

### ROBERT SJOGREN

Or Write:

Account Number: XXXX XXXX XXXX 0762

ACCOUNT SUMMARY Credit Limit \$5,000.00

Credit Available \$3,951.00 Statement Closing Date December 31, 2019 Days in Billing Cycle 31 Previous Balance \$0.00 - Payments & Credits \$0.00 + Purchases & Other Charges \$1,048.43

+ Cash Advances + Finance Charges = New Balance Questions? Call Card Services 1-888-284-3703

225 N 5th Street, Suite 1000

Grand Junction, CO 81501 creditcards@alpinebank.com Or e-mail:

PAYMENT INFORMATION

New Balance \$1.048.43 Minimum Payment Due \$1,048.43 Payment Due Date January 26, 2020

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

\$0.00

\$0.00

\$1,048.43

TRAN	TRANSACTIONS					
Tran Date	Post Date	Reference Number	Transaction Description	Amount		
12/05	12/05	2427539AL000005B1	PFS TRUCK DIESEL & AUTO RIFLE CO	689.83		
			MCC: 7531 MERCHANT ZIP:			
12/20	12/20	2405523B22DYTYWP0	WALMART.COM 8009666546 800-966-6546 AR	358.60		

WALMART.COM 8009666546 800-966-6546 AR 358.60

MCC: 5310 MERCHANT ZIP: 72716

# IMPORTANT ACCOUNT INFORMATION

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

## INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00

6415 VVG 002 7 31 191231 0 PAGE 1 of 3 1 0 4016 6000 6035

225 N 5th Street Alpine Bank Suite 1000 Grand Junction CO 81501 **Payment Information** 

Account Number: XXXX XXXX XXXX 0762 **Payment Due Date** January 26, 2020

**New Balance** \$1,048.43 Minimum Payment Due \$1,048.43 Past Due Amount \$0.00

Make Check

Amount Enclosed:

\$

ROBERT SJOGREN 839 WHITERIVER AVE RIFLE CO 81650-3515

ALPINE BANK PO BOX 2705

Payable to:

GRAND JUNCTION CO 81502-2705

ROBERT SJOGREN

Account Number: XXXX XXXX XXXX 0762

INTEREST CHARGE CALCULA	TION (continued)			
Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

(v) = variable (f) = fixed

# **IMPORTANT MESSAGES**

6415 VVG 002 7 31 191231 0 PAGE 2 of 3 1 0 4016 6000 6035

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free

by the date listed, you may have to pay a late fee.

LATE PAYMENT WARNING: If we do not receive your minimum payment

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check. at 1-888-284-3703 and speak to a customer service representative.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### **BILLING RIGHTS SUMMARY**

In Case of Errors or Questions about Your Bill
If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516
Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



LANCIE ELDER

Account Number: XXXX XXXX XXXX 1912

ACCOUNT SUMMARY	
Credit Limit	\$5,000.00
Credit Available	\$5,825.00
Statement Closing Date	December 31, 2019
Days in Billing Cycle	31
Previous Balance	\$24.88
- Payments & Credits	\$1,157.76
+ Purchases & Other Charges	\$307.88
+ Cash Advances	\$0.00
+ Finance Charges	\$0.00
= New Balance	\$825.00-
0	004 0700

PAYMENT INFORMATION New Balance \$825.00-Minimum Payment Due \$0.00 Payment Due Date January 26, 2020

Questions? Or Write:

Call Card Services 1-888-284-3703 225 N 5th Street, Suite 1000

Or e-mail:

Grand Junction, CO 81501 creditcards@alpinebank.com

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

TRANSACTIONS				
Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/12	2/12 12/12 F401600AU000PG346 PAYMENT - BRANCH THANK YGRAND JUNCTIOCO			24.88-
12/15	12/15	2422638AYBLH1Q63D	WAL-MART #5232 RIFLE CO	114.39
			MCC: 5411 MERCHANT ZIP: 81650	
12/19	12/19	2422638B2BLGZ1WR7	WAL-MART #5232 RIFLE CO	54.37
			MCC: 5411 MERCHANT ZIP: 81650	
12/19	12/19	2427539B1S66HMVVN	WINGCHESTERS RIFLE 970-6256111 CO	139.12
			MCC: 5812 MERCHANT ZIP: 81650	
12/19	12/19	F401600B1000Pl353	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	1,132.88-

# IMPORTANT ACCOUNT INFORMATION

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

PLEASE DO NOT PAY, AS OF THIS STATEMENT DATE YOUR ACCOUNT HAS A CREDIT BALANCE.

6415

7 31 191231 0

N PAGE 1 of 3

1 0 4016 6000 6035



Payment Information

Account Number:

XXXX XXXX XXXX 1912

Payment Due Date **New Balance** 

January 26, 2020 \$825.00-

Minimum Payment Due Past Due Amount

\$0.00

\$0.00

Make Check Payable to:

Amount Enclosed:

ALPINE BANK

\$

LANCIE ELDER 839 WHITERIVER AVE RIFLE CO 81650-3515

PO BOX 2705 GRAND JUNCTION CO 81502-2705 LANCIE ELDER

Account Number: XXXX XXXX XXXX 1912

# INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

(v) = variable (f) = fixed

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

LATE PAYMENT WARNING: If we do not receive your minimum payment by the date listed, you may have to pay a late fee.

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5 Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check. ADDRESS and EMAIL CHANGES: Please call Customer Service toll free at 1-888-284-3703 and speak to a customer service representative.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### BILLING RIGHTS SUMMARY

#### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about.
   You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question.
   While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



DAMON WELLS

Account Number: XXXX XXXX XXXX 7901

DAVI	//ENT	INFORMATION	J
PATIN		INFORMATION	w.

 New Balance
 \$764.35

 Minimum Payment Due
 \$764.35

 Payment Due Date
 January 26, 2020

ACCOUNT SUMMARY Credit Limit \$5,000.00 \$4,235.00 Credit Available Statement Closing Date December 31, 2019 Days in Billing Cycle 31 Previous Balance \$1,197.32 \$1,197.32 - Payments & Credits + Purchases & Other Charges \$764.35 \$0.00 + Cash Advances \$0.00 + Finance Charges = New Balance \$764.35

Questions? Or Write: Call Card Services 1-888-284-3703 225 N 5th Street, Suite 1000

Grand Junction, CO 81501

Or e-mail:

creditcards@alpinebank.com

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

TRANSACTIONS				
Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/05	12/05	2449215AKJHRTG5LK	ONEIGHTY ATHLETICS WWW.ONEIGHTYA VA	124.97
			MCC: 7372 MERCHANT ZIP: 24073	
12/10	12/10	2400341ARS66E9Z7W	VALLEY LUMBER - RIFLE RIFLE CO	5.40
			MCC: 5039 MERCHANT ZIP:	
12/11	12/11	2444500AT8PSE0MN9	CITY MARKET #0443 RIFLE CO	103.21
			MCC: 5411 MERCHANT ZIP: 81650	
12/12	12/12	2401517AS01FTZBFT	PHILLIPS 66 - SEI 23963 SILVERTHORNE CO	7.57
			MCC: 5541 MERCHANT ZIP: 80498	
12/12	12/12	2442733AVLM89TZA4	CHICK-FIL-A #02954 DENVER CO	13.37
			MCC: 5814 MERCHANT ZIP: 80231	
12/12	12/12	2469216AV2X77F8WR	STARBUCKS STORE 10862 DENVER CO	9.83
			MCC: 5814 MERCHANT ZIP: 80230	

PAGE 1 of 3

Transactions continued on next page

Alpine Bank 225 N 5th Street

6415

225 N 5th Street Suite 1000 Grand Junction CO 81501

002 7 31 191231 0

Payment Information

Account Number: XXXX XXXX XXXX 7901
Payment Due Date January 26, 2020
New Balance \$764.35
Minimum Payment Due \$764.35
Past Due Amount \$0.00
Amount Enclosed: \$

Make Check Payable to:

ALPINE BANK PO BOX 2705

GRAND JUNCTION CO 81502-2705

DAMON WELLS 839 WHITERIVER AVE RIFLE CO 81650-3515

Amount
HANK YGRAND JUNCTIOCO 1,197.32-
LE CO 500.00 T ZIP: 81650
IF

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

# INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

(v) = variable (f) = fixed

6415

VVG

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

LATE PAYMENT WARNING: If we do not receive your minimum payment by the date listed, you may have to pay a late fee.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free at 1-888-284-3703 and speak to a customer service representative.

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### **BILLING RIGHTS SUMMARY**

#### In Case of Errors or Questions about Your Bill

federal holidays are considered non-business days.

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

Your name and account number.

- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



REX JOHN ARLEDGE

Account Number: XXXX XXXX XXXX 5409

ACCOUNT SU	MMARY
------------	-------

\$10,000.00 Credit Limit \$8,571.00 Credit Available December 31, 2019 Statement Closing Date 31 Days in Billing Cycle \$4,491.86 Previous Balance \$11,535.55 - Payments & Credits \$7,814.22 + Purchases & Other Charges + Cash Advances \$0.00 \$0.00 + Finance Charges \$770.53 = New Balance

Call Card Services 1-888-284-3703 Questions? Or Write: 225 N 5th Street, Suite 1000 Grand Junction, CO 81501

creditcards@alpinebank.com Or e-mail:

# PAYMENT INFORMATION

New Balance \$770.53 Minimum Payment Due \$770.53 January 26, 2020 Payment Due Date

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/05	12/05	2420429AK003M7LJB	Weebly 844-4933259 CA	35.00
			MCC: 5817 MERCHANT ZIP: 94107	
12/05	12/05	F401600AK000PG339	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	4,491.86-
12/06	12/06	2442733ALLYPM3Y1E	KUM & GO #948 FRISCO CO	51.03
			MCC: 5542 MERCHANT ZIP: 80443	
12/06	12/06	2471705AN4EWBBRTY	DRURY INNS 303-3731983 CO	761.94
1.000,000			MCC: 3693 MERCHANT ZIP: 80238	
			LODGING CHECK-IN DATE: 12/05/19	
12/07	12/07	2422638ANBLH1KS30	SAMSCLUB #6360 GRAND JUNCTIO CO	65.30
			MCC: 5542 MERCHANT ZIP: 81505	
12/10	12/10	2423168ATRBGM513F	TACO BELL#23263 RIFLE CO	14.75
Company of the Compan	(0.000,0.000)		MCC: 5814 MERCHANT ZIP:	
12/12	12/12	2423168AVRBGM9BEK	TACO BELL#23263 RIFLE CO	15.67
	ACCOUNTS OF THE PARTY OF THE PA		MCC: 5814 MERCHANT ZIP:	
			Transactions continued on next page	



Payment Information

Account Number: XXXX XXXX XXXX 5409 January 26, 2020 Payment Due Date \$770.53 **New Balance** \$770.53 Minimum Payment Due \$0.00 Past Due Amount Amount Enclosed: \$

Make Check Payable to:

ALPINE BANK PO BOX 2705 GRAND JUNCTION CO 81502-2705

**REX JOHN ARLEDGE** 839 WHITERIVER AVE RIFLE CO 81650-3515

TRAN	SACTIO	ONS (continued)		
Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/14	12/14	2475542AX51JMFLK3	HOMES TO SUITES BY HILTON303-7591301 CO	47.00
			MCC: 3816 MERCHANT ZIP: 80202	
			LODGING CHECK-IN DATE: 12/14/19	
12/16	12/16	2427539AYS66L3TW0	CHEERLEADING COMPANY 800-4414105 TX	599.63
			MCC: 5941 MERCHANT ZIP: 75243	
12/16	12/16	2475542AZ3WB42V8G	COLORADO MUSIC EDUCATORS 303-3494057 CO	343.00
			MCC: 8299 MERCHANT ZIP: 80211	
12/16	12/16	2475542AZ51K8PW9B	HOMES TO SUITES BY HILTON303-7591301 CO	5,710.00
			MCC: 3816 MERCHANT ZIP: 80202	
			LODGING CHECK-IN DATE: 12/16/19	
12/19	12/19	2449398B2BM6K1HA0	ORDER UP RIFLE CO	170.90
			MCC: 5812 MERCHANT ZIP: 81650	
12/19	12/19	F401600B1000PI353	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	7,043.69-

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

# INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

<sup>(</sup>v) = variable (f) = fixed

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

LATE PAYMENT WARNING: If we do not receive your minimum payment by the date listed, you may have to pay a late fee.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free at 1-888-284-3703 and speak to a customer service representative.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### **BILLING RIGHTS SUMMARY**

# In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



LARRY BRADY

+ Finance Charges

Account Number: XXXX XXXX XXXX 0540

\$0.00

\$0.00

ACCOUNT SUMMARY	PAYMENT INFORMATION

\$5,000.00 New Balance Credit Limit Credit Available \$5,000.00 Minimum Payment Due January 26, 2020 December 31, 2019 Payment Due Date Statement Closing Date Days in Billing Cycle 31 \$97.99 Previous Balance - Payments & Credits \$97.99 + Purchases & Other Charges \$0.00 + Cash Advances \$0.00

\$0.00

\$0.00

= New Balance Questions? Call Card Services 1-888-284-3703 225 N 5th Street, Suite 1000 Or Write: Grand Junction, CO 81501

Or e-mail: creditcards@alpinebank.com

# Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

TRANSACTIONS				
Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/12	12/12	F401600AU000PG346	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	97.99-

#### IMPORTANT ACCOUNT INFORMATION

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

# INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

(v) = variable (f) = fixed

6415

VVG

002 7 31 191231 0 PAGE 1 of 2

1 0 4016 6000 6035



# Payment Information

Account Number: XXXX XXXX XXXX 0540 **Payment Due Date** January 26, 2020 \$0.00 **New Balance** Minimum Payment Due \$0.00 Past Due Amount \$0.00 Amount Enclosed: \$

Make Check Payable to:

ALPINE BANK PO BOX 2705

GRAND JUNCTION CO 81502-2705

LARRY BRADY 839 WHITERIVER AVE RIFLE CO 81650-3515

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for

LATE PAYMENT WARNING: If we do not receive your minimum payment by the date listed, you may have to pay a late fee.

automatic payments at www.alpinebank.com.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free at 1-888-284-3703 and speak to a customer service representative.

