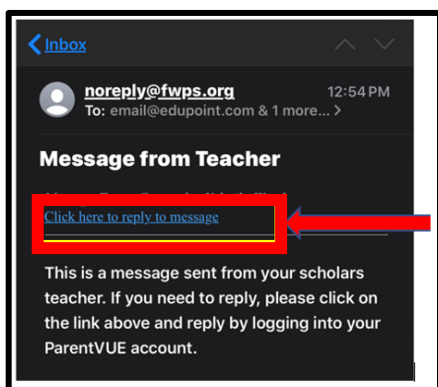




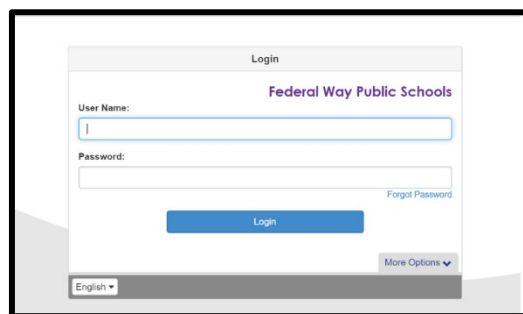
Reply to Synergy Mail from ParentVUE or StudentVUE Mobile Device Browser

Synergy mail is a teachers' primary means of communicating with families. When a teacher sends a message through TeacherVUE, the parent/guardian and student receives a message in their ParentVUE/StudentVUE account and a notification in their email. The email includes the teacher's message along with a hyperlink which will then open the internet browser on your mobile device. You see a prompt for a secure login to ParentVUE/StudentVUE account to reply to the message if necessary.

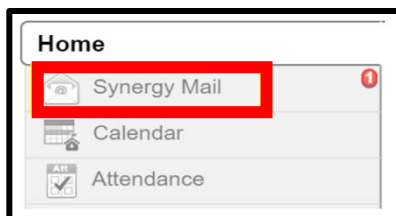


Step 1: Parent/Student receives e-mail notification and message. Select the hyperlink if response is necessary.

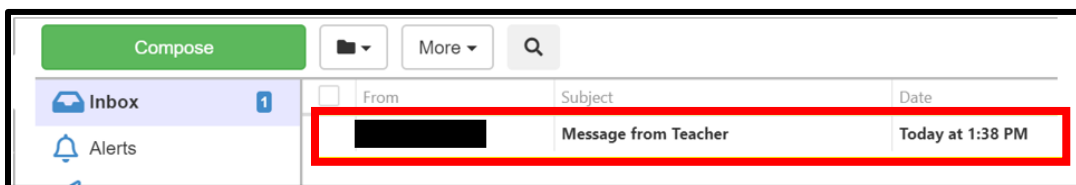
Step 2: Selecting the link prompts ParentVUE/StudentVUE login.



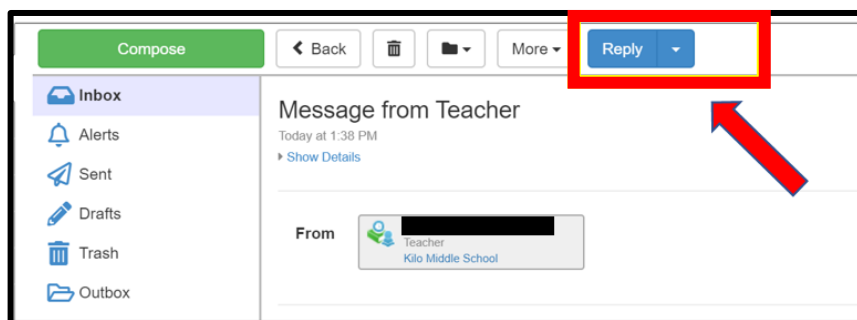
Step 3: Once logged in, select "Synergy Mail".



Step 4: Select the message that needs a response.



Step 5: Click the blue "Reply" option to compose and send response.



Further support can be obtained by contacting ParentVUE Support:

- grades@fwps.org
- Message Line (253) 945-2100