

Remote Learning Feedback Survey

Results and Analysis

Hewlett-Woodmere Public Schools
2019-2020



Overview

Hewlett-Wodmere Public Schools sought to explore perceptions of remote learning and response to the COVID-19 pandemic. The Remote Learning Feed Survey asked parents, school staff members, and students in grades 6-12 for on remote learning.

K12 *Insight* partnered with District team members to develop the surveys, which addressed the following topics:

- Remote Learning Experience
- Remote Learning Information
- Courses and Assignments
- Teacher and Student Engagement
- Safety and Behavior
- Crisis Management
- Engagement

Details of the Study and Understanding the Results

The surveys were open June 3-19.

Email invitations with unique survey links were sent to parents, staff members and students in grades 6-12. Parents with children attending more than one District school were able to take the survey again for each school. Reminders were sent June 10, 16, and 17.

This report summarizes survey results and breaks them down by participant group.

Results do not reflect random sampling; therefore, they should not be generalized to all Hewlett-Woodmere Public Schools parents, school staff members, and students in grades 6-12. Rather, results reflect only the perceptions and opinions of survey participants.

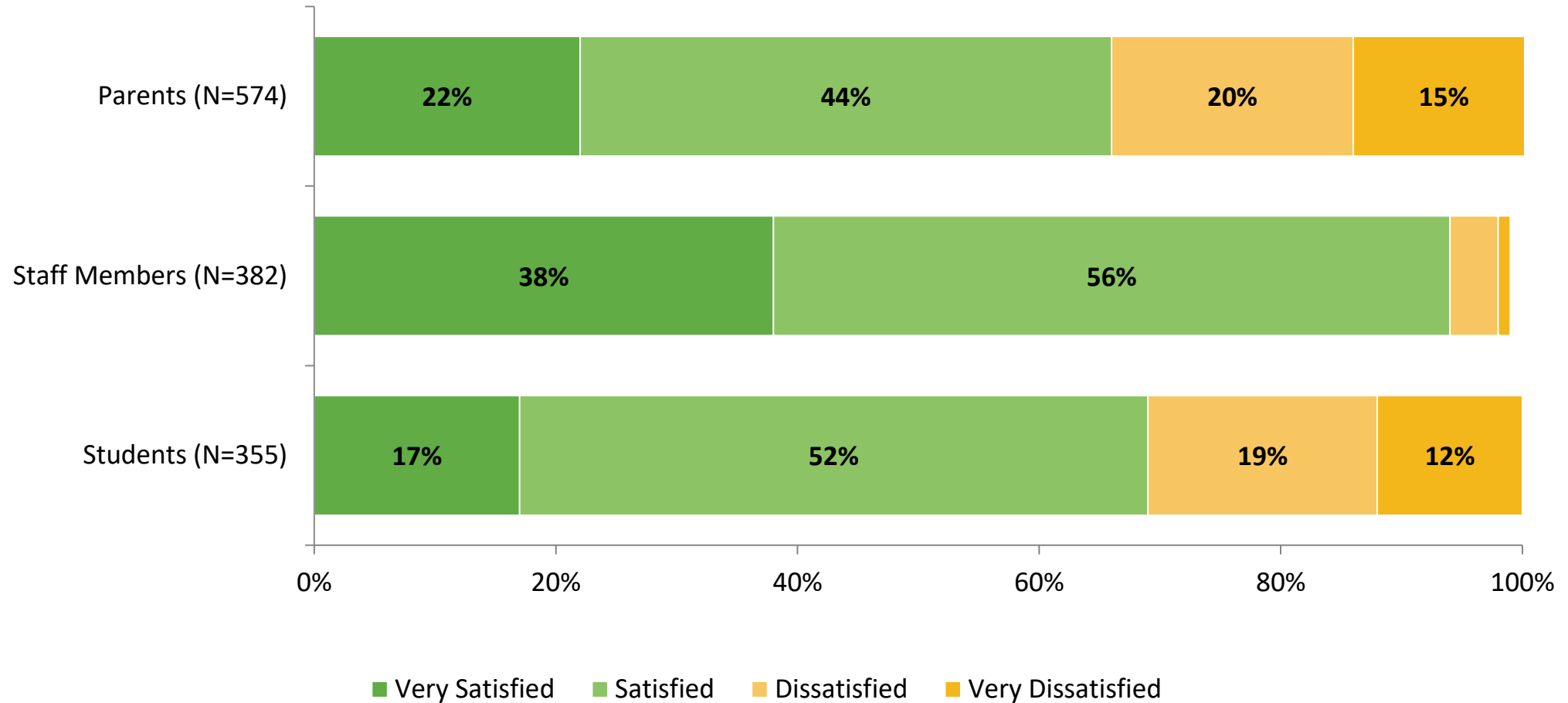
Findings for each item in the report exclude participants who did not answer. In charts and graphs, data labels less than 5 percent are not shown. Percentages may not total 100 due to rounding.

Participation

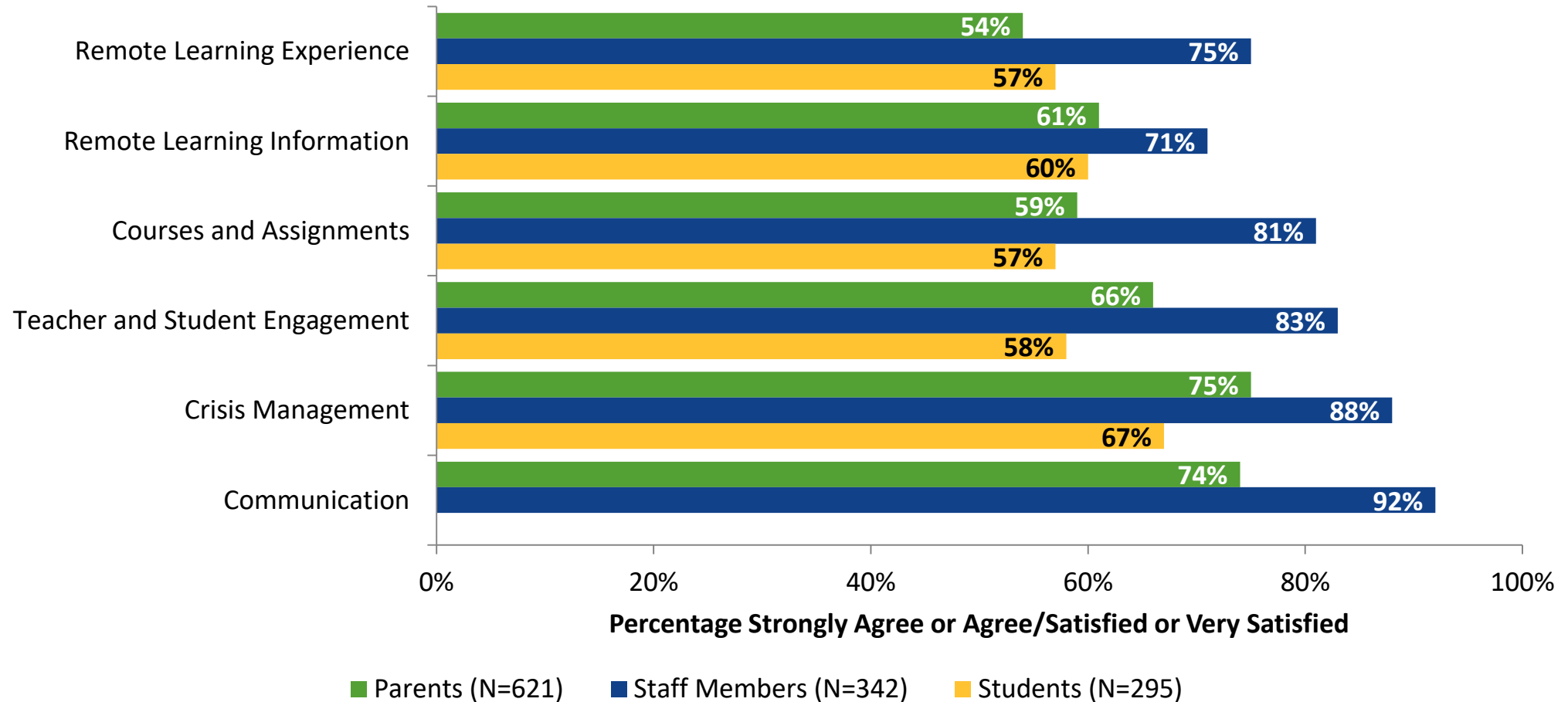
Responding Group	Number of Invitations Delivered (NMax)	Number of Responses (N)	Response Rate (%)	Public Access Link Responses	Total Responses
Parents	2,634	578	--	75	653
Teachers	706	387	55%	--	387
Students	1,718	356	21%	--	356

Overall Satisfaction

Overall, how satisfied are you with how the District has handled the extended closure during the COVID-19 crisis?

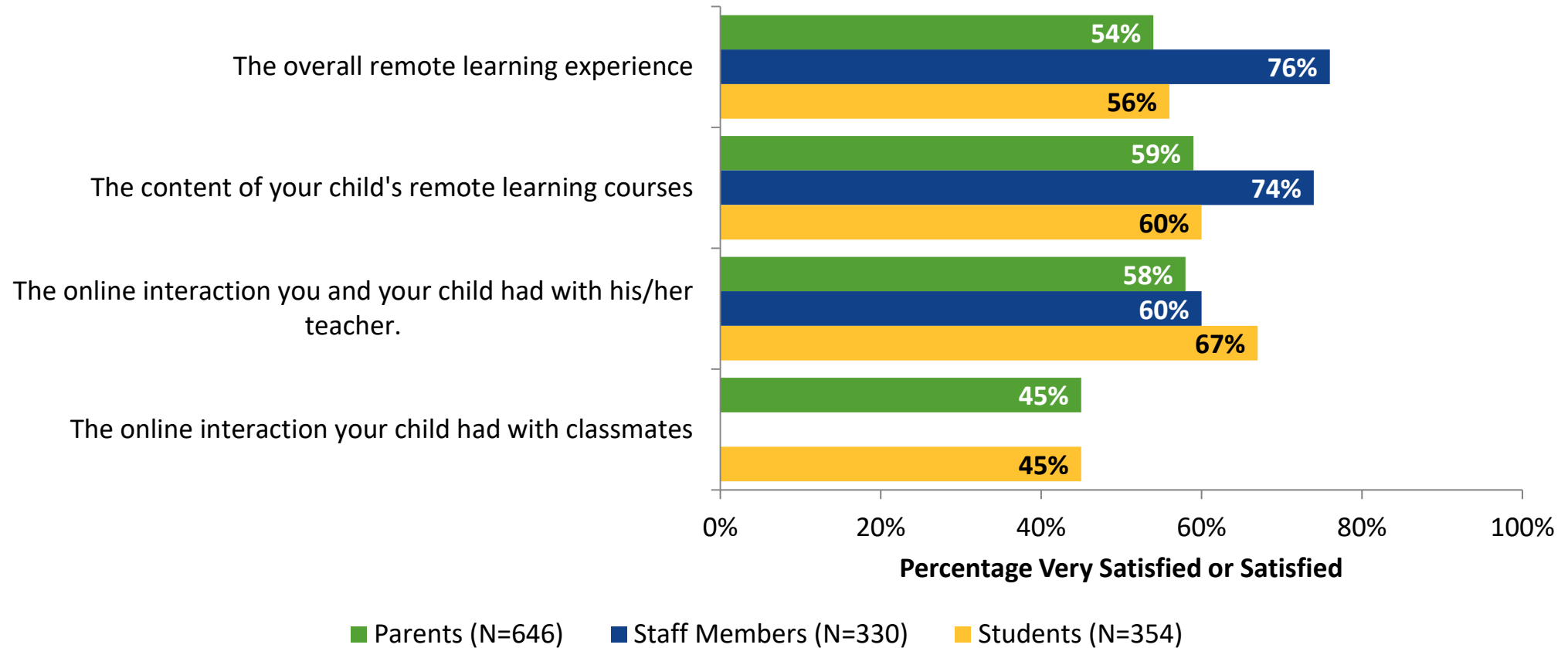


Dimension Scores: Comparison by Respondent Type



Remote Learning Experience: Comparison by Respondent Type

Please rate your level of satisfaction with the following items.

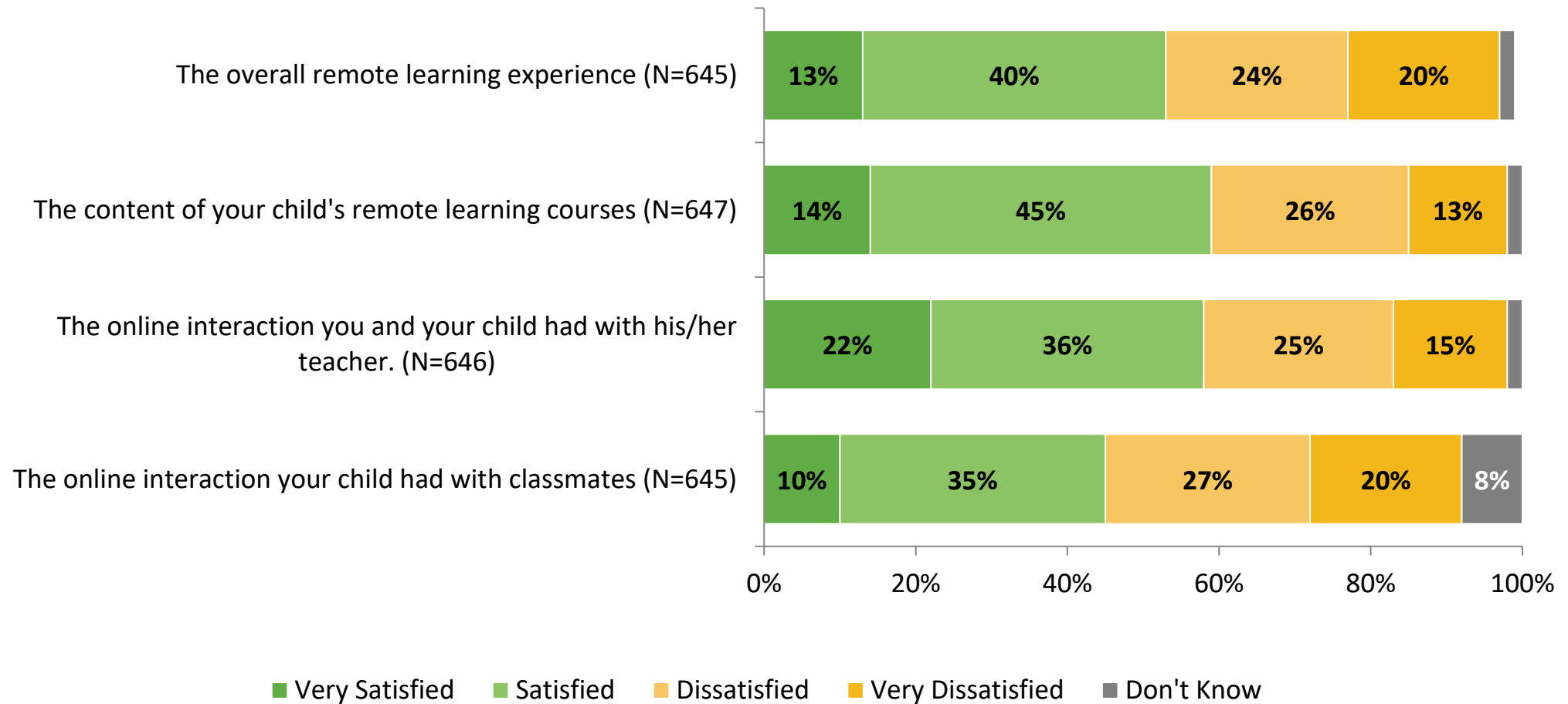


Answer options: Very Satisfied, Satisfied, Dissatisfied, Very Dissatisfied, Don't Know

Notes: The text of the question differs slightly for each respondent group. The graph/table in this report show the text for the Parents survey. Only school-based staff members answered these questions.

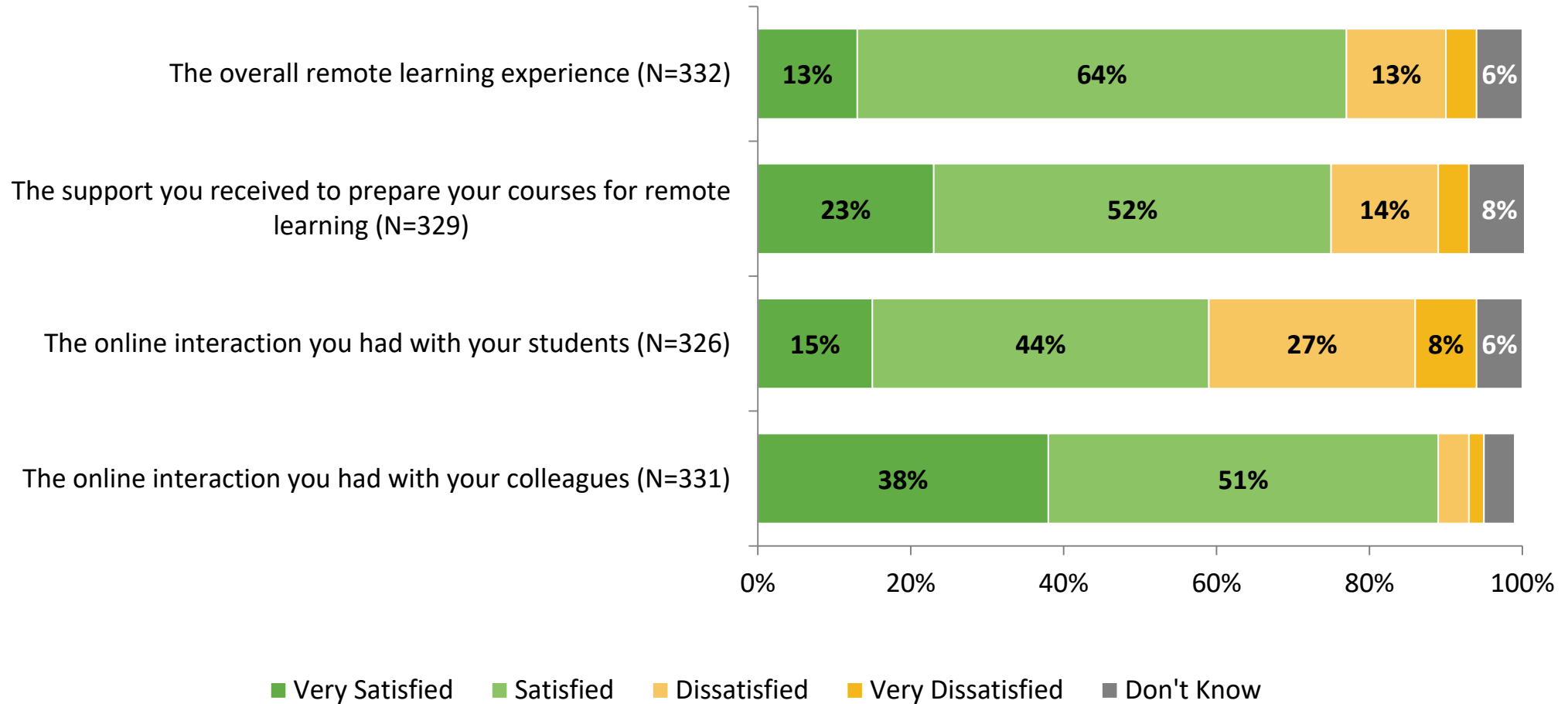
Remote Learning Experience

Please rate your level of satisfaction with the following items.



