



Welcome to your Enhanced Benefits through Blue Connect EPO

Same benefits, same providers, lower costs!

We are excited to inform you that your benefits are being **enhanced** starting November 1, 2022. Your current benefits and providers will remain the same, and you will now have **even lower out-of-pocket costs** when you see a provider in the Blue Connect EPO network. You still have the same, reliable provider access to a full nationwide network with no increase in costs.



New! Blue Connect EPO Network www.bcbsla.com/blue-connect-epo

Anchored by Ochsner hospitals, clinics and providers, Blue Connect EPO network offers access to dozens of managed and affiliated hospitals and more than 4,500 participating physicians in the region including the following. When you see a provider at these locations, your out-of-pocket costs will be even lower:

- Ochsner Health
- Baton Rouge General
- St. Tammany Health System
- Slidell Memorial Hospital
- St. Charles Parish Hospital
- St. Bernard Parish Hospital
- Ochsner Lafayette General
- CHRISTUS St. Frances Cabrini Health System
- CHRISTUS Shreveport-Bossier Health System
- CHRISTUS Ochsner Health Southwestern Louisiana

Save time and money with your new resources



Ochsner Connected Anywhere

Download Ochsner Connected Anywhere app and enjoy **NO COST** virtual urgent care visits from the convenience of your workplace or home. With the coupon code **BLUECONNECT** you will get no cost, immediate medical attention for common illnesses like colds, fever, and rashes. Prescription delivery is free within a 20-mile radius of any Ochsner Pharmacy. Your normal prescription copays/deductibles will apply.



Patient Engagement Specialists

Connect with Ochsner Health to help you identify and connect with appropriate in-network providers and facilities, schedule appointments, and navigate the healthcare system.

Monday – Friday 8:00 a.m. to 5:30 p.m.

855.723.8152 | connected@ochsner.org



Member Resource Guide

Understanding your medical benefits is a complicated and sometimes overwhelming task. Look in your mail soon for a member resource guide to provide a handy reference to help you navigate benefits and save money.



Affordable Urgent Care

Ochsner owned and affiliated Urgent Care Centers visits are billed as primary care office visits at a lower copay, offering savings compared to a traditional Urgent Care Center, at a higher copay. Participating Urgent Care Centers in the area include:

- Ochsner Urgent Care – Arlington
- Ochsner Urgent Care – Central
- Ochsner Urgent Care – Highland Park
- Ochsner Urgent Care – Lagniappe Center

See your Member Resource Guide for a full list of Ochsner Urgent Care Centers.

Blue Connect plans are products of HMO Louisiana, Inc., a subsidiary of Blue Cross and Blue Shield of Louisiana. Both companies are independent licensees of the Blue Cross and Blue Shield Association. Blue Cross and Blue Shield of Louisiana is incorporated as Louisiana Health Service & Indemnity Company. Ochsner Health is an independent company that offers health services to members of Blue Cross and Blue Shield of Louisiana and its subsidiaries.

Thank you again for learning about the Blue Connect EPO, an Ochsner affiliated network.

| Plan 1 | | | |
|-----------------------|---|--------------------------------|-------------------------------|
| | Current Benefits | | Enhanced |
| Benefits | Blue Cross Blue Shield Preferred Care PPO | Out-Of-Net | Blue Connect Network |
| Individual Deductible | \$1,000 single/\$2,000 family | \$1,250 single/\$3,750 family | \$750 single/\$1,500 family |
| Primary Care Copay | \$40 | 70% | \$30 |
| Specialist Copay | \$55 | 70% | \$45 |
| Urgent Care | \$55 | 70% | \$45 |
| Coinsurance | 90% | 70% | 90% |
| Out of Pocket | \$3,500 single/\$7,000 family | \$5,000 single/\$15,000 family | \$3,000 single/\$6,000 family |

| Plan 2 | | | |
|-----------------------|---|--------------------------------|-------------------------------|
| | Current Benefits | | Enhanced |
| Benefits | Blue Cross Blue Shield Preferred Care PPO | Out-Of-Net | Blue Connect Network |
| Individual Deductible | \$1,250 single/\$2,500 family | \$1,250 single/\$3,750 family | \$1,000 single/\$2,000 family |
| Primary Care Copay | \$40 | 70% | \$30 |
| Specialist Copay | \$55 | 70% | \$45 |
| Urgent Care | \$55 | 70% | \$45 |
| Coinsurance | 90% | 70% | 90% |
| Out of Pocket | \$4,500 single/\$9,000 family | \$5,000 single/\$15,000 family | \$4,000 single/\$8,000 family |