Alternate Payee

You may choose a person to be your Alternate Payee. This person will receive an EBT card and PIN so they can use the benefits in your EBT account to purchase food for you. This person should be a responsible adult such as a sister, brother, other relative, friend, or neighbor. Choose someone you trust because they can spend your benefits. Lost or stolen SNAP benefits will not be replaced.

Authorized Representative

You may choose a person to be your Authorized Representative. This person can use your EBT card to buy food for you. Your Authorized Representative can also help you to apply or reapply for SNAP benefits or to report changes on your behalf. This person should be a responsible adult such as a sister, brother, other relative, friend, or neighbor. Choose someone you trust because they can spend your benefits. Lost or stolen SNAP benefits will not be replaced.



SNAP Income Standards (Effective 10/1/17)

The federal poverty guidelines (FPL) listed below will help you to determine if your monthly income exceeds SNAP eligibility criteria. If your income exceed the criteria, you will not be eligible for SNAP assistance.

*** This Federal Poverty Limit (FPL) chart is for reference only. An intake worker will make the final determination of your eligibility.

Household Size	200% Monthly Gross Income (BBCE)	130% Monthly Gross Income	100% Net Monthly Income
1	$2,328	$1,513	$1,164
2	$3,156	$2,051	$1,578
3	$3,984	$2,590	$1,992
4	$4,812	$3,128	$2,406
5	$5,640	$3,666	$2,820
6	$6,470	$4,205	$3,235
7	$7,298	$4,743	$3,649
8	$8,126	$5,282	$4,063
Add on for each add'l member	+$830	+$585	+$415

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We are here to help.
Please call 808.201.3937, ext. 14

Don't miss meals!

If your budget is tight, SNAP can help!



What is SNAP?

SNAP stands for Supplemental Nutrition Assistance Program which helps low-income families struggling with hunger afford healthy food from most grocery stores and farmers markets.

State of Hawaii
Department of Human Services
Benefit, Employment, and
Support Services Division

Facts about the SNAP Program

SNAP can help to buy nutritious food you need for good health
SNAP benefits are deposited to an Electronic Benefits Transfer (EBT) card
Your EBT card works like a bank debit card which you can use at the grocery store and some farmers' markets
Families who get SNAP may also qualify for WIC and/or the school lunch program
Food items purchased with SNAP benefits are not subject to the sales tax
Certain legal non-citizens are eligible for SNAP. Even if you are not eligible due to immigration status, your children or household members who are citizens may qualify
You may be eligible for SNAP even if you work
SNAP benefits can be used to buy seeds and plants that will grow food to eat
You cannot use SNAP benefits to buy alcoholic beverages like beer or wine
You cannot use SNAP benefits to buy cigarettes or tobacco, pet food, vitamins or medicine, or non-food items like soap or household supplies
SNAP benefits cannot be used to buy hot prepared foods
Eating a nutritious diet helps you and your family stay healthy and feel well!

Use this checklist to help get ready for your interview

✔ Identity

- ☐ Birth Certificate
- ☐ Driver's license
- ☐ Work or school ID card
- ☐ Health benefits card

✔ Residency

- ☐ Utility bills like electric, gas, or water
- ☐ Rental agreement or mortgage statement
- ☐ Letter from shelter where you are living

✔ Immigration

- ☐ Immigration or naturalization papers (if you were born outside of the U.S.

✔ Earned Income

- ☐ Pay stubs
- ☐ Self-employment records
- ☐ Income tax forms
- ☐ Employer statement as to gross wages

Unearned Income

- ✔ ☐ Bank statements showing deposit
- ☐ Agency letter showing money received like Social Security, Veteran's Affairs, child support, alimony, unemployment

✔ Other Expenses

- ☐ Child support or alimony payments
- ☐ For elderly (60 or older) or disabled: medical bills like medication, hospital or doctor, hearing aid, service animal, or health insurance premium

3 Easy Steps to SNAP Benefits

1 Get an application

- Contact your nearest SNAP office:

  54 High Street, Room 125
  Wailuku, 96793
  808-984-8300

  35 Lunalilo Street, Suite 300
  Wailuku, 96793
  808-243-5110

  55 Makaena Place, Room 1
  Kaunakakai, 96748
  808-553-1715

  730 Lanai Avenue
  Lanai City 96763
  808-565-7102

- Download an application on-line: http://humanservices.hawaii.gov/bessd/snap

2 Fill out and return the application

- Fill out as much as you can on your application. Be sure to include at least your name, address, and signature. This will be enough to start the application process. If you need help filling out your application, ask a worker in the SNAP office, a friend, or family member.

Return your application to the SNAP office as soon as possible. You can send it by mail, fax it, or drop it off.

3 Schedule your interview

- The SNAP office will contact you to set up an interview. You can ask for a telephone interview.
- Bring papers to your interview. The checklist in this brochure can help you get ready for your interview. You don't need everything. Ask the SNAP worker what you should bring to your interview.