# Flexible Spending Accounts (FSAs)

# What does the Beniversal FSA provide?

- Tax-free money for medical and dependent care expenses
- Convenient access to account funds through the Beniversal® Prepaid Mastercard®
- On-the-go account access with the BRiMobile app
- Streamlined online account support through BRiWeb
- Friendly and knowledgeable participant services representatives to assist with your questions

Visit www.BenefitResource.com



# What are Flexible Spending Accounts?

Flexible Spending Accounts (FSA) are IRS-approved accounts that allow you to pay for eligible medical and dependent care (day care) expenses on a tax-free basis. When you enroll in an employer-sponsored Flexible Spending Account, your contributions are not subject to Federal, FICA and most state taxes. This means you bring home more money in your paycheck.

#### **Terms to Know**

Annual Income

- Open Enrollment: The annually recurring window when you sign up for or re-enroll in your benefits
- Plan year: The time frame during which your benefits are effective (generally twelve months)
- Election: The amount of money set aside into your FSA on a pre-tax basis
- *Eligible expenses*: The qualified purchases you can pay for with the funds in your Medical FSA, Limited Purpose FSA (if offered) or Dependent Care FSA. See next page for sample lists.
- Plan Highlights: A simplified outline of rules set by your employer indicating how your plan is set up, how much you can put in an account, what happens to funds at the end of the plan year, and the deadline for claim submissions. Plan Highlights can be found by logging in at <a href="https://www.BenefitResource.com">www.BenefitResource.com</a> or from your employer's benefits representative.

\$50,000

#### **How Much Will I Save?**

Anticipated Medical Expenses	\$2,500	
	Without Plan	With Plan
Federal Income Tax Paid (25%)	\$12,500	\$11,875
State Income Tax Paid (6%)	\$3,000	\$2,850
FICA (7.65%)	\$3,825	\$3,634
Total Taxes Paid	\$19,325	\$18,359
Disposable Income	\$30,675	\$31,640
Annual Tax Savings		\$966

The figures above are for illustration purposes only. Actual savings and tax rates may vary.

# Calculate your personalized tax savings at <a href="www.BenefitResource.com">www.BenefitResource.com</a>

#### Four Facts You Need to Know About an FSA

- 1. You need to set an election during Open Enrollment (or when you first become eligible). Open Enrollment only happens once a year.
- 2. You can make up to two elections—one for health-related expenses (Medical FSA or Limited Purpose FSA) and one for 'day care' expenses (Dependent Care FSA).
- 3. You cannot change your election unless you have a qualifying life event (i.e. get married, have a baby, etc.).
- 4. You have a limited time period to use your FSA funds to pay for eligible expenses. Check your Plan Highlights for when you need to use your funds.

# What are eligible expenses?

The type of FSA you choose will determine what you can buy with the funds. Below are sample lists of potential eligible expenses under each account.

**Medical FSA eligible expenses**: Qualified medical products and services, Over-the-Counter (OTC) medical supplies (including dental and vision)

**Limited Purpose FSA eligible expenses:** Qualified dental and vision expenses

**Dependent Care FSA eligible expenses**: Qualified child day care, nursery school and/or adult care day care expenses

Refer to your Plan Highlights to verify if an expense is eligible.



# **Medical FSA expenses**

#### A-G

Acupuncture

Alcoholism treatment

Allergy treatments (if prescribed)

Ambulance

Asthma devices and medicines (if

prescribed)

Bandages Body scans

Braille books and magazines

Breast pumps

Breast reconstruction surgery

following mastectomy

Cancer screenings

Carpal tunnel wrist supports

Chiropractors

Circumcision

Co-insurance amounts

Co-payments

Counseling, when used to treat diagnosed medical condition

CPAP (continuous positive airway

pressure) devices

Crutches

Dental sealants

Dental services and procedures

Diabetic supplies & insulin

Diagnostic items/services

Drug addiction treatment

Drug overdose, treatment of

Durable medical equipment

Eye examinations, eyeglasses, vision

materials (e.g. contact solution)

correction procedures

Flu shots

Fluoridation services

Guide dog

#### H-P

Hearing aids and equipment for

hearing-impaired persons

Hospital services

Laboratory fees

Lactation consultant

Laser eye surgery, Lasik

Lodging at hospital or similar

institution

Mastectomy-related special bras

Medical alert bracelet or necklace

Medical information plan charges

Medical monitoring and testing devices (e.g. blood-sugar test kits)

Medical practitioner's fee for online or

telephone consultation

Medical records charges

Midwife

Obstetrical expenses

Occlusal guards to prevent teeth

grinding

Operations / Surgeries

Optometrist

Organ donors

Orthopedic shoe inserts

Osteopath fees

Ovulation monitor

Oxygen

Physical exams

Physical therapy

Pregnancy test kits

Prescription drugs and medicines, for the purpose of medical care (not general health or cosmetic purposes)

