

COMMUNITY RELATIONS

Complaints Concerning School Personnel or the Program

Constructive criticism can be helpful to the district. At the same time, the board has confidence in its employees and its program and will act to protect them from unwarranted criticism or disruptive interference.

Complaints received by the board or by an individual director will be referred to the superintendent for investigation. The superintendent shall develop procedures to handle complaints concerning school personnel or programs.

Complaints regarding instructional materials should be pursued in the manner suggested by Policy No. 2311, Selection and Adoption of Instructional Materials.

Legal Reference: [RCW 28A.150.230](#)

Basic Education Act of 1977--
District School Directors as
Accountable for Proper Operation of
District--Scope-Responsibilities--
Publication of Guide

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