



Kansas City

P.O. Box 419169
Kansas City, MO 64141-6169

10000305_42967741
JOHN DOE
940 S 34TH ST
LINCOLN, NE 68510

Coverage change alert.
Talk with your doctor before
January 1, 2023.

October 6, 2022

Dear John,

Blue Cross and Blue Shield of Kansas City (Blue KC) wants to inform you that starting January 1, 2023, the drug(s) below will no longer be covered by your plan.

When there are similar drugs available for the same condition, higher-cost options are not always covered. Here are some other, lower-cost drug(s) that may work for you:

Drug(s) not covered by the plan	Other covered drug(s)
TARGET DRUG	PREFERRED DRUG

What do I need to do?

Please talk to your doctor as soon as possible. This change does not mean you should stop taking your drug(s).

If a lower-cost drug will work for you, your doctor will need to write a prescription for the new drug(s).

If you fill a prescription for the drug(s) listed above after **January 1, 2023**, you may pay the full cost of the prescription. The amount you pay will not count toward any deductible or out-of-pocket limit you may have.

Questions? We'll be here to help.

If you have questions about this information please call our Customer Service team at the number listed on your Blue KC member ID card, Monday through Friday, from 8 a.m. to 8 p.m. Central Time.

Thank you, as always, for being a Blue KC member.

Sincerely,

Your Pharmacy Benefits Team

If you are no longer a member of this benefit plan after the effective date of these changes, please disregard this letter. Members were selected to receive this communication based on pharmacy claims data. Medications listed in this letter are subject to change. Please visit your plan website for the most current formulary information.

Blue Cross and Blue Shield of Kansas City complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Blue Cross & Blue Shield of Kansas City provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats). Blue Cross & Blue Shield of Kansas City also provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these language services, contact 844-395-7126 (Toll free), or languagehelp@bluekc.com. For TTY services, please call 711 (Toll free).

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Blue KC, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-844-395-7126.

如果您，或是您正在協助的對象，有關於 Blue KC 方面的問題，您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員，請撥電話1-844-395-7126。



Kansas City

P.O. Box 419169
Kansas City, MO 64141-6169

10000305_205677763
JOHN DOE
9321 BAINE DRIVE
BISMARCK, ND 58503

Coverage change alert.
Talk with your doctor before
January 1, 2023.

October 6, 2022

Dear John,

Blue Cross and Blue Shield of Kansas City (Blue KC) wants to inform you that starting January 1, 2023, you may pay more for the drug(s) below.

Our records show that you recently filled a prescription for the drug(s) listed below. The drug(s) will be moving to a higher-cost tier on our prescription drug list. It will still be covered by your plan, but after **January 1, 2023**, you will pay a higher copay or coinsurance for the drug(s).

When there are similar drugs available for the same condition, higher-cost options are sometimes moved to a higher tier. Here are some alternative, lower-cost drug(s) that may work for you:

Drug(s) moving to a higher tier	Other lower-cost drug(s)
TARGET DRUG	PREFERRED DRUG

What do I need to do?

Please talk to your doctor as soon as possible. If a lower-cost drug will work for you, your doctor will need to write a prescription for the new drug(s).

Questions? We'll be here to help.

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Thank you, as always, for being a Blue KC member.

Sincerely,

Your Pharmacy Benefits Team

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