

INTERPRETATION SERVICES ONSITE

Language	Rate per Hour	Minimum Appt Time (MAT)	After MAT 15-Min Increments	Rate Per Mile	Rate After Hours Appt	Emergency Rate (less than 24-hour notice)/Holiday
Spanish	\$54.00	2 Hours	\$13.50	1-Hr	\$64.00	\$69.00
All Other Spoken Languages	\$64.00	2 Hours	\$16.00	1-Hr	\$74.00	\$79.00
American Sign Language (ASL)	\$79.00	2 Hours	\$19.75	1-Hr	\$89.00	\$95.00
ASL Tactile	\$135.00	2 Hours	\$33.75	1-Hr	\$155.00	\$155.00
CART	\$149.00	2 Hours	\$37.25	1-Hr	\$159.00	\$180.00
Remote CART	\$149.00	1 hour	\$37.25	1 hr Set-up	\$169.00	\$189.00

- TIN's business hours are 8:00 am – 5:00 pm Central Time, Monday-Friday.
- An appointment outside these hours or on major holidays (New Year's Day, Martin Luther King Day, Memorial Day, Independence Day/July 4th, Labor Day, Thanksgiving Day, and Christmas Day) will be considered an *After-Hours* appointment.
- Any appointment canceled less than 24 hours before the start time will be charged the two-hour minimum.
- Any appointment scheduled over 2 hours and canceled less than 24 hours before the start time will be charged the amount of time requested for the appointment plus travel time, regardless of the cause (for example weather conditions, disaster, closings, internal emergencies).
- Travel time and additional travel expenditures will be added to appointments taking place outside of TIN's normal geographic operating areas.
- The requester will be made aware of additional charges before the appointment is confirmed.

SCHEDULED VIDEO REMOTE INTERPRETATION (VRI)

Language	Per Minute Rate	Minimum Appointment Time (MAT)	After MAT Per Minute Rate
Spanish	\$0.99	1 Hour	\$0.99
All Other Spoken Languages	\$1.59	1 Hour	\$1.59
American Sign Language (ASL)	\$2.99	1 Hour	\$2.79

- All appointments are subject to a one-hour minimum charge or the amount of time requested for the appointment.
- Any appointment canceled less than 24 hours before the start time will be charged for a minimum of one hour or the amount of time requested for the appointment.
- Computer, laptop, iPad, or tablet required.

ON-DEMAND VIDEO REMOTE INTERPRETATION (VRI)

Language	Rate
Spanish	\$0.99 per minute
Other Spoken Languages	\$1.39 per minute
American Sign Language (ASL)	\$2.79 per minute

- Rates are negotiable based on volume and language.
- No rounding to the nearest full minute.
- Computer, laptop, iPad, or Tablet required.

24/7 ON-DEMAND OVER THE PHONE INTERPRETATION (OPI)

Language	Rate
Spanish	\$0.89 per minute
Other Spoken Languages	\$1.29 per minute

- Rates are negotiable based on volume and language.
- No additional fees for 3-way calling.
- No rounding to the nearest full minute.
- No special equipment is required.

SCHEDULED OVER THE PHONE INTERPRETATION (OPI)

Language	Per Minute Rate	Minimum Appointment Time (MAT)	After MAT Per Minute Rate
Spanish	\$0.99	30 Minutes	\$0.09
Other Spoken Languages	\$1.39	30 Minutes	\$1.39

- All appointments are subject to 30 minutes minimum charge or the amount of time requested for the appointment.
- Any appointment canceled less than 24 hours before the start time will be charged for the minimum 30 minutes or the amount of time requested for the appointment.

CONFERENCE/SIMULTANEOUS INTERPRETATION

- TIN accommodates conference/simultaneous interpreting and upon request for same will provide a quote based on customer needs
- Conference equipment, streaming, and transcription services will be included in the quote
- TIN's business hours are 8:00 am – 5:00 pm Central Time, Monday-Friday.
- An appointment outside these hours or on major holidays (New Year's Day, Martin Luther King Day, Memorial Day, Independence Day/July 4th, Labor Day, Thanksgiving Day, and Christmas Day) will be considered an *After-Hours* appointment.
- Any appointment canceled less than 24 hours before the start time will be charged the two-hour minimum.
- Any appointment scheduled over 2 hours and canceled less than 24 hours before the start time will be charged the amount of time requested for the appointment plus travel time, regardless of the cause (for example weather conditions, disaster, closings, internal emergencies).
- Travel time and additional travel expenditures may be added to appointments taking place outside of TIN's normal geographic operating areas.
- A requester will be made aware of additional charges before the appointment is confirmed.

