## **DUO Mobile Enrollment Guide**

The following guide will detail the procedure for enrolling your device in DUO Mobile. You can either install the DUO Mobile app on your smartphone to get push notifications or, if you prefer, you can receive a code via text message.

The DUO Mobile app can be found by searching the App Store (iPhone) or Google Play (Android) for "DUO Mobile". Alternatively, scan the following QR code for the type of the device that you are using:



A video version of these instructions can be found <u>here</u> or by scanning the QR code below:



Step 1: Using a desktop or laptop, log in to your **Office 365** account as your normally would at **portal.office.com**:

| Sign in                    | ← hs.teacher@ppcsd.org |
|----------------------------|------------------------|
| hs.teacher@ppcsd.org       | Enter password         |
| No account? Create one!    |                        |
| Can't access your account? | Forgot my password     |
|                            |                        |

Step 2: Click **Next** at each the following screens:

| •  | •   |  |
|--|---|--|
| Welcome to<br>Duo Security<br>Let's set up an account to<br>protect your identity. | Did you know?<br>97% of data breaches start by<br>stealing your identity.   |  |
| Next   | Next  |  |
|  |   |  |
| Wha<br>The I<br>is wit<br>phon   | What can you do?<br>The best way to protect your identity<br>is with two-step verification using your<br>phone or another device. |  |
|  | Next  |  |

Step 3: If you'd like to enroll using the app, choose **DUO Mobile** (if you'd prefer to use the text message option, skip to Step 8). Enter your phone number, then click on **Add phone number**. Verify that you've entered your phone number correctly, then click on **Yes, it's correct**:

| Select an option<br>You'll use this to log in with Duo. You can add<br>another option later. | Back     Enter your phone number     You'll have the option to log in with Duo Mobile.     Country code * Phone number * | < Back<br>Is this correct?<br>(845) |
|--|--|-------------------------------------|
| Get a notification or code on your device  | Example: "201-555-5555"  | Yes, it's correct                   |
| Security key Use a security key  | Add phone number   |                                     |
| Get a text message or phone call   | <u>I have a tablet</u>   |                                     |
| Secured by Duo   | Secured by Duo   | Secured by Duo                      |

Step 4: If you've not already done so, install the DUO Mobile app. If needed, links to the app for iPhone and Android are at the top of this document. You can also find them in the App Store or Google Play using the search term "DUO Mobile". Once the app is installed, click on **Next** and you will be presented with a QR code.

| < Back                       | < Back                          |
|------------------------------|---------------------------------|
| Now download the Duo app     | Scan the QR code                |
| Available on iOS and Android | Use your Duo Mobile app to scan |
| Next                         |                                 |
|                              | Or email activation code        |
| Secured by Due               | Secured by Due                  |

Step 5: On your iPhone or Android device, open the DUO Mobile app. For iPhone, tap on **Continue**, for Android tap on **Set up account**. Then, tap on **Use a QR Code.** Scan the QR Code using your device:



Step 6: Tap on **Next**, then enter a name for the account (or use the default name) and tap on **Save**:



Step 7: Tap Skip, tap Turn off, then tap on OK:



Step 8: If you enrolled using the app, proceed to Step 9. If you'd like to use the text message option and are proceeding from Step 2, click on **Phone number**. Enter your phone number, then click on **Add phone number**. Verify that you've entered your phone number correctly, then click on **Yes, it's correct**:

| Select an option<br>You'll use this to log in with Duo. You can add<br>another option later. | Back     Enter your phone number     You'll have the option to log in with Duo Mobile.     Country code * Phone number * | < Back<br>Is this correct?<br>(845) |
|--|--|-------------------------------------|
| Get a notification or code on your device  | Example: "201-555-5555"  | Yes, it's correct                   |
| Security key > Use a security key  | Add phone number   | ino, change it                      |
| Get a text message or phone call   | I have a tablet  |                                     |
| Secured by Duo   | Secured by Duo   | Secured by Duo                      |

Step 9: On your desktop or laptop, click on **Continue**, then click on **Skip for now**. This completes the process. Click on **Log in with DUO** if you wish to continue to Office 365:

