

Whether you have a general health question, need help managing a chronic health condition like diabetes, or have a more complex health situation like cancer, support from an Independence Blue Cross Health Coach is just a phone call away. All calls with your Health Coach are completely confidential, and Health Coaches are available 24/7, whenever you need their help.

What is a Health Coach?

An Independence Blue Cross Health Coach is a registered nurse whom you can call to discuss health concerns and get the help and support you need to reach your health goals. Health Coaches are available 24/7, and all calls are completely confidential. Health Coaches may also call you to offer you help.

How can a Health Coach help?

Your designated Health Coach can help you:

- Manage a chronic condition like asthma, diabetes, or heart disease
- Cope with a serious illness, like cancer or a stroke
- Prepare and coordinate services for a planned admission or procedure
- Review your doctor's discharge instructions with you

Make the call today!

To speak with an available Health Coach 24/7, call **1-800-ASK-BLUE** (**1-800-275-2583**; **TTY: 711**).* When prompted for a call reason, say "Health Coach."

Stay on top of personal health information, screening reminders, health tips, and more!

Visit **ibx.com/getconnected** or text **IBX** to **73529** to sign up.

- Answer questions related to health issues, treatment instructions, tests, or procedures
- Understand your medications, and why and how to take them
- Work with you and your doctor to address health concerns

[†]Standard message and data rates may apply. Text STOP to stop and HELP for help. Terms and Conditions available at myhelpsite.net/ibx. Notification messages within IBX Wire™ are sent via automated SMS. Enrollment in IBX Wire™ is not a requirement to purchase goods and services from IBX.



^{*}This is a free and confidential service.

Independence Blue Cross offers products through its subsidiaries Independence Hospital Indemnity Plan, Keystone Health Plan East and QCC Insurance Company, and with Highmark Blue Shield — independent licensees of the Blue Cross and Blue Shield Association.

This plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Spanish: ATENCIÓN: Si habla español, cuenta con servicios de asistencia en idiomas disponibles de forma gratuita para usted. Llame al 1-800-275-2583 (TTY: 711).Chinese: 注意: 如果您讲中文,您可以得到免费的语言协助服务。致电1-800-275-2583。

