



Benefits at-a-glance

CalPERS basic prescription drug program

Optum Rx manages pharmacy care services for CalPERS. We are committed to helping you get the most from your plan benefits when making medication decisions with your doctor. We provide convenient, easy and cost-effective ways for you to get the medication you need.

Your prescription benefit program

	Maintenance		Non-maintenance	
Where	Preferred pharmacy	Non-preferred pharmacy	Any in-network retail pharmacy	Mail order only
Day supply	90-day supply	90-day supply	Limited to 30 days	90 days
Tier 1	\$10	\$15	\$5	\$15
Tier 2	\$40	\$60	\$20	\$60
Tier 3	\$100	\$150	\$50	\$150
Customer Care	Visit optumrx.com/calpers or call us 24/7 toll free at 1-855-505-8110 (TTY 711).			

Frequently Asked Questions

About the Preferred90 program

Q. How can I find a Preferred90 pharmacy?

A. Go to optumrx.com/calpers, choose the plan you are enrolled in, then click on *Find a Network Pharmacy*, or call our customer care representative toll free at **1-855-505-8110** (TTY **711**).

Q. My pharmacy is not a Preferred90 pharmacy. Do I have to transfer my prescription to a Preferred90 pharmacy?

A. No, but if you continue to fill your maintenance medication for a 30-day supply, you may pay more for your medication(s). You should start filling your maintenance medication for a 90-day supply at a retail pharmacy or Optum® Home Delivery. Ask your pharmacy if they can fill your medication for a 90-day supply.

Q. How do I know what my copayment is for my medication at a retail pharmacy?

A. To get an estimate of your prescription drug costs, visit optumrx.com/calpers and click on the *Drug pricing tool*.

Q. Can I get a 90-day supply of my maintenance medication at any retail pharmacy?

A. Yes, if the pharmacy is contracted to dispense a 90-day supply. However, you may save money if you use a Preferred90 Saver pharmacy or Optum Home Delivery.

Q. How do I get my specialty medications filled?

A. Your specialty medications will be filled through Optum® Specialty Pharmacy. You can call Optum Specialty Pharmacy at **1-855-821-7217**.

About the Optum Rx drug list

Q. Where can I see the Prescription Drug List/formulary list of covered drugs?

A. Visit optumrx.com/calpers to find the Prescription Formulary drug list of covered drugs.

About Optum Home Delivery

Q. How does Optum Home Delivery work?

A. Order up to a 90-day supply of medications. You can submit your order via phone, mail, online or through the Optum Rx app. Or, your doctor can electronically submit your prescription to Optum Rx. Optum Rx fills your order and mails it to you within 7 days of placing the order. Optum Rx will notify you if there will be a delay in delivering your order.

Q. How do I order my prescriptions from Optum Home Delivery?

A. You have 4 ways to place a home delivery order:

- Online. Visit optumrx.com/calpers or open the Optum Rx app.
- On the phone. Call the toll-free number at **1-855-505-8110** (TTY **711**).
- By mail. Download a form from optumrx.com/calpers, then complete and mail with your prescription.
- With ePrescribe. Your doctor can send an electronic prescription to Optum Rx.

Q. Once I place a home delivery order, how quickly will I get my medication?

A. New and refill prescription orders are delivered by standard U.S. mail at no charge and usually arrive within 4-7 days from the date Optum Rx receives the completed order.



Optum Rx specializes in the delivery, clinical management and affordability of prescription medications and consumer health products. We are an Optum® company – a leading provider of integrated health services. Learn more at optum.com.

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Discover the benefits of Optum Home Delivery

Optum® Home Delivery helps you manage your prescriptions with ease.



How the program works

Starting **Jan. 1, 2024**, you must use Optum® Home Delivery to fill a 3-month supply of your maintenance medications, paying only the copay equal to a 2-month supply. You can choose to opt-out of home delivery and fill a 1-month supply of your maintenance medications at a retail pharmacy. You can get 2 more monthly supplies from a retail pharmacy before you have to decide if you want to use home delivery.

Once you use up those 2 fills, you have to decide if you want to use home delivery or if you still want to get 1-month's worth of your medication from a retail pharmacy. If you don't opt-out of home delivery, you might have to pay the full price for your medication.

Getting started with home delivery

Whether you have a new prescription or need to transfer an existing prescription, home delivery is easy to use. Plus:



Skip the lines

Get free standard shipping on medication right to your door.



Get 3-month supplies

You may pay less with home delivery.



Enjoy 24/7 support

Talk to a pharmacist anytime.



Temperature assurance

Your cold items will remain cool with reliable refrigeration.

Take action beginning Jan. 1, 2024



To enroll in home delivery, visit optumrx.com/calpers.

If you'd like to continue to fill at retail, visit optumrx.com/calpers and select *My Profile*, scroll down to *Manage Programs* and click *Mail Service Member Select*.

Or call the number on your member ID card.

Optum Home Delivery is a service of Optum Rx, a pharmacy benefits manager and home delivery pharmacy.

Prescriptions from Optum Home Delivery should arrive within 5 business days after they receive the complete order. The pharmacy will contact you if there is a medication order delay. Check the progress of your order online.

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