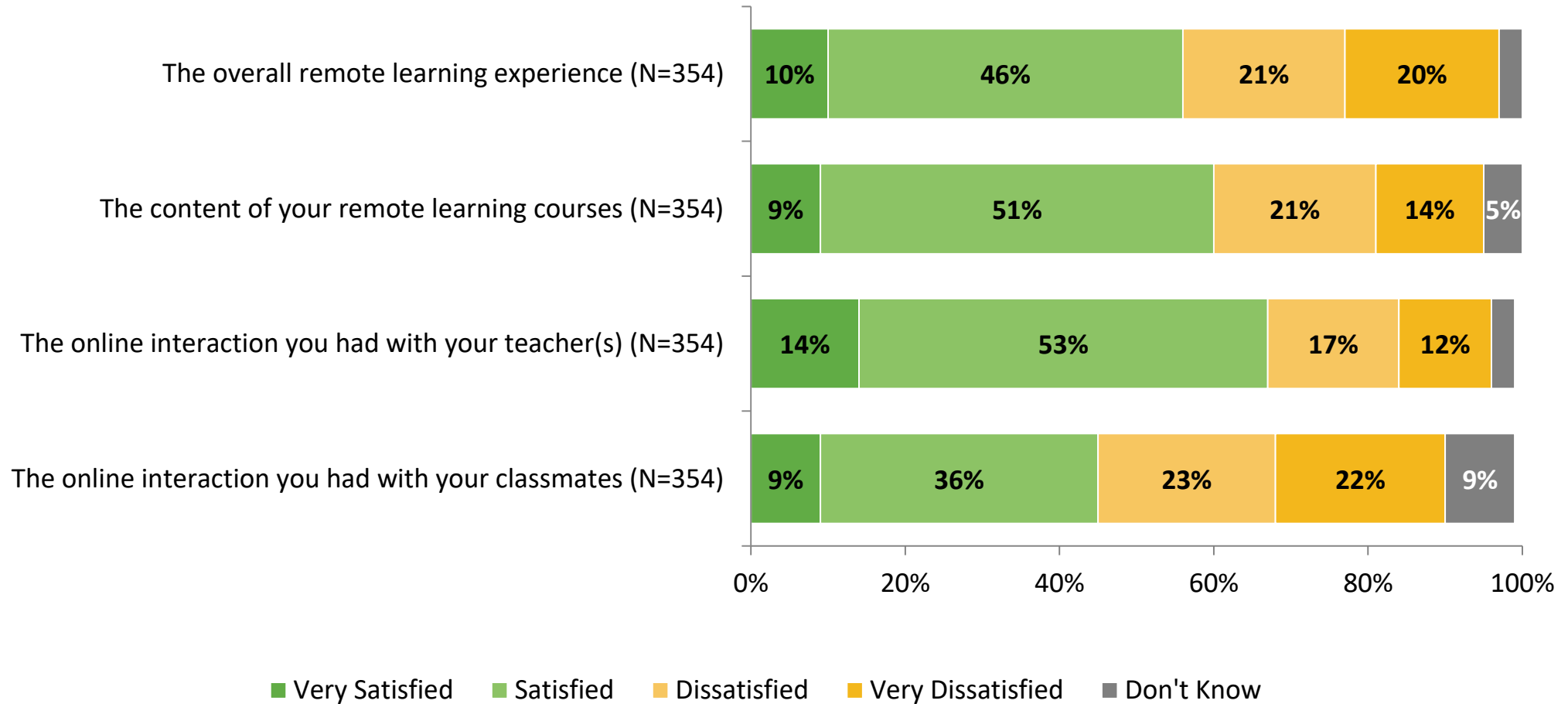
Remote Learning Experience

Please rate your level of satisfaction with the following items.



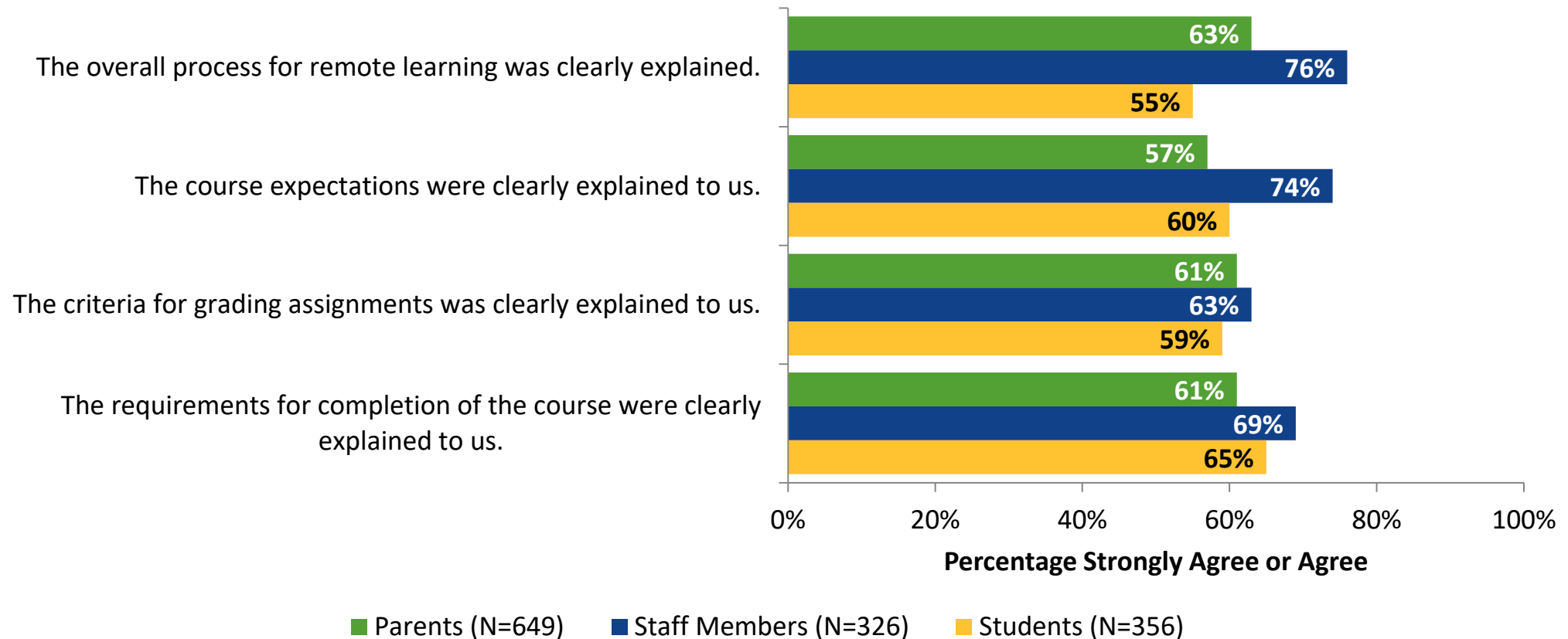
Remote Learning Experience

Please rate your level of satisfaction with the following items.



Remote Learning Information: Comparison by Respondent Type

Please rate your level of agreement with the following statements.

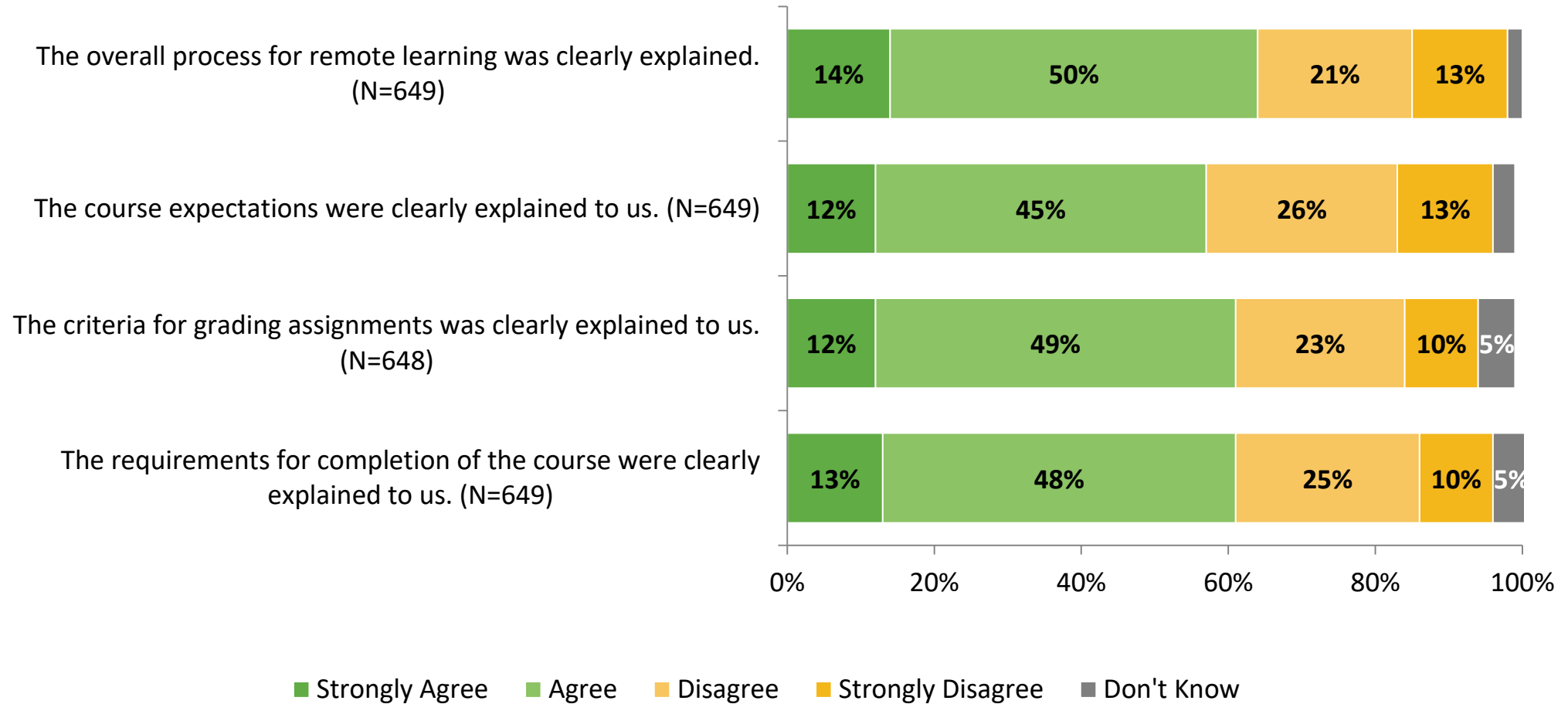


Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

Notes: The text of the question differs slightly for each respondent group. The graph/table in this report show the text for the Parents survey. Only school-based staff members answered these questions.

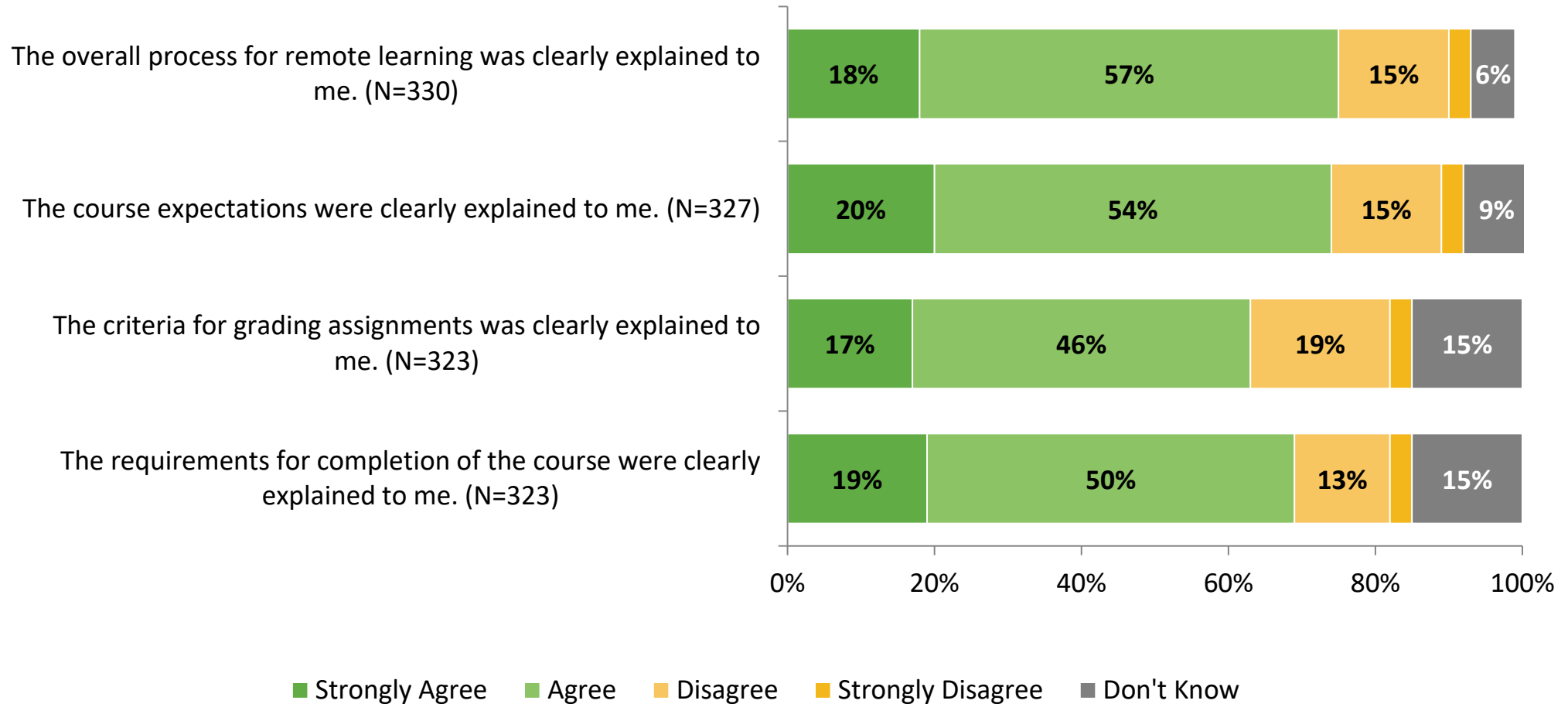
Remote Learning Information

Please rate your level of agreement with the following statements.



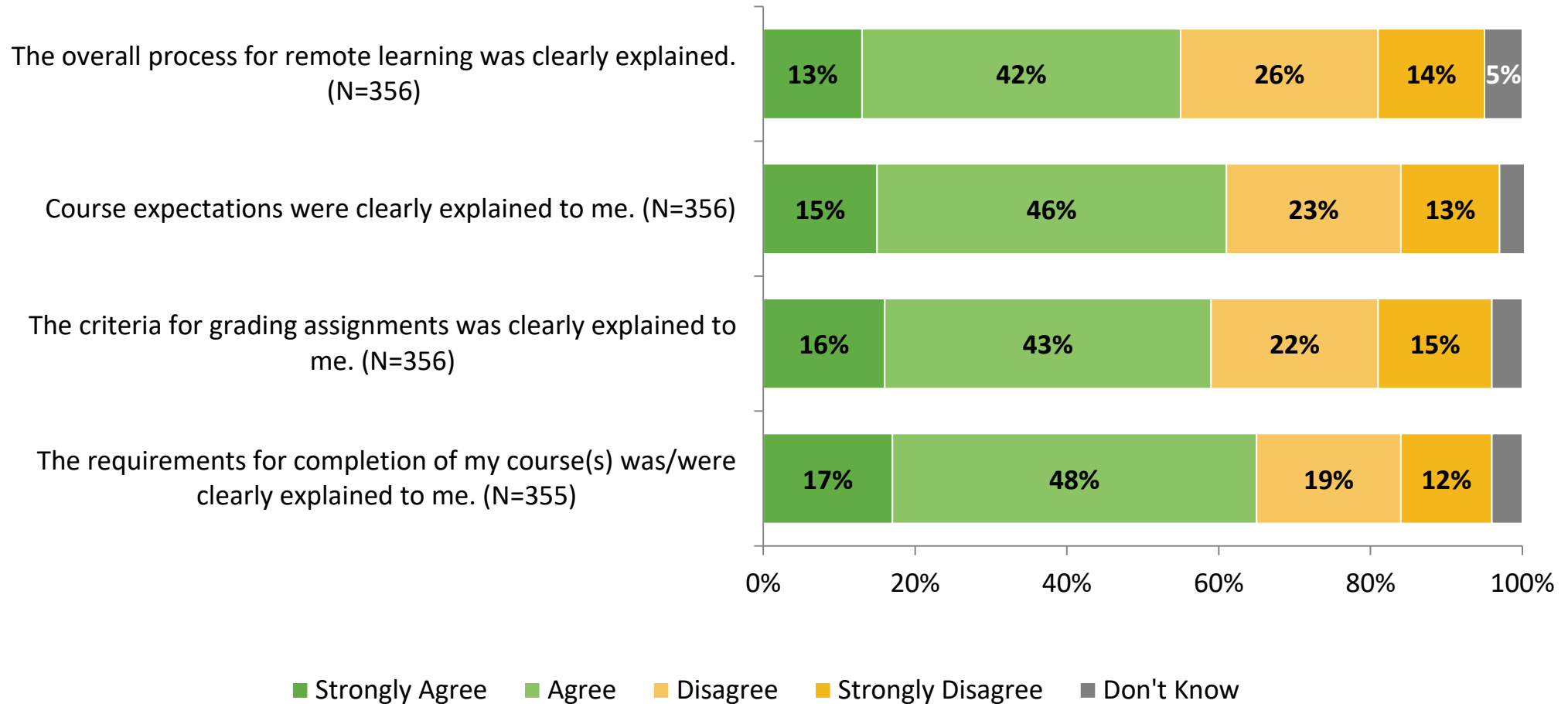
Remote Learning Information

Please rate your level of agreement with the following statements.



