

Dear Parents,

We're happy to announce that ParentView is ready for the 2022 – 2023 school year. ParentView is the App created by our BusView tracking software that we began using last year. It provides GPS tracking for buses and student monitoring via RFID cards that allows up to the minute information on our buses and our students.

ParentView monitors bus location and where / when students board and exit buses in real-time. This enables the parent as well as the school to closely monitor buses to know where they are along routes and to proactively respond to all transportation issues.

This information is driven by the ID Badges your students have received from their campuses. Please remind your students to keep their badges with them at all times and to remember to scan on and off the bus. This will allow you to see when your student is riding and when they have been dropped off.

For those of you that are new to the ParentView program there is a portal and an app for parents, which provides several key safety benefits:

- Parents can see the bus in route in the morning and afternoon for pick-up and drop-off, which ensures that your kids are not exposed to inclement weather or standing on the side of the road any longer than necessary.

These features are in real-time and viewable on a map via the app.

- Parents can change bus rider information or change to parent pick-up on the current day or in advance and parents will receive same-day confirmation from the LWISD campus.
- On field trips or any other out-of-town trips, parents can receive alerts when the bus is within 20-miles of returning to the school. This is helpful, so young kids do not have to wait in a parking lot and for the older kids, as parents will know what time the bus returned to the school and when to expect them home.
- Also, if LWISD needs to contact parents about problems prior or during a bus route. With the ParentView app parents get immediate updates or urgent push notifications directly in the app to their phones.

ParentView is very user-friendly and free of charge. To download, please go here: <https://nftbusview.com/getParentView.html>; or simply come to any bus and scan the QR code on the bus window.

If you use the link above, scroll down and you will see Google Play (for Android) and AppStore (for Apple) app links. Also, below those icons, you will see “Web Login”.

If a parent does not have a smart-phone and wants to access the ParentView portal, they can click the “Web Login” and view ParentView from their home or work computer.

To register through the app or the portal, please provide the following:

- Your child's ISD campus (i.e. Elementary, Middle School, Jr. High, etc.)
- Student ID Number
- Date of Birth
- 4 Digit Registration Code – You will get this Registration code from your student's campus or by contacting the transportation department.

If you have multiple children riding buses, first fully complete the registration for one child and then log into ParentView and click on "New Student" to register each subsequent child.

ParentView is available in English and Spanish.

If you have any questions, please contact Angela Wallace – Transportation Supervisor via email (wallacea@lwisd.org) or by phone at (817) - 688 - 7913.

Our focus here at LWISD Transportation is for improved child safety and increased parent communication.

