Resetting Parent Portal Password

San José Unified School District
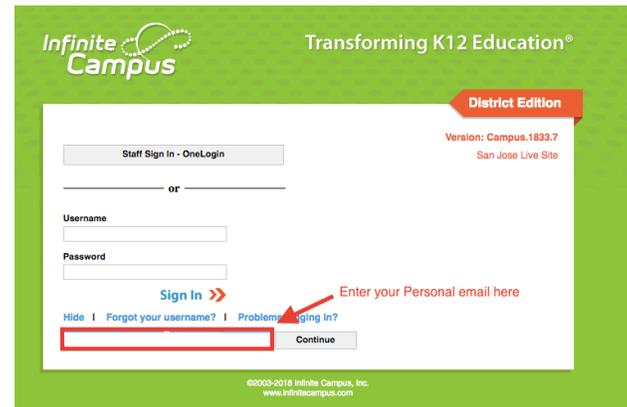