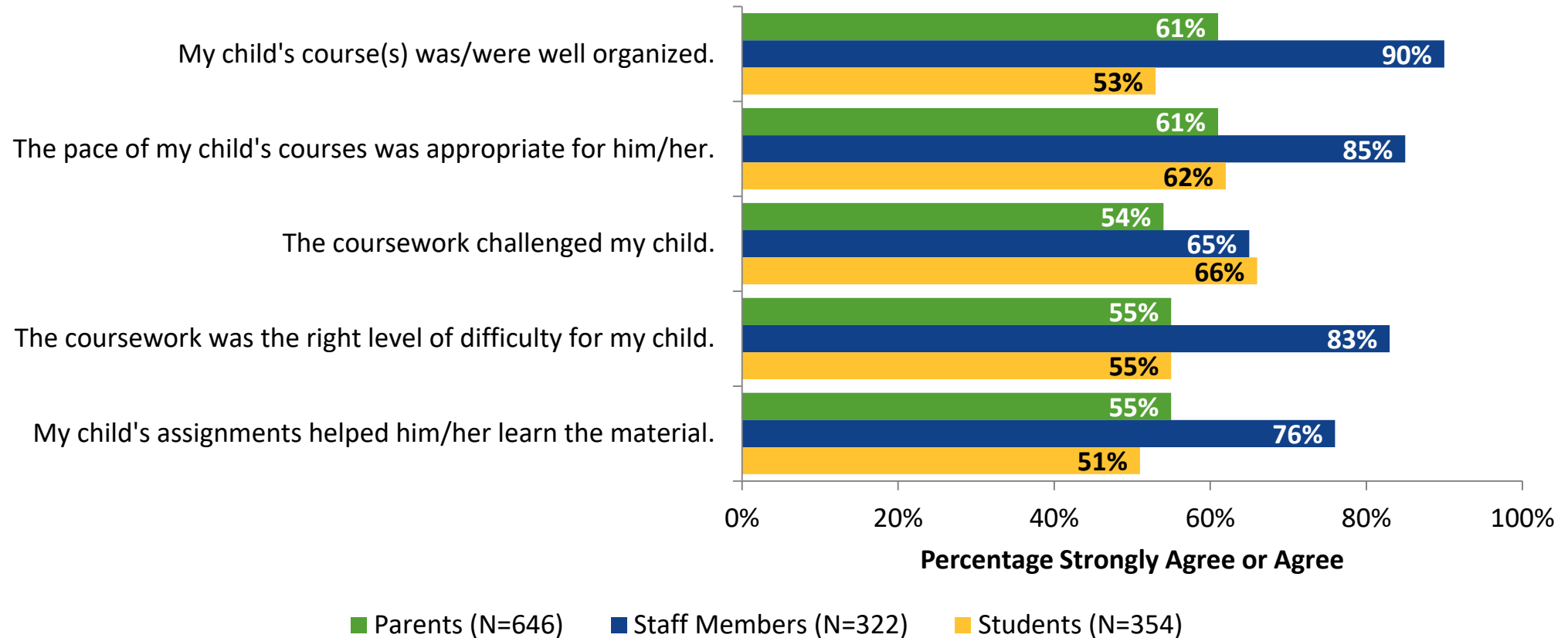
Remote Learning Information

Please rate your level of agreement with the following statements.



Courses and Assignments: Comparison by Respondent Type

Please rate your level of agreement with the following statements.

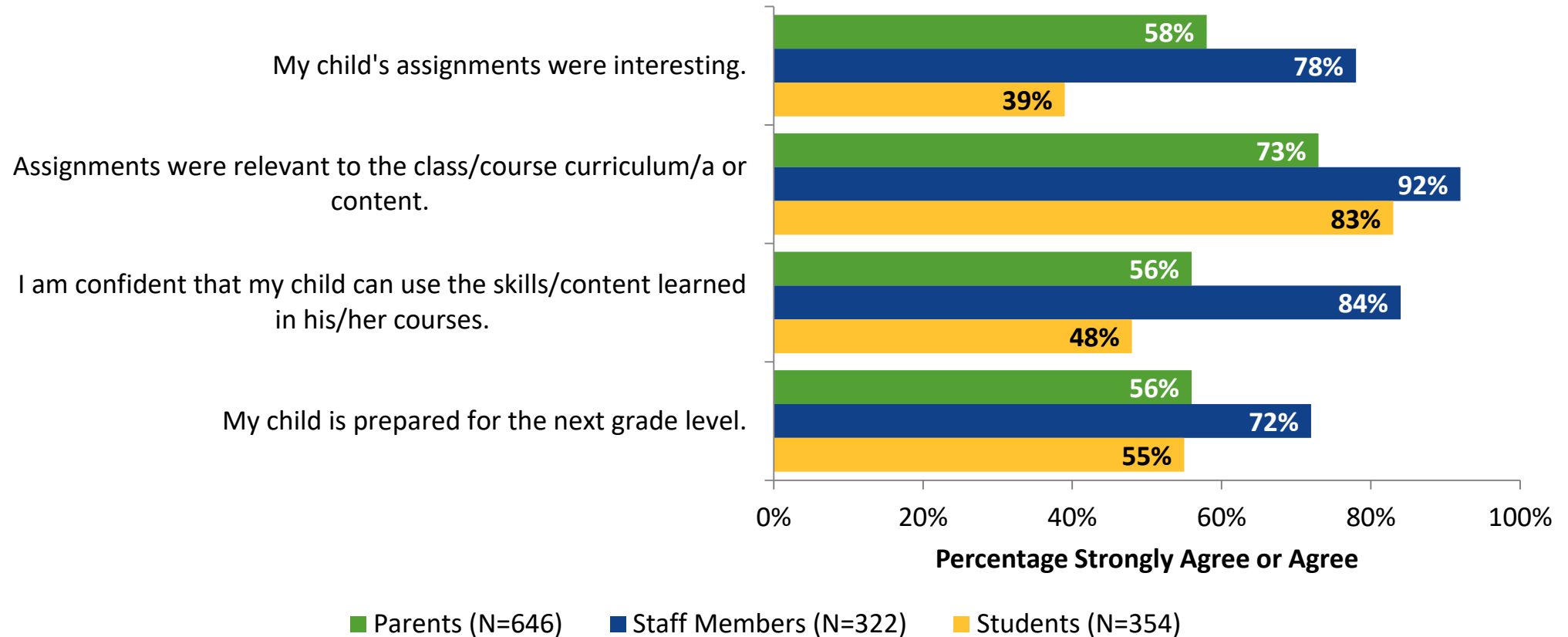


Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

Notes: The text of the question differs slightly for each respondent group. The graph/table in this report show the text for the Parents survey. Only school-based staff members answered these questions.

Courses and Assignments: Comparison by Respondent Type (Continued)

Please rate your level of agreement with the following statements.

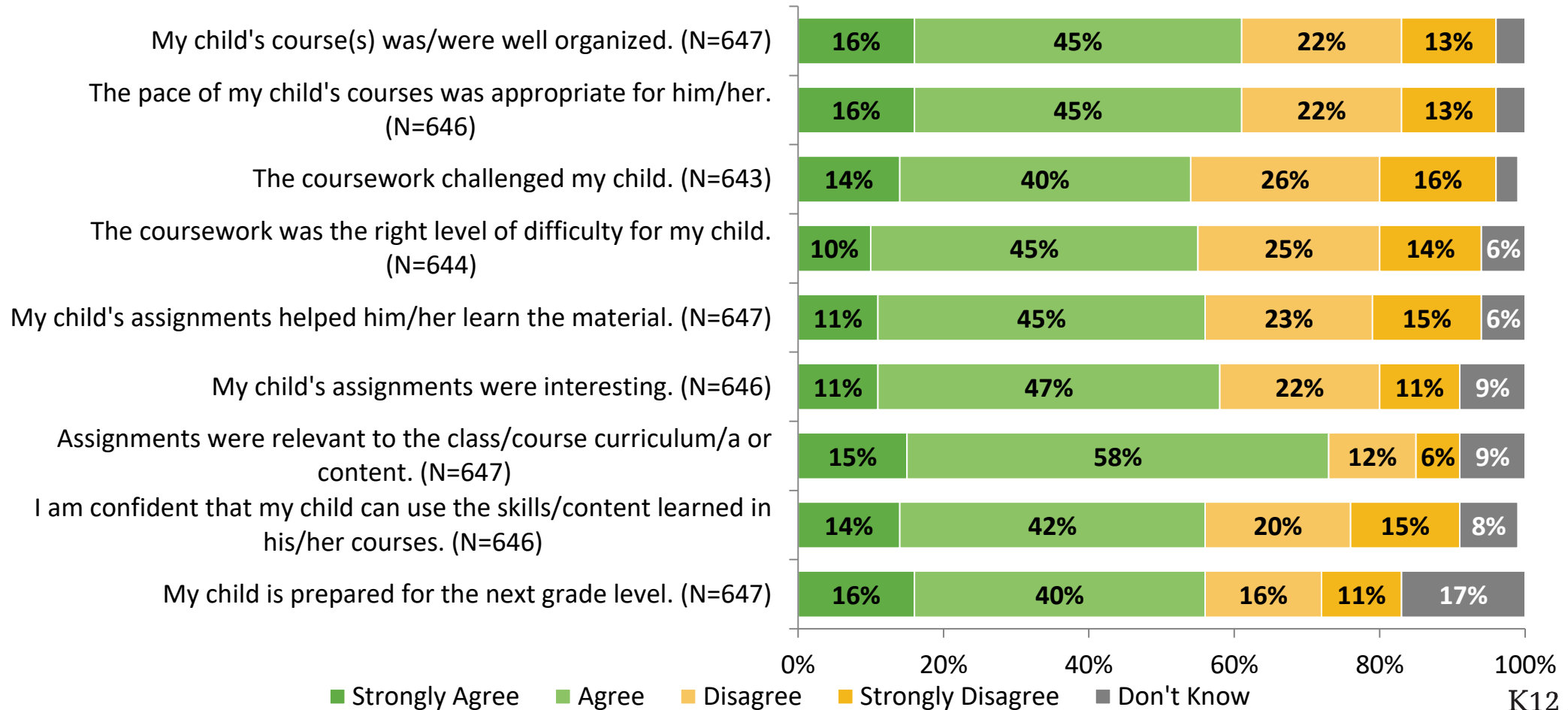


Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

Notes: The text of the question differs slightly for each respondent group. The graph/table in this report show the text for the Parents survey. Only school-based staff members answered these questions.

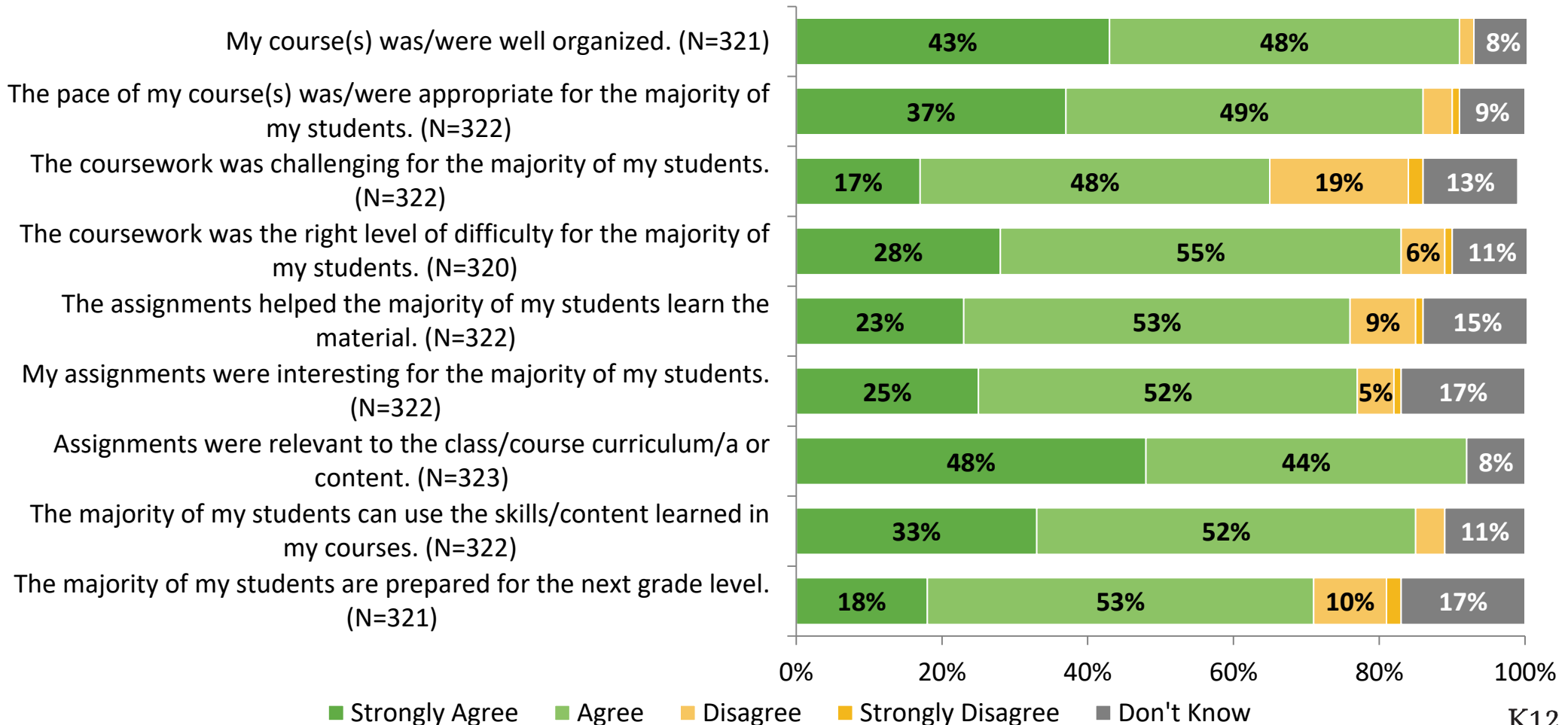
Courses and Assignments

Please rate your level of agreement with the following statements.



Courses and Assignments

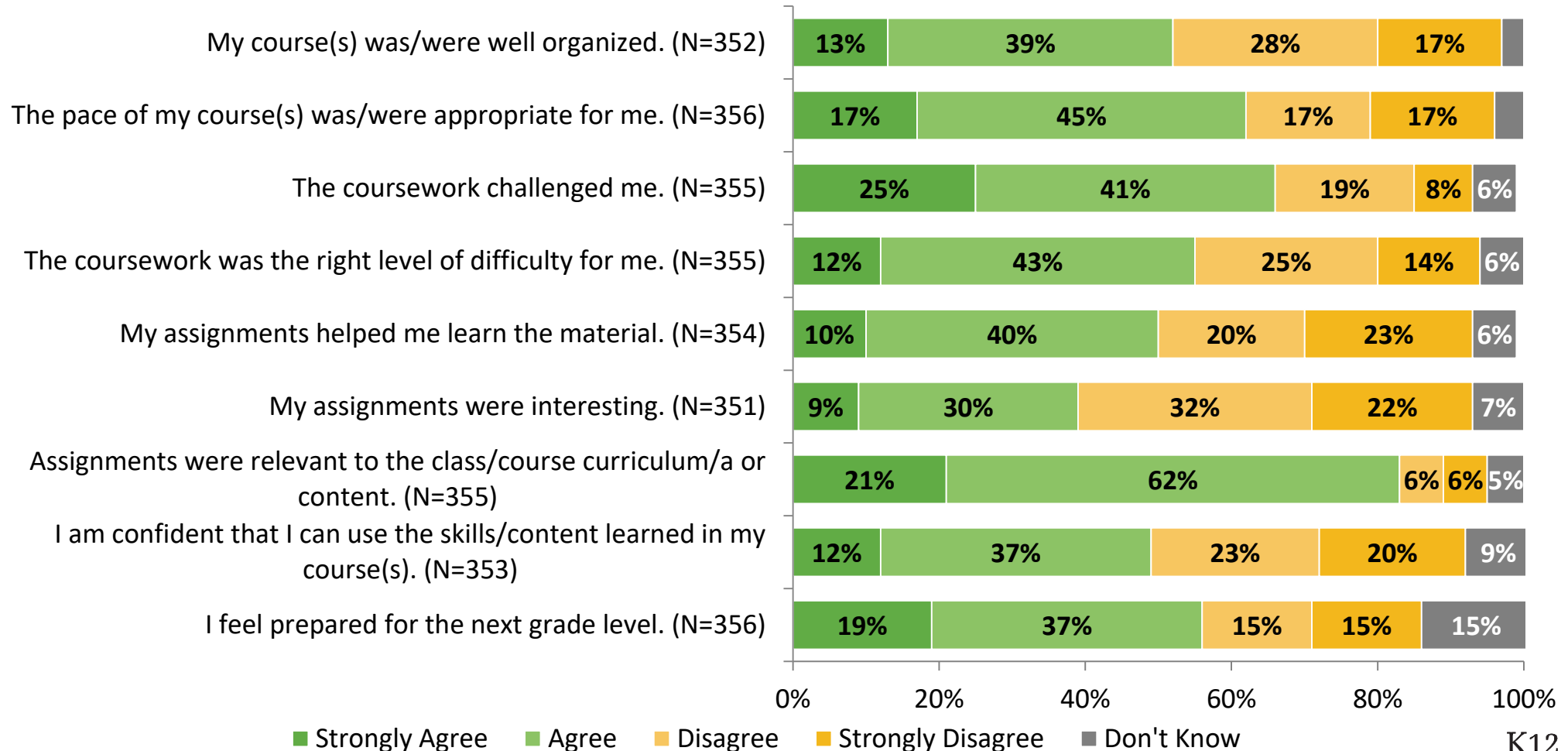
Please rate your level of agreement with the following statements.