Preventive care screenings

Prosthesis and artificial limbs

rostnesis and artificial

Psychiatric care

#### R-X

Radial keratotomy

Rehydration solution

Screening tests (including cancer

screening tests)

Sleep-deprivation treatment

Speech therapy

Stop-smoking programs

Transplants

Transportation expenses for person to

receive medical care

Vaccines and immunizations

Walkers/Wheelchair

X-ray fees

#### **OTC** items

Adult incontinence products (e.g. Depends)

Birth control products (e.g. prophylactics) (if allowed by your

plan)
Dentures and denture adhesives

First aid kits and supplies (e.g. band-

Health monitors (e.g. blood pressure, cholesterol, HIV)

Heat wraps (e.g. ThermaCare)

Heating pads, hot water bottles

Medicine dropper/spoon

Motion sickness devices

Supports/braces (e.g. ankle, knee, wrist, therapeutic glove)

OTC drugs & medicines require a prescription. To determine if an item requires a prescription, visit

www.BenefitResource.com/ eligibilitylist

# Limited Purpose FSA expenses

Correction procedures

Dental services and procedures

Eve examinations

Eveglasses

Fluoridation services

Laser eye surgery, Lasik

Orthodontia

Vision materials (e.g. contact solution)

# Dependent Care FSA expenses

Before/after school care

Child care

In-home dependent care

Day care facility

Nursery school

Adult care

To search for more eligible items, visit www.BenefitResource.com/eligibilitylist.

Always check your Plan Highlights to verify if an item is eligible under your plan.

## **FSA Basics**

The two most common FSAs are a Medical FSA and Dependent Care FSA. You can have both accounts at the same time. You must enroll in and fund separate elections for each. For individuals contributing to a Health Savings Account, you may have the option to select a Limited Purpose FSA instead of the Medical FSA.

#### Medical FSA

(Medical expenses for your family)

#### What are funds used for?

Funds can be used to pay for eligible medical expenses provided to you, your spouse or eligible dependents.

#### When can I start using the funds in my account?

Your full plan year election is available to use on the first day of the plan year.

#### You CAN:

Pay for expenses that primarily prevent, treat, diagnose or mitigate a physical or mental defect or illness.

Common eligible expenses include:

- Co-payments, co-insurance and deductible expenses
- Dental care (e.g. exams, fillings, crowns)
- · Vision care, eyeglasses, contact lenses
- Chiropractic care
- Prescription drugs and certain over-the-counter medical items

#### You CANNOT:

- Pay for expenses that are for personal care, cosmetic or general health purposes
- Reimburse expenses from any other source (e.g. insurance)
- Have a Medical FSA if you are enrolled in a Health Savings Account (HSA). However, a Limited Purpose FSA may be available.

#### What happens to funds I don't use?

Check your Plan Highlights for information about how unused funds are treated.

# **Dependent Care FSA**

(Day care expenses)

#### What are funds used for?

Funds can be used for a qualified person, who is often one of the following:

- A dependent child under the age of 13 for whom you can claim a tax exemption
- A spouse or dependent who is physically or mentally incapable of self-care and for whom you can claim a tax exemption

#### When can I start using the funds in my account?

Unlike a Medical FSA, your entire Dependent Care FSA balance is not available at once. Dependent Care funds become available as they are deposited from payroll.

#### You CAN:

Pay for expenses that enable you or your spouse to be gainfully employed, look for work, or attend school full-time.

Common eligible expenses include:

- Before/after school care
- · Child Care / in-home dependent care
- Day care facility
- Nursery school
- Adult care

#### You CANNOT:

- Pay for services provided for education, overnight camps or services provided by the child's parent or other dependent for income tax purposes
- Claim a federal tax credit for any expenses reimbursed through your Dependent Care FSA.
   Consult a tax professional to determine if a Dependent Care FSA or the federal tax credit would be more advantaguous.

#### What happens to funds I don't use?

Expenses must be incurred within the plan year. Refer to your Plan Highlights for deadlines to submit claims.

Estimate your election with the FSA Expense & Tax Savings Estimate Worksheet

# **FSA Expense & Tax Savings Estimate Worksheet**

Cleanings / Exams / Fillings / Procedures Orthodontia X-rays SUBTOTAL  Corrective eye surgery & eye wear Eye exams Prescription glasses / contact lenses SUBTOTAL
Eye exams Prescription glasses / contact lenses
Prescription glasses / contact lenses
TOTAL MEDICAL FSA ESTIMATE
elated to non-medical care for your dependents.

