



## 2023 Vaccine Clinic FAQ

### Seattle Visiting Nurse Association

#### **Which health insurance plans do you accept?**

We accept all health insurance plans except Cigna, TriCare, and out-of-state Blue Cross Blue Shield plans. If you have health insurance, you must provide that information during registration. We will bill your insurance plan for your immunization following the clinic.

#### **What if I don't have insurance?**

If you do not have an accepted health insurance, or are uninsured, please select "no insurance" during registration. You will be asked to pay up front, unless your school or employer has agreed to cover the cost of your immunization(s). Please contact your workplace or school administrator to determine whether uninsured individuals are covered at your clinic.

#### **Are there any age restrictions?**

Seattle VNA is licensed to provide flu immunizations to all individuals ages 4 years and older and COVID boosters to all individuals ages 5 years and older. 5-11 COVID boosters are available at school clinics only.

#### **How do I make an appointment?**

You will be sent a unique registration link from your school or employer where you may schedule an appointment at your specific clinic. Appointments are available for scheduling in 15-minute increments during clinic hours. All patients will receive a confirmation email and reminder text message for their appointment.

#### **What happens if I miss my appointment? Can I cancel or reschedule?**

If you cannot make your appointment, or miss your appointment, please cancel or reschedule via the confirmation email sent at the time of registration.

#### **Can I bring family members or other people with me for my appointment?**

Please inquire with your school or employer if family members are permitted to attend your vaccine clinic. If family members are permitted, please note that all patients receiving a vaccine will require their own separate registration in their name, with their information. They must meet all eligibility requirements and schedule an appointment via the registration link.

#### **What do I need to have with me for my appointment?**

For expedited service, please bring your unique confirmation code (included in your confirmation email), insurance card, and ID to your appointment. Please wear short-sleeved clothing (privacy screens not included).

#### **Which vaccines do you provide?**

We provide Flucelvax Quadrivalent Preservative-Free flu vaccine and the updated 2023-2024 Moderna COVID-19 booster. We do not provide Flumist Nasal Spray flu vaccine or Fluzone High-Dose flu vaccine.

#### **Can you provide verification of the vaccination given?**

For official proof of your flu vaccination, please email us at [info@seattlevna.com](mailto:info@seattlevna.com) and we will send you a certificate of immunization. For official proof of your COVID booster, please visit [waverify.doh.wa.gov](http://waverify.doh.wa.gov).