

DeltaVision®

Helping members see more from their vision benefit experience

It's no surprise that when it comes to accessing benefit information, employees expect answers when and where they need them. Just like with network or benefits, they expect choice. Some prefer to call with questions. Some prefer to go online. Others prefer to use their mobile devices.



Our goal is to make vision benefits simple.

With DeltaVision, we're committed to ensuring members get more from the vision benefit.

We also believe that in order to truly differentiate ourselves in the competitive landscape, we must approach the member experience with innovative solutions that make the vision benefit easy and accessible.

Not only do our members have access to an award-winning call center, with extended hours,¹ they also have 24/7 access to benefit information and a provider locator through the member portal.

The member portal at DeltaDentalMO.com/Vision is a one-stop-spot for members to quickly and easily manage their vision benefit.

With our member portal, members can:

- View benefit details
- Confirm eligibility
- Check claim status
- Print a replacement ID card
- Estimate out-of-pocket expenses
- Locate an in-network provider
- Schedule an appointment online
- Get health and wellness information



Plus, we offer additional features to improve the online experience:

- Mobile responsive experience that automatically sizes to the screen to fit any device
- Catalogue of special offers for members-only savings on vision care and services
- Savings summary showing members the money they saved using their vision benefit



Members can manage their vision benefit by creating an account and logging in at DeltaDentalMO.com/Vision

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¹ Call center provided to DeltaVision members by Eyemed. Award provided by Purdue University Benchmark Portal independent assessment of call centers nationwide, 2022.



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