Note: Only school-based staff members answered these questions.

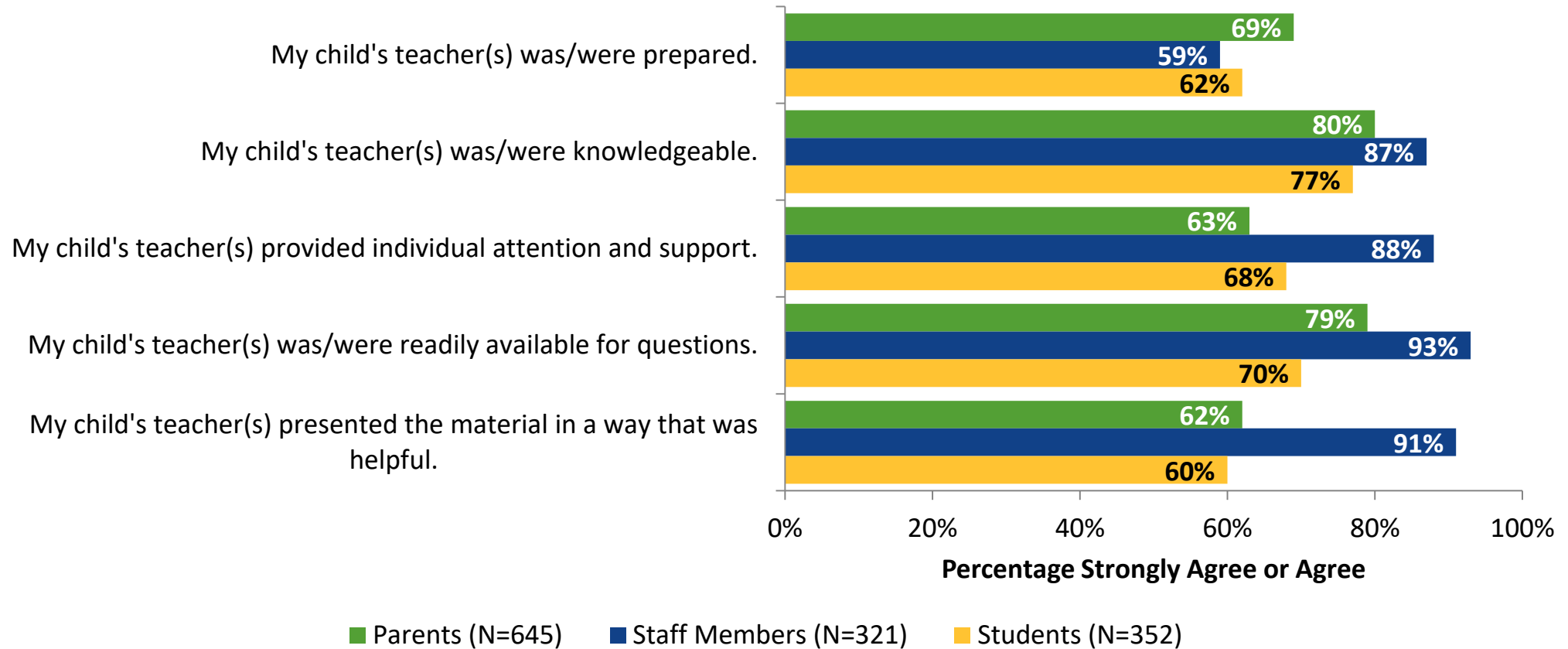
Courses and Assignments

Please rate your level of agreement with the following statements.



Teacher and Student Engagement: Comparison by Respondent Type

Please rate your level of agreement with the following statements.

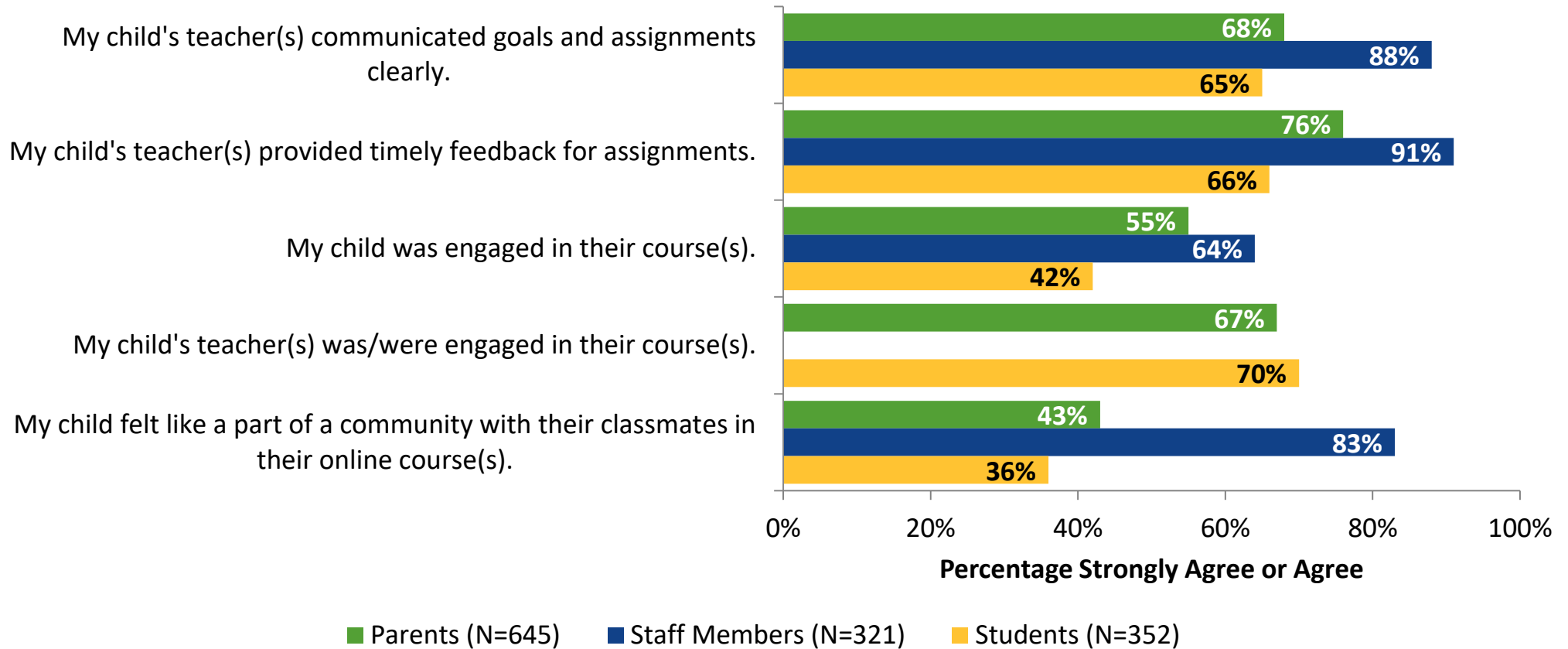


Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

Notes: The text of the question differs slightly for each respondent group. The graph/table in this report show the text for the Parents survey. Only school-based staff members answered these questions.

Teacher and Student Engagement: Comparison by Respondent Type (Continued)

Please rate your level of agreement with the following statements.

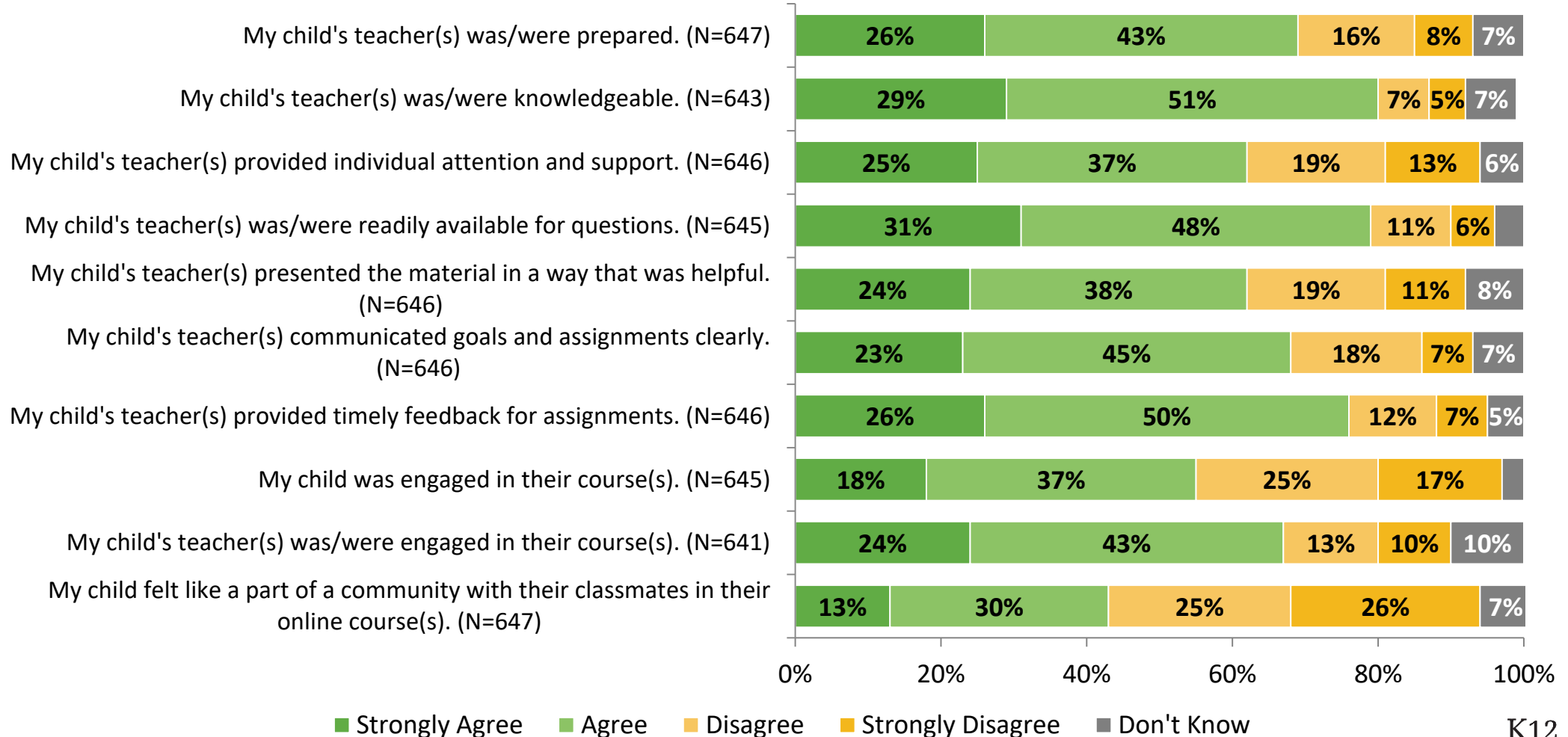


Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

Notes: The text of the question differs slightly for each respondent group. The graph/table in this report show the text for the Parents survey. Only school-based staff members answered these questions.

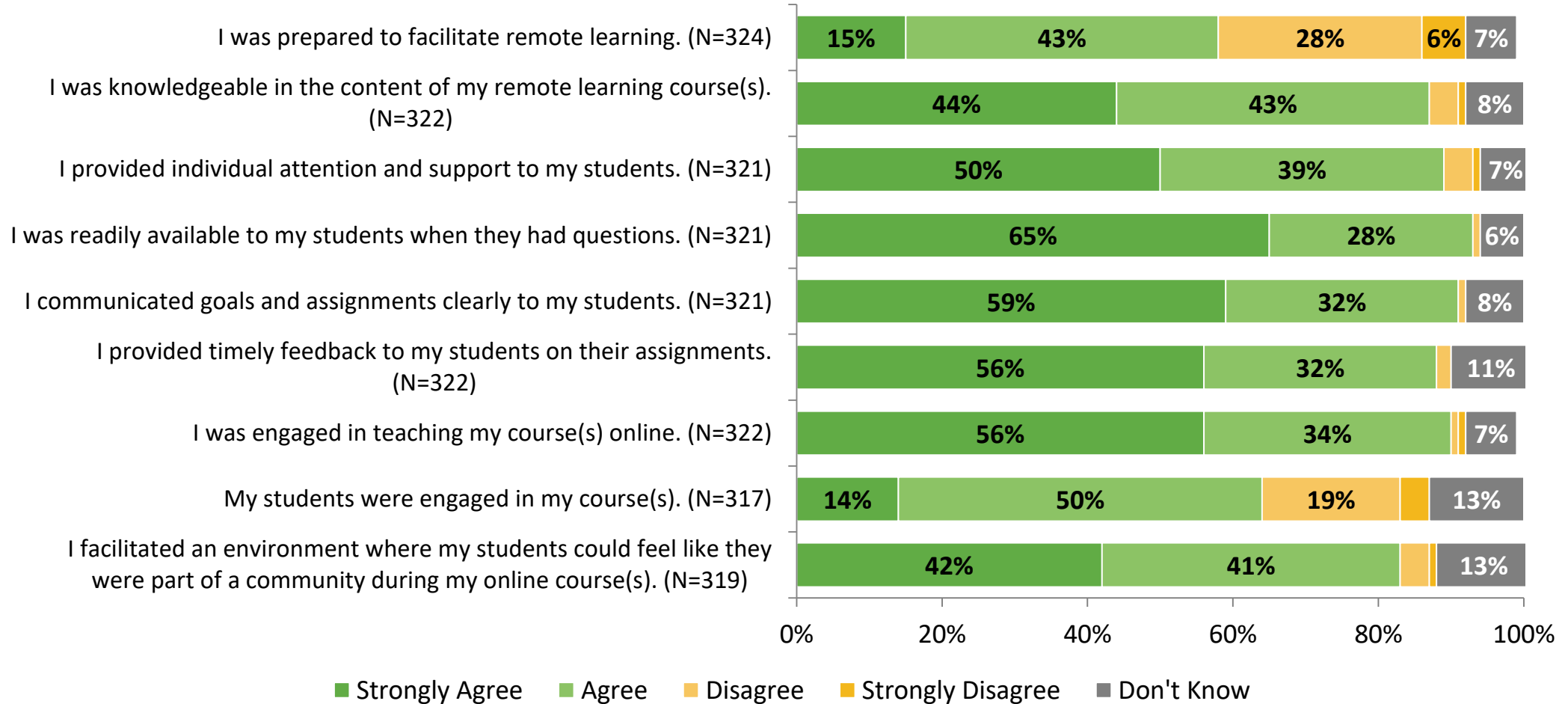
Teacher and Student Engagement

Please rate your level of agreement with the following statements.



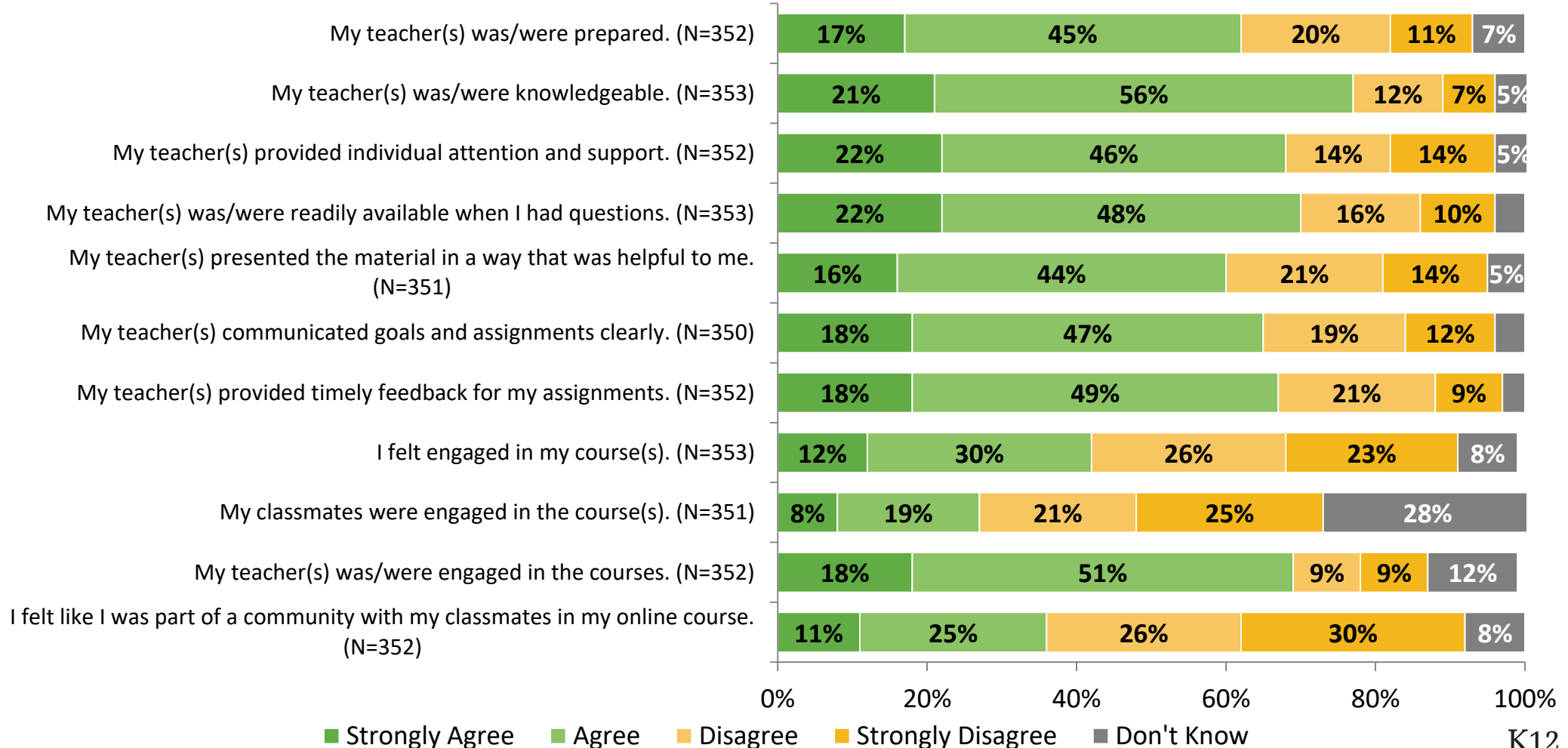
Teacher and Student Engagement

Please rate your level of agreement with the following statements.