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check. CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### BILLING RIGHTS SUMMARY

#### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
  The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



LISA PIERCE

Account Number: XXXX XXXX XXXX 0630

ACCOUNT SUMMARY	
Credit Limit	\$5,000.00
Credit Available	\$4,604.00
Statement Closing Date	December 31, 2019
Days in Billing Cycle	31
Previous Balance	\$5,902.37
- Payments & Credits	\$5,902.37
+ Purchases & Other Charges	\$395.22
+ Cash Advances	\$0.00
+ Finance Charges	\$0.00
= New Balance	\$395.22

New Balance Minimum Payment Due Payment Due Date

PAYMENT INFORMATION

\$395.22 \$395.22 January 26, 2020

Questions? Call Card Services 1-888-284-3703 225 N 5th Street, Suite 1000 Or Write: Grand Junction, CO 81501 Or e-mail: creditcards@alpinebank.com

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

		~ .	~~!	~ A .	
TR	AΝ	SAI	. 11	ON	5

Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/05	12/05	F401600AL000PI340	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	5,902.37-
12/09	12/09	2425138AR0FVTGYXQ	BRICKHOUSE PIZZERIA SILT CO	85.00
			MCC: 5812 MERCHANT ZIP: 81652	
12/10	12/10	2425138AT0FVTSBE9	BRICKHOUSE PIZZERIA SILT CO	34.00
			MCC: 5812 MERCHANT ZIP: 81652	
12/11	12/11	2474455ASD331FQWE	RAYMOND GEDDES 888-4311722 MD	238.60
			MCC: 5999 MERCHANT ZIP: 21206	
12/15	12/15	2444500AYBLPEHAVN	WAL-MART #1095 GLENWOOD SPRI CO	30.24
			MCC: 5310 MERCHANT ZIP: 81601	
12/18	12/18	2444500B08PSKBM9A	CITY-MARKET #0441 NEW CASTLE CO	7.38
			MCC: 5411 MERCHANT ZIP: 81647	

002 7 31 191231 0 PAGE 1 of 3 6415



**Payment Information** 

Account Number: XXXX XXXX XXXX 0630 Payment Due Date January 26, 2020 \$395.22 **New Balance** \$395.22 Minimum Payment Due \$0.00 Past Due Amount \$ Amount Enclosed:

Make Check Payable to:

ALPINE BANK PO BOX 2705 GRAND JUNCTION CO 81502-2705

LISA PIERCE 839 WHITERIVER AVE RIFLE CO 81650-3515

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

# INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

(v) = variable (f) = fixed

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

LATE PAYMENT WARNING: If we do not receive your minimum payment by the date listed, you may have to pay a late fee.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free at 1-888-284-3703 and speak to a customer service representative.

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### **BILLING RIGHTS SUMMARY**

#### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

6415

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



# **ELIZABETH RINALDI**

Account Number: XXXX XXXX XXXX 5861

# PAYMENT INFORMATION

New Balance \$720.50
Minimum Payment Due \$720.50
Payment Due Date January 26, 2020

ACCOUNT SUMMARY	
Credit Limit	\$5,500.00
Credit Available	\$3,750.00
Statement Closing Date	December 31, 2019
Days in Billing Cycle	31
Previous Balance	\$5,487.97
- Payments & Credits	\$7,156.19
+ Purchases & Other Charges	\$2,388.72
+ Cash Advances	\$0.00
+ Finance Charges	\$0.00
= New Balance	\$720.50
	a period appropriate

Questions? Call Card Services 1-888-284-3703
Or Write: 225 N 5th Street, Suite 1000
Grand Junction, CO 81501
Or e-mail: creditcards@alpinebank.com

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

# TRANSACTIONS

Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/05	12/05	F401600AL000PG340	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	5,487.97-
12/08	12/08	2469216AN2XYVRLX8	FACEBK *FYZAJQNPF2 fb.me/ads CA	175.28
			MCC: 7311 MERCHANT ZIP: 94025	
12/09	12/09	2401339AR016DMJNH	CMU GENERAL COLORADOMESA. CO	133.00
			MCC: 8220 MERCHANT ZIP: 81501	
12/09	12/09	2471705AR3JZ2DDWL	UNC ONLINE CAREER 970-3512127 CO	354.00
			MCC: 8220 MERCHANT ZIP: 80639	
12/09	12/09	2471705AR3JZ32901	UNM CAREER SERVICES SYM 505-2770953 NM	520.00
			MCC: 8220 MERCHANT ZIP: 87131	
12/09	12/09	2475542AR3W8XDGNN	UW CASHIER OFFICE 307-7662316 WY	410.00
			MCC: 8220 MERCHANT ZIP: 82071	
12/11	12/11	2469216AT2XXNM53V	FACEBK *LBLXKQNPF2 fb.me/ads CA	75.94
			MCC: 7311 MERCHANT ZIP: 94025	
12/16	12/16	2421073AY2DL509SP	IDENTOGO BILLERICA MA	49.50
			Transactions continued on next page	



# Payment Information

Account Number: XXXX XXXX XXXX 5861

Payment Due Date January 26, 2020

New Balance \$720.50

Minimum Payment Due Past Due Amount Amount Enclosed: \$

Make Check Payable to:

ALPINE BANK PO BOX 2705

GRAND JUNCTION CO 81502-2705

ELIZABETH RINALDI 839 WHITERIVER AVE RIFLE CO 81650-3515

TRAN	TRANSACTIONS (continued)				
Tran Date	Post Date	Reference Number	Transaction Description	Amount	
			MCC: 9399 MERCHANT ZIP: 01821		
12/16	12/16	2421073AY2DYZ039F	IDENTOGO BILLERICA MA	49.50	
			MCC: 9399 MERCHANT ZIP: 01821		
12/17	12/17	2421073AZ2DKYY94Q	IDENTOGO - CO FINGERPRINT BILLERICA MA	49.50	
			MCC: 9399 MERCHANT ZIP: 01821		
12/17	12/17	2421073AZ2DK2GA1E	IDENTOGO - CO FINGERPRINT BILLERICA MA	49.50	
			MCC: 9399 MERCHANT ZIP: 01821		
12/17	12/17	2421073AZ2DK60TB5	IDENTOGO - CO FINGERPRINT BILLERICA MA	49.50	
			MCC: 9399 MERCHANT ZIP: 01821		
12/17	12/17	2421073AZ2E0110Z3	IDENTOGO - CO FINGERPRINT BILLERICA MA	49.50	
			MCC: 9399 MERCHANT ZIP: 01821		
12/19	12/19	2421073B12DKDM2J8	IDENTOGO - CO FINGERPRINT BILLERICA MA	49.50	
			MCC: 9399 MERCHANT ZIP: 01821		
12/19	12/19	2478930B2T1MYXLY5	CSU CAREER CENTER ONLINE 970-4915708 CO	275.00	
			MCC: 8220 MERCHANT ZIP: 80523		
12/19	12/19	F401600B1000PG353	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	1,668.22-	
12/20	12/20	2421073B22DJJBYQ5	IDENTOGO - CO FINGERPRINT BILLERICA MA	49.50	
			MCC: 9399 MERCHANT ZIP: 01821		
12/20	12/20	2421073B22E04TYR8	IDENTOGO - CO FINGERPRINT BILLERICA MA	49.50	
			MCC: 9399 MERCHANT ZIP: 01821		

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

# INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

<sup>(</sup>v) = variable (f) = fixed

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

LATE PAYMENT WARNING: If we do not receive your minimum payment by the date listed, you may have to pay a late fee

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free at 1-888-284-3703 and speak to a customer service representative.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### **BILLING RIGHTS SUMMARY**

#### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.

  Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



#### JULIE KNOWLES

Account Number: XXXX XXXX XXXX 1794

		PAYMENT INFORMATION
--	--	---------------------

\$1,021.66 New Balance \$1,021.66 Minimum Payment Due January 26, 2020 Payment Due Date

**ACCOUNT SUMMARY** Credit Limit \$10,000.00 \$8,978.00 Credit Available December 31, 2019 Statement Closing Date Days in Billing Cycle 31 \$2,507.90 Previous Balance \$2,507.90 - Payments & Credits + Purchases & Other Charges \$1,021.66 \$0.00 + Cash Advances \$0.00 + Finance Charges = New Balance \$1,021.66

Questions? Or Write:

Call Card Services 1-888-284-3703

225 N 5th Street, Suite 1000

Grand Junction, CO 81501

creditcards@alpinebank.com Or e-mail:

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

# TRANSACTIONS

Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/19	12/19	2441295B12DZKRHFP	BUZZERSYSTEMS COM 309-224-9945 IL	450.00
			MCC: 7399 MERCHANT ZIP: 61523	
12/19	12/19	F401600B1000PI353	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	2,507.90-
12/20	12/20	2444500B28PVY6ZEL	CITY MARKET FUEL # 0243 RIFLE CO	76.66
			MCC: 5542 MERCHANT ZIP: 81650	
12/30	12/30	2420785BQ54F33LY5	PRUFROCK PRESS, INC. 800-9982208 TX	495.00
			MCC: 2741 MERCHANT ZIP: 76712	

## IMPORTANT ACCOUNT INFORMATION

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

6415

7 31 191231 0

PAGE 1 of 3

1 0 4016 6000 6035



Payment Information

Account Number: XXXX XXXX XXXX 1794 January 26, 2020 Payment Due Date **New Balance** 

Minimum Payment Due Past Due Amount

\$1,021.66 \$0.00

\$1,021.66

Make Check Payable to:

Amount Enclosed:

\$

JULIE KNOWLES 839 WHITERIVER AVE RIFLE CO 81650-3515

ALPINE BANK PO BOX 2705

GRAND JUNCTION CO 81502-2705

# INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge	
Purchases	18.49% (v)	\$0.00	31	\$0.00	
Cash Advances	21.00% (f)	\$0.00	31	\$0.00	

<sup>(</sup>v) = variable (f) = fixed

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

LATE PAYMENT WARNING: If we do not receive your minimum payment by the date listed, you may have to pay a late fee.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free at 1-888-284-3703 and speak to a customer service representative.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### **BILLING RIGHTS SUMMARY**

#### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



JENNIFER NIPPER

Account Number: XXXX XXXX XXXX 6044

### PAYMENT INFORMATION

New Balance \$567.49 \$567.49 Minimum Payment Due January 26, 2020 Payment Due Date

ACCOUNT SUMMARY \$10,000.00 Credit Limit Credit Available \$9,432.00 December 31, 2019 Statement Closing Date Days in Billing Cycle 31 \$2,727.20 Previous Balance - Payments & Credits \$2,727.20 + Purchases & Other Charges \$567.49 \$0.00 + Cash Advances \$0.00 + Finance Charges \$567.49 = New Balance

Questions?

Call Card Services 1-888-284-3703

Or Write:

225 N 5th Street, Suite 1000 Grand Junction, CO 81501

Or e-mail:

creditcards@alpinebank.com

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

# TRANSACTIONS

Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/02 12/02 2424		2424052AG60M4KEDP	SUPER TEACHER WORKSHEETS 716-260-2560 NY	24.95
			MCC: 8299 MERCHANT ZIP: 14150	
12/03	12/03	2443105AJ6165W18L	EAI EDUCATION 800-770-8010 NJ	105.23
			MCC: 5943 MERCHANT ZIP: 07436	
12/05	12/05	2469216AK2XRQRTE1	ETAHAND2MIND 800-445-5985 IL	99.95
			MCC: 5099 MERCHANT ZIP: 60061	
12/11	12/11	2469216AT2XS3XVHA	ETAHAND2MIND 800-445-5985 IL	99.95
			MCC: 5099 MERCHANT ZIP: 60061	
12/12	12/12	F401600AU000PI346	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	2,727.20-
12/13	12/13	2443105AW6167P4JH	EAI EDUCATION 800-770-8010 NJ	101.49
			MCC: 5943 MERCHANT ZIP: 07436	
12/13	12/13	2475542AWMB3D7NDA	COLORADO MUSIC EDUCATORS 303-3494057 CO	40.00
			Transactions continued on next page	

6415

7 31 191231 0

PAGE 1 of 3

1 0 4016 6000 6035



Payment Information

Account Number: XXXX XXXX XXXX 6044 January 26, 2020 **Payment Due Date** \$567.49 **New Balance** Minimum Payment Due \$567.49 \$0.00 Past Due Amount

Make Check Payable to:

Amount Enclosed:

\$

JENNIFER NIPPER 839 WHITERIVER AVE RIFLE CO 81650-3515

ALPINE BANK PO BOX 2705 GRAND JUNCTION CO 81502-2705

TRANSACTIONS (continued)					
Tran Date	Post Date	Reference Number	Transaction Description	Amount	
			MCC: 8299 MERCHANT ZIP: 80211		
12/19	12/19	2443106B2RQEB49MY	DD/BR #358838 RIFLE CO	95.92	
			MCC: 5814 MERCHANT ZIP:		

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

# INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

<sup>(</sup>v) = variable (f) = fixed

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free at 1-888-284-3703 and speak to a customer service representative.

by the date listed, you may have to pay a late fee.