Medical FSA Estimate: Estimate out-of-pocket medical services for you, your spouse, and your eligible dependents.

Tax Savings Estimate: Estimate your total annual tax savings.

Amounts

A. ENTER TOTAL MEDICAL FSA ESTIMATE (See Plan Highlights for the maximum limits that may apply.)

B. ENTER TOTAL DEPENDENT CARE FSA ESTIMATE (See Plan Highlights for the maximum limits that may apply.)

C. TOTAL EXPENSES (Line A + Line B)

D. TAX RATE (Enter percentage of your gross salary that you pay in Federal, State and Local Taxes. (If uncertain, use 30%.))

E. FICA (includes Social Security and Medicare)

F. TOTAL TAX RATE (Line D + Line E)

G. ESTIMATED ANNUAL TAX SAVINGS (Line C x Line F)

Use the free FSA Calculator online to estimate your expenses: <a href="https://www.BenefitResource.com/estimate">https://www.BenefitResource.com/estimate</a>

# How do I access my FSA?

#### **Use the Beniversal Card**

The Beniversal Prepaid Mastercard can be used at qualified merchants providing medical products and services, such as: doctors, dentists, medical labs, hospitals, medical supply stores, vision centers and certain drugstores and retail merchants. A list of drugstores and retail merchants is available at www.BenefitResource.com.

When using your card, always save your itemized receipts. With an FSA, the IRS requires Benefit Resource to verify that 100% of transactions are for eligible expenses. Since some qualified merchants also offer services/items that are not eligible, Benefit Resource may contact you requesting additional documentation to verify a transaction.



Requested receipts and documentation for card transactions can be submitted online at <a href="www.BenefitResource.com">www.BenefitResource.com</a>, through the BRiMobile app, or by fax/mail. Instructions will be provided in the request.

#### **Submit a Claim**

If you are not using the Beniversal Card or if you have Dependent Care expenses, you can submit a claim with your itemized receipt or supporting documentation. Claims can be submitted online, through the BRiMobile app, or by downloading a form to fax or mail in:

- Online at <u>www.BenefitResource.com</u>
   Once logged in to your account, go to the Submit Claims/Receipts section. Follow the on screen instructions.
- Through the BRiMobile app
   Download the BRiMobile app from the Apple App Store or Google Play.
- By faxing/mailing a claim form
   Download and print a claim form at <u>www.BenefitResource.com</u> under Forms.

**Sign-up for Direct Deposit**: Get reimbursements faster with direct deposit! Set up your account by logging in at <a href="https://www.BenefitResource.com">www.BenefitResource.com</a>. Navigate to the *Profile* section to get started.



The Beniversal Prepaid Mastercard is issued by The Bancorp Bank pursuant to license by Mastercard International Incorporated. Mastercard is a registered trademark, and the circles design is a trademark of, Mastercard International Incorporated. Card accepted at qualified merchants accepting Debit Mastercard. The Bancorp Bank; Member FDIC. © 2018 Benefit Resource, Inc. All rights reserved.

## Log in to BRiWeb

BRiWeb is your secure participant login for managing your accounts with Benefit Resource. BRiWeb allows you to view balance and transaction information, submit claims, download plan documents and more.

To log in, go to www.BenefitResource.com:

- 1. Click Participants under Login.
- 2. On your first visit, select *Register an Account* from the Participant Login page. You will need to select a personal Login ID and password. Please have the following available to register:

Company Code: Provided by your employer

Member ID: Default ID selected and provided by your employer

3. Once logged in, BRiWeb will open to a Dashboard which provides a quick snapshot of your account(s). To manage your FSA, navigate to the Medical FSA tab.

For additional resources, including video tutorials and an eligible expenses lookup tool, visit the *Participant Resources* page and *Healthcare Resource Center* on <a href="https://www.benefitResource.com">www.benefitResource.com</a>.

## Download the BRiMobile app

BRiMobile is your on-the-go account access. View balances and recent transactions, submit claims, send receipts or sign-up for text alerts. BRiMobile app is available for iPhone, iPad and Android devices.

Learn more at <u>www.BenefitResource.com/tools</u> or download the app from the Apple App Store or Google Play.



BRI Web

Participant Login



# **Contact Participant Services**

Participant Services is available to assist with your questions by phone, email and live chat. Representatives are available in English and Spanish.

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Phone: (800) 473-9595, Monday - Friday, 8am - 8pm (ET)



Email: ParticipantServices@BenefitResource.com



Live Chat: Available through the participant login at www.BenefitResource.com

To learn more about your accounts, visit us at <a href="https://www.BenefitResource.com">www.BenefitResource.com</a>

# **Getting Started**

# 1. Determine your election amount(s) for Medical FSA and Dependent Care FSA separately

Utilize the FSA Expense & Tax Savings Estimate Worksheet in this booklet or visit https://www.BenefitResource.com/estimate to access the online Medical FSA calculator.