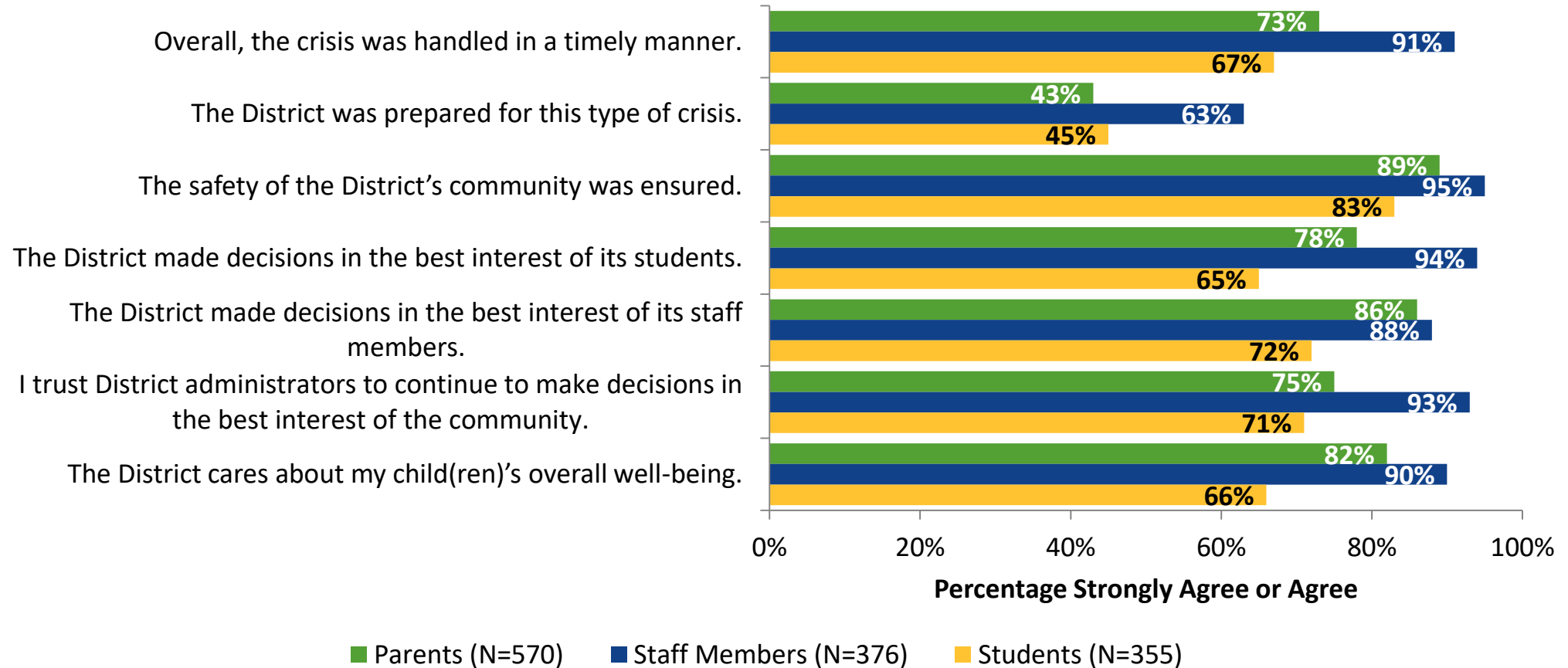
Teacher and Student Engagement

Please rate your level of agreement with the following statements.



Crisis Management: Comparison by Respondent Type

How strongly do you agree or disagree with the following statements?

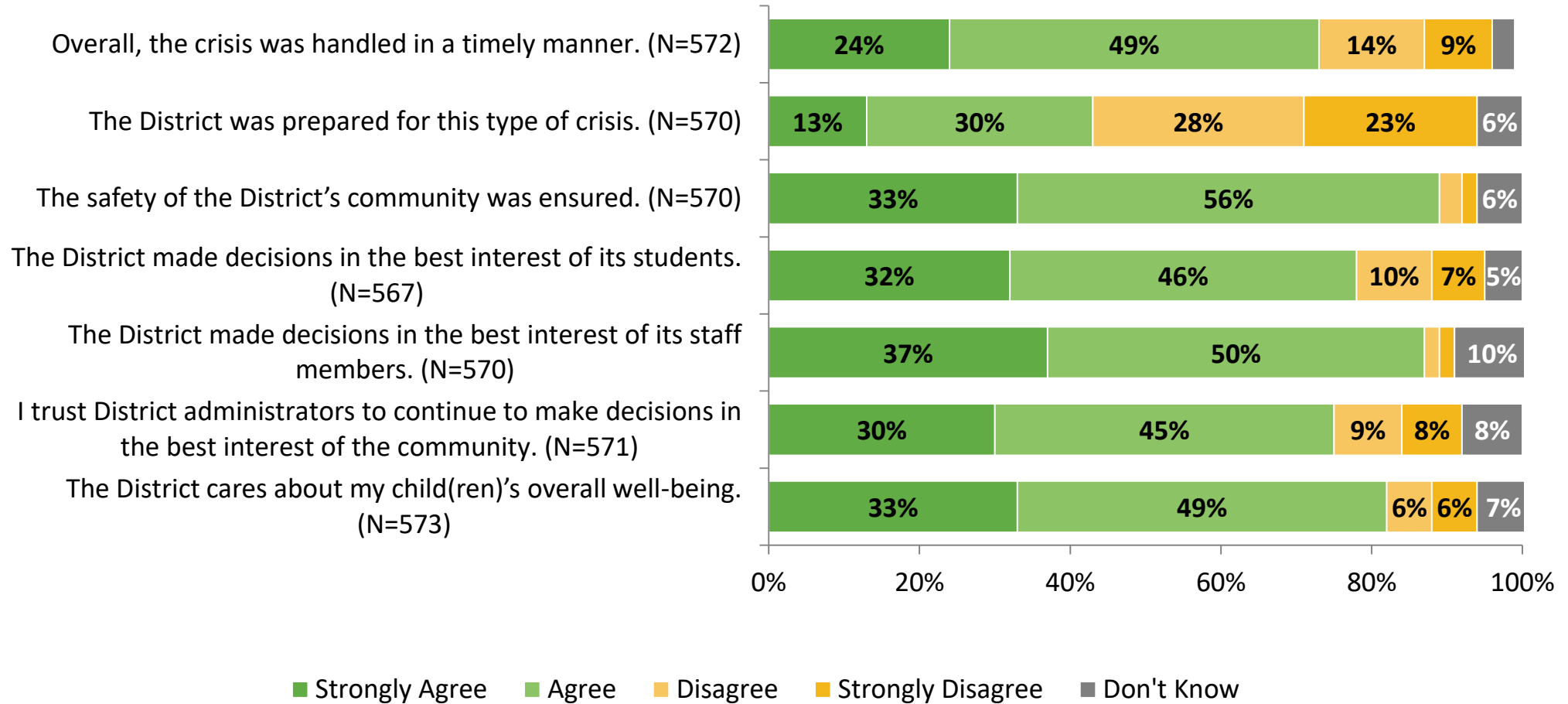


Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

Notes: The text of the question differs slightly for each respondent group. The graph/table in this report show the text for the Parents survey.

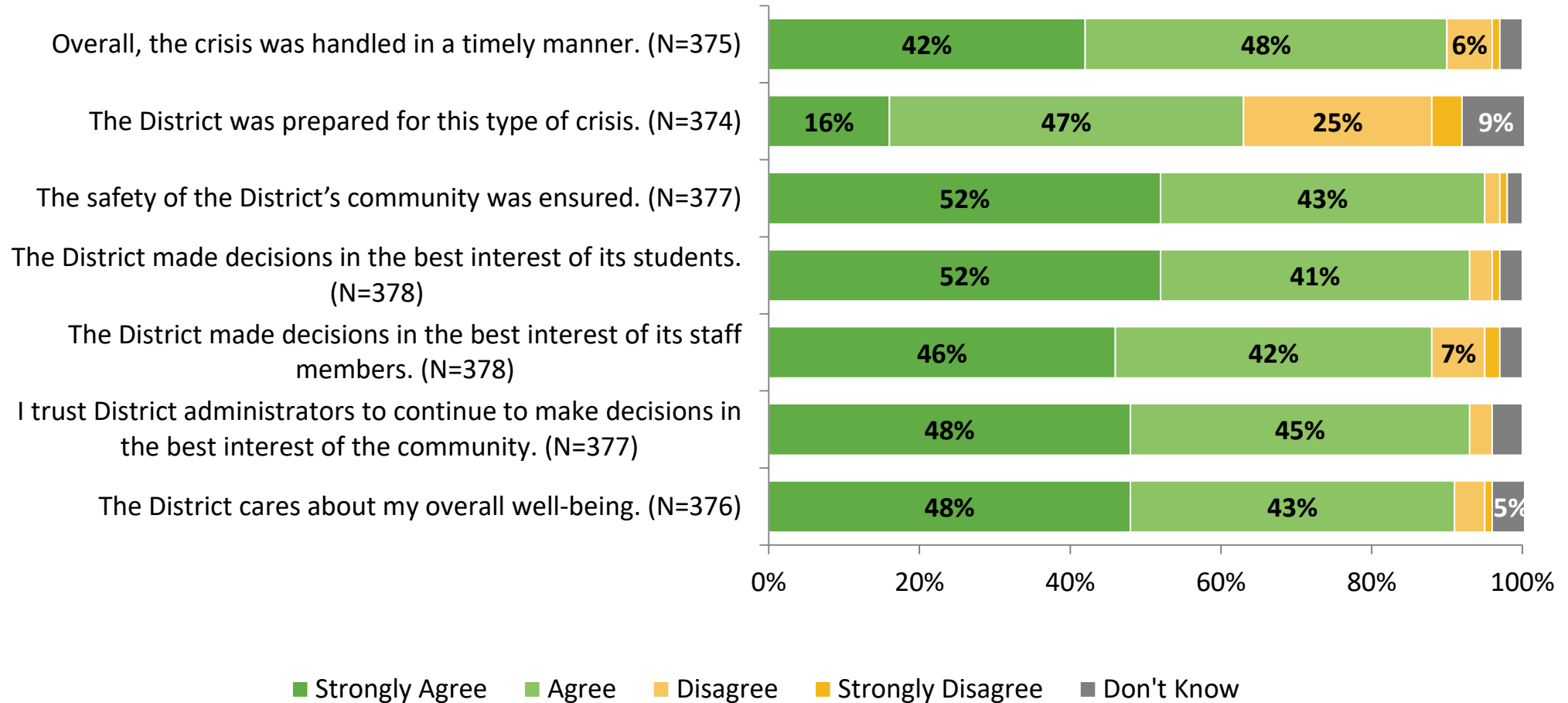
Crisis Management

How strongly do you agree or disagree with the following statements?



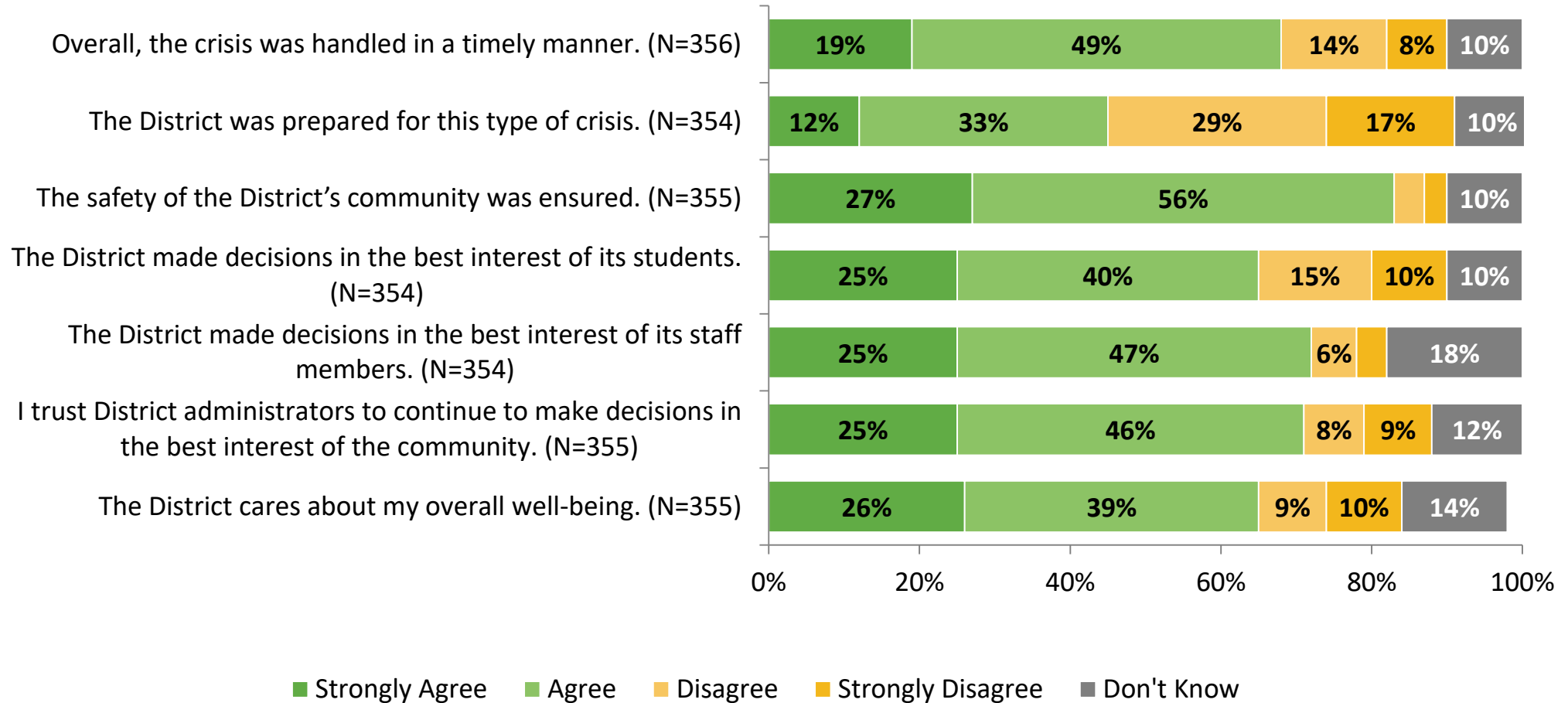
Crisis Management

How strongly do you agree or disagree with the following statements?



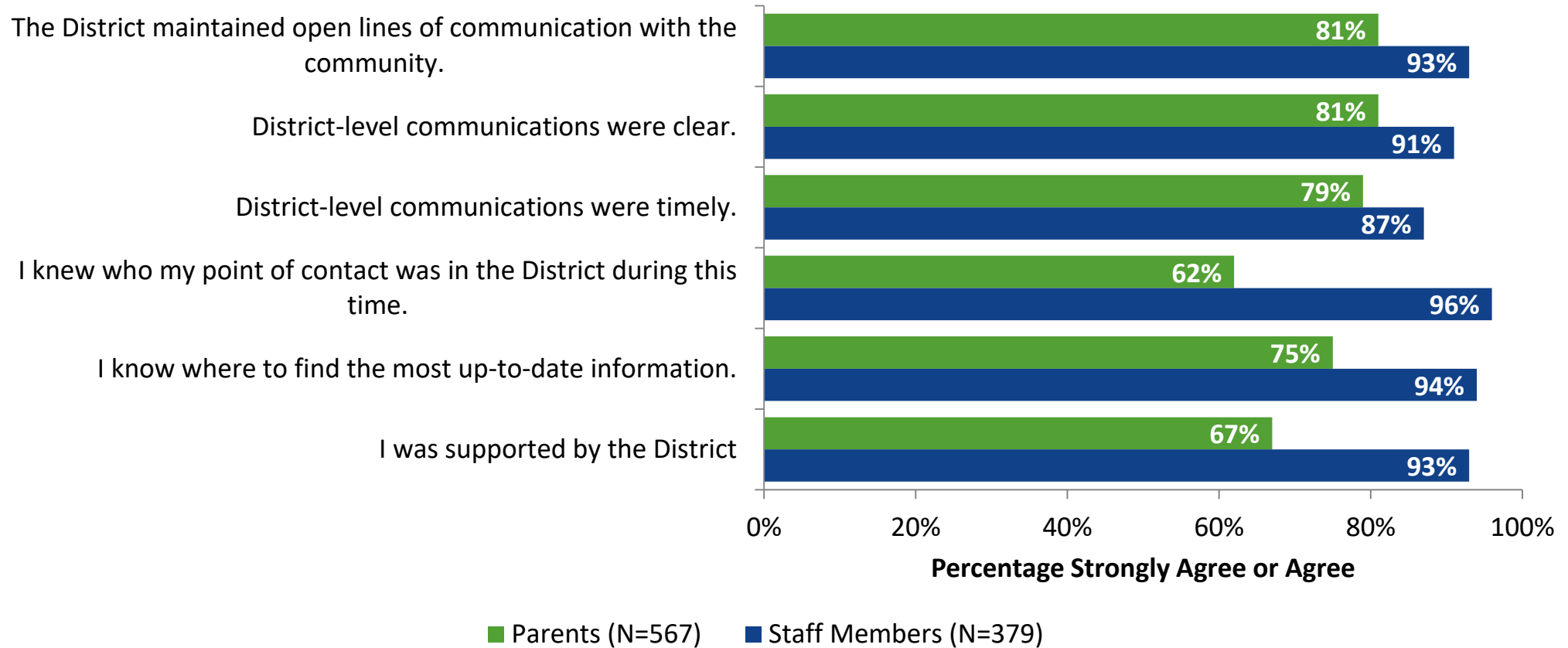
Crisis Management

How strongly do you agree or disagree with the following statements?



Communication: Comparison by Respondent Type

How strongly do you agree or disagree with the following statements?