LATE PAYMENT WARNING: If we do not receive your minimum payment

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### BILLING RIGHTS SUMMARY

#### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



KATHRYN SENOR

Account Number: XXXX XXXX XXXX 0416

ACCOUNT SUMMARY	
Credit Limit	\$5,000.00
Credit Available	\$3,894.00
Statement Closing Date	December 31, 2019
Days in Billing Cycle	31
Previous Balance	\$193.41
- Payments & Credits	\$193.41
+ Purchases & Other Charges	\$1,105.24
+ Cash Advances	\$0.00
+ Finance Charges	\$0.00
= New Balance	\$1,105.24

New Balance \$1,105.24
Minimum Payment Due \$1,105.24
Payment Due Date January 26, 2020

PAYMENT INFORMATION

Questions? Call Card Services 1-888-284-3703
Or Write: 225 N 5th Street, Suite 1000
Grand Junction, CO 81501

Or e-mail: creditcards@alpinebank.com

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/03	12/03	2422638AJBLH3RHAT	WAL-MART #5232 RIFLE CO	15.13
			MCC: 5411 MERCHANT ZIP: 81650	
12/04	12/04	2476518AL0FVJLAGA	HoneyBakedHam 1555-P2PE Grand Junctio CO	97.52
			MCC: 5499 MERCHANT ZIP:	
12/05	12/05	F401600AL000PI340	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	193.41-
12/11	12/11	2405523AT2DL27DT8	WALMART.COM 8009666546 800-966-6546 AR	15.29
			MCC: 5310 MERCHANT ZIP: 72716	
12/11	12/11	2444500ASBLP1ZH3R	WM SUPERCENTER #5232 RIFLE CO	59.02
			MCC: 5411 MERCHANT ZIP: 81650	
12/12	12/12	2444500AVEJ2L5ABS	DOMINO'S 6348 719-339-5911 CO	86.13
			MCC: 5814 MERCHANT ZIP: 81650	
12/12	12/12	2444500AVEJ2L5A97	DOMINO'S 6348 719-339-5911 CO	164.25
			MCC: 5814 MERCHANT ZIP: 81650	
12/16	12/16	2405523AY2DYFZZA7	WALMART GROCERY 800-966-6546 AR	12.76
			Transactions continued on next page	



**Payment Information** 

Account Number: XXXX XXXX 0416

Payment Due Date January 26, 2020

New Balance \$1,105.24

Minimum Payment Due Past Due Amount \$0.00

Amount Enclosed: \$

Make Check Payable to:

ALPINE BANK PO BOX 2705 GRAND JUNCTION CO 81502-2705

KATHRYN SENOR 839 WHITERIVER AVE RIFLE CO 81650-3515

Tran Date	Post Date	Reference Number	Transaction Description	Amount
			MCC: 5411 MERCHANT ZIP: 72716	
12/16	12/16	2405523AY2DZ962H1	WALMART GROCERY 800-966-6546 AR	51.48
			MCC: 5411 MERCHANT ZIP: 72716	
12/16	12/16	2444500AZHEY22MYL	ST JUDE Internet DNTN 800-822-6344 TN	55.00
			MCC: 8398 MERCHANT ZIP: 38105	
12/16	12/16	2469216AY2XEL7FNL	WALMART GROCERY 800-966-6546 AR	251.86
			MCC: 5411 MERCHANT ZIP: 72716	
12/19	12/19	2444500B18PV15P47	CITY MARKET #0443 RIFLE CO	296.80
			MCC: 5411 MERCHANT ZIP: 81650	

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

# INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

(v) = variable (f) = fixed

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free

by the date listed, you may have to pay a late fee.

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street. Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check. at 1-888-284-3703 and speak to a customer service representative.

LATE PAYMENT WARNING: If we do not receive your minimum payment

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### **BILLING RIGHTS SUMMARY**

#### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about.
   You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



**BRIAN SPRENGER** 

Account Number: XXXX XXXX XXXX 2423

ACCOU	NT S	UMMA	ιRY

Credit Limit \$5,000.00 Credit Available \$1,366.00 Statement Closing Date December 31, 2019 Days in Billing Cycle Previous Balance \$861.66 - Payments & Credits \$957.66 + Purchases & Other Charges \$3,729.51 + Cash Advances \$0.00 + Finance Charges \$0.00 = New Balance \$3,633.51

Questions? Or Write: Call Card Services 1-888-284-3703 225 N 5th Street, Suite 1000

Or e-mail:

Grand Junction, CO 81501 creditcards@alpinebank.com

# PAYMENT INFORMATION

New Balance \$3,633.51
Minimum Payment Due \$3,633.51
Payment Due Date January 26, 2020

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

HOUGE. OLL	IVEALIVOE	OIDE I OI	INICIAL HAII	CITITAL	IIII OITIVATIOII

Town Book					
Tran Date	Post Date	Reference Number	Transaction Description	Amount	
12/02	12/02	2444500AG8PS8EEYL	CITY MARKET #0443 RIFLE CO	101.49	
		341	MCC: 5411 MERCHANT ZIP: 81650		
12/03	12/03	2424760AHEJ9V9LA1	95 PERCENT GROUP INC 847-499-8200 IL	280.50	
			MCC: 5943 MERCHANT ZIP: 60069		
12/03	12/03	2444500AH8PS7524N	CITY MARKET #0443 RIFLE CO	40.00	
			MCC: 5411 MERCHANT ZIP: 81650		
12/03	12/03	2449398AJMSGMWF74	AFW-GRND JUNCTION #91 970-208-1920 CO	268.00	
			MCC: 5712 MERCHANT ZIP: 81501		
12/04	12/04	2413746AK01D5ZH7X	USPS PO 0777220543 RIFLE CO	99.00	
			MCC: 9402 MERCHANT ZIP: 81650		
12/05	12/05	2444500ALBLNYD13D	WM SUPERCENTER #5232 RIFLE CO	31.88	
			MCC: 5411 MERCHANT ZIP: 81650		
12/05	12/05	2444500ALEJ3YXQ9K	LITTLE CAESARS 3452-0001 RIFLE CO	75.01	
			MCC: 5814 MERCHANT ZIP: 81650		
			Transactions continued on next page		

Alpine Bank 225 N 5th Street Suite 1000 Grand Junction CO 81501

# Payment Information

Account Number: XXXX XXXX XXXX 2423

Payment Due Date January 26, 2020

New Balance \$3,633.51

Minimum Payment Due Past Due Amount \$0.00

Amount Enclosed: \$

Make Check Payable to:

ALPINE BANK PO BOX 2705

GRAND JUNCTION CO 81502-2705

BRIAN SPRENGER 839 WHITERIVER AVE RIFLE CO 81650-3515

Tran	Post	Reference Number	Transaction Description	Amount
Date	Date		11345054346554-444255548119350545823. Bend 604477	A 1/// M2500 ()
12/06	12/06	2461043AM09FAQ5TH	HOMEDEPOT.COM 800-430-3376 GA	534.98
0.00-			MCC: 5200 MERCHANT ZIP: 30339	
2/07	12/07	2421073AM60HJPG7L	LEARNING WITHOUT TEARS 301-263-2700 MD	99.27
STATE OF THE PARTY OF			MCC: 8299 MERCHANT ZIP: 20818	736/656
12/09	12/09	2422638ARBLGZ28WK	WAL-MART #5232 RIFLE CO	6.92
			MCC: 5411 MERCHANT ZIP: 81650	
2/09	12/09	2469216AR2X4TMATK	STARBUCKS STORE 08685 RIFLE CO	27.36
			MCC: 5814 MERCHANT ZIP: 81650	
12/10	12/10	2441290AT0VYNBQEK	LILLYS KITCHEN RIFLE CO	56.45
			MCC: 5812 MERCHANT ZIP:	
12/10	12/10	2444500AR8PS5GR13	CITY MARKET #0443 RIFLE CO	51.39
			MCC: 5411 MERCHANT ZIP: 81650	
12/10	12/10	2444500AR8PS5GR6P	CITY MARKET #0443 RIFLE CO	37.39
			MCC: 5411 MERCHANT ZIP: 81650	
12/12	12/12	2444500AS8PSBV741	CITY MARKET #0443 RIFLE CO	27.54
			MCC: 5411 MERCHANT ZIP: 81650	
12/12	12/12	7461043AV09FA7E4D	HOMEDEPOT.COM 800-430- CREDIT	96.00-
			MCC: 5200 MERCHANT ZIP: 30339	
2/12	12/12	2469216AS2XS62DQZ	DISCOUNTSCH 8006272829 800-482-5846 CA	767.34
			MCC: 5943 MERCHANT ZIP: 93940	
12/12	12/12	F401600AU000PG346	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	861.66-
12/13	12/13	2461043AW09FLBY4K	HOMEDEPOT.COM 800-430-3376 GA	239.99
			MCC: 5200 MERCHANT ZIP: 30339	
2/16	12/16	2422638AZBLH1TP6J	WAL-MART #5232 RIFLE CO	152.04
			MCC: 5411 MERCHANT ZIP: 81650	
2/17	12/17	2469216AZ2XAXZ890	LEARNING A-Z, LLC 866-889-3729 TX	199.95
			MCC: 8299 MERCHANT ZIP: 75287	
2/17	12/17	2469216AZ2XD35QJZ	WALMART.COM 800-966-6546 AR	140.88
			MCC: 5310 MERCHANT ZIP: 72712	
12/19	12/19	2441290B20VYRVZ2V	LILLYS KITCHEN RIFLE CO	11.74
			MCC: 5812 MERCHANT ZIP:	100000
2/19	12/19	2464373B10T50ZBQ5	WHISTLE PIG COFFEE STOP & RIFLE CO	37.00
100 100			MCC: 5812 MERCHANT ZIP:	20.000
2/20	12/20	2449398B20RLXPAK3	LAKESHORE LEARNING MATER 310-537-8600 CA	443.39
			MCC: 8299 MERCHANT ZIP: 90895	1 13.00

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

# INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00 31	\$0.00	
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

(v) = variable (f) = fixed

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free at 1-888-284-3703 and speak to a customer service representative.

by the date listed, you may have to pay a late fee.

LATE PAYMENT WARNING: If we do not receive your minimum payment

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### BILLING RIGHTS SUMMARY

#### In Case of Frents or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



JACOB PINGEL

Account Number: XXXX XXXX XXXX 4338

# ACCOUNT SUMMARY

Credit Limit \$5,000.00 Credit Available \$2,231.00 Statement Closing Date December 31, 2019 Days in Billing Cycle \$1,077.72 Previous Balance - Payments & Credits \$1,077.72 + Purchases & Other Charges \$2,768.09 + Cash Advances \$0.00 + Finance Charges \$0.00 \$2,768.09 = New Balance

Questions? Or Write: Call Card Services 1-888-284-3703 225 N 5th Street, Suite 1000

Grand Junction, CO 81501

Or e-mail:

creditcards@alpinebank.com

### PAYMENT INFORMATION

New Balance \$2,768.09
Minimum Payment Due \$2,768.09
Payment Due Date January 26, 2020

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

# TRANSACTIONS

Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/05	12/05	2444500ALEJ3YXQEP	6348 Dominos Pizza RIFLE CO	68.72
			MCC: 5814 MERCHANT ZIP: 81650	
12/05	12/05	2449398AK615YQ58E	COLORADO THESPIANS 720-972-4501 CO	1,550.00
			MCC: 5999 MERCHANT ZIP: 80202	
12/05	12/05	F401600AL000PI340	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	1,077.72-
12/09	12/09	2449215APJJ08BEYL	COLORADO BANDMASTERS COLORADOBANDM CO	90.00
			MCC: 8398 MERCHANT ZIP: 80121	
12/09	12/09	2475542AR3W90APD8	COLORADO MUSIC EDUCATORS 303-3494057 CO	170.00
			MCC: 8299 MERCHANT ZIP: 80211	
12/10	12/10	2426975ARS66G0P12	CHAMPION TEAMWEAR 800-3364486 KS	131.94
			MCC: 5655 MERCHANT ZIP: 66502	
12/10 12	12/10	2443106AR11HKLFRP	CHEYENNE MOUNTAIN RESORT COLORADO SPRI CO	125.21
			MCC: 7011 MERCHANT ZIP: 80906	
			LODGING CHECK-IN DATE: 01/22/20	
			Transactions continued on next page	



# Payment Information

Account Number: XXXX XXXX XXXX 4338
Payment Due Date January 26, 2020
New Balance \$2,768.09
Minimum Payment Due Past Due Amount \$0.00
Amount Enclosed: \$

Make Check Payable to:

ALPINE BANK

PO BOX 2705 GRAND JUNCTION CO 81502-2705

JACOB PINGEL 839 WHITERIVER AVE RIFLE CO 81650-3515

Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/10 12/10		2443106AR11HKLG0V	CHEYENNE MOUNTAIN RESORT COLORADO SPRI CO	125.21
			MCC: 7011 MERCHANT ZIP: 80906	
			LODGING CHECK-IN DATE: 01/22/20	
12/10	12/10	2443106AR11HKLG37	CHEYENNE MOUNTAIN RESORT COLORADO SPRI CO	125.21
			MCC: 7011 MERCHANT ZIP: 80906	
			LODGING CHECK-IN DATE: 01/22/20	
12/10	12/10	2444500ATEJ2PV9E8	DOMINO'S 6348 719-339-5911 CO	51.70
			MCC: 5814 MERCHANT ZIP: 81650	
12/11	12/11	2449215ATRTG0B4AQ	PAYPAL *COLORADOCON 402-935-7733 CO	280.00
			MCC: 8299 MERCHANT ZIP: 80126	
12/16	12/16	2444500AZEJ30HF8B	DOMINO'S 6348 719-339-5911 CO	50.10
			MCC: 5814 MERCHANT ZIP: 81650	

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

# INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00 31	\$0.00	
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

(v) = variable (f) = fixed

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free at 1-888-284-3703 and speak to a customer service representative.

by the date listed, you may have to pay a late fee.

