



## Laptop Financial Obligation Agreement

**Warranty Coverage:** The student laptops are covered for parts and labor for any defect in materials or workmanship.

**Non-warranty Coverage:** The student laptops are NOT covered for damage caused by negligence or misuse. Examples of typical issues that would NOT be covered are: missing keyboard keys, cracked case or screen, broken trackpad, broken hinge, liquid damage, and physically damaged power adapter. Our authorized Apple service provider makes the final determination on whether the damage is “customer responsibility” or “ordinary wear and tear.” See table below for your two choices for how to cover Non-warranty repairs. Devices must remain in the school provided hard shell case or insurance will be voided.

**Loss or Theft:** If a laptop is lost or stolen, report the loss to the BSM Technology Help Desk (The Cube) and file a report with the police in the community in which the loss occurred. Insurance does not cover the loss or theft of devices.

**User Negligence:** BSM Laptop coverage does not apply to items that are considered user negligence. This includes engraving into the device, removing keys, or adding items that damage the device. The technology department will determine if actions are considered negligent.

<b>CHOICE 1</b>	<b>CHOICE 2</b>		
<p style="text-align: center; margin: 0;"><b>Purchase BSM coverage</b></p> <p style="margin: 5px 0;">For <b>\$80 per year</b>, laptops will be covered for non warranty repairs. This would include issues such as broken screens, liquid spills, damaged ports, broken keys, broken hinges, and other damages that are not considered defects in materials or workmanship. <b>Maximum repair payout of \$500 per year</b></p>	<p style="text-align: center; margin: 0;"><b>“Pay as you go”</b></p> <p style="margin: 5px 0;">Families can choose to forgo the BSM coverage and pay actual costs when there is a non-warranty repair needed (see examples below – prices listed are approximate – your actual costs may vary depending on the damage to the laptop).</p>		
<p style="text-align: center; margin: 0;"><b>Warranty issues</b></p> <p style="margin: 5px 0;">Family responsibility = \$0 Laptops are covered for all parts and labor for defects in materials or workmanship. Apple makes the final determination on whether the damage is considered a warranty or non-warranty issue.</p>	<p style="text-align: center; margin: 0;"><b>Warranty issues</b></p> <p style="margin: 5px 0;">Family responsibility = \$0 Laptops are covered for all parts and labor for defects in materials or workmanship. Apple makes the final determination on whether the damage is considered a warranty or non-warranty issue.</p>		
<p style="text-align: center; margin: 0;"><b>Non-Warranty Issues</b></p> <p style="margin: 5px 0;">Repairs are covered by the BSM coverage up to \$500 for the school year. Any costs that exceed that amount will be the family’s responsibility.</p>	<p style="text-align: center; margin: 0;"><b>Non- Warranty Issues</b></p> <p style="margin: 5px 0;">Actual cost of the repair will be charged to the family. Costs may vary depending on the level of damage. Sample costs are approximate as noted below.</p>		
<p><b>Average Cost for Replacements and Repairs</b></p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%; border: none;">           Loss or Theft Laptop Replacement \$950            Laptop Carrying Bag \$50            Apple Branded Power Adapter \$60            Laptop Hardcover Shell \$15         </td> <td style="width: 50%; border: none;">           Damaged Screen or Casing \$475.00            Liquid Damage \$825.00            Missing Keys \$475.00         </td> </tr> </table> <p style="margin: 10px 0 0 40px;">Students who graduate or who are no longer enrolled must return their laptop, power adapter, bag, and security card by designated date. Items not returned will be billed to the student’s account.</p>		Loss or Theft Laptop Replacement \$950 Laptop Carrying Bag \$50 Apple Branded Power Adapter \$60 Laptop Hardcover Shell \$15	Damaged Screen or Casing \$475.00 Liquid Damage \$825.00 Missing Keys \$475.00
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