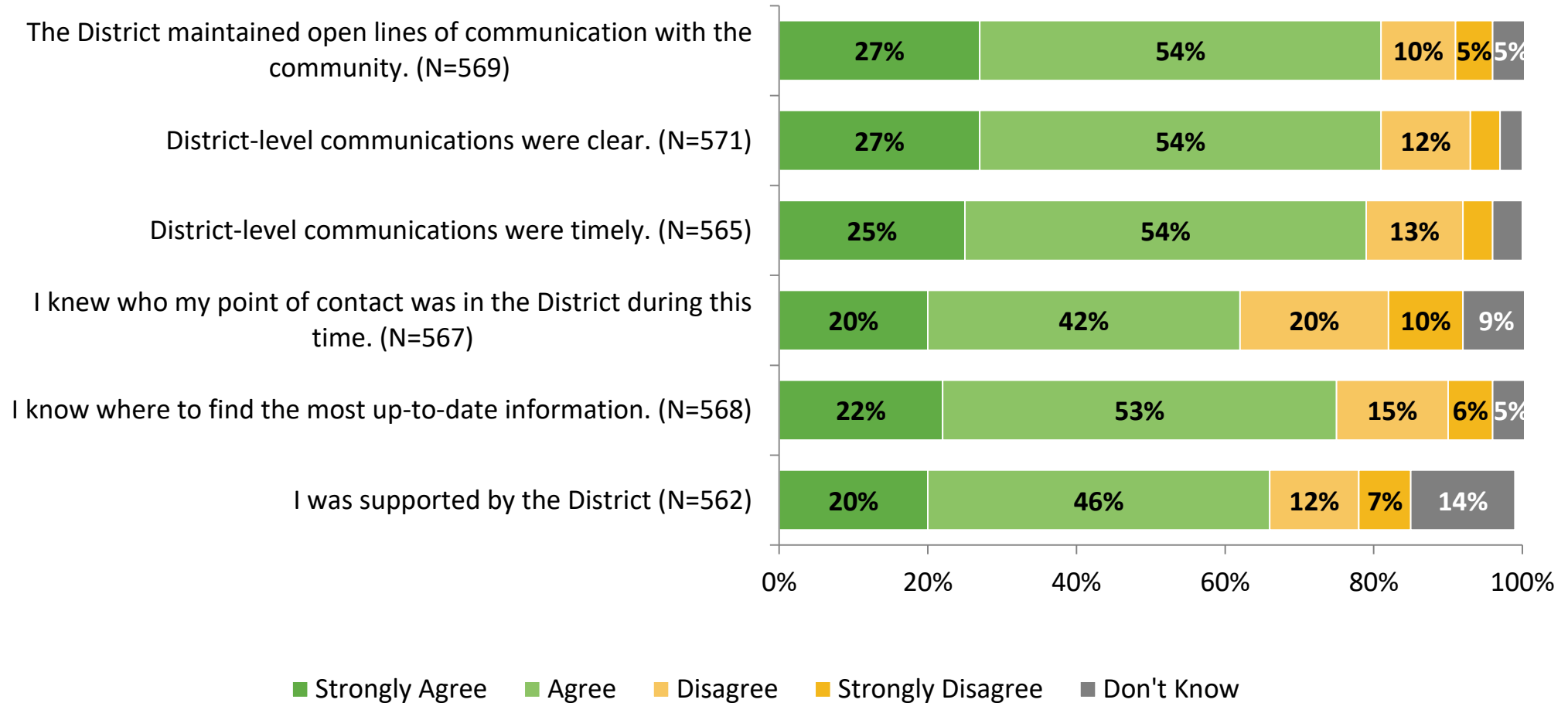


Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

Notes: The text of the question differs slightly for each respondent group. The graph/table in this report show the text for the Parents survey. Only school-based staff members answered these questions.

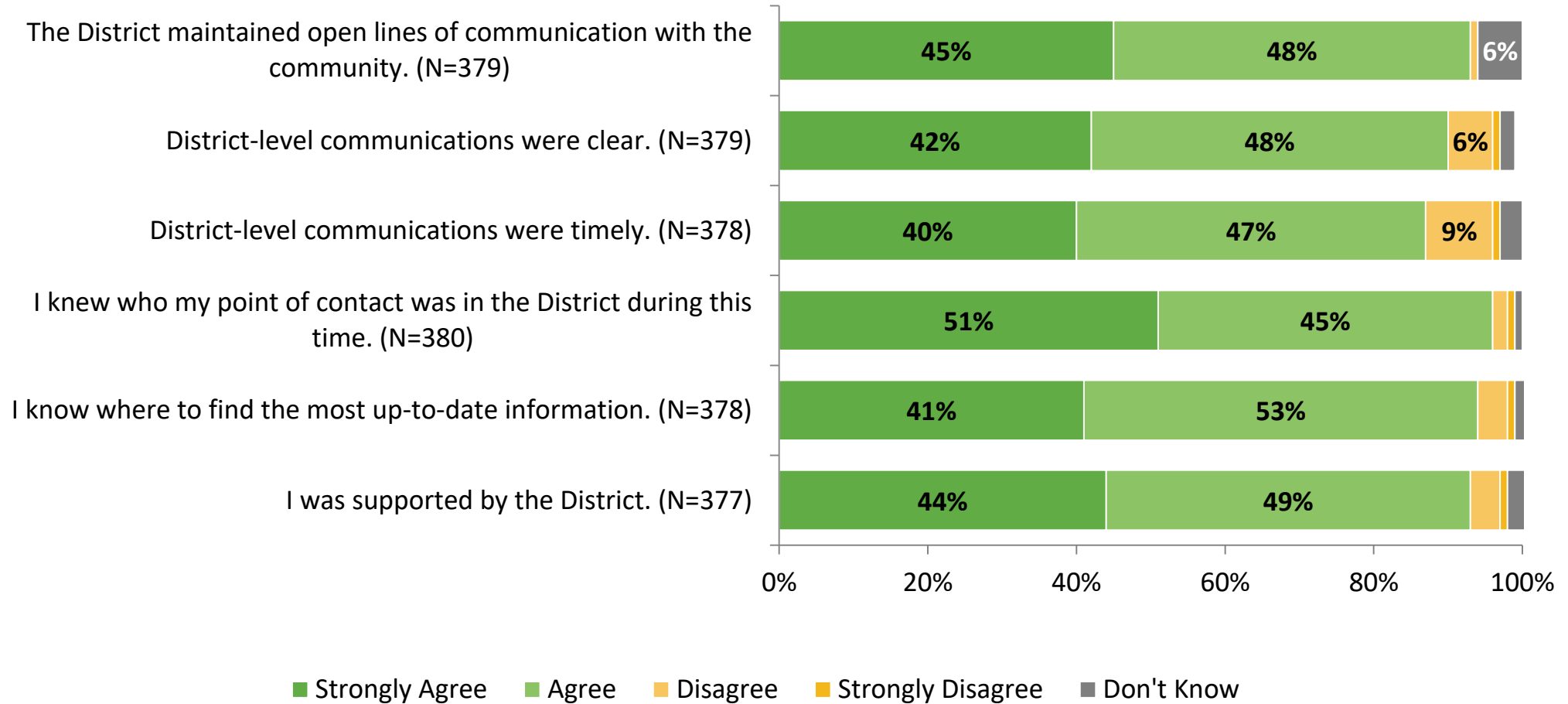
Communication

How strongly do you agree or disagree with the following statements?



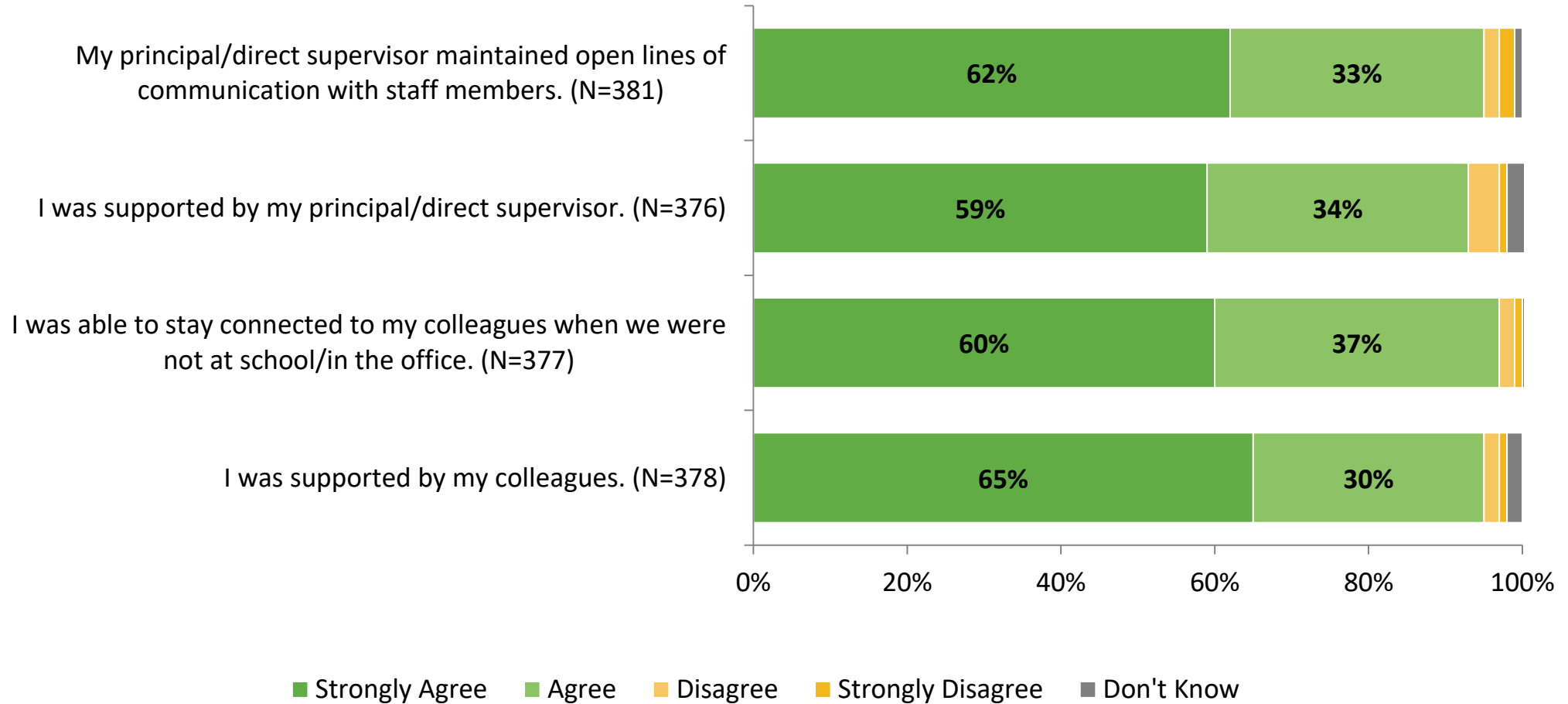
Communication

How strongly do you agree or disagree with the following statements?



Communication (Continued)

How strongly do you agree or disagree with the following statements?



Highest and Lowest Ranking Indicators

Survey Item	Percentage Strongly Agree or Agree (%)	Dimension
The safety of the District’s community was ensured.	89%	Crisis Management
The District made decisions in the best interest of its staff members.	86%	Crisis Management
The District cares about my child(ren)’s overall well-being.	82%	Crisis Management
The District maintained open lines of communication with the community.	81%	Communication
District-level communications were clear.	81%	Communication
Survey Item	Percentage Strongly Disagree or Disagree (%)	Dimension
My child felt like a part of a community with their classmates in their online course(s).	51%	Teacher and Student Engagement
The District was prepared for this type of crisis.	51%	Crisis Management
The online interaction your child had with classmates	47%	Remote Learning Experience
The overall remote learning experience	44%	Remote Learning Experience
My child was engaged in their course(s).	42%	Teacher and Student Engagement

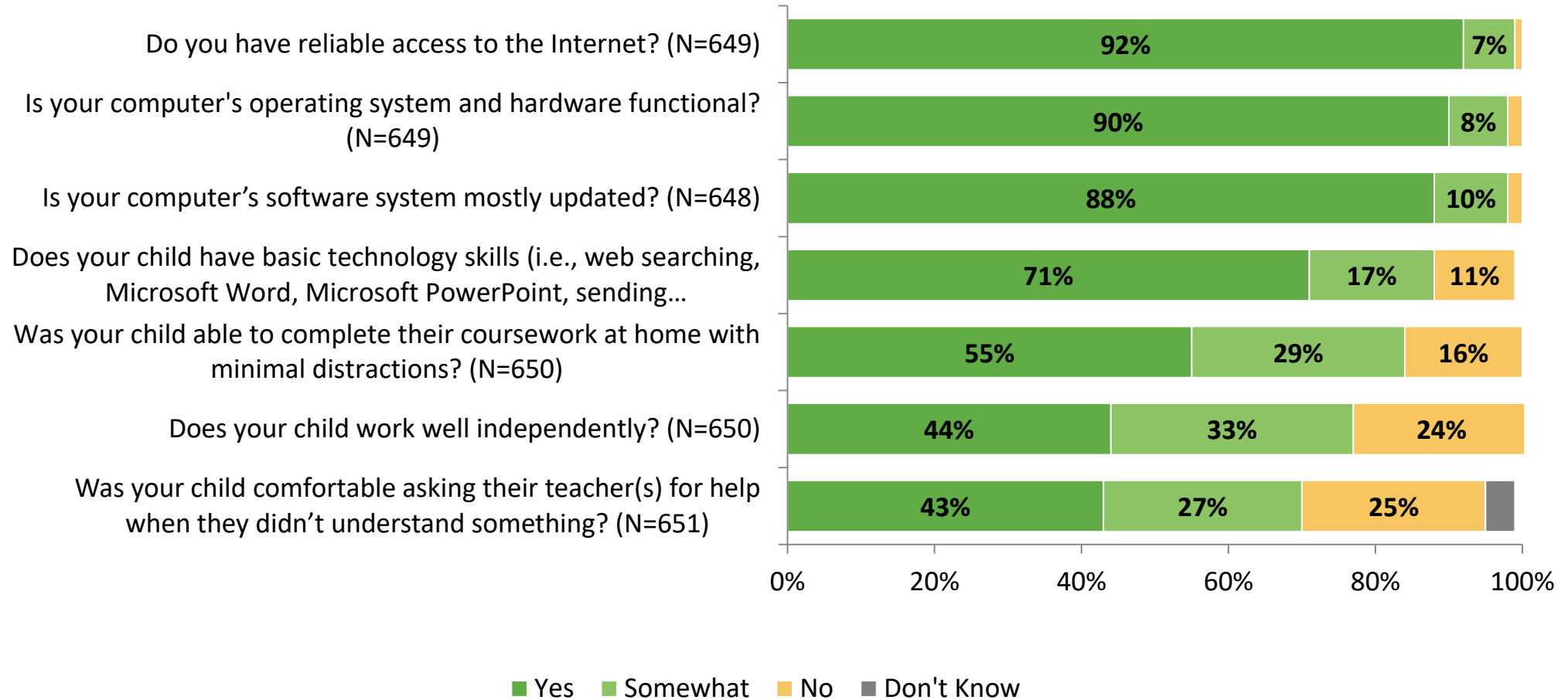
Highest Ranking Indicators

Survey Item	Percentage Strongly Agree or Agree (%)	School Climate Topic
I was able to stay connected to my colleagues when we were not at school/in the office.	97%	Communication
I knew who my point of contact was in the District during this time.	96%	Communication
My principal/direct supervisor maintained open lines of communication with staff members.	96%	Communication
The safety of the District's community was ensured.	95%	Crisis Management
I was supported by my colleagues.	95%	Communication
Survey Item	Percentage Strongly Disagree or Disagree (%)	Dimension
The online interaction you had with your students	35%	Remote Learning Experience
I was prepared to facilitate remote learning.	34%	Teacher and Student Engagement
The District was prepared for this type of crisis.	29%	Crisis Management
My students were engaged in my course(s).	23%	Teacher and Student Engagement
The coursework was challenging for the majority of my students.	22%	Courses and Assignments

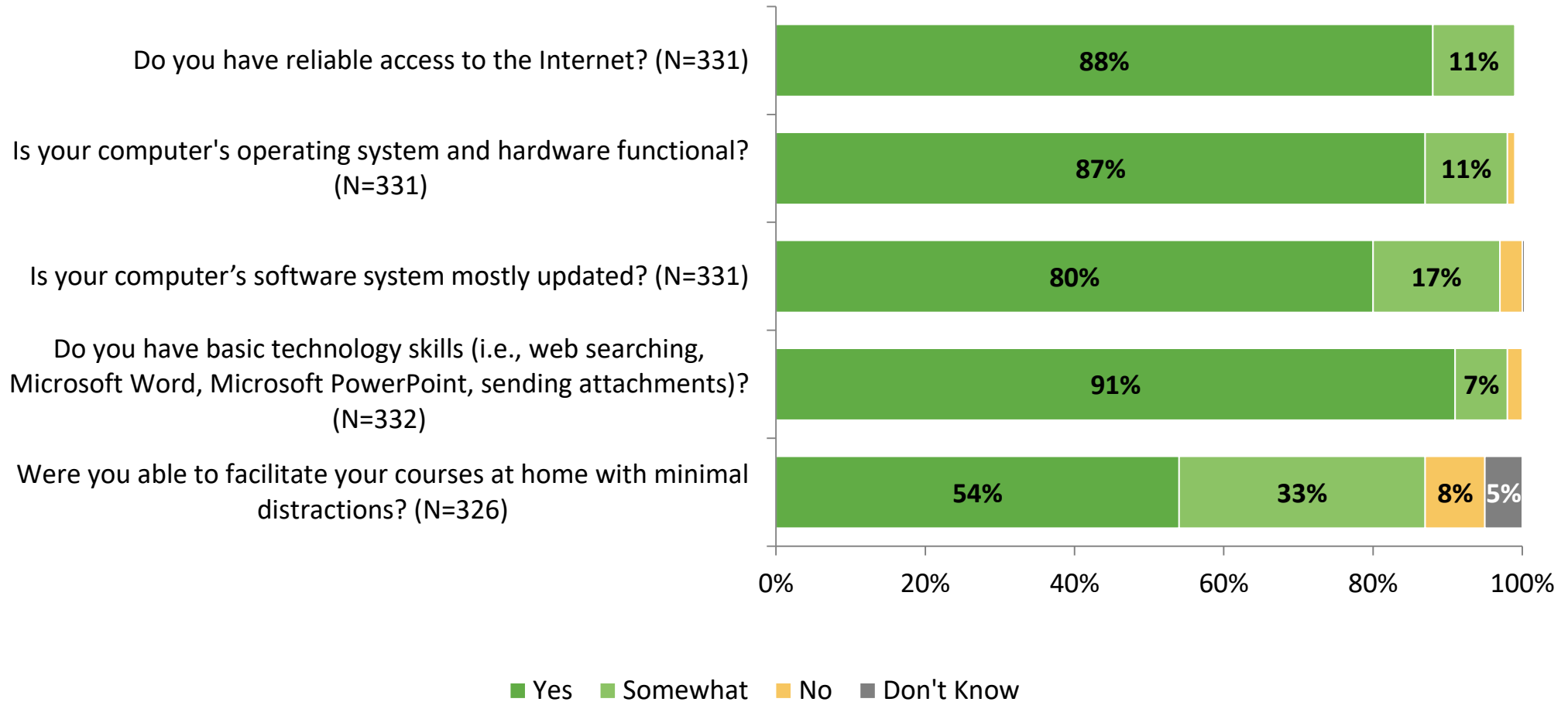
Highest Ranking Indicators

Survey Item	Percentage Strongly Agree or Agree (%)	Dimension
Assignments were relevant to the class/course curriculum/a or content.	83%	Courses and Assignments
The safety of the District’s community was ensured.	83%	Crisis Management
My teacher(s) was/were knowledgeable.	77%	Teacher and Student Engagement
The District made decisions in the best interest of its staff members.	72%	Crisis Management
I trust District administrators to continue to make decisions in the best interest of the community.	71%	Crisis Management
Survey Item	Percentage Strongly Disagree or Disagree (%)	Dimension
I felt like I was part of a community with my classmates in my online course.	56%	Teacher and Student Engagement
My assignments were interesting.	54%	Courses and Assignments
I felt engaged in my course(s).	49%	Teacher and Student Engagement
The District was prepared for this type of crisis.	46%	Crisis Management
My course(s) was/were well organized.	45%	Courses and Assignments

