for disposal and total tons of Recyclables collected for processing from Residential Customers/Generators within the City of Medford during the previous calendar year or 12-month period. In the case where the Permitted Hauler deliver loads for disposal or recycling that are combined with more than one municipality then the Permitted Hauler must provide their best estimate of tonnage delivered form the City. In the case where the Permitted Hauler estimates the tonnage of a specific load for disposal or recycling, the Permitted Hauler shall use an industry-standard table designated by the Commissioner of Public Works and provide the estimated tonnage to the city.

5.6 INSURANCE

a). Each applicant shall furnish the Board of Health certificates from an insurance company licensed to do business in the Commonwealth of Massachusetts showing the applicant carries Public Liability and Property Insurance. Certificates of Insurance’s shall be furnished each year upon renewal of permit.
b). The applicant shall make certain that the above insurance policy is not cancelled prior to notification of the Board of Health. This notification shall be not less than thirty (30) days prior to such cancellation.

5.7 FEES

a). The Medford Board of Health sets the permit fee at their discretion. The non-refundable permit fee must accompany the application. The fee is $250.00 per establishment.

5.8 OPERATIONAL PROCEDURES

a). The permit will be valid for a period of not more than one (1) year, renewable annually on the first day of April, subject to review and approval by the Board of Health.

b). No permit shall be transferable.

c). The PERMIT HOLDER shall deliver all Solid Waste/Recyclables/Septic/Offal/Medical Waste/Grease Rendering collected within the corporate limits of the City of Medford to a licensed Solid Waste/Recyclables/Septic/Offal/Medical Waste/Grease Rendering resource recovery plant or approved sanitary landfill.

d). It is the responsibility of the customer, (commercial/industrial, municipal, and residential) not the town, to dispose of recyclable materials currently not accepted as part of the town’s recycling program in a proper fashion.

e). The PERMIT HOLDER shall take all reasonable care in the collection of refuse. Refuse shall not be scattered about the streets or onto private property. Refuse, which is spilled, shall be immediately picked up by the PERMIT HOLDER and removed with other wastes.

f). The Board of Health reserves the right to inspect collection vehicles and loads at reasonable times in order to ensure that they comply with all applicable state and local laws, by-laws, and regulations.

g). Any violation of these regulations or any other applicable laws or regulations by the PERMIT HOLDER will be grounds for suspension, modification, or revocation of said permit.

h). The individuals empowered to enforce the provision of these regulations shall be the Agent of the Board of Health, any member of the Board of Health.
5.9 DUMPSTER MANAGEMENT

a). Each dumpster must be located at a distance from the lot line so as not to interfere with the safety, convenience or health of abutters or residents. Dumpster locations must be approved by the Board of Health.

b). Each dumpster must be situated so as not to obstruct the flow of traffic.

c). When deemed necessary by the Board of Health, it may be required that a dumpster site be enclosed or screened by the property owners or authorized agent.

d). Dumpster is not to be filled between the hours of 11:00 p.m. and 7:00 a.m. in residentially zones areas nor after the close of the business day for all types of business properties. All lids are to be closed and locked when dumpster is not in use.

e). Each dumpster must be of sufficient size and capacity to eliminate overflowing. Routine weekly scheduled pickups shall be mandatory for apartment buildings.

f). The property owners, tenant, occupant, or authorized agent of the premises utilizing the services must notify the contractor at least twenty-four (24) hours in advance for an additional call-in for pickup which may be necessary to prevent overflowing.

g). Whenever and for whatever reasons deemed necessary including repeated violations, the Board of Health may order dumpster capacity size changes and/or additional pickups.

h). The property owner, tenant, occupant, or authority agent utilizing a dumpster service must make known to the Board of Health the name and telephone number of the person responsible for maintaining the dumpster and dumpster area and notifying contractor to empty contents when full. Any changes in name of person (s) shall be reported to the Board of Health immediately.

i). It shall be the responsibility of the property owner, tenant, occupant, or agent being serviced to maintain the dumpster and dumpster area free of all nuisances including but not limited to flies, insects, scattered debris, and overflowing conditions.

j). The property owner, tenant, occupant, or other authorized agent responsible for maintaining the dumpster service is required to have a permit from the Board of Health for each dumpster per the City of Medford Board of Health Regulation 6.

k). Contractor shall have his or its name and telephone number conspicuously displayed on the dumpster.

l). No Contractor shall remove dumpster contents prior to 7:00 a.m. nor later than 8:00 p.m.
m). Temporary dumpster permits (roll-off or gondala type) will be issued to a property owner, tenant, occupant, or authorized agent for a period of time not to exceed 30 days in connection with construction, demolition, fairs, carnivals, or for other similar temporary needs. Said permits may be renewed for an additional 30-day period upon application. The property owner, tenant, occupant, or authorized agent shall comply with all the provisions of these regulations, which are applicable to the operator of the dumpster. There shall be a fee of $50.00 payable for each temporary dumpster permit. Permanent or long-term use dumpster fee is $100.00, renewed every April 1st. No dumpster may be placed on the city streets without first obtaining permission from the Department of Public Works.

n). The dumpster Contractor shall have the dumpster deodorized when emptied or if necessary, washed, steamed, or sanitized as directed by order of the Board of Health.

o). The Contractor shall not cause nor allow spillage during removal or transportation of any garbage, rubbish, or other offensive substance.


All permits issued by the Health Department for dumpsters on residential and commercial property will be subject to a separate fee designated for rodent control. Such fees are to be set by the Medford City Council and reviewed every three (3) years. Dumpsters associated with building projects for which the building permit rodent control fee has been assessed are exempt from this additional fee.

