

PUBLIC COMPLAINTS

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For complaints involving a particular school, it shall be encouraged that a first step will be to talk with the staff member responsible for the program within the school. If a satisfactory adjustment is not achieved by such a procedure, or the person making the complaint is not comfortable talking with the staff member, he/she should communicate with the administrator having overall responsibility. If the complaint cannot be resolved in a reasonable amount of time with the principal, it shall be referred to the Superintendent or designee. If the Superintendent or designee and the person making the complaint cannot reach a satisfactory solution, the person making the complaint may direct the concern to the School Board in writing or may be heard during public comments at a regular Board Meeting.

Any parent, custodian, or legal guardian of a student attending Alexandria City Public Schools who is aggrieved by an action of the School Board may, within thirty days after such action, petition the local circuit court to review the action of the School Board. The court will sustain the action of the School Board unless the School Board exceeded its authority, acted arbitrarily or capriciously, or abused its discretion.

Students who have reached the age of majority may also seek judicial review if aggrieved by a Board action.

Adopted: November 21, 1996
Amended: October 5, 2017

Legal Refs.: Code of Virginia, 1950, as amended, §§ 22.1- 87, 22.1-253.13:7

Cross Ref.: GB Equal Employment Opportunity/Non-Discrimination
GBA/JFHA Prohibition Against Harassment and Retaliation
GBLA Third Party Complaints Against Employees
JB Equal Educational Opportunities/Nondiscrimination