

# TARRANT COUNTY COLLEGE RESOURCES GUIDE

Campus resources are available to all TCC Students

## ADMINISTRATION

### ADMISSIONS & REGISTRAR

Visit your on-campus Admissions and Registrar Office to submit your admission paperwork, register for classes and more.

**Northwest** ..... northwest.registrar@tccd.edu  
**Northeast** ..... northeast.registrar@tccd.edu  
**Trinity River** .... trinity.registrar@tccd.edu  
**South** ..... south.registrar@tccd.edu  
**Southeast** ..... southeast.registrar@tccd.edu  
**Connect** ..... trinity.registrar@tccd.edu

### BUSINESS SERVICES

Handles all payments for tuition, prior term balances, and miscellaneous fees and fines.  
**BUSVHelp@tccd.edu**

### FINANCIAL AID

Provides financial assistance to students in a quality manner by eliminating and reducing financial barriers, providing accurate information, and maintaining proper stewardship and fiduciary responsibility. | **fahelp@tccd.edu**

## STUDENT SUPPORT SERVICES

### ACADEMIC ADVISING

Academic advisors collaborate with you to help you achieve academic and personal success. Academic advisors can help you plan your class schedule, learn about transferring to a 4-year university, explore career options and resources, and find various campus services like tutoring, academic help and more.

**Northwest** ..... NW.Advising@tccd.edu  
**Northeast** ..... NE.Advising@tccd.edu  
**Trinity River** .... TR.Advising@tccd.edu  
**South** ..... SO.Advising@tccd.edu  
**Southeast** ..... SE.Advising@tccd.edu  
**Connect** ..... OnlineAdvising@tccd.edu

### CARE TEAM

Contact your campus CARE Team if you have concerns about a student and think they may present a threat to themselves, the campus or the community. | **www.tccd.edu/CARE**

**Northwest** ..... leon.minor@tccd.edu  
**Northeast** ..... peter.fiannaca@tccd.edu  
**Trinity River** .... timothy.cason@tccd.edu  
**South** ..... belinda.lopez@tccd.edu  
**Southeast** ..... vekeisha.baker@tccd.edu  
**Connect** ..... timothy.cason@tccd.edu

## STUDENT SUPPORT CONTINUED

### CAREER SERVICES

Receive help perfecting your job search skills and in finding work on and off-campus.

**Northwest** ..... NW.CareerServices@tccd.edu  
**Northeast** ..... NECareerServices@tccd.edu  
**Trinity River** .... TRCareerServices@tccd.edu  
**South** ..... SO.CareerServices@tccd.edu  
**Southeast** ..... SECareerServices@tccd.edu  
**Connect** ..... TRCareerServices@tccd.edu

### COUNSELING

Meet with one of our campus counselors for help with personal and career concerns.

**Northwest** ..... NW.Counseling@tccd.edu  
**Northeast** ..... NE.Counseling@tccd.edu  
**Trinity River** .... TR.Counseling@tccd.edu  
**South** ..... south.Counseling@tccd.edu  
**Southeast** ..... SE.Counseling@tccd.edu  
**Connect** ..... TR.Counseling@tccd.edu

### HEALTH SERVICES

Visit your campus Health Services for a variety of FREE, confidential services to help you stay healthy during your college career.

**Northwest** ..... NW.healthservices@tccd.edu  
**Northeast** ..... NE.healthservices@tccd.edu  
**Trinity River** .... TR.healthservices@tccd.edu  
**South** ..... SO.healthservices@tccd.edu  
**Southeast** ..... SE.healthservices@tccd.edu  
**Connect** ..... TR.healthservices@tccd.edu

### STUDENT ACCESSIBILITY RESOURCES

Register with Student Accessibility Resources (SAR) if you have a disability and need academic accommodations while enrolled in college courses.

**Northwest** ..... NW.sar@tccd.edu  
**Northeast** ..... NE.sar@tccd.edu  
**Trinity River** .... TR.sar@tccd.edu  
**South** ..... SO.sar@tccd.edu  
**Southeast** ..... SE.sar@tccd.edu  
**Connect** ..... TR.sar@tccd.edu

### TECH SUPPORT

Contact Tech 24/7 for help with all your technical issues. | **817-515-TECH (8324)**

▶ [Click here](#) to access the HETS Student Portal

## STUDENT SUPPORT CONTINUED

### TRANSFER SERVICES

The transfer process can seem overwhelming and complicated. Visit our office during your first year to begin your transfer pathway for a seamless transition to your preferred university.