In addition to the fee required above, dumpster permits will require the implementation of an Integrated Pest Management Plan as a condition of the permit. IPM Plans must be submitted to the Health Department and updated annually before a permit is issued by the Health Department.

Responsibility for pest prevention and management remains with the PERMIT HOLDER, even when a commercial service is part of the permit holder’s IPM program. Requirements under the Rodent Control Ordinance 858 must include:

1. Names and certifications of licensed pest control operators. An Initial survey by a licensed pest control operator documenting presence or absence of rodent activity, burrows, and sanitation conditions that could support rodent activity on the site and accessible public areas adjacent to the site.

2. Detailing about rodent control measures to be implemented on the site, including locations of traps and bait stations, types and amounts of pesticides used, scheduled for follow-up monitoring, cleanup of bait stations and rodent carcasses, staff training and notification procedures, and management of sources of food, water, and harborage on the site, including vegetation management.
3. Procedures for responding to rodent complaints associated with the site, including name and contact information for management-level individual to respond to complaints.

5.10 PORTABLE SANITATION UNITS (Portable Toilets/Temporary Septic)

a). Units are to be temporary (i.e. construction sites, at outdoor festivals and events, etc.) for no longer than 90 days in a 365-day period.

b). Units must be placed in a location that does not cause a nuisance (including but not limited to odors and insects/pests to the general public and/or abutters. They may not be placed on or within a City right of way (roadway).

c). Units intended to service a large number (i.e. carnivals, festivals) must be cleaned and serviced daily. All other units must be serviced as needed, but not less than once per week. Units must be cleaned and serviced and/or removed upon the direction of the Medford Board of Health, based on receipt and inspection of a complaint to the Board of Health.

d). Units must be clearly marked with company name and telephone number for servicing.

e). Haulers must be permitted by the Medford Board of Health to supply Temporary Potable sanitation units within the City of Medford.

5.11 INDEMNIFICATION:

a). PERMIT HOLDERS may enter into arrangements for the collection of refuse and recyclables with individual residents, the municipality, and commercial/industrial customers of the Town, in which the PERMIT HOLDER will be paid directly by the customer. The Town shall have no liability for payment to the PERMIT HOLDER for any residential or commercial/industrial collection and disposal work that is not included in the TOWN’S contract.

b). The PERMIT HOLDER shall take all responsibility for the work and take all reasonable precautions for preventing injuries to persons or damage to property. The PERMIT HOLDER shall bear all losses resulting to the collection company on account of the quantity or character of the work. The PERMIT HOLDER shall assume the defense of a and indemnify and hold harmless the City of Medford, its officers, agents and servants from all claims relating to labor and materials furnished to the work, and for all injuries to any person or corporation received or sustained by or from the PERMIT HOLDER and employees doing the work, in consequence or any improper materials, implements or labor used therein; and to any act, omission or neglect of the PERMIT HOLDER and its employees.

c). The PERMIT HOLDER agrees to indemnify the Town for any liability that may arise from the improper treatment, storage, or disposal of hazardous wastes collected within the Town.
5.12 SUSPENSION, MODIFICATION OR REVOCATION OF PERMITS

a). Any Solid Waste/ Recyclables/ Septic/ Offal /Medical Waste/ Grease Rendering/ Recycling collection permit may be suspended, modified, or revoked by the Board of Health upon receipt of evidence satisfactory to the Board that the PERMIT HOLDER has not conformed to the requirements of these regulations, or to any applicable state or federal statute, regulation, rule or order regarding the collection, transportation, or disposal of Solid Waste/ Recyclables/ Septic/ Offal /Medical Waste/ Grease Rendering. In the event that Board of Health, agents, servants, or employees deem that the health, safety, or welfare of the occupants or residents of the City of Medford is jeopardized, and that any emergency exists, it may order all dumping terminated, and the dumpster removed, pending hearing. The PERMIT HOLDER will receive three days written notice, sent by certified, registered mail or constable service, to the last known address of the alleged violator, notifying them of permit suspension, revocation, or modification by the Board of Health, its agents, servants, or employees for the failure of the dumpster contractor, owner, tenant, occupant, or agent to comply with the conditions and requirements of these regulations; and the dumpster may be ordered to be removed.

b). Appeals of such suspensions, modification or revocations may be directed in writing to the Board of Health within ten (10) business days of said suspensions, modification, or revocations.

5.13 FINES and PENALTIES

a). Any person whether contractor, owner, tenant, occupant, or agent being serviced or other person or company who shall violate any provision of these regulations, and upon written notification by the Board of Health does not comply with the order or causes or allows repeated violations shall be punished by a fine.

These regulations may be enforced by the Medford Board of Health through Ticket Enforcement under M.G.L. c. 40 s 21D:

Fine Schedule:

First offense, fifty dollars ($50.00);
Second offense, one hundred dollars ($100.00);
Third and subsequent offenses, two hundred dollars ($200.00) but not more than One thousand dollars ($1000.00), with each day constituting a separate violation.

b) Each day’s failure to comply with an order shall constituting a separate violation.
5.14 SEVERABILITY

a) Each of these regulations shall be construed as separate to the end that, if any regulations, clause, or phrase thereof, should be held invalid for any reason, the remainder of the regulations and all other regulations and all other regulations shall continue to be forced.

Adopted by Board of Health at its meeting held on June 5, 1985
Published in Medford Daily Mercury on July 12, 1985.
Fee Increased: February 12, 2002
Revised and Adopted: May 11, 2004
Published in the Medford Transcript: June 17, 2004
Fee Amended: June 18, 2008
Amended: May 19, 2009
Published: May 28, 2009
Revised and Adopted: September 19, 2023
Published in The Transcript & Journal on October 5, 2023