LATE PAYMENT WARNING: If we do not receive your minimum payment

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### **BILLING RIGHTS SUMMARY**

#### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



# SIMONE RICHARDSON

Account Number: XXXX XXXX XXXX 3629

ACCOUNT SUMMARY		
Credit Limit	\$5,000.00	
Credit Available	\$4,765.00	
Statement Closing Date	December 31, 2019	
Days in Billing Cycle	31	
Previous Balance	\$3,048.36	
- Payments & Credits	\$3,048.36	
+ Purchases & Other Charges	\$234.18	
+ Cash Advances	\$0.00	
+ Finance Charges	\$0.00	
= New Balance	\$234.18	

PAYMENT INFORMATION \$234.18 New Balance Minimum Payment Due \$234.18 Payment Due Date January 26, 2020

Call Card Services 1-888-284-3703 Questions? 225 N 5th Street, Suite 1000 Or Write: Grand Junction, CO 81501 creditcards@alpinebank.com Or e-mail:

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

TRANSACTIONS				
Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/02	12/02	2425138AH0FVTH50K	BRICKHOUSE PIZZERIA SILT CO	195.40
			MCC: 5812 MERCHANT ZIP: 81652	
12/04	12/04	2422638AKBLH4H691	WAL-MART #5232 RIFLE CO	24.87
			MCC: 5411 MERCHANT ZIP: 81650	
12/10	12/10	2422638ATBLH4Q8ZS	WAL-MART #5232 RIFLE CO	5.00
			MCC: 5411 MERCHANT ZIP: 81650	
12/10	12/10	2444500ATBLNYMB6S	WM SUPERCENTER #5232 RIFLE CO	8.91
			MCC: 5411 MERCHANT ZIP: 81650	
12/12	12/12	F401600AU000PI346	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	3,048.36-

# IMPORTANT ACCOUNT INFORMATION

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

6415

PAGE 1 of 3

1 0 4016 6000 6035



Grand Junction CO 81501

Payment Information

Account Number: XXXX XXXX XXXX 3629 January 26, 2020 Payment Due Date \$234.18 **New Balance** \$234.18 Minimum Payment Due \$0.00 Past Due Amount

Make Check Payable to:

Amount Enclosed:

\$

SIMONE RICHARDSON 839 WHITERIVER AVE RIFLE CO 81650-3515

ALPINE BANK PO BOX 2705 GRAND JUNCTION CO 81502-2705

# INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

<sup>(</sup>v) = variable (f) = fixed

6415

# **IMPORTANT MESSAGES**

002 7 31 191231 0 PAGE 2 of 3 1 0 4016 6000 6035

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free

by the date listed, you may have to pay a late fee.

LATE PAYMENT WARNING: If we do not receive your minimum payment

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check. at 1-888-284-3703 and speak to a customer service representative.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### BILLING RIGHTS SUMMARY

#### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

Your name and account number.

- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about.
   You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



### KELLY DETLEFSEN

Account Number: XXXX XXXX XXXX 6190

ACCOUNT SUMMARY	
Credit Limit	\$5,000.00
Credit Available	\$4,140.00
Statement Closing Date	December 31, 2019
Days in Billing Cycle	31
Previous Balance	\$2,100.82
- Payments & Credits	\$2,100.82
+ Purchases & Other Charges	\$859.97
+ Cash Advances	\$0.00
+ Finance Charges	\$0.00
= New Balance	\$859.97

New Balance Minimum Payment Due Payment Due Date

PAYMENT INFORMATION

\$859.97 \$859.97 January 26, 2020

Questions?

Call Card Services 1-888-284-3703

Or Write:

225 N 5th Street, Suite 1000 Grand Junction, CO 81501

Or e-mail:

creditcards@alpinebank.com

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

TR	AA	10		<b>`TI</b>	110
1 12	$\Delta$ $\Gamma$		$\Delta I$	- 1 1	 $\sim$

111/111	TRANSPORTER					
Tran Date	Post Date	Reference Number	Transaction Description	Amount		
12/05	12/05	2443106ALLL4DTP6F	HOLIDAY INN EXPRESS-SILT SILT CO	200.00		
			MCC: 3501 MERCHANT ZIP: 81652			
			LODGING CHECK-IN DATE: 07/26/19			
12/12	12/12	F401600AU000PI346	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	2,100.82-		
12/20	12/20	2475542B33K2ASE9B	PESI INC 800-8448260 WI	659.97		
			MCC: 8299 MERCHANT ZIP: 54703			

#### IMPORTANT ACCOUNT INFORMATION

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

6415

7 31 191231 0

PAGE 1 of 3

1 0 4016 6000 6035



225 N 5th Street Grand Junction CO 81501 **Payment Information** 

Account Number: XXXX XXXX XXXX 6190 Payment Due Date January 26, 2020 \$859.97 **New Balance** Minimum Payment Due \$859.97

Past Due Amount

Amount Enclosed:

\$

\$0.00

Make Check Payable to:

ALPINE BANK PO BOX 2705

GRAND JUNCTION CO 81502-2705

KELLY DETLEFSEN 839 WHITERIVER AVE RIFLE CO 81650-3515

# INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

<sup>(</sup>v) = variable (f) = fixed

# IMPORTANT MESSAGES

6415 VVG 002 7 31 191231 0 PAGE 2 of 3 1 0 4016 6000 6035

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

include the payment coupon from the bottom of the statement with your check.

LATE PAYMENT WARNING: If we do not receive your minimum payment by the date listed, you may have to pay a late fee

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free at 1-888-284-3703 and speak to a customer service representative.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### **BILLING RIGHTS SUMMARY**

#### In Case of Errors or Questions about Your Bill

In Case of Errors or Questions about Your Bill
If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516
Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or
problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

Your name and account number.

- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about.
   You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question.
   While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



### MICHAEL RYNKIEWICZ

Account Number: XXXX XXXX XXXX 6268

ACCOUNT SUMMARY	
Credit Limit	\$5,000.00
Credit Available	\$4,780.00
Statement Closing Date	December 31, 2019
Days in Billing Cycle	31
Previous Balance	\$220.00
- Payments & Credits	\$220.00
+ Purchases & Other Charges	\$220.00
+ Cash Advances	\$0.00
+ Finance Charges	\$0.00
= New Balance	\$220.00

New Balance \$220.00 Minimum Payment Due \$220.00 January 26, 2020 Payment Due Date

**PAYMENT INFORMATION** 

Questions?

Call Card Services 1-888-284-3703

Or Write:

225 N 5th Street, Suite 1000 Grand Junction, CO 81501

Or e-mail:

creditcards@alpinebank.com

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

### **TRANSACTIONS**

Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/19	12/19	F401600B1000PI353	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	220.00-
12/21	12/21	2469216B32X5M8BBR	Intuit *QuickBooks 800-446-8848 CA	36.00
			MCC: 5734 MERCHANT ZIP: 94043	
12/21	12/21	2469216B32X5M8DAN	Intuit *QuickBooks 800-446-8848 CA	36.00
			MCC: 5734 MERCHANT ZIP: 94043	
12/21	12/21	2469216B32X5M8MZB	Intuit *QuickBooks 800-446-8848 CA	36.00
			MCC: 5734 MERCHANT ZIP: 94043	
12/21	12/21	2469216B32X5NF020	Intuit *QuickBooks 800-446-8848 CA	36.00
			MCC: 5734 MERCHANT ZIP: 94043	
12/21	12/21	2469216B32X5NF5QY	Intuit *QuickBooks 800-446-8848 CA	36.00
			MCC: 5734 MERCHANT ZIP: 94043	
12/21	12/21	2469216B32X50RN8D	Intuit *QuickBooks 800-446-8848 CA	40.00
			MCC: 5734 MERCHANT ZIP: 94043	

002 7 31 191231 0 PAGE 1 of 3



225 N 5th Street Grand Junction CO 81501 **Payment Information** 

XXXX XXXX XXXX 6268 Account Number: January 26, 2020 Payment Due Date **New Balance** \$220.00 \$220.00 Minimum Payment Due Past Due Amount \$0.00 Amount Enclosed: \$

Make Check Payable to:

GRAND JUNCTION CO 81502-2705

ALPINE BANK PO BOX 2705

MICHAEL RYNKIEWICZ 839 WHITERIVER AVE RIFLE CO 81650-3515

#### IMPORTANT ACCOUNT INFORMATION

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

### INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

(v) = variable (f) = fixed

6415

### IMPORTANT MESSAGES

VVG 002 7 31 191231 0 PAGE 2 of 3 1 0 4016 6000 6035

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free at 1-888-284-3703 and speak to a customer service representative.

by the date listed, you may have to pay a late fee.

LATE PAYMENT WARNING: If we do not receive your minimum payment

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### **BILLING RIGHTS SUMMARY**

#### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number. The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



### THERESA HAMILTON

Account Number: XXXX XXXX XXXX 5314

ACCOUNT SUMMARY	
Credit Limit	\$10,000.00
Credit Available	\$9,996.00
Statement Closing Date	December 31, 2019
Days in Billing Cycle	31
Previous Balance	\$150.24
- Payments & Credits	\$229.24
+ Purchases & Other Charges	\$73.84
+ Cash Advances	\$0.00
+ Finance Charges	\$0.00
= New Balance	\$5.16-

**PAYMENT INFORMATION** New Balance \$5.16-Minimum Payment Due \$0.00 Payment Due Date January 26, 2020

Questions?

Call Card Services 1-888-284-3703

Or Write:

225 N 5th Street, Suite 1000 Grand Junction, CO 81501

Or e-mail:

creditcards@alpinebank.com

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/03	12/03	2475542AJJP685BT0	DIGITAL JUICE 407-5315540 FL	9.95
			MCC: 7333 MERCHANT ZIP: 34472	
12/04	12/04	2449215AJLTZZA7JL	REV.COM 888-369-0701 CA	2.60
			MCC: 7339 MERCHANT ZIP: 94108	
12/05	12/05	2479338AK002HVG2J	STK*Shutterstock 866-6633954 NY	30.13
			MCC: 7333 MERCHANT ZIP: 10118	
12/12	12/12	F401600AU000PI346	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	150.24-
12/18	12/18	7449215B0JH8BKLF6	SMORE.COM - EDUCATOR 83177766 CREDIT	79.00-
			MCC: 5734 MERCHANT ZIP: 10010	
12/29	12/29	2443106BB0T00LM7P	ADOBE STOCK 800-833-6687 CA	31.16
			MCC: 5734 MERCHANT ZIP: 95110	

6415

VVG

002 7 31 191231 0

N PAGE 1 of 3

1 0 4016 6000 6035



225 N 5th Street

Account Number:

**Payment Information** 

XXXX XXXX XXXX 5314

**Payment Due Date New Balance** Minimum Payment Due January 26, 2020 \$5.16-

Past Due Amount

\$0.00 \$0.00

Make Check Payable to:

Amount Enclosed:

\$

THERESA HAMILTON 839 WHITERIVER AVE RIFLE CO 81650-3515

ALPINE BANK PO BOX 2705

GRAND JUNCTION CO 81502-2705

### IMPORTANT ACCOUNT INFORMATION

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

PLEASE DO NOT PAY, AS OF THIS STATEMENT DATE YOUR ACCOUNT HAS A CREDIT BALANCE.

### INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR) 18.49% (v)	Balance Subject to Interest Rate \$0.00	Days in Billing Cycle 31	Interest Charge \$0.00
Purchases				
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

(v) = variable (f) = fixed

### **IMPORTANT MESSAGES**

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

LATE PAYMENT WARNING: If we do not receive your minimum payment by the date listed, you may have to pay a late fee.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free at 1-888-284-3703 and speak to a customer service representative.

**MAILED PAYMENTS:** Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N  $5^{th}$  Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### **BILLING RIGHTS SUMMARY**

#### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number. The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



ROGER GOSE

Account Number: XXXX XXXX XXXX 4632

ACCOUNT SUMMARY	
Credit Limit	\$10,000.00
Credit Available	\$9,085.00
Statement Closing Date	December 31, 2019
Days in Billing Cycle	31
Previous Balance	\$461.37
- Payments & Credits	\$461.37
+ Purchases & Other Charges	\$914.31
+ Cash Advances	\$0.00
+ Finance Charges	\$0.00
= New Balance	\$914.31

Call Card Services 1-888-284-3703 225 N 5th Street, Suite 1000 Grand Junction, CO 81501

Or e-mail: creditcards@alpinebank.com

### PAYMENT INFORMATION

New Balance \$914.31
Minimum Payment Due \$914.31
Payment Due Date January 26, 2020

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

### **TRANSACTIONS**

Questions? Or Write:

Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/04	12/04	2449215AJRS3E051F	ISTE CONFERENCE 800-336-5191 OR	520.00
			MCC: 8299 MERCHANT ZIP: 97205	
12/05	12/05	F401600AL000PI340	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	461.37-
12/11	12/11	2426979ASEJ9NHKQK	MAMARONIS PIZZA - LOCATIO FORT COLLINS CO	41.80
			MCC: 5812 MERCHANT ZIP:	
12/11	12/11	2471705ASGZQES8GP	FRONTIER AIRLINES DENVER CO	59.99
			MCC: 3132 MERCHANT ZIP:	
2/12	12/12	2401517AS01F6YDD0	CONOCO - SEI 13171 FORT COLLINS CO	38.13
			MCC: 5542 MERCHANT ZIP: 80521	
12/12	12/12	2426975AVS66MKYQ2	MAIN STREET GRILL 970-9262729 CO	50.75
			MCC: 5813 MERCHANT ZIP: 81632	
2/12	12/12	2469216AS2XLSR7L7	APPLE.COM/BILL 866-712-7753 CA	9.99
			MCC: 5735 MERCHANT ZIP: 95014	
12/13	12/13	2469216AV2XAVJ7K5	RESIDENCE INN BY MARRI FORT COLLINS CO	183.51
			Transactions continued on next page	



Payment Information

Account Number: XXXX XXXX XXXX 4632
Payment Due Date January 26, 2020
New Balance \$914.31
Minimum Payment Due \$914.31
Past Due Amount \$0.00
Amount Enclosed: \$

Make Check Payable to:

ALPINE BANK PO BOX 2705 GRAND JUNCTION CO 81502-2705

ROGER GOSE 839 WHITERIVER AVE RIFLE CO 81650-3515

TRANSACTIONS (continued)					
Tran Date	Post Date	Reference Number	Transaction Description	Amount	
			MCC: 3703 MERCHANT ZIP: 80525		
			LODGING CHECK-IN DATE: 12/13/19		
12/23	12/23	2420429B503MY63AZ	Twilio 5T5CD6RUHK5 844-8144627 CA	10.14	
			MCC: 5734 MERCHANT ZIP: 94105		

### IMPORTANT ACCOUNT INFORMATION

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

### INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR) 18.49% (v)	Balance Subject to Interest Rate \$0.00	Days in Billing Cycle 31	Interest Charge \$0.00
Purchases				
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

(v) = variable (f) = fixed

### **IMPORTANT MESSAGES**

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free

by the date listed, you may have to pay a late fee.

