

Montgomery County
Department of
Health and Human Services

Office of Community Connections

Montgomery County strives to create an environment of information sharing while respecting the resident's rights to confidentiality and abiding by all applicable laws.

contact us

610-278-3522

montcohhs@montcopa.org

www.montcopa.org/hhs



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@HHSMontcopa



Community Connections directs people to services where they need them most ~ in their community.

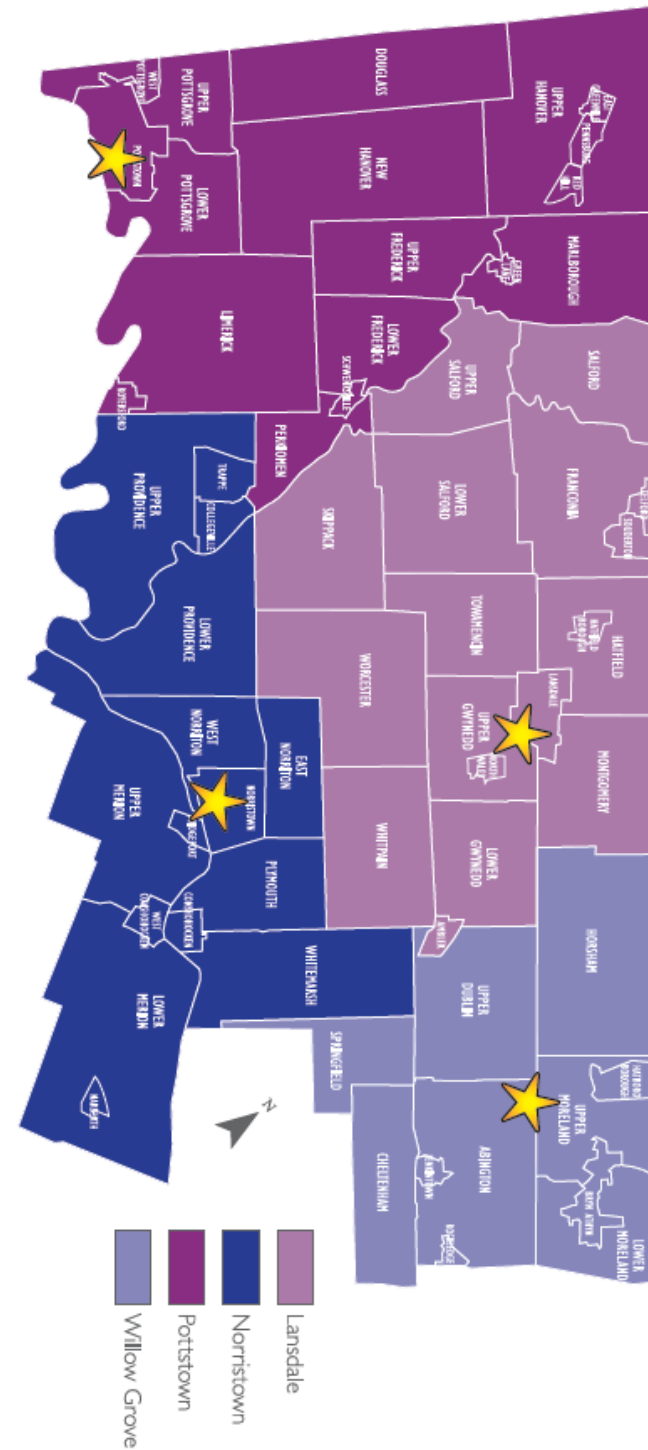


Montgomery County Board of Commissioners

Valerie A. Arkoosh, MD, MPH, Chair

Kenneth E. Lawrence, Vice Chair

Joseph C. Gale, Commissioner





WHO IS A NAVICATE?

They are experts in navigating the human services system, helping you to understand the services available, and making referrals to organizations that will best address your needs. They can be advocates speaking on your behalf to determine if there are other options to better fit your needs.

For eligible seniors and individuals living with a physical, behavioral, or developmental disability, a Navicate can provide the Person-Centered Counseling service. They will help identify long-term services and support options available in your community. Additionally, they guide and secure resources and will follow-up to ensure things are going well.

Community Connections is FREE for ANY MONTGOMERY COUNTY RESIDENT.

DID YOU KNOW NAVICATES CAN CONNECT YOU TO ORGANIZATIONS THAT PROVIDE THE FOLLOWING RESOURCES?

- Addiction Services
- Early Childhood Education
- Employment
- Healthcare
- Legal Advice
- Maternal and Infant Care
- Mental Health Support Services
- Nutrition and Food Assistance
- Public Benefits
- Subsidized Housing
- Support Services for Seniors
- Subsidized Child Care
- Teens and Young Adults
- Veterans Affairs



consumer testimonials

what they're saying about us!

“Thank you for your efforts to putting me through to the right people because, without your initial help, I’d still be sitting here with nothing. I appreciate your help very much! You did a great job!”– JM

“Montgomery County residents are blessed to have Community Connections. I am thankful I made that call that day and you called me back. My heart is filled with more gratitude than one can describe.”

– Lori C.

HOW DO I ACCESS A NAVICATE?

There is one telephone number that will connect you to a Navicate in your region. You can reach a Navicate by calling **610-278-3522** or by visiting any Montgomery County Community Connections office to request assistance Monday through Friday from 8 a.m. to 4:30 p.m. **Calling ahead is strongly encouraged** to ensure someone will be able to meet with you. Language line services are readily available.

ON-LINE REFERRAL

www.montcopa.org/ContactANavicate

PHONE

610-278-3522

HOURS

Monday to Friday: 8 a.m. – 4:30 p.m.

OFFICE LOCATIONS

LANSDALE OFFICE

421 West Main Street • Lansdale, PA 19446

NORRISTOWN OFFICE

Human Services Center, 1st Floor
1430 DeKalb Street • Norristown, PA 19401

POTTSTOWN OFFICE

364 King Street • Pottstown, PA 19401

WILLOW GROVE OFFICE

102 North York Road • Willow Grove, PA 19090