

# QUANTUM HEALTH CARE COORDINATORS ARE HERE TO HELP YOU GET THE MOST FROM YOUR BENEFITS



Download the MyQHealth app  
Create an account or log in from  
[carecompass.ct.gov](http://carecompass.ct.gov)

**(833) 740-3258**

(Monday-Friday, 8:30 a.m.-10 p.m. ET)

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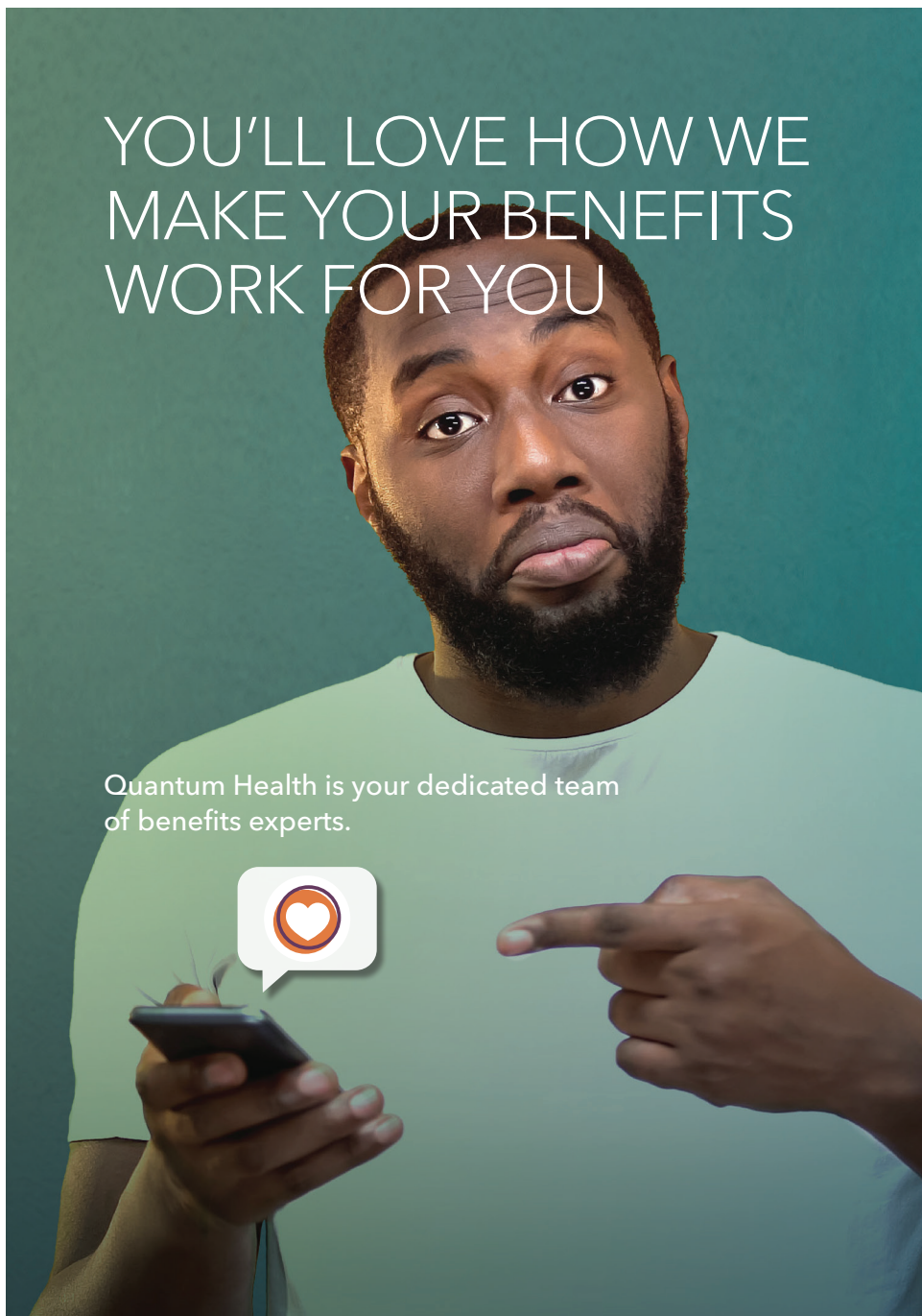


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# YOU'LL LOVE HOW WE MAKE YOUR BENEFITS WORK FOR YOU

Quantum Health is your dedicated team  
of benefits experts.



## Quantum Health Care Coordinators are here to personally assist State of Connecticut health plan members with their benefits.

We're your dedicated team of nurses, benefits experts and claims specialists standing by to help with your healthcare needs at no cost to you.

We can help you:

- + Get answers to claims, billing and benefits questions
- + Find in-network providers, including Providers of Distinction for eligible procedures or care
- + Verify coverage and get prior approval if needed
- + Navigate your new personal benefits portal
- + Confirm HEP compliance
- + Review your care options
- + Replace ID cards

## Sometimes we may call you – but we wouldn't call if it weren't important. We might call if:

- + You could save on your out-of-pocket costs
- + There is a concern with your prescriptions
- + Insurance information is needed
- + You qualify for a coaching program
- + We need to follow up on a procedure or discharge
- + There is a question on your HEP compliance



“ I wanted to commend Jalen for his care and attention to my concerns. He was able to help me access the information about choosing a plan online. He walked through everything very carefully, and helped me pick the primary care physician that met my criteria. He was terrific at answering my questions, kudos and the highest rating to Jalen! ”

- State of CT plan member

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