

# FOLSOM CORDOVA USD ACTIONS TO RESOLVE CONCERNS



## Contact Teacher or Staff Directly

Please allow staff ample and reasonable time to respond Monday through Friday during work hours.

1



2



## Connect with Principal or Dept. Lead

If you believe your concern is unresolved after step one, contact the school principal or relevant district department lead.

3



## Reach Out to Superintendent's Office

Contact the Superintendent's Office: If you feel your concern is unresolved after talking with your school, or have a district-wide concern, please contact the Superintendent's Office.

4



## Notify the Board of Education

Lastly, contact the Board regarding issues that relate to policy and community concerns.

## District Contact Info:



[fcusd.org](http://fcusd.org)



[info@fcusd.org](mailto:info@fcusd.org)



916-294-9000

**SPECIFIC TOPICS:** To resolve complaints that may require a more formal process, such as discrimination or harassment, please report using the District's Uniform Complaint Procedures (UCP), found on our website: [www.fcusd.org/UCP](http://www.fcusd.org/UCP)