LATE PAYMENT WARNING: If we do not receive your minimum payment

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5 Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check. at 1-888-284-3703 and speak to a customer service representative.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### BILLING RIGHTS SUMMARY

#### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- The dollar amount of the suspected error.
   Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about.
   You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



YOLANDA DAVIS

Account Number: XXXX XXXX XXXX 7485

ACCOUNT SUMMARY	
Credit Limit	\$10,000.00
Credit Available	\$2,751.00
Statement Closing Date	December 31, 2019
Days in Billing Cycle	31
Previous Balance	\$1,215.22
- Payments & Credits	\$1,215.22
+ Purchases & Other Charges	\$7,248.84
+ Cash Advances	\$0.00
+ Finance Charges	\$0.00
= New Balance	\$7,248.84
	The second of th

New Balance \$7,248.84
Minimum Payment Due \$7,248.84
Payment Due Date January 26, 2020

PAYMENT INFORMATION

Questions? Or Write: Call Card Services 1-888-284-3703 225 N 5th Street, Suite 1000

Grand Junction, CO 81501

Or e-mail:

creditcards@alpinebank.com

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/02	12/02	2405522AG613JR52H	DOUBLE GOOD POPCORN 800-873-2686 IL	2,395.50
			MCC: 5441 MERCHANT ZIP: 60527	
12/04	12/04	2469216AJ2XXG4YLA	STAMPS.COM 855-608-2677 CA	17.99
			MCC: 7399 MERCHANT ZIP; 90245	
12/05	12/05	2449215AKLS20T72Q	CUSTOMINK LLC 800-293-4232 VA	232.50
			MCC: 5691 MERCHANT ZIP: 22031	
12/10	12/10	2469216AT2X5RR4MP	SOUTHWES 5262149380635800-435-9792 TX	180.17
			MCC: 3066 MERCHANT ZIP: 75235	
12/10	12/10	2469216AT2X5RR4MZ	SOUTHWES 5262149380634800-435-9792 TX	180.17
			MCC: 3066 MERCHANT ZIP: 75235	
12/10	12/10	2469216AT2X5RR4NE	SOUTHWES 5262149380632800-435-9792 TX	180.17
			MCC: 3066 MERCHANT ZIP: 75235	
12/10	12/10	2469216AT2X5RR4NN	SOUTHWES 5262149380631800-435-9792 TX	180.17
			MCC: 3066 MERCHANT ZIP: 75235	
			Transactions continued on next page	



Payment Information

Account Number: XXXX XXXX XXXX 7485
Payment Due Date January 26, 2020
New Balance \$7,248.84
Minimum Payment Due \$7,248.84

\$

Past Due Amount

Amount Enclosed:

\$0.00

Make Check Payable to:

ALPINE BANK PO BOX 2705

GRAND JUNCTION CO 81502-2705

YOLANDA DAVIS 839 WHITERIVER AVE RIFLE CO 81650-3515

Tran Date	Post Date	Reference Number	Transaction Description	Amount
2/10	12/10	2469216AT2X5RR4N6	SOUTHWES 5262149380633800-435-9792 TX	180.17
			MCC: 3066 MERCHANT ZIP: 75235	
2/10	12/10	2469216AT2X5RR4PG	SOUTHWES 5262149380629800-435-9792 TX	180.17
			MCC: 3066 MERCHANT ZIP: 75235	
2/10	12/10	2469216AT2X5RR4PR	SOUTHWES 5262149380628800-435-9792 TX	180.17
			MCC: 3066 MERCHANT ZIP: 75235	
2/10	12/10	2469216AT2X5RR4P8	SOUTHWES 5262149380630800-435-9792 TX	180.17
			MCC: 3066 MERCHANT ZIP: 75235	
2/10	12/10	2469216AT2X5RR4RS	SOUTHWES 5262149380625800-435-9792 TX	180.17
			MCC: 3066 MERCHANT ZIP: 75235	
2/10	12/10	2469216AT2X5RR4R0	SOUTHWES 5262149380627800-435-9792 TX	180.17
			MCC: 3066 MERCHANT ZIP: 75235	
2/10	12/10	2469216AT2X5RR4R8	SOUTHWES 5262149380626800-435-9792 TX	180.17
			MCC: 3066 MERCHANT ZIP: 75235	
2/10	12/10	2469216AT2X5RR4SB	SOUTHWES 5262149380618800-435-9792 TX	180.17
			MCC: 3066 MERCHANT ZIP: 75235	
2/10	12/10	2469216AT2X5RR4SK	SOUTHWES 5262149380619800-435-9792 TX	180.17
			MCC: 3066 MERCHANT ZIP: 75235	
2/10	12/10	2469216AT2X5RR4ST	SOUTHWES 5262149380620800-435-9792 TX	180.17
			MCC: 3066 MERCHANT ZIP: 75235	
2/10	12/10	2469216AT2X5RR4S3	SOUTHWES 5262149380617800-435-9792 TX	180.17
			MCC: 3066 MERCHANT ZIP: 75235	
2/10	12/10	2469216AT2X5RR4TH	SOUTHWES 5262149380616800-435-9792 TX	180.17
			MCC: 3066 MERCHANT ZIP: 75235	
2/10	12/10	2469216AT2X5RR4T2	SOUTHWES 5262149380614800-435-9792 TX	180.17
			MCC: 3066 MERCHANT ZIP: 75235	
2/10	12/10	2469216AT2X5RR4T9	SOUTHWES 5262149380615800-435-9792 TX	180.17
			MCC: 3066 MERCHANT ZIP: 75235	
2/10	12/10	2469216AT2X5RR4VB	SOUTHWES 5262149380621800-435-9792 TX	180.17
			MCC: 3066 MERCHANT ZIP: 75235	
2/10	12/10	2469216AT2X5RR4VK	SOUTHWES 5262149380622800-435-9792 TX	180.17
			MCC: 3066 MERCHANT ZIP: 75235	
2/10	12/10	2469216AT2X5RR4VV	SOUTHWES 5262149380623800-435-9792 TX	180.17
			MCC: 3066 MERCHANT ZIP: 75235	
2/10	12/10	2469216AT2X5RR4W3	SOUTHWES 5262149380624800-435-9792 TX	180.17
			MCC: 3066 MERCHANT ZIP: 75235	
2/12	12/12	2469216AS2X79RW0B	BROADWAY LICENSING 646-844-1473 NY	139.22
			MCC: 5942 MERCHANT ZIP: 10001	
2/12	12/12	F401600AU000PI346	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	1,215.22-
2/16	12/16	2444500AY8PTZZYG2	CITY-MARKET #0441 NEW CASTLE CO	99.89
			MCC: 5411 MERCHANT ZIP: 81647	
2/16	12/16	2444500AZEJ30HFAX	USPS STAMPS ENDICIA 310-482-5800 CA	400.00
			MCC: 9402 MERCHANT ZIP: 90245	

### IMPORTANT ACCOUNT INFORMATION

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

# INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

<sup>(</sup>v) = variable (f) = fixed

# **IMPORTANT MESSAGES**

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free at 1-888-284-3703 and speak to a customer service representative.

by the date listed, you may have to pay a late fee.

LATE PAYMENT WARNING: If we do not receive your minimum payment

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check. CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### BILLING RIGHTS SUMMARY

#### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

Your name and account number.

- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about.
   You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



JOHN OLDHAM

Account Number: XXXX XXXX XXXX 4053

ACC	OUN	TSUN	MARY

Credit Limit \$10,000.00 Credit Available \$9,359.00 Statement Closing Date December 31, 2019 Days in Billing Cycle 31 \$380.51 Previous Balance - Payments & Credits \$475.06 + Purchases & Other Charges \$734.64 + Cash Advances \$0.00 + Finance Charges \$0.00 \$640.09 = New Balance

Questions? Call Card Services 1-888-284-3703 225 N 5th Street, Suite 1000 Or Write: Grand Junction, CO 81501

creditcards@alpinebank.com

### PAYMENT INFORMATION

\$640.09 New Balance Minimum Payment Due \$640.09 Payment Due Date January 26, 2020

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

### **TRANSACTIONS**

Or e-mail:

Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/05	12/05	2444500AK8PS236KB	CITY MARKET #0443 RIFLE CO	64.88
			MCC: 5411 MERCHANT ZIP: 81650	
12/05	12/05	F401600AL000PI340	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	380.51-
12/16	12/16	7433239AZ0A15G8E9	LONG BLDG. TECHNOLOGIES 303-9752 CREDIT	94.55-
			MCC: 5074 MERCHANT ZIP: 80120	
12/19	12/19	2422638B2BLH48DKW	WAL-MART #5232 RIFLE CO	19.88
			MCC: 5411 MERCHANT ZIP: 81650	
12/20	12/20	2443106B3RQEB896W	DD/BR #358838 RIFLE CO	143.88
			MCC: 5814 MERCHANT ZIP:	
12/20	12/20	2444500B28PVY700Y	CITY MARKET #0443 RIFLE CO	8.28
			MCC: 5411 MERCHANT ZIP: 81650	
12/20	12/20	2449398B3BM6LYJG1	ORDER UP RIFLE CO	330.04
			Transactions continued on next page	

6415 7 31 191231 0 PAGE 1 of 3 1 0 4016 6000 6035



Payment Information

Account Number: XXXX XXXX XXXX 4053 **Payment Due Date** January 26, 2020 \$640.09 **New Balance** \$640.09 Minimum Payment Due Past Due Amount \$0.00 Amount Enclosed:

Make Check Payable to:

ALPINE BANK PO BOX 2705 GRAND JUNCTION CO 81502-2705

JOHN OLDHAM 839 WHITERIVER AVE RIFLE CO 81650-3515

TRANSACTIONS (continued)				
Tran Date	Post Date	Reference Number	Transaction Description	Amount
			MCC: 5812 MERCHANT ZIP: 81650	
12/31	12/31	2405523BD2DJRQ3P9	MCCOY SALES LLC 720-572-1517 CO	167.68
			MCC: 1711 MERCHANT ZIP: 80027	

### IMPORTANT ACCOUNT INFORMATION

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

### INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

(v) = variable (f) = fixed

### **IMPORTANT MESSAGES**

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

by the date listed, you may have to pay a late fee. ADDRESS and EMAIL CHANGES: Please call Customer Service toll free

LATE PAYMENT WARNING: If we do not receive your minimum payment

at 1-888-284-3703 and speak to a customer service representative.

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check. CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### BILLING RIGHTS SUMMARY

#### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

Your name and account number.

- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



KAREN SATTER

Account Number: XXXX XXXX XXXX 4029

ACCOUNT SUMMARY

Credit Limit \$10,000.00 Credit Available \$8,851.00 December 31, 2019 Statement Closing Date Days in Billing Cycle \$2,055.63 Previous Balance \$2,113.75 - Payments & Credits \$1,206.65 + Purchases & Other Charges + Cash Advances \$0.00 \$0.00 + Finance Charges \$1,148.53 = New Balance

Questions? Or Write:

Call Card Services 1-888-284-3703 225 N 5th Street, Suite 1000

Grand Junction, CO 81501

Or e-mail:

creditcards@alpinebank.com

PAYMENT INFORMATION

New Balance Minimum Payment Due Payment Due Date

\$1,148.53 \$1,148.53 January 26, 2020

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

### TRANSACTIONS

Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/03	12/03	2416407AH2LR7T65B	TARGET 00020297 GLENWOOD SPRI CO	91.35
			MCC: 5310 MERCHANT ZIP: 81601	
12/04	12/04	2449215AKRS3LVT7W	CCIRA 303-453-9707 CO	280.00
			MCC: 8641 MERCHANT ZIP: 80421	
12/05	12/05	F401600AL000PI340	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	2,113.75-
12/13	12/13	2422638AWBLH03N3H	WAL-MART #5232 RIFLE CO	99.30
			MCC: 5411 MERCHANT ZIP: 81650	
12/14	12/14	2476501AW5SSLZJ17	BRENDEN RIFLE 7 RIFLE CO	200.00
			MCC: 7832 MERCHANT ZIP: 81650	
12/19	12/19	2424760B2015HKQRG	RIFLE FIRESIDE LANES 970-625-2231 CO	536.00
			MCC: 7933 MERCHANT ZIP: 81650	

6415

VVG

7 31 191231 0

PAGE 1 of 3

1 0 4016 6000 6035



Grand Junction CO 81501

**Payment Information** 

Account Number: Payment Due Date **New Balance** 

Amount Enclosed:

XXXX XXXX XXXX 4029 January 26, 2020 \$1,148.53

Minimum Payment Due Past Due Amount

\$1,148.53 \$0.00

Make Check

Payable to:

ALPINE BANK PO BOX 2705

GRAND JUNCTION CO 81502-2705

KAREN SATTER 839 WHITERIVER AVE RIFLE CO 81650-3515

### IMPORTANT ACCOUNT INFORMATION

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

### INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

(v) = variable (f) = fixed

### IMPORTANT MESSAGES

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free

by the date listed, you may have to pay a late fee.

LATE PAYMENT WARNING: If we do not receive your minimum payment

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check. at 1-888-284-3703 and speak to a customer service representative.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### **BILLING RIGHTS SUMMARY**

#### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



#### MICHAEL MIKALAKIS

Questions?

