



Bringing parents together to share experiences, learn together and support one another

Our Parents' Share meetings are open to all parents and carers. We meet once a month, during school term times. Our meetings are friendly and informal and, unless requested for a particular event, there is no need to book. Just turn up when you can. Our coffee mornings are drop-in sessions and we are free for coffee and a chat between 9.30am and 11.30am.

This is a lovely way to meet other parents and carers. It is also an opportunity to talk to IASS and seek advice about any concerns you may have. We do understand that it is not always easy to turn up at a group where you do not yet know anybody. If you would like to come, but feel anxious about this, do let us know and we will make sure that we meet you when you arrive.

If you would like to receive further information about the Parents' Share and other events, please email us at ias@rbwm.gov.uk or call 01628 683182 to join our mailing list.

Check our dates and times via www.ias-rbwm.info/events

SEND Voices RBWM

A group of parent/carer volunteers, who have a child or young person with SEND and represent their lived experiences. The aim of the group is to give families a voice by sharing priorities and views with decision-makers, so they feel heard and understood. SEND Voices works in partnership with the Local Authority, Achieving for Children and service leaders across education, health, and social care to improve services for children and young people and their families.

To become a member or for more information, please email SEND Voices at info@svrbwm.org.uk



Need to know about ...

- Your rights and responsibilities with regard to SEND.
- support for children and young people with special educational needs and/or disabilities?
- Education, Health and Care (EHC) Plans?
- exclusions?
- how to access local services?

Contact us to find out how we can help you ...

Email: ias@rbwm.gov.uk

Confidential Voicemail:

01628 683182

Website: <https://www.ias-rbwm.info/>



Special Educational Needs & Disability (SEND)

Information, Advice and Support Service
for children, young people and parents



Special Educational Needs & Disability (SEND)

Information, Advice and Support Service
for children, young people and parents

Impartial support for children & young people with Special Educational Needs and/or Disabilities (SEND) and their parents/ carers



How we work

Our service is free, confidential and impartial. Any personal information you give us will only be shared with your consent*.

The IAS Service for Windsor and Maidenhead is a statutory service provided at "arm's length". This means that we work separately from council and other services that make decisions about provision for children and young people. This ensures the information, advice and support given is impartial. We can support you to share your views and make sure your voice is heard.

*unless there is a safeguarding concern



Who can we help

- Children and young people, parents or carers of a child or young person with a disability and/or special educational needs.
- parents or carers who are worried that their child or young person has, or may have, special educational needs.
- young people aged up to 25 who have a disability and/or special educational needs.

Our service is for people who live in the Royal Borough of Windsor and Maidenhead (RBWM). We can help whether your education is within the borough or elsewhere.

How we can help

We offer an individual service to provide the information and advice that is right for you.

This may include:

- listening to your views and concerns
- explaining your options, rights and responsibilities
- help in preparing for meetings and/or attending meetings with you
- advice regarding SEN Support
- supporting you through an Educational Health and Care (EHC) Needs Assessment
- answering questions about EHC Plans and Annual Review
- guidance around school avoidance, suspensions and exclusions
- support to resolve disagreements including through mediation and appeals to the SEND Tribunal

What you said about us

"I wish I had called earlier"



"Very helpful and supportive service"



"I found it very helpful and reassuring to speak with your adviser"



"Absolutely fantastic service. Without your help I would not have known where to start!"



"thank you for being so straight forward in explaining .."



"I think the service is fabulous, very thorough and caring - they have helped me and I have recommended them to others"

