Access/Referral Process

1.) **Referral submitted via:**
   a) E-mail: referrals@chrysalishealth.com
   b) Fax: (954) 587-0080
   c) Website: www.chrysalishealth.com
   d) Call: 1-888-587-0335

2.) **Referral Received by In-take Department:**
   a) Referral Specialist contacts client/guardian within 48 hours and schedules an assessment/screening within 7 days
   b) Assessor/Screener submits treatment recommendation within 24 hours of appointment
   c) Case is assigned to a therapist/targeted case manager
   d) Therapist/TCM contacts client within 24hrs & schedules first appointment within 5 days

3.) For inquiries regarding referrals contact:
   a)Vanessa Bonilla – vanessa.bonilla@chrysalishealth.com

*****Appointments available at patient's location of choice (i.e., school, home, virtual)*****