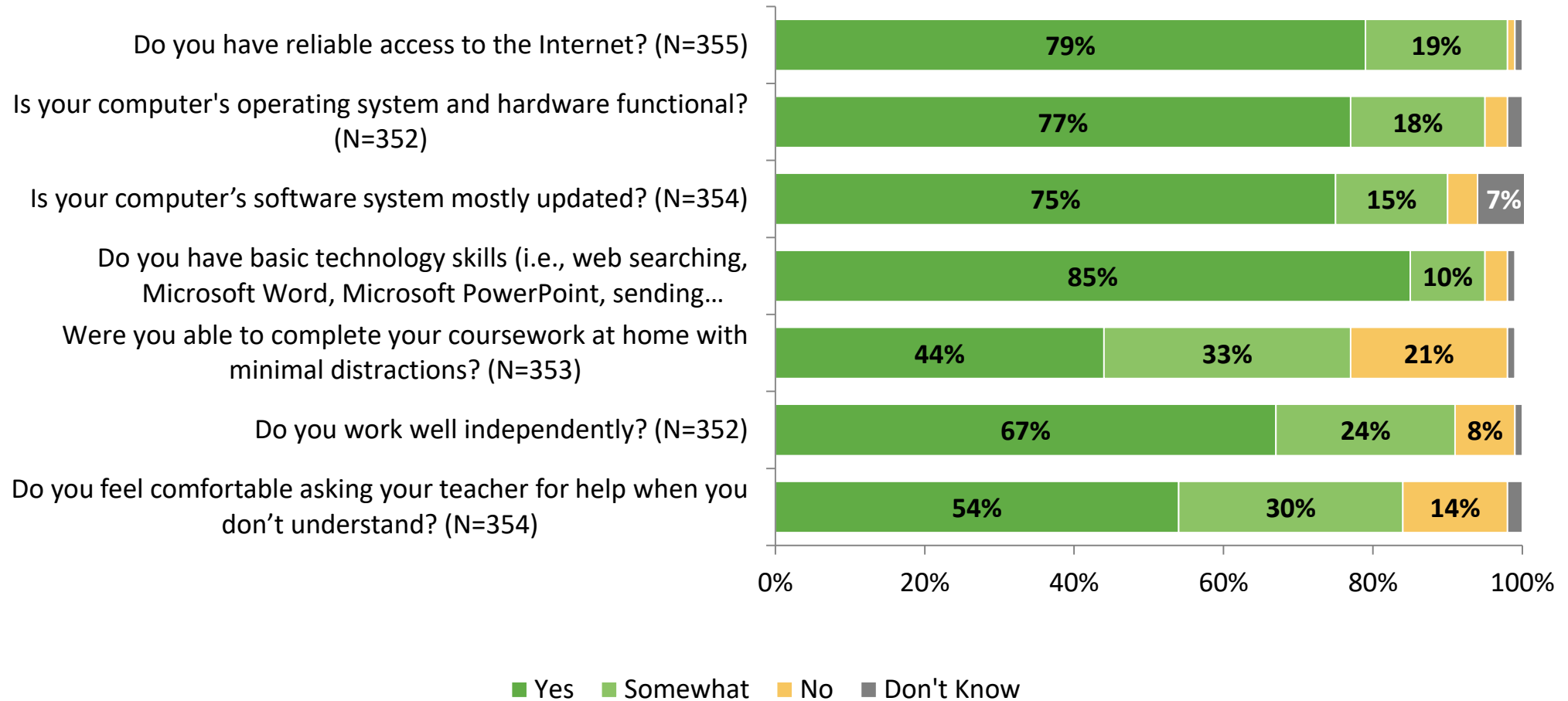
Technology Access



Technology Access

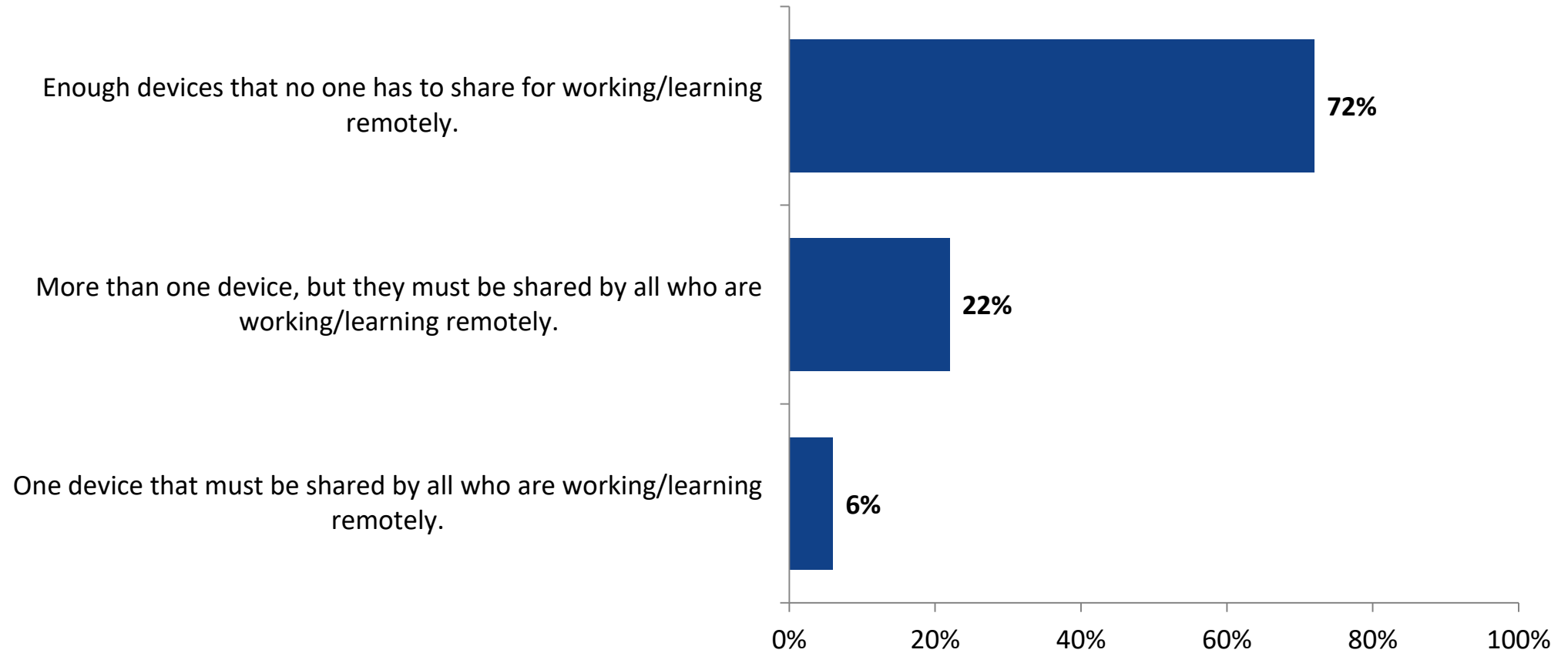


Technology Access



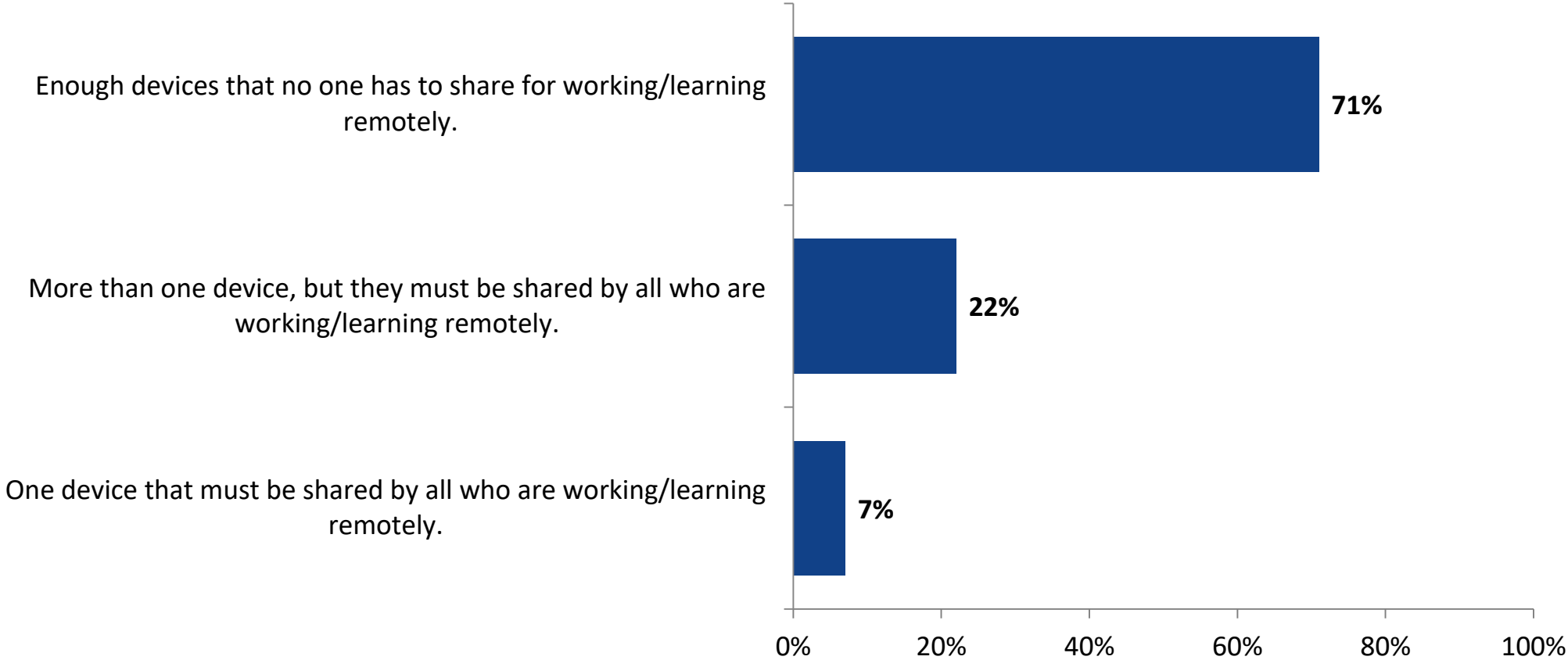
Device Availability

At home, we have... (N=650)



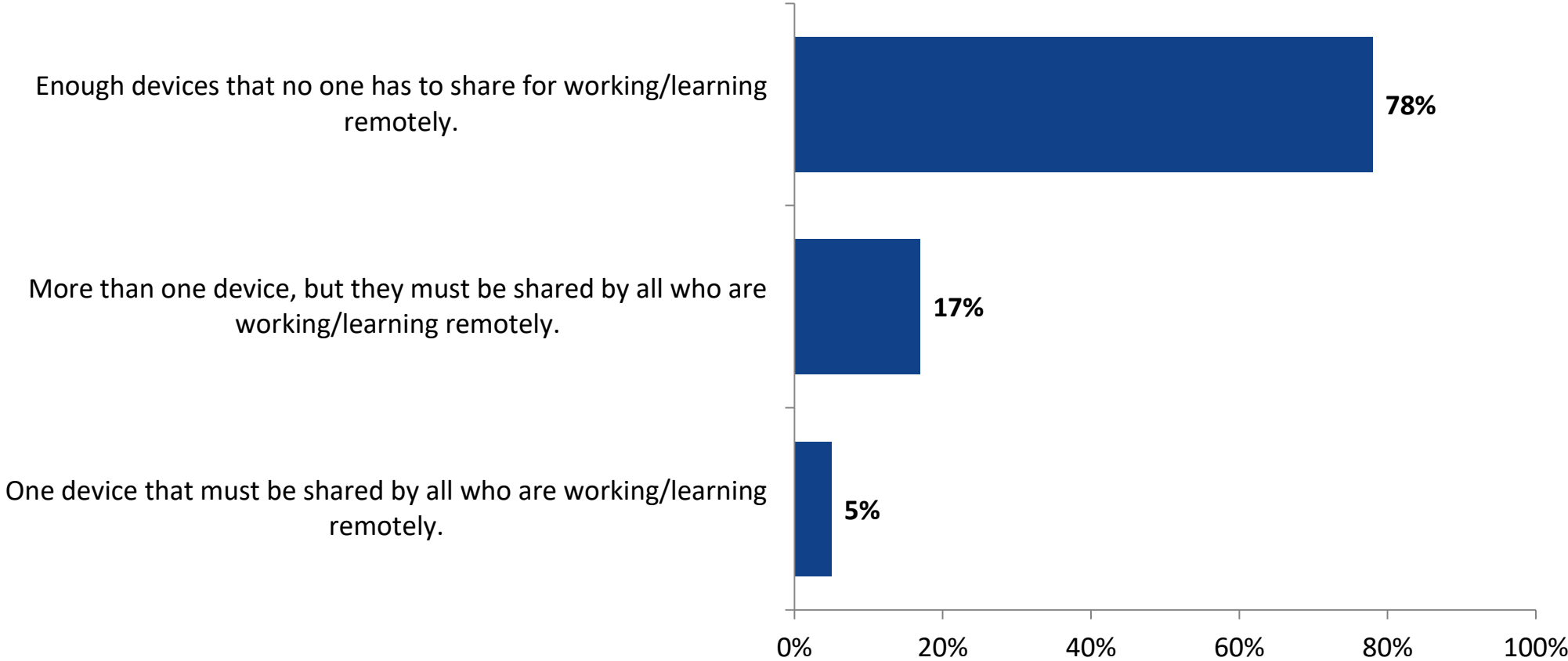
Device Availability

At home, I have... (N=331)



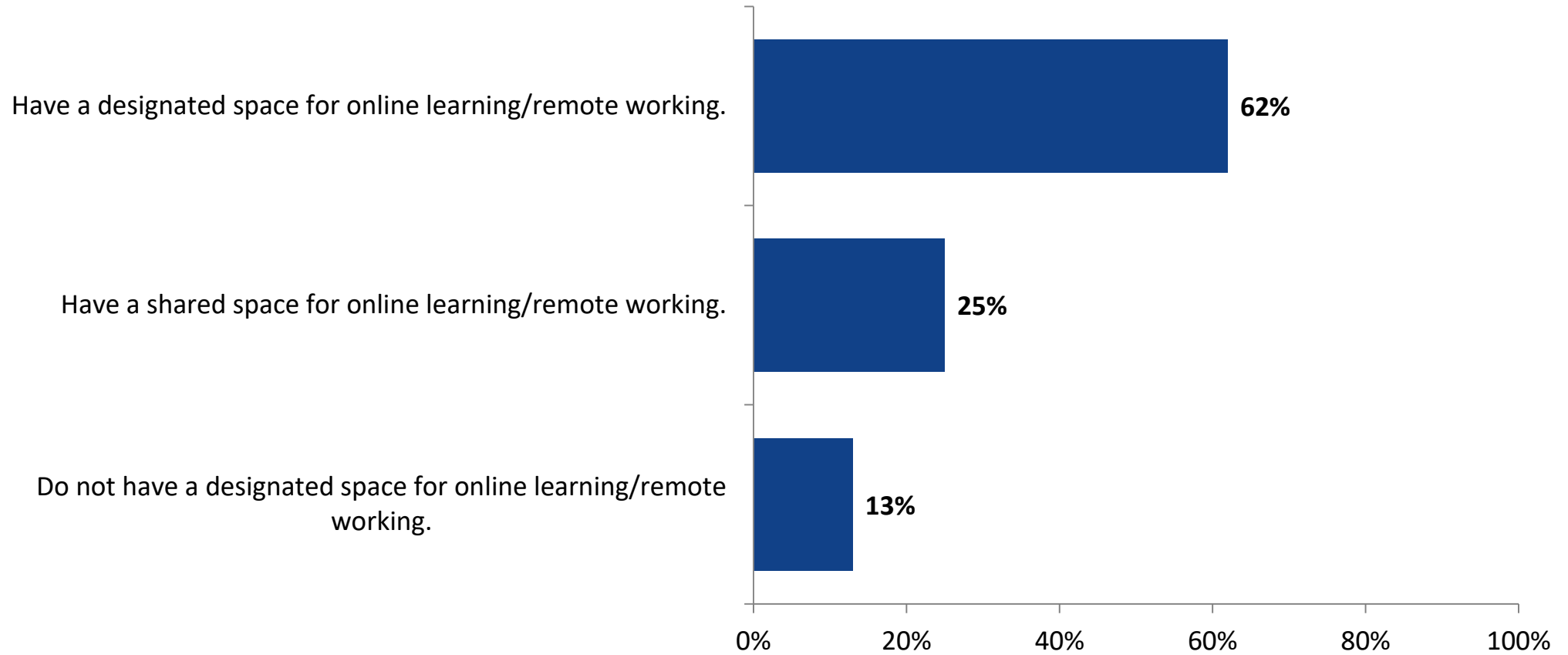
Device Availability

At home, I have... (N=356)