**Northwest** ..... NW.TransferCenter@tccd.edu  
**Northeast** ..... NE.TransferCenter@tccd.edu  
**Trinity River** .... TR.TransferCenter@tccd.edu  
**South** ..... SO.TransferCenter@tccd.edu  
**Southeast** ..... SE.TransferCenter@tccd.edu  
**Connect** ..... CN.TransferCenter@tccd.edu

### VETERAN SERVICES

Connect with our Veterans Services to find out how to apply for benefits, apply to be a student, earn credit for military service and additional military veteran resources.

**Northwest** ..... northwest.registrar@tccd.edu  
**Northeast** ..... northeast.registrar@tccd.edu  
**Trinity River** .... trinity.registrar@tccd.edu  
**South** ..... south.registrar@tccd.edu  
**Southeast** ..... southeast.registrar@tccd.edu  
**Connect** ..... trinity.registrar@tccd.edu

## SOCIAL RESOURCES

### FOOD PANTRIES

Access food pantry services if you are experiencing hunger or food insecurity.

**Northwest** ..... 817-515-7015  
**Northeast** ..... 817-515-6520  
**South** ..... 817-515-4332  
**Southeast** ..... 817-515-3287

### STUDENT EMERGENCY ASSISTANCE FUND

Provides financial assistance to currently enrolled Tarrant County College students who are unable to meet their basic needs due to urgent, unforeseen and non-recurring emergencies. The fund is designated to off-set a short-term financial need and is not intended to replace or supplement financial aid.

**Northwest** ..... leon.minor@tccd.edu  
**Northeast** ..... peter.fiannaca@tccd.edu  
**South** ..... belinda.lopez@tccd.edu  
**Southeast** ..... vekeisha.baker@tccd.edu  
**Trinity River & TCC Connect** .... timothy.cason@tccd.edu

## TARRANT COUNTY COLLEGE POLICE DEPARTMENT | 817-515-8911

**POLICE DEPARTMENT** | Contact the TCC Police Department for emergencies, campus crime, commendations and complaints. Dispatch is manned 24/7 year round. | **817-515-8911**

**PARKING PERMITS** are only required for classes on Trinity River Campus and Trinity River Campus East. Contact TCC Police Dispatch at **817-515-8911** if you need help unlocking or jump-starting your vehicle.

## NEW-TO-COLLEGE STUDENTS

### FIRST-TIME-IN-COLLEGE

First-Time-in-College (FTIC) students are those that have never attended a college or university. FTIC Offices are designed to help navigate the student through the admission process to include testing, advising, registration, tuition payment and New Student Orientation (NSO).

**Northwest** ..... NW.SuccessCoach@tccd.edu  
**Northeast** ..... NE.SuccessCoach@tccd.edu  
**Trinity River** .... TR.SuccessCoach@tccd.edu  
**South** ..... SO.SuccessCoach@tccd.edu  
**Southeast** ..... SE.SuccessCoach@tccd.edu  
**Connect** ..... CN.SuccessCoach@tccd.edu

### NEW STUDENT GROUP ADVISEMENT

All new-to-college students are required to attend an introduction to college studies, known as new student group advisement (NSGA).

**Northwest** ..... NW.Advising@tccd.edu  
**Northeast** ..... NE.Advising@tccd.edu  
**Trinity River** .... TR.Advising@tccd.edu  
**South** ..... SO.Advising@tccd.edu  
**Southeast** ..... SE.Advising@tccd.edu  
**Connect** ..... OnlineAdvising@tccd.edu

### NEW STUDENT ORIENTATION

Learn about your campus resources and develop skills to succeed in college by signing up for New Student Orientation (NSO). NSO is a one-time 4-hour interactive session that connects ALL First Time-in-College (FTIC) students to the college campus, faculty, staff and support resources.

**Northwest** ..... Rachael.McCloskey@tccd.edu  
**Northeast** ..... Cara.Walker@tccd.edu  
**Trinity River** .... Kelsey.Bratcher@tccd.edu  
**South** ..... Ana.Contreras@tccd.edu  
**Southeast** ..... Natalie.Gamble@tccd.edu  
**Connect** ..... Lauryn.Westbrook@tccd.edu

## STUDENT GROUPS

### INTERCULTURAL NETWORK

Join a network which encourages intercultural awareness, inclusiveness and academic achievement on and off campus.

