



CUMBERLAND REGIONAL HIGH SCHOOL

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CHROMEBOOK ISSUES

Many Chromebook issues are resolved by restarting the device.

Restarting the Chromebook

1. Sign out of your account, lower right bottom of the screen (the Shelf).
2. Then look for the power symbol along the bottom left of the shelf to shut down.
3. Turn the Chromebook back on - Hold down the power button on the keyboard.

If you cannot successfully restart the Chromebook, you can hold the power button down until it shuts off, then press it again to restart.

OTHER ISSUES:

Keyboard

If you accidentally changed the keyboard settings to a different language or layout, Click SHIFT-ALT to set it back to US keyboard.

Screen

If the image on the home screen is rotated:

Ctrl-shift-reload/refresh will rotate the entire screen by 90 degrees each time it is pressed.

Sound

If there is no sound on headphones:

- Make sure headphones are plugged in properly and there is no dirt in the plug
- Make sure the mute button isn't pushed

Performance:

If the device is running sluggish in the Chrome browser:

Delete all browsing history

(clears cache and cookies - great for fixing errors with websites as well)

Click the Chrome menu on the browser toolbar.

- Select Tools.
- Select Clear browsing data.
- In the dialog that appears, select the checkboxes for the types of information that you want to remove. (do all)
- Use the menu at the top to select the amount of data that you want to delete.
- Click Clear Browsing Data.

If you need additional help, please call the school.