

TOWN OF VERNON

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FOR IMMEDIATE RELEASE

Aug. 31, 2023

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Town of Vernon Urges Residents to Use Town Website for Online Tax and Sewer Payments

Unofficial Third-Party Payment Services May Not Credit Accounts in a Timely Manner

(VERNON, Connecticut) – The Town of Vernon has become aware that some residents trying to make online tax and sewer payments are inadvertently using third-party payment services that are not affiliated with the town, and that in some cases is resulting in delayed payments and taxpayers owing interest.

Taxpayers who want to pay online are urged to go to the town website, www.vernon-ct.gov, and click on the “Tax and Sewer Payments” button on the home page.

In some cases, taxpayers who have paid through the third-party payment services have missed payment deadlines and been assessed interest. The town has no control over when or if payments made through third-party payment services will be received by the Vernon tax collector.

“If you choose to pay your taxes or sewer fees online, please do it through the town website, www.vernon-ct.gov, so that you can be assured your payment will be properly credited in a timely manner,” Mayor Dan Champagne said.

Vernon Finance Director Jeffrey O’Neill said the tax collector learned of the problem after several taxpayers paid their taxes through a third-party service and were assessed interest because the town did not receive the payment on time. The payment service received the taxpayers’ electronic payments, then cut a check and mailed it to the town, O’Neill said.

“If the check arrives after the due date, interest is charged,” O’Neill said. “State law does not allow the town to waive interest on late payments.”

Tax payments can also be made by mail or in person. The tax collector’s office is open Monday, Tuesday, Wednesday from 8 a.m. to 4:30 p.m. and Thursday 8 a.m. to 7 p.m.

About the Town of Vernon

The Town of Vernon is a celebrated place to live, work and visit. From its beautiful parks and lakes, to its vast trails and historic homes and buildings, Vernon is a resilient and thriving community that promotes the health and wellbeing of its residents and values the natural environment. With a resident population of more than 30,000 and occupying 18.03 square miles, Vernon combines a balanced appreciation of history, and a strong economic base for growth, both residential and commercial. Located 15 minutes east of the Connecticut capital of Hartford, and 25 miles from the City of Springfield, Massachusetts, the Town of Vernon is strategically located in “New England's Knowledge Corridor” with close proximity to some of the top colleges and universities in the country.

Designated a certified Sustainable Community, the Town of Vernon offers a wide range of benefits and services to its residents. The Town of Vernon is a full-service municipality that practices a management philosophy of continuous quality improvement. To learn more about the Town of Vernon, please call (860) 870-3670 or visit www.vernon-ct.gov.

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