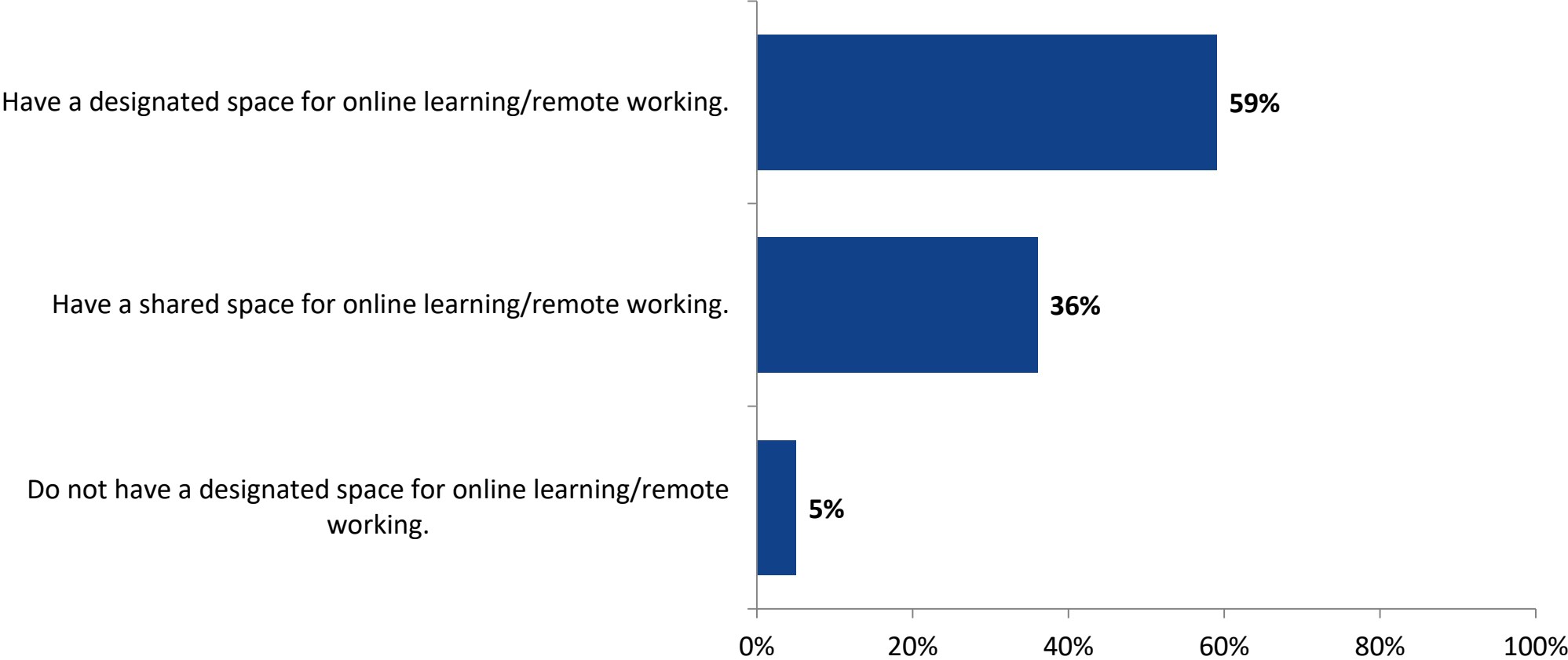
Designated Space

At home, we... (N=651)



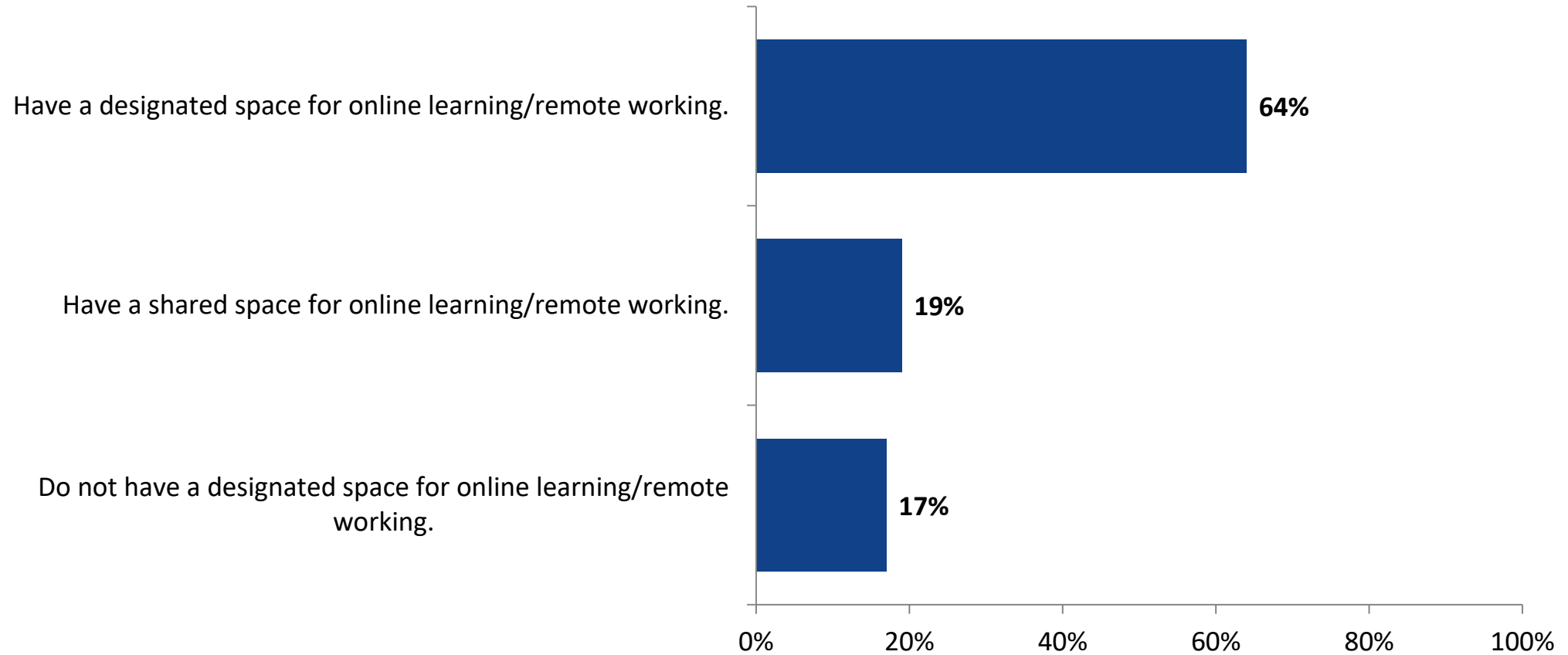
Designated Space

At home, I... (N=331)



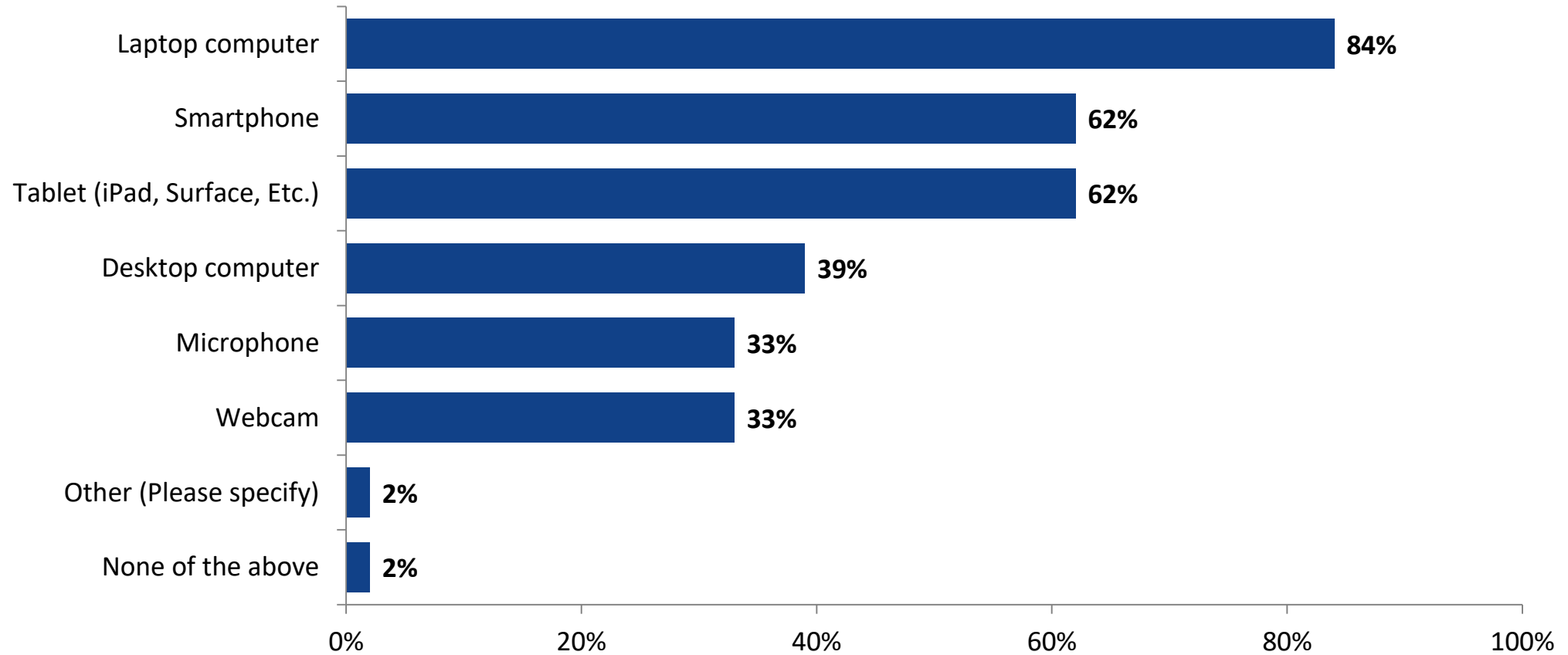
Designated Space

At home, I... (N=354)



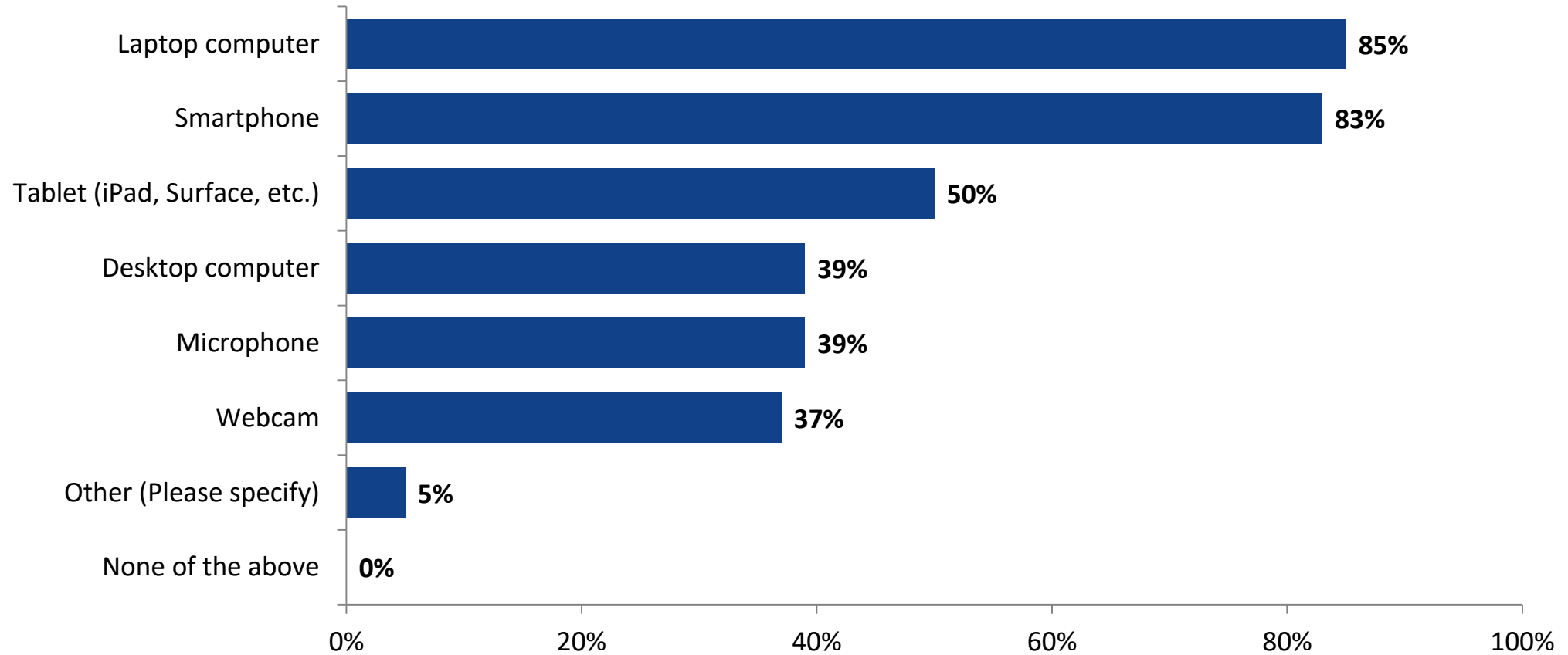
Device Type

Please check the following devices that your child owns/has regular access to: (check all that apply) (N=649)



Device Type

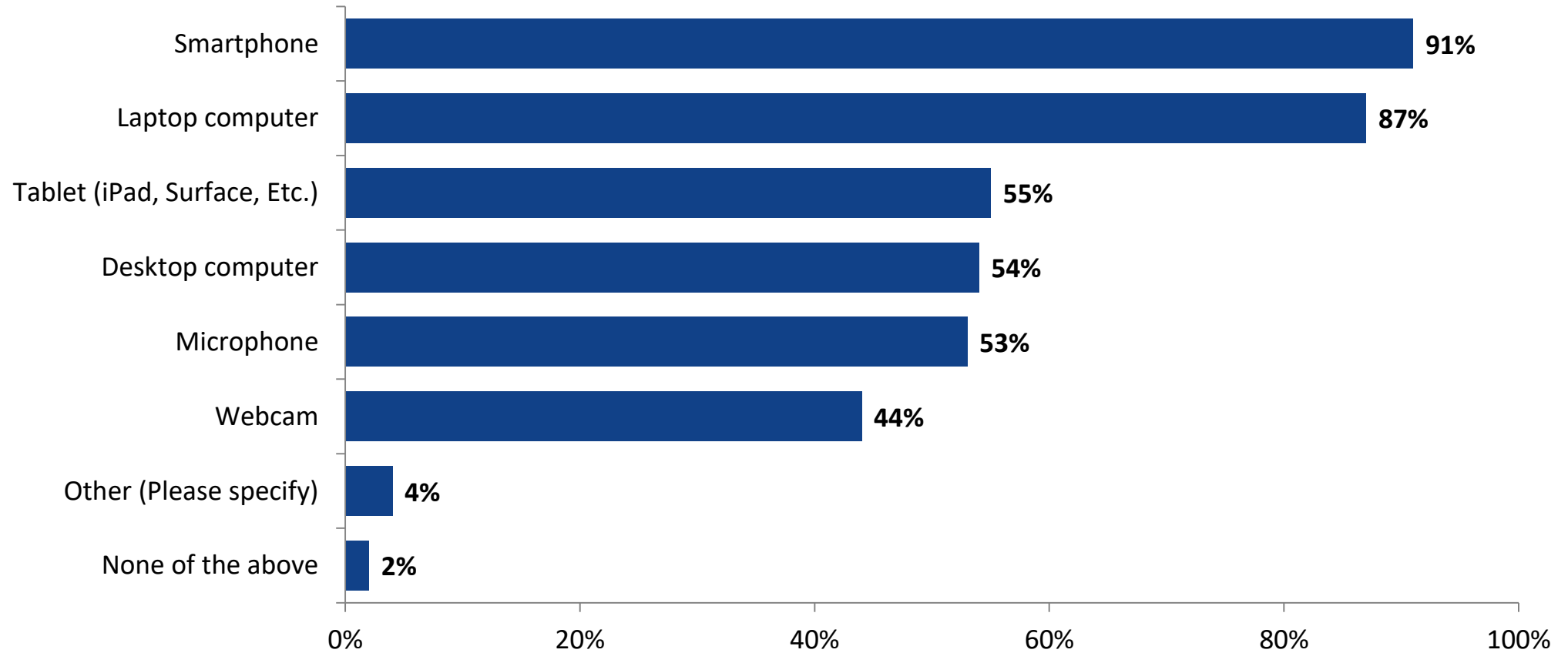
Please check the following devices that you own/have regular access to: (check all that apply) (N=335)



Note: The sum of percentages may exceed 100 because participants could select more than one response option. Only school-based staff members answered these questions.

Device Type

Please check the following devices that you own/have regular access to: (check all that apply) (N=355)



Key Insights

- 66% of participating parents, 94% of staff members, and 69% of students indicated they were satisfied or very satisfied with how the District handled the extended closure during the COVID-19 crisis.
- At least 33% of parents, school-based staff members, and students disagreed or strongly disagreed with each of the items in the remote learning information dimension which may have had an impact on the overall remote learning experience.
- 89% of school-based staff members were satisfied or very satisfied with the online interaction they had with their colleagues. However, 69% of staff members were satisfied or very satisfied with the online interaction with their students. Further, 45% of both parents and students were satisfied or very satisfied with the online interaction students had with their classmates. Finally, 43% of parents and 36% of students agreed or strongly agreed that they felt like they were part of a community in their online courses.
- 89% of parents, 95% of staff members, and 83% of students agreed or strongly agreed that the safety of the District's community was ensured.
- 55% of parents, 64% of school-based staff members, and 27% of students agreed or strongly agreed that students were engaged in their courses. Further, 39% of students agreed or strongly agreed their classes were interesting.
- 81% of parents and 93% of staff members agreed or strongly agreed that the District maintained open lines of communication with the community.
- 93% of staff members agreed or strongly agreed they were supported by their principal/direct supervisor and 95% agreed or strongly agreed they were supported by their colleagues.

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