**NW** ..... InterculturalNetwork\_nw@tccd.edu  
**NE** ..... InterculturalNetwork\_nw@tccd.edu  
**TR** ..... InterculturalNetwork\_tr@tccd.edu  
**SO** ..... InterculturalNetwork\_so@tccd.edu  
**SE** ..... InterculturalNetwork\_se@tccd.edu  
**CN** ..... InterculturalNetwork\_connect@tccd.edu

### STUDENT ACTIVITIES

Connect with other students by getting involved on campus. Find out what's going on in our fine arts programs, join one of our student clubs, leadership groups or intramural sports teams, or learn about your rights and responsibilities as a student at TCC.

**Northwest** ..... NW.StudentActivities@tccd.edu  
**Northeast** ..... NE.StudentActivities@tccd.edu  
**Trinity River** .... TR.StudentActivities@tccd.edu  
**South** ..... SO.StudentActivities@tccd.edu  
**Southeast** ..... SE.StudentActivities@tccd.edu  
**Connect** ..... CN.StudentActivites@tccd.edu

## CAMPUS RESOURCES

### BOOKSTORES

Campus bookstores offer a wide selection of textbooks, supplies, study aids, clothing and gifts. Various snack and drink items are also available.

**Northwest** ..... sm8244@bncollege.com  
**Northeast** ..... sm8240@bncollege.com  
**Trinity River** .... sm8242@bncollege.com  
**South** ..... sm8242@bncollege.com  
**Southeast** ..... sm8241@bncollege.com  
**Connect** ..... sm8242@bncollege.com

### FITNESS CENTERS

Gyms are located on every campus and available to use with proof of enrollment.

**Northwest** ..... 817-515-7641  
**Northeast** ..... 817-515-6635  
**Trinity River** .... 817-515-1905  
**South** ..... 817-515-4543  
**Southeast** ..... 817-515-3850  
**Connect** ..... 817-515-1905

### LIBRARY SERVICES

Responsible for providing an organized and readily accessible collection of materials and equipment needed to meet the institutional, instructional and individual needs of students and faculty.

### STUDENT IDS

Get your free student ID at your campus copy center.

**Northwest** ..... 817-515-7176  
**Northeast** ..... 817-515-6874  
**Trinity River** .... 817-515-1035  
**South** ..... 817-515-4560  
**Southeast** ..... 817-515-3270  
**Connect** ..... 817-515-1035

## LEARNING SUPPORT

### PRIOR LEARNING ASSESSMENT (PLA)

Find out if college-level knowledge and skills you gained outside of the traditional classroom can be applied to your TCC certificate or degree program. | [PLA@tccd.edu](mailto:PLA@tccd.edu)

### TESTING CENTERS

Take your TSI, CLEP, CBE or HESI A2 exam at one of our campus testing centers. All times are subject to change. Please call or visit the campus testing center to check testing times.

**Northwest** ..... NW.TestingServices@tccd.edu  
**Northeast** ..... NE.TestingServices@tccd.edu  
**Trinity River** .... TR.TestingServices@tccd.edu  
**South** ..... SO.TestingServices@tccd.edu  
**Southeast** ..... SE.TestingServices@tccd.edu  
**Connect** ..... TR.TestingServices@tccd.edu

### SMARTHINKING TUTOR 24/7

Offers online tutoring, writing services, and homework assistance 24 hours a day, 7 days a week.

### SUCCESS COACH

Coaches help prospective and First Time-In-College (FTIC) students through the enrollment process. Provides guidance with education planning and major selection.

**Northwest** ..... NW.SuccessCoach@tccd.edu  
**Northeast** ..... NE.SuccessCoach@tccd.edu  
**Trinity River** .... TR.SuccessCoach@tccd.edu  
**South** ..... SO.SuccessCoach@tccd.edu  
**Southeast** ..... SE.SuccessCoach@tccd.edu  
**Connect** ..... CN.SuccessCoach@tccd.edu

## PUBLIC TRANSPORTATION

Ride Trinity Metro buses for free with TCC's EasyRide program. | [EasyRideProgram@tccd.edu](mailto:EasyRideProgram@tccd.edu)



### INFORMATION CENTER

Contact our Information Center to speak to a TCC information assistant who can help you with your questions about TCC. | [AskTCC@tccd.edu](mailto:AskTCC@tccd.edu)

**FOR MORE INFORMATION VISIT  
US ONLINE AT TCC.EDU**