TIPS: Check your Plan Highlights to see what happens to funds that you do not use by the end of the plan year. Also, be sure to check with your employer or review your Plan Highlights for any minimum or maximum limits that may apply, along with any restrictions on eligible expenses.

#### 2. Enroll in the FSA

Your employer will provide you detailed instructions regarding how and when enrollment will need to be completed.

If online enrollment is offered by your employer, go to www.BenefitResource.com, click on Participants under Login.

1. On your first visit, select Register an Account from the Participant Login page. If you have not already set a personalized Login ID, you will need the following:

Company Code: Provided by your employer Member ID: Default ID selected and provided by your employer

2. Once logged in, navigate to the Enrollment/Changes tab.

# 3. Begin using your account

If you have enrolled in a Medical FSA for the first time and the Beniversal Card is offered, it will arrive in a plain white envelope from Benefit Resource. Once you receive your card, activate it by calling the number on the activation sticker. If you already have a Beniversal Card, you can continue to use the card through the expiration date. If you are not using a card or have expenses from your Dependent Care FSA, you can begin submitting claims for reimbursement.

Please check with your employer or refer to your Plan Highlights regarding any restrictions that may exist regarding eligible expenses and time frames for using funds and reimbursing eligible expenses.

# What do participants think of their Beniversal FSA?

"Everyone is very helpful and responsive. I've used the Live Chat a few times- I love it!!!!"

"I'm always pleased when I don't need to contact an organization for help or to sort out problems because it means the business is doing a lot of things right to avoid trouble in the first place."





#### **Questions?**

Visit us online at: www.BenefitResource.com or contact us:

Phone: (800) 473-9595, Monday - Friday, 8am - 8pm (Eastern Time)

Email: ParticipantServices@BenefitResource.com

Live Chat via participant login: www.BenefitResource.com



245 Kenneth Drive Rochester NY 14623-4277 Toll-free: (866) 996-5200 ♦ Fax: (585) 424-7273 ♦ www.BenefitResource.com

# **Tax-free Account Resources**

Learn more about BRiWeb, BRiMobile and BRiAlerts

Convenience is key. Whether online or on-the-go, Benefit Resource, Inc. has the resources you need to efficiently manage your tax-free benefit accounts with us.

#### **BRiWeb**

BRiWeb is your secure online participant login for managing your accounts with Benefit Resource.

#### Key features include:

- · View balance and transaction information
- Update email address for receiving important notices and alerts
- Set up a direct deposit account to receive your account reimbursements faster
- · Submit claims and supporting documentation
- · Resolve receipt requests: upload receipts, submit substitute claims or repay an expense
- Enroll and/or change elections (if available)
- Download forms and other important plan documentation
- Access Eligible Health Care Expense lookup table



To log in, go to www.BenefitResource.com and click on Participants in the secure login section.

If you have not already set a personalized Login ID, you will

Company Code: Provided by your employer Member ID: Default Login ID selected and provided by your employer.

#### **BRiMobile**

BRiMobile provides on-the-go account access for viewing balances and recent transactions, submitting claims, uploading receipts and more. Download the BRiMobile app from the Apple App Store or Google Play.

To log into the BRiMobile app, you will need either your Company Code, Member ID and Password or your Beniversal® Prepaid Mastercard® / eTRAC® Prepaid Mastercard®. For easier future logins, you can create a PIN passcode.

#### **BRiAlerts**

BRiAlerts provide real-time text<sup>1</sup> or email notifications regarding the status of your accounts. From deposit and balance alerts, to transaction notifications that make you instantly aware if additional documentation may be required, BRiAlerts puts more information in your hands.



Learn more or view a brief overview video on these tools in the Resource Center at www.BenefitResource.com

There is no fee for this service from Benefit Resource, Inc. However, standard text rates apply. Please consult your mobile carrier for any charges.

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## **Tips for Managing Your Accounts**

- Check your balance. Before making a large purchase and on a routine basis, be sure to check your balance.
- Set up a direct deposit account. You can receive your reimbursements faster by setting up an account for direct deposit reimbursement.
- Be aware of any deadlines. Check your plan documentation to see when eligible services must be provided and submitted.
- Save your receipts and documentation. Pre-tax benefit accounts are governed by the IRS and may require proof that funds were used for eligible expenses.

#### For questions, contact **Participant Services**

Phone 24/7: (800) 473-9595; Representatives available Monday - Friday, 8am - 8pm (Eastern Time)

#### Fmail:

ParticipantServices@BenefitResource.com Live Chat: Available through the participant login at www.BenefitResource.com

