



Exclusive Provider Organization (EPO)

The Cox HealthPlans EPO network offers comprehensive care within the preferred CoxHealth network. When you or your family need medical care, you can choose from doctors, health professionals, and facilities operating in our network of participating health professionals. The plans pay no benefits for out-of-network expenses except for Emergency and/or Urgent Care service situations, as well as certain mental health services.

Health Benefit Highlights:

- Preferred network of health care professionals and facilities
- Copays for prescription drugs, office visits, emergency and urgent care facilities
- Out-of-network services will not be covered, with the exception of emergency and/or urgent care service situations and certain mental health services
- First-dollar preventive care benefits
- No referrals necessary to see a specialist
- CoxHealth, Freeman Health System and BJC HealthCare

EPO Provider Network:

- **EXCLUDES** Lab Corp and Quest Diagnostics labs (providers should verify network labs)
- **EXCLUDES** First Health Network
- **NETWORK PROVIDERS SHOULD BE CONFIRMED BY:**
 - Calling Cox HealthPlans Member Services at (800) 205-7665, or
 - Checking online at <https://www.coxhealthplans.com/members-providers> (Group and Individual Health Plans/EPO Directory)

Prescription Drug Coverage:

- EPO members use the same standard formulary as our PPO plans
- Any drug copay levels (tiers) or applicable pre-authorization requirements are the same as our PPO plans
- The EPO pharmacy network is the same as the PPO pharmacy network