COURT CERTIFIED INTERPRETERS

Language	Rate per Hour	Minimum Appt Time (MAT)	After MAT 15-Min Increments	Rate per Mile	Rate After Hour Appt	Emergency Rate (less than 24-hour notice)
Spanish	\$95.00	2 Hours	\$23.75	\$0	\$105.00	\$125.00
Arabic, French,	\$105.00	2 Hours	\$23.75	\$0	\$115.00	\$125.00
Other Languages	\$115.00	2 Hours	\$23.75	\$0	\$125.00	\$135.00
American Sign Language (ASL)	\$125.00	2 Hours	\$31.25	1 hour	\$150.00	\$150.00

- TIN’s business hours are 8:00 am – 5:00 pm Central Time, Monday-Friday.
- An appointment outside these hours or on major holidays (New Year’s Day, Martin Luther King Day, Memorial Day, Independence Day/July 4th, Labor Day, Thanksgiving Day, and Christmas Day) will be considered an *After-Hours* appointment.
- Any appointment canceled less than 24 hours before the start time will be charged the two-hour minimum.
- Any appointment scheduled over 2 hours and canceled less than 24 hours before the start time will be charged the amount of time requested for the appointment plus travel time, regardless of the cause (for example weather conditions, disaster, closings, internal emergencies).
- Travel time and additional travel expenditures will be added to appointments taking place outside of TIN’s normal geographic operating areas.
- The requester will be made aware of additional charges before the appointment is confirmed.

DOCUMENT TRANSLATION AND RELATED SERVICES

Languages	Price (includes proofreading)
English to Spanish	\$0.10/word
Spanish to English	\$0.14/word
All other languages (except very rare)	From \$0.15 to \$0.25/word
Very rare languages (i.e. tribal languages)	\$0.26/word and up
DTP-Formatting (applies to certain types of projects)	\$20-\$25/hour
Volume Discounts	Applied when word count exceeds 10,000
Minimum Fees (for projects shorter than one page/250 words)	Spanish - \$75 Other languages - \$95
Rush fee (less than 24-hour turnaround on short projects or shortened turnaround on long projects)	30% of the total price
Notarization of certified translation	\$6 per document
Certified translation, hard copy	TBD depending on carrier costs
Transcription Only ▪ Rush - 24 hours or less. Standard: 3-day turnaround time ▪ Editing included	\$8.5 per minute add \$1.00 per minute
Captioning File Creation (example: .SRT, SCC, XML) (Transcript included) Rush - 24 hours or less. Standard: 3-day turnaround time	\$9.5 per minute add \$1.00 per minute
Encoded Captioned Video (Open Captions burned into Video e.g. YouTube, QuickTime, etc....) (Transcript included) Rush - 24 hours or less. Standard: 3-day turnaround time	\$10 per minute add \$1.00 per minute
Braille transcription (price does not include printed/bound copies or shipping)	\$35/page
Notes: Contact translation@tintranslation.com for information on available language pairs. Translation rates may vary by volume discounts, use of technical/specialized terminology, or special formatting needs.	

- Request a list of all available languages.
- Translation rates may vary by volume discounts, use of technical/specialized terminology, or special formatting needs.

TRAINING AND PROFESSIONAL DEVELOPMENT

The training and professional certificate program established by TIN ensures our customers the highest level of language services, meeting standards that exceed those prescribed by the American Translation Association (ATA), the International Medical Interpreters Association (IMIA), the National Council on Interpreters in Healthcare (NCIHC), and the National Association of Judiciary Interpreters and Translators (NAJIT). All classes are offered on-site or via the web. For a list of all available training sessions, visit www.tintranslation.com.

Language Proficiency Test - \$150 in Over 100+ Languages.

Introduction to Community Interpreting, 16 hours - \$295.00

Minimum – 10 people per class

Introduction to Mental Health Interpreting, 16 hours - \$295.00

Minimum – 10 people per class

Introduction to the Art of Translation, 8 hours - \$195.00 Minimum

– 10 people per class

How to work effectively with qualified interpreters- FOR Administrators, 1.0 hours - \$1000

20 participants minimum. After 20 \$100 per participants.

Discounted Training

Discounts for TIN training are available. Email tin@tintranslation.com to request more information.

Onsite Classes

These training are taught by one of our instructors at your location. These classes encourage group discussion, provide opportunities for practice and critique, and enable the instructor to provide live demonstrations. Printed materials vary and are not included in the flat rate.

Self-Study Webinars

These trainings are recorded and accessible to participants on their schedule.

Courses over 2 hours are broken into modules that can be accessed individually, allowing the participant to complete the course at their own pace. Each module has a post-test to record effort and understanding. Webinar subscriptions are available and customizable.

Live Delivery Webinars

This training is taught live by one of our instructors in a web-delivery format. This encourages discussion, participation, and retention of material. Each webinar has a post-test, evaluation, and certificate of participation.

T i i l b i l d l l i i d b d f f i l b i l d b d