Or Write:

Account Number: XXXX XXXX XXXX 1752

ACCOUNT SUMMARY	
Credit Limit	\$5,000.00
Credit Available	\$4,213.00
Statement Closing Date	December 31, 2019
Days in Billing Cycle	31
Previous Balance	\$135.71
- Payments & Credits	\$135.71
+ Purchases & Other Charges	\$786.55
+ Cash Advances	\$0.00

+ Finance Charges = New Balance Call Card Services 1-888-284-3703 225 N 5th Street, Suite 1000

Grand Junction, CO 81501 Or e-mail: creditcards@alpinebank.com

### **PAYMENT INFORMATION**

New Balance \$786.55 \$786.55 Minimum Payment Due Payment Due Date January 26, 2020

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

\$0.00

\$786.55

TRANSACTIONS				
Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/12	12/12	2422638AVBLH2Q33W	WAL-MART #5232 RIFLE CO	59.92
			MCC: 5411 MERCHANT ZIP: 81650	
12/12	12/12	F401600AU000PI346	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	135.71-
12/17	12/17	2444500B0BLPKG4WZ	WM SUPERCENTER #5232 RIFLE CO	237.15
			MCC: 5411 MERCHANT ZIP: 81650	
12/18	12/18	2442733B0M82WV682	MCDONALD'S F31426 NEWCASTLE CO	459.48
			MCC: 5814 MERCHANT ZIP: 81647	
12/27	12/27	2405522B9607Y0YTZ	ANTIDEFAMATION LEAGUE CC 212-885-7700 NY	30.00
			MCC: 8398 MERCHANT ZIP: 10158	

# IMPORTANT ACCOUNT INFORMATION

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

MICHAEL MIKALAKIS 839 WHITERIVER AVE

RIFLE CO 81650-3515



#### Payment Information

Account Number: XXXX XXXX XXXX 1752 January 26, 2020 **Payment Due Date New Balance** \$786.55

Minimum Payment Due Past Due Amount

\$786.55 \$0.00

Make Check Amount Enclosed: Payable to:

ALPINE BANK PO BOX 2705 GRAND JUNCTION CO 81502-2705

# INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

<sup>(</sup>v) = variable (f) = fixed

# IMPORTANT MESSAGES

1 0 4016 6000 6035

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free

by the date listed, you may have to pay a late fee.

LATE PAYMENT WARNING: If we do not receive your minimum payment

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check. at 1-888-284-3703 and speak to a customer service representative.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### BILLING RIGHTS SUMMARY

#### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- The dollar amount of the suspected error.
   Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about.
   You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



### ZACHARY DICKENS

Account Number: XXXX XXXX XXXX 1884

ACCOUNT SUMMARY	
Credit Limit	\$10,000.00
Credit Available	\$9,894.00
Statement Closing Date	December 31, 2019
Days in Billing Cycle	31
Previous Balance	\$173.34
- Payments & Credits	\$173.34
+ Purchases & Other Charges	\$105.71
+ Cash Advances	\$0.00
+ Finance Charges	\$0.00
= New Balance	\$105.71
Questions? Call Card Services	1 888 284 3703

PAYMENT INFORMATION

New Balance \$105.71

Minimum Payment Due \$105.71

Payment Due Date January 26, 2020

Questions? Call Card Services 1-888-284-3703
Or Write: 225 N 5th Street, Suite 1000
Grand Junction, CO 81501
Or e-mail: creditcards@alpinebank.com

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

TRA	AIC /	$\sim$ $\sim$	-	10
IKA	N.S.			V->

Tran	Post	Reference Number	Transaction Description	Amount
Date	Date	Reference Number	Transaction Description	Amount
12/05	12/05	2444500ALBLNYD1JL	WM SUPERCENTER #5232 RIFLE CO	36.21
			MCC: 5411 MERCHANT ZIP: 81650	
12/12	12/12	F401600AU000PG346	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	173.34-
12/16	12/16	2444500AZBLPJ6G17	WM SUPERCENTER #5232 RIFLE CO	66.81
			MCC: 5411 MERCHANT ZIP: 81650	
12/17	12/17	2444500B0BLPKG4DE	WM SUPERCENTER #5232 RIFLE CO	2.69
			MCC: 5411 MERCHANT 7IP: 81650	

#### IMPORTANT ACCOUNT INFORMATION

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

6415

VVG

002 7 31 191231 0

PAGE 1 of 3

1 0 4016 6000 6035



Payment Information

Account Number: XXXX XXXX XXXX 1884
Payment Due Date January 26, 2020
New Balance \$105.71
Minimum Payment Due \$105.71
Past Due Amount \$0.00
Amount Enclosed: \$

Make Check Payable to:

ALPINE BANK PO BOX 2705

GRAND JUNCTION CO 81502-2705

ZACHARY DICKENS 839 WHITERIVER AVE RIFLE CO 81650-3515

# INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

<sup>(</sup>v) = variable (f) = fixed

6415

### **IMPORTANT MESSAGES**

VVG 002 7 31 191231 0 PAGE 2 of 3 1 0 4016 6000 6035

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free at 1-888-284-3703 and speak to a customer service representative.

by the date listed, you may have to pay a late fee.

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check. CREDIT BUREAU REPORTING: We may report information about your

account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

LATE PAYMENT WARNING: If we do not receive your minimum payment

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### **BILLING RIGHTS SUMMARY**

#### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.

  Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



JANA PRICE

Account Number: XXXX XXXX XXXX 7341

ACCOUNT SUMMARY	
Credit Limit	\$5,000.00
Credit Available	\$4,258.00
Statement Closing Date	December 31, 2019
Days in Billing Cycle	31
Previous Balance	\$2,313.28
- Payments & Credits	\$2,313.28
+ Purchases & Other Charges	\$741.74
+ Cash Advances	\$0.00
+ Finance Charges	\$0.00
= New Balance	\$741.74

PAYMENT INFORMATION

New Balance \$741.74

Minimum Payment Due \$741.74

Payment Due Date January 26, 2020

Questions? Call Card Services 1-888-284-3703
Or Write: 225 N 5th Street, Suite 1000
Grand Junction, CO 81501

Or e-mail: creditcards@alpinebank.com

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

Tran Date	Post Date	Reference Number	Transaction Description	Amount
11/30	12/01	2420429AE00AF614Z	FACEBK 5YXPPNESD2 650-5434800 CA	55.05
			MCC: 7311 MERCHANT ZIP: 94025	
12/02	12/02	2449215AGJHK61M3M	SP * BREAKOUT INCORPOR HTTPSBREAKOUT NY	75.00
			MCC: 8299 MERCHANT ZIP: 11804	
12/05	12/05	F401600AL000PI340	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	2,313.28-
12/11	12/11	2442806AT5SFH4MZP	DAYDREAM EDUCATION LLC 708-995-4961 NC	239.45
			MCC: 5942 MERCHANT ZIP: 28715	
12/12	12/12	2401517AS01FAXM8N	CONOCO - STOP N SAVE 12 NEW CASTLE CO	153.47
			MCC: 5541 MERCHANT ZIP: 81647	
12/12	12/12	2413746AVHF06XFN7	TST* BURNING MOUNTAIN PIZ SILT CO	177.80
			MCC: 5812 MERCHANT ZIP: 81652	
12/17	12/17	2444500B0BLPKG4G1	WM SUPERCENTER #5232 RIFLE CO	24.09
			Transactions continued on next page	



**Payment Information** 

Account Number: XXXX XXXX XXXX 7341

Payment Due Date January 26, 2020

New Balance \$741.74

Minimum Payment Due \$741.74

Past Due Amount \$0.00

Amount Enclosed: \$

Make Check Payable to:

1 0 4016 6000 6035

ALPINE BANK PO BOX 2705 GRAND JUNCTION CO 81502-2705

JANA PRICE 839 WHITERIVER AVE RIFLE CO 81650-3515

TRANSACTIONS (continued)				
Tran Date	Post Date	Reference Number	Transaction Description	Amount
			MCC: 5411 MERCHANT ZIP: 81650	
12/17	12/17	2444500B0BLPKG4MP	WM SUPERCENTER #5232 RIFLE CO	16.88
			MCC: 5411 MERCHANT ZIP: 81650	

#### IMPORTANT ACCOUNT INFORMATION

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

### INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

(v) = variable (f) = fixed

### IMPORTANT MESSAGES

PAYMENT OPTIONS: Save postage by making your payment over the phone Call toll free 1-888-284-3703 and follow the instructions provided. You may also with us for online banking, you may make your payment on-line and/or enroll for

LATE PAYMENT WARNING: If we do not receive your minimum payment by the date listed, you may have to pay a late fee.

call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled automatic payments at www.alpinebank.com.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free at 1-888-284-3703 and speak to a customer service representative.

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### **BILLING RIGHTS SUMMARY**

#### In Case of Errors or Questions about Your Bill

In case of Errors of Questions about 1 our bin. If you think your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
  The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

6415

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



**BRENT CURTICE** 

Account Number: XXXX XXXX XXXX 0754

ACCOUNT SUMMARY	
Credit Limit	\$10,000.00
Credit Available	\$8,135.00
Statement Closing Date	December 31, 2019
Days in Billing Cycle	31
Previous Balance	\$37.99
- Payments & Credits	\$37.99
+ Purchases & Other Charges	\$1,864.99
+ Cash Advances	\$0.00
+ Finance Charges	\$0.00
= New Balance	\$1,864.99
O	0.004.0700

PAYMENT INFORMATION

New Balance \$1,864.99

Minimum Payment Due \$1,864.99

Payment Due Date January 26, 2020

Questions? Call Card Services 1-888-284-3703
Or Write: 225 N 5th Street, Suite 1000
Grand Junction, CO 81501
Or e-mail: creditcards@alpinebank.com

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

TRANSACTIONS					
Tran Date	Post Date	Reference Number	Transaction Description	Amount	
12/01	12/01	2469216AF2Y04HEWE	SQ *SQUARE PAID SERVICES square.com CA	35.00	
			MCC: 7399 MERCHANT ZIP: 94103		
12/02	12/02	2413746AG5SE81E17	BARNES & NOBLE #1886 866-238-7323 NY	1,746.00	
			MCC: 5942 MERCHANT ZIP: 11590		
12/12	12/12	F401600AU000PI346	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	37.99-	
12/18	12/18	2464373B00T50Z8TP	WHISTLE PIG COFFEE STOP & RIFLE CO	81.00	
			MCC: 5812 MERCHANT ZIP:		
12/22	12/22	2469216B42X5AWH5B	APPLE.COM/BILL 866-712-7753 CA	2.99	
			MCC: 5735 MERCHANT ZIP: 95014		

### IMPORTANT ACCOUNT INFORMATION

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

6415

VVG

0

002 7 31 191231 0

PAGE 1 of 3

1 0 4016 6000 6035



Payment Information

Amount Enclosed:

Account Number: XXXX XXXX XXXX 0754

Payment Due Date January 26, 2020

New Balance \$1,864.99

Minimum Payment Due Past Due Amount \$0.00

\$

Make Check Payable to:

ALPINE BANK PO BOX 2705 GRAND JUNCTION CO 81502-2705

BRENT CURTICE 839 WHITERIVER AVE RIFLE CO 81650-3515

# INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

<sup>(</sup>v) = variable (f) = fixed

# IMPORTANT MESSAGES

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

LATE PAYMENT WARNING: If we do not receive your minimum payment by the date listed, you may have to pay a late fee.

ADDRESS and FMAIL CHANGES: Blooce call Customer Service tell free.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free at 1-888-284-3703 and speak to a customer service representative.

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### **BILLING RIGHTS SUMMARY**

#### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.	
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.	
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.	
Payment Processing		



JEFF BRADLEY

Account Number: XXXX XXXX XXXX 9532

ACCOUNT	SUMMARY	

Credit Limit \$5,000.00 \$4,470.00 Credit Available Statement Closing Date December 31, 2019 31 Days in Billing Cycle \$2,138.95 Previous Balance - Payments & Credits \$2,138.95 + Purchases & Other Charges \$529.24 \$0.00 + Cash Advances \$0.00 + Finance Charges = New Balance \$529.24

Questions? Or Write:

Call Card Services 1-888-284-3703 225 N 5th Street, Suite 1000

Grand Junction, CO 81501

Or e-mail:

creditcards@alpinebank.com

## **PAYMENT INFORMATION**

New Balance \$529.24 \$529.24 Minimum Payment Due January 26, 2020 Payment Due Date

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

## **TRANSACTIONS**

Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/04	12/04	2444500AJ8PS3119X	CITY-MARKET #0441 NEW CASTLE CO	30.00
			MCC: 5411 MERCHANT ZIP: 81647	
12/05	12/05	F401600AL000PI340	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	2,138.95-
12/16	12/16	2475542AZ3K0YRHKM	GRAINGER 877-2022594 IL	147.31
			MCC: 5085 MERCHANT ZIP: 60045	
12/17	12/17	2444500B0EJ3PQAL2	LITTLE CAESARS 3452-0001 RIFLE CO	35.94
			MCC: 5814 MERCHANT ZIP: 81650	
12/18	12/18	2444500B1BLPZH24W	WM SUPERCENTER #5232 RIFLE CO	41.01
			MCC: 5411 MERCHANT ZIP: 81650	
12/21	12/21	2444500B4BLT46ET3	WM SUPERCENTER #5232 RIFLE CO	101.30
			MCC: 5411 MERCHANT ZIP: 81650	
12/27	12/27	2444500BABLNV3TGN	SAMS CLUB #6360 GRAND JUNCTIO CO	173.68
			MCC: 5300 MERCHANT ZIP: 81505	

6415

7 31 191231 0



Payment Information

Amount Enclosed:

Account Number: XXXX XXXX XXXX 9532 **Payment Due Date** January 26, 2020 **New Balance** \$529.24 \$529.24 Minimum Payment Due \$0.00 Past Due Amount

\$

Make Check Payable to:

ALPINE BANK PO BOX 2705 GRAND JUNCTION CO 81502-2705

JEFF BRADLEY 839 WHITERIVER AVE RIFLE CO 81650-3515

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

## INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

(v) = variable (f) = fixed

## IMPORTANT MESSAGES

PAGE 2 of 3 1 0 4016 6000 6035

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

by the date listed, you may have to pay a late fee ADDRESS and EMAIL CHANGES: Please call Customer Service toll free

LATE PAYMENT WARNING: If we do not receive your minimum payment

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and

include the payment coupon from the bottom of the statement with your check.

at 1-888-284-3703 and speak to a customer service representative.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1,00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### BILLING RIGHTS SUMMARY

#### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

Your name and account number.

- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



SARAH BELL

Account Number: XXXX XXXX XXXX 0234

ACCOUNT	SUMMARY
70000111	COMMINATOR

Credit Limit \$5,000.00 \$3,534.00 Credit Available Statement Closing Date December 31, 2019 Days in Billing Cycle 31 \$1,277.00 Previous Balance - Payments & Credits \$1,277.00 + Purchases & Other Charges \$1,465.62 \$0.00 + Cash Advances \$0.00 + Finance Charges = New Balance \$1,465.62

Call Card Services 1-888-284-3703 Questions? 225 N 5th Street, Suite 1000 Or Write: Grand Junction, CO 81501

Or e-mail: creditcards@alpinebank.com

## **PAYMENT INFORMATION**

New Balance \$1,465.62 Minimum Payment Due \$1,465.62 Payment Due Date January 26, 2020

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

## **TRANSACTIONS**

Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/04	12/04	2471705AKJP6GPA14	MOORE MEDICAL LLC 800-2341464 CT	58.99
			MCC: 5047 MERCHANT ZIP: 06032	
12/05	12/05	2425138AL0FVW59ZF	BRICKHOUSE PIZZERIA SILT CO	40.00
			MCC: 5812 MERCHANT ZIP: 81652	
12/05	12/05	2449215AKRS55TH83	PROFESSIONAL EMS ED 970-254-8135 CO	392.00
			MCC: 8249 MERCHANT ZIP: 81504	
12/16	12/16	2469216AY2XHKR199	WPY*University of Colorad855-469-3729 CO	269.10
			MCC: 8398 MERCHANT ZIP: 80203	
12/17	12/17	2444500B0BLPKG4SQ	WM SUPERCENTER #5232 RIFLE CO	403.22
			MCC: 5411 MERCHANT ZIP: 81650	
12/19	12/19	2425137B10EXRS757	MINERS CLAIM RESTAURANT SILT CO	287.32
			MCC: 5812 MERCHANT ZIP: 81652	
			Transactions continued on next page	

6415 002 7 31 191231 0



Payment Information

Account Number: XXXX XXXX XXXX 0234 **Payment Due Date** January 26, 2020 **New Balance** \$1,465.62 Minimum Payment Due \$1,465.62 \$0.00 Past Due Amount Amount Enclosed: \$

Make Check Payable to:

ALPINE BANK PO BOX 2705

GRAND JUNCTION CO 81502-2705

SARAH BELL 839 WHITERIVER AVE RIFLE CO 81650-3515

TRAN	TRANSACTIONS (continued)					
Tran Date	Post Date	Reference Number	Transaction Description	Amount		
12/19	12/19	2443106B10RZ5624X	ADOBE ACROPRO SUBS 800-833-6687 CA	14.99		
			MCC: 5734 MERCHANT ZIP: 95110			
12/19	12/19	F401600B1000PG353	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	1,277.00-		

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

## INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

<sup>(</sup>v) = variable (f) = fixed

## **IMPORTANT MESSAGES**

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

LATE PAYMENT WARNING: If we do not receive your minimum payment by the date listed, you may have to pay a late fee.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free at 1-888-284-3703 and speak to a customer service representative.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

### **BILLING RIGHTS SUMMARY**

In Case of Errors or Questions about Your Bill
If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516
Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



## HEATHER GRUMLEY

Account Number: XXXX XXXX XXXX 1976

ACCOUNT SUMMARY	
Credit Limit	\$10,000.00
Credit Available	\$6,199.00
Statement Closing Date	December 31, 2019
Days in Billing Cycle	31
Previous Balance	\$780.00-
- Payments & Credits	\$0.00
+ Purchases & Other Charges	\$4,580.81
+ Cash Advances	\$0.00
+ Finance Charges	\$0.00
= New Balance	\$3,800.81

PAYMENT INFORMATION

New Balance \$3,800.81

Minimum Payment Due \$3,800.81

Payment Due Date January 26, 2020

Questions? Call Card Services 1-888-284-3703
Or Write: 225 N 5th Street, Suite 1000
Grand Junction, CO 81501
Or e-mail: creditcards@alpinebank.com

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/04	12/04	2490641AJ2E8W8YMP	VARIDESK* 1800 207 2587 800-2072587 TX	1,590.00
			MCC: 5021 MERCHANT ZIP: 75019	
12/05	12/05	2443105AL2BZFV8PH	THE BROADMOOR FOOD&BEV COLORADO SPRI CO	1,454.56
			MCC: 5812 MERCHANT ZIP: 80906	
12/06	12/06	2443105AM2Q07KBEY	THE BROADMOOR FOOD&BEV COLORADO SPRI CO	9.47
			MCC: 5812 MERCHANT ZIP: 80906	
12/06	12/06	2443105AM2Q2VQS5B	THE BROADMOOR FOOD&BEV COLORADO SPRI CO	1,342.78
			MCC: 5812 MERCHANT ZIP: 80906	
12/08	12/08	2443105AN2Q7BPYTV	THE BROADMOOR LODGING COLORADO SPRI CO	64.00
			MCC: 3727 MERCHANT ZIP: 80906	
			LODGING CHECK-IN DATE: 12/05/19	
12/10	12/10	2449398AT2MGDDG74	THE WHIMSICAL WAGON SILT CO	60.00
			Transactions continued on next page	

6415 VVG 002 7 31 191231 0 PAGE 1 of 3 1 0 4016 6000 6035



Payment Information

Account Number: XXXX XXXX XXXX 1976

Payment Due Date January 26, 2020

New Balance \$3,800.81

Minimum Payment Due Past Due Amount \$0.00

Amount Enclosed: \$

Make Check Payable to:

ALPINE BANK

HEATHER GRUMLEY 839 WHITERIVER AVE RIFLE CO 81650-3515

ALPINE BANK PO BOX 2705 GRAND JUNCTION CO 81502-2705

TRANSACTIONS (continued)				
Tran Date	Post Date	Reference Number	Transaction Description	Amount
			MCC: 5947 MERCHANT ZIP: 81652	
12/10	12/10	2469216AT2XT99F38	STARBUCKS STORE 08685 RIFLE CO	60.00
			MCC: 5814 MERCHANT ZIP: 81650	

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

## INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

<sup>(</sup>v) = variable (f) = fixed

## IMPORTANT MESSAGES

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by with us for online banking, you may make your payment on-line and/or enroll for

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free

by the date listed, you may have to pay a late fee.

LATE PAYMENT WARNING: If we do not receive your minimum payment

speaking to a customer service representative. Alternately, if you are enrolled automatic payments at www.alpinebank.com.

at 1-888-284-3703 and speak to a customer service representative.

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check. CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### **BILLING RIGHTS SUMMARY**

#### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



RICHARD III HILLS

PAYMENT INFORMATION

ACCOUNT SUMMARY Credit Limit \$5,000.00 Credit Available \$4,778.00 Statement Closing Date December 31, 2019 Days in Billing Cycle 31 Previous Balance \$505.19 - Payments & Credits \$505.19 + Purchases & Other Charges \$17.99 + Cash Advances \$0.00 + Finance Charges \$0.00 \$17.99 = New Balance

New Balance \$17.99
Minimum Payment Due \$17.99
Payment Due Date January 26, 2020

Account Number: XXXX XXXX XXXX 2966

Questions? Call Card Services 1-888-284-3703
Or Write: 225 N 5th Street, Suite 1000
Grand Junction, CO 81501

Or e-mail: creditcards@alpinebank.com

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

## TRANSACTIONS

Tran Date	Post Date	Reference Number	Transaction Descrip	otion	Amount
12/05	12/05	2469216AK2XKG9N7D	STAMPS.COM	855-608-2677 CA	17.99
			MCC: 7399 MER	CHANT ZIP: 90245	
12/12	12/12	F401600AU000PI346	PAYMENT - BRAN	CH THANK YGRAND JUNCTIOCO	505.19-

## IMPORTANT ACCOUNT INFORMATION

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

## INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00

6415 VVG 002 7 31 191231 0 PAGE 1 of 3 1 0 4016 6000 6035



**Payment Information** 

Account Number: XXXX XXXX XXXX 2966

Payment Due Date January 26, 2020

New Balance \$17.99

Minimum Payment Due \$17.99

Past Due Amount \$0.00

Make Check Payable to:

Amount Enclosed:

\$

RICHARD III HILLS 839 WHITERIVER AVE RIFLE CO 81650-3515

ALPINE BANK PO BOX 2705 GRAND JUNCTION CO 81502-2705

Account Number: XXXX XXXX XXXX 2966

## RICHARD III HILLS

INTEREST CHARGE CALCULA	TION (continued)			
ANNUAL PERCENTAGE Balance Subject to Days in Billing Type of Balance RATE (APR) Interest Rate Cycle Interest Charge				
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

(v) = variable (f) = fixed

IMPORTANT MESSAGES

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free

by the date listed, you may have to pay a late fee.

LATE PAYMENT WARNING: If we do not receive your minimum payment

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check.

at 1-888-284-3703 and speak to a customer service representative.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### **BILLING RIGHTS SUMMARY**

#### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



KYLE MICKELSON

Account Number: XXXX XXXX XXXX 2925

ACCOUNT SUMMARY	
Credit Limit	\$5,000.00
Credit Available	\$3,282.00
Statement Closing Date	January 10, 2020
Days in Billing Cycle	31
Previous Balance	\$464.14
- Payments & Credits	\$464.14
+ Purchases & Other Charges	\$1,717.39
+ Cash Advances	\$0.00
+ Finance Charges	\$0.00
= New Balance	\$1,717.39
Ouestions? Call Card Services	1_888_284_3703

PAYMENT INFORMATION

New Balance \$1,717.39

Minimum Payment Due \$1,717.39

Payment Due Date February 07, 2020

Questions? Call Card Services 1-888-284-370
Or Write: 225 N 5th Street, Suite 1000
Grand Junction, CO 81501
Or e-mail: creditcards@alpinebank.com

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

TRANSACTIONS				
Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/19	12/19	F401600B1000Pl353	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	464.14-
01/06	01/06	2490641QN2G5ABNAH	SN *CHSCA 303-3784903 AZ	50.00
			MCC: 7941 MERCHANT ZIP: 85385	
01/07	01/07	2441295QP2DJXERQX	BUZZERSYSTEMS COM 309-224-9945 IL	189.00
			MCC: 7399 MERCHANT ZIP: 61523	
01/07	01/07	2449215QRRTKH0JNT	GLOBALTEST SUPPLY 910-442-2164 NC	999.99
			MCC: 5085 MERCHANT ZIP: 28412	
01/08	01/08	2449215QRRTL9DY3G	PAYPAL *COLORADODUG 402-935-7733 CA	441.00
			MCC: 8641 MERCHANT ZIP: 95131	
01/08	01/08	2479338QR000D5K1J	STK*Shutterstock 866-6633954 NY	37.40
			MCC: 7333 MERCHANT ZIP: 10118	

6415 VVG 002 7 10 200110 0 PAGE 1 of 3 1 0 4016 6000 6035



Payment Information

Account Number: XXXX XXXX XXXX 2925
Payment Due Date February 07, 2020
New Balance \$1,717.39
Minimum Payment Due Past Due Amount \$0.00
Amount Enclosed: \$

Make Check Payable to:

ALPINE BANK PO BOX 2705 GRAND JUNCTION CO 81502-2705

KYLE MICKELSON 839 WHITERIVER AVE RIFLE CO 81650-3515

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

## INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00 31	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

<sup>(</sup>v) = variable (f) = fixed

6415

## **IMPORTANT MESSAGES**

VVG 002 7 10 200110 0 PAGE 2 of 3 1 0 4016 6000 6035

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free at 1-888-284-3703 and speak to a customer service representative.

by the date listed, you may have to pay a late fee.

Customer Service at 1-888-284-3703.

LATE PAYMENT WARNING: If we do not receive your minimum payment

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check. CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

defaults on your account may be reflected in your credit report. CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we

will automatically send you a refund. To request a refund, please call

### **BILLING RIGHTS SUMMARY**

### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



DIANE HAUPT

Account Number: XXXX XXXX XXXX 8584

PAYMENT	INFORMATION

\$2,728.56 New Balance Minimum Payment Due \$2,728.56 Payment Due Date January 26, 2020

ACCOUNT SUMMARY Credit Limit \$5,000.00 Credit Available \$2,271.00 Statement Closing Date December 31, 2019 Days in Billing Cycle 31 Previous Balance \$1,132.88 - Payments & Credits \$0.00 + Purchases & Other Charges \$1,562.43 + Cash Advances \$0.00 + Finance Charges \$33.25 \$2,728.56 = New Balance

Questions? Or Write:

Call Card Services 1-888-284-3703 225 N 5th Street, Suite 1000

Grand Junction, CO 81501

Or e-mail:

creditcards@alpinebank.com

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

## TRANSACTIONS

Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/04	12/04	2444500AJ8PS31268	CITY MARKET #0443 RIFLE CO	11.51
			MCC: 5411 MERCHANT ZIP: 81650	
12/07	12/07	2422638ANBLH2T491	WAL-MART #5232 RIFLE CO	223.44
			MCC: 5411 MERCHANT ZIP: 81650	
12/11	12/11	2444500ASEJ3BEB01	DOMINO'S 6348 719-339-5911 CO	160.92
			MCC: 5814 MERCHANT ZIP: 81650	
12/12	12/12	2421073AS2DKS8R4K	PSYCHOLOGICAL ASSESSMENT 813-968-3003 FL	632.00
			MCC: 2741 MERCHANT ZIP: 33549	
12/12	12/12	2449215ASJJ4RKWGA	BODY ARMOR USA BODYARMORUSA. NY	132.94
			MCC: 5699 MERCHANT ZIP: 11021	
12/15	12/15	2422638AYBLH4JP05	WAL-MART #5232 RIFLE CO	116.35
			MCC: 5411 MERCHANT ZIP: 81650	
12/18	12/18	2444500B08PSKBM71	CITY MARKET #0443 RIFLE CO	35.27
			MCC: 5411 MERCHANT ZIP: 81650	
			Transactions continued on next page	



Grand Junction CO 81501

Payment Information

Account Number: XXXX XXXX XXXX 8584 Payment Due Date January 26, 2020 **New Balance** \$2,728.56 Minimum Payment Due \$2,728.56 Past Due Amount \$1,132.88 Amount Enclosed: \$

Make Check Payable to:

ALPINE BANK PO BOX 2705

GRAND JUNCTION CO 81502-2705

DIANE HAUPT 839 WHITERIVER AVE RIFLE CO 81650-3515

TRAN	TRANSACTIONS (continued)					
Tran Date	Post Date	Reference Number	Transaction Description	Amount		
12/18	12/18	2449215B0MHE3S064	SQ *MAGNISIGHT OF T 415-375-3176 CO MCC: 5732 MERCHANT ZIP: 80907	250.00		
12/31	12/31	*FINANCE CHARGE*	PURCHASES \$33.25 CASH ADVANCE \$0.00	33.25		

Your account is now 30 days past due. If you have made your payment, thank you, if not, please remit your payment as soon as possible. Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

WE MAY REPORT INFORMATION ABOUT YOUR ACCOUNT TO CREDIT BUREAUS. LATE PAYMENTS, MISSED PAYMENTS, OR OTHER DEFAULTS ON YOUR ACCOUNT MAY BE REFLECTED IN YOUR CREDIT REPORT.

## INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$2,118.62	31	\$33.25
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

(v) = variable (f) = fixed

## IMPORTANT MESSAGES

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled automatic payments at www.alpinebank.com.

by the date listed, you may have to pay a late fee. ADDRESS and EMAIL CHANGES: Please call Customer Service toll free

LATE PAYMENT WARNING: If we do not receive your minimum payment

with us for online banking, you may make your payment on-line and/or enroll for

at 1-888-284-3703 and speak to a customer service representative.

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check. CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### **BILLING RIGHTS SUMMARY**

#### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.

  Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



SHELLEY GARDINEER

ACCOUNT SUMMARY

Account Number: XXXX XXXX XXXX 5536

**PAYMENT INFORMATION** 

New Balance

Minimum Payment Due Payment Due Date

\$910.40 January 26, 2020

\$910.40

- Payments & Credits + Purchases & Other Charges + Cash Advances

Statement Closing Date

Days in Billing Cycle

Previous Balance

+ Finance Charges \$910.40 = New Balance Questions? Call Card Services 1-888-284-3703

Or Write:

Credit Limit

Credit Available

225 N 5th Street, Suite 1000 Grand Junction, CO 81501

Or e-mail:

creditcards@alpinebank.com

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

\$5,000.00

\$4,089.00

\$1,849.54

\$1,855.51

\$916.37 \$0.00

\$0.00

December 31, 2019

TRANSACTIONS

Tran Date	Post Date	Reference Number	Transaction Description	Amount
12/10	12/10	2444500ATEJ2PV9NH	USPS STAMPS ENDICIA 310-482-5800 CA	200.00
			MCC: 9402 MERCHANT ZIP: 90245	
12/10	12/10	2449398AT604SBWY2	RIFLE TEQUILAS INC RIFLE CO	63.44
			MCC: 5812 MERCHANT ZIP:	
12/11	12/11	2476501AS8ABFVMF1	PALOS SPORTS 800-233-5484 IL	585.00
			MCC: 5941 MERCHANT ZIP: 60803	
12/12	12/12	F401600AU000PI346	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	1,855.51-
12/18	12/18	7476668B0VMH2S1FM	2CO.COM*MATH4KIDS 04426863402 NL	19.95
			MCC: 8299 MERCHANT ZIP:	
12/21	12/21	2469216B32XV8GS3D	BPMSUPREME.COM 888-723-7878 CA	29.99
			MCC: 5735 MERCHANT ZIP: 92101	
12/26	12/26	2469216B82X6MHMW9	STAMPS.COM 855-608-2677 CA	17.99
			MCC: 7399 MERCHANT ZIP: 90245	

PAGE 1 of 3 VVG 7 31 191231 0 6415



Payment Information

Account Number: XXXX XXXX XXXX 5536 January 26, 2020 **Payment Due Date New Balance** \$910.40 \$910.40 Minimum Payment Due \$0.00 Past Due Amount Amount Enclosed: \$

Make Check Payable to:

ALPINE BANK PO BOX 2705

GRAND JUNCTION CO 81502-2705

SHELLEY GARDINEER 839 WHITERIVER AVE RIFLE CO 81650-3515

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

## INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

(v) = variable (f) = fixed

## **IMPORTANT MESSAGES**

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

LATE PAYMENT WARNING: If we do not receive your minimum payment by the date listed, you may have to pay a late fee.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free at 1-888-284-3703 and speak to a customer service representative.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

### **BILLING RIGHTS SUMMARY**

### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about.
   You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question.
   While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



MARY MCPHEE

Account Number: XXXX XXXX XXXX 5927

\$428.19

\$428.19

January 26, 2020

**PAYMENT INFORMATION** 

New Balance

Minimum Payment Due

Payment Due Date

ACCOUNT SUMMARY	
Credit Limit	\$5,000.00
Credit Available	\$4,571.00
Statement Closing Date	December 31, 2019
Days in Billing Cycle	31
Previous Balance	\$406.43
- Payments & Credits	\$406.43
+ Purchases & Other Charges	\$428.19
+ Cash Advances	\$0.00
+ Finance Charges	\$0.00
= New Balance	\$428.19

Call Card Services 1-888-284-3703 Questions? 225 N 5th Street, Suite 1000 Or Write: Grand Junction, CO 81501 Or e-mail: creditcards@alpinebank.com

\$428.19

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

TRAN	TRANSACTIONS				
Tran Date	Post Date	Reference Number	Transaction Description	Amount	
12/02	12/02	2444500AG8PS8EFL1	CITY MARKET #0443 RIFLE CO	47.66	
			MCC: 5411 MERCHANT ZIP: 81650		
12/04	12/04	2444500AKBLNTM7RB	WM SUPERCENTER #5232 RIFLE CO	128.96	
			MCC: 5411 MERCHANT ZIP: 81650		
12/05	12/05	2444500AK8PS235LQ	CITY-MARKET #0405 GLENWOOD SPRI CO	44.18	
			MCC: 5411 MERCHANT ZIP: 81601		
12/05	12/05	F401600AL000PI340	PAYMENT - BRANCH THANK YGRAND JUNCTIOCO	406.43-	
12/10	12/10	2444500AR8PS5GRXE	CITY-MARKET #0405 GLENWOOD SPRI CO	207.39	
			MCC: 5411 MERCHANT ZIP: 81601		

## IMPORTANT ACCOUNT INFORMATION

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

6415



Account Number: XXXX XXXX XXXX 5927 January 26, 2020 Payment Due Date **New Balance** \$428.19

Payment Information

Amount Enclosed:

\$428.19 Minimum Payment Due \$0.00 Past Due Amount \$

Make Check Payable to:

ALPINE BANK PO BOX 2705

GRAND JUNCTION CO 81502-2705

MARY MCPHEE 839 WHITERIVER AVE RIFLE CO 81650-3515

## INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

<sup>(</sup>v) = variable (f) = fixed

## **IMPORTANT MESSAGES**

6415 VVG 002 7 31 191231 0 PAGE 2 of 3 1 0 4016 6000 60

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free at 1-888-284-3703 and speak to a customer service representative.

by the date listed, you may have to pay a late fee.

LATE PAYMENT WARNING: If we do not receive your minimum payment

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### BILLING RIGHTS SUMMARY

### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number. The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.



BENJAMIN KIRK

Or e-mail:

Account Number: XXXX XXXX XXXX 2180

ACCOUNT SUMMARY

\$10,000.00 Credit Limit Credit Available \$8,137.00 December 31, 2019 Statement Closing Date Days in Billing Cycle 31 \$2,087.71 Previous Balance - Payments & Credits \$3,187.71 + Purchases & Other Charges \$2,962.18 + Cash Advances \$0.00 \$0.00 + Finance Charges \$1,862.18

= New Balance Call Card Services 1-888-284-3703 Questions? 225 N 5th Street, Suite 1000 Or Write: Grand Junction, CO 81501 creditcards@alpinebank.com

PAYMENT INFORMATION

\$1,862.18 New Balance \$1,862.18 Minimum Payment Due January 26, 2020 Payment Due Date

Notice: SEE REVERSE SIDE FOR MORE IMPORTANT INFORMATION

TRANSACTIONS

Tran Date	Reference Number 11a		Transaction Description	Amoun
12/01	12/01	2425138AG0FZ3AATH	BRICKHOUSE PIZZERIA SILT CO	62.60
			MCC: 5812 MERCHANT ZIP: 81652	
12/01	12/01	2444500AGBLNH6LWP	WM SUPERCENTER #5232 RIFLE CO	72.76
			MCC: 5411 MERCHANT ZIP: 81650	
12/02	12/02	2444500AH00RFNQHZ	NFHS MEMBERSHIPS INDIANAPOLIS IN	35.00
			MCC: 8299 MERCHANT ZIP: 46206	
12/02 12/02	12/02	2449215AGRTZ466JK	PAYPAL *USATRACKFIE 402-935-7733 IN	30.00
			MCC: 8641 MERCHANT ZIP: 46204	
12/03	12/03	2449215AHRS1V73BJ	PAYPAL *USATRACKFIE 402-935-7733 IN	50.00
			MCC: 8641 MERCHANT ZIP: 46204	
12/07	12/07	2471705AN4EWBBT1N	DRURY INNS 303-3731983 CO	1,000.00
			MCC: 3693 MERCHANT ZIP: 80238	
			LODGING CHECK-IN DATE: 12/04/19	
12/07	12/07	2471705APMB220QM5	DRURY INNS 303-3731983 CO	1,661.82
			Transactions continued on next page	



Payment Information

Account Number: XXXX XXXX XXXX 2180 **Payment Due Date** January 26, 2020 \$1,862.18 **New Balance** \$1,862.18 Minimum Payment Due Past Due Amount \$0.00 Amount Enclosed: \$

Make Check Payable to:

ALPINE BANK PO BOX 2705

GRAND JUNCTION CO 81502-2705

BENJAMIN KIRK 839 WHITERIVER AVE RIFLE CO 81650-3515

#### TRANSACTIONS (continued) Tran Post Amount Reference Number Transaction Description Date Date MCC: 3693 MERCHANT ZIP: 80238 LODGING CHECK-IN DATE: 12/04/19 1,100.00-7469216AS2XNZVL49 SOUTHWES 5260179212043800-435- CREDIT 12/12 12/12 MCC: 3066 MERCHANT ZIP: 75235 12/12 12/12 F401600AU000PI346 PAYMENT - BRANCH THANK YGRAND JUNCTIOCO 2,087.71-2413746B28R118QAZ TST\* BURNING MOUNTAIN PIZ SILT CO 50.00 12/20 12/20 MCC: 5812 MERCHANT ZIP: 81652

## IMPORTANT ACCOUNT INFORMATION

Your local Alpine Bank representatives are here to help you with all of your credit card needs. Stop by any Alpine Bank or call 888-284-3703 during business hours for questions, credit card support or to make a payment. During non-business hours, your call to 888-284-3703 will be automatically transferred to our 3rd party credit card vendor for convenient 24/7 assistance. The benefits you want. The service you value.

### INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

Type of Balance	ANNUAL PERCENTAGE RATE (APR)	Balance Subject to Interest Rate	Days in Billing Cycle	Interest Charge
Purchases	18.49% (v)	\$0.00	31	\$0.00
Cash Advances	21.00% (f)	\$0.00	31	\$0.00

(v) = variable (f) = fixed

## **IMPORTANT MESSAGES**

VVG

PAYMENT OPTIONS: Save postage by making your payment over the phone! Call toll free 1-888-284-3703 and follow the instructions provided. You may also call us at the same number to establish automatic monthly payments by speaking to a customer service representative. Alternately, if you are enrolled with us for online banking, you may make your payment on-line and/or enroll for automatic payments at www.alpinebank.com.

MAILED PAYMENTS: Mail your payments to the payment address specified on the statement. Overnight payments may be sent to: Alpine Bank, 225 N 5<sup>th</sup> Street, Suite 1000, Grand Junction, CO 81501. Use the enclosed envelope and include the payment coupon from the bottom of the statement with your check.

All payments received by 6:00 P.M. Mountain Standard Time Zone on any business day will be effective as of the date of receipt. Payments received after 6:00 P.M. Mountain Standard Time Zone or on non-business days will be credited as of the next business day. Please note that Saturdays, Sundays, and federal holidays are considered non-business days.

LATE PAYMENT WARNING: If we do not receive your minimum payment by the date listed, you may have to pay a late fee.

ADDRESS and EMAIL CHANGES: Please call Customer Service toll free at 1-888-284-3703 and speak to a customer service representative.

CREDIT BUREAU REPORTING: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

CREDIT BALANCE: If a credit balance appears on your statement, you may make charges against this amount, or obtain a refund in the full amount upon request. If the credit balance is \$1.00 or more, and you do not make sufficient charges or request a refund, after six months, we will automatically send you a refund. To request a refund, please call Customer Service at 1-888-284-3703.

#### BILLING RIGHTS SUMMARY

#### In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at: Dispute Management, 516 Edgewater Drive, Wakefield, MA 01880 as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us at 1-888-284-3703 but doing so will not preserve your rights. In your letter, give us the following information:

Your name and account number.

- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about.
   You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

#### Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge interest on new purchases, provided you have paid your previous balance in full by the due date each month. We will begin charging interest on cash advances and special transfers on the transaction date.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
Balance Computation Method	We use a method called "average daily balance" (including new purchases). To determine your average daily balance we will compute the average daily balance for each segment and: 1) add the daily balances together and 2) divide the sum by the number of days in the billing cycle. To determine your daily balance for a segment: 1) Take the beginning balance and add in new transactions and the periodic interest charge on the previous day's balance. (2) Subtract any payments and credits for that segment as of that day. However, if you paid your previous month's balance in full (or if your balance was zero or a credit amount), new transactions which post to your purchase or special purchase segments are not added to the daily balances.
Payment Processing	When you send a written check we may initiate an electronic debit for the amount of your check to your account at the financial institution on which the check was written. Your payment will appear as an electronic debit on the statement for the account from which you made payment and will include the name of the payee Alpine Bank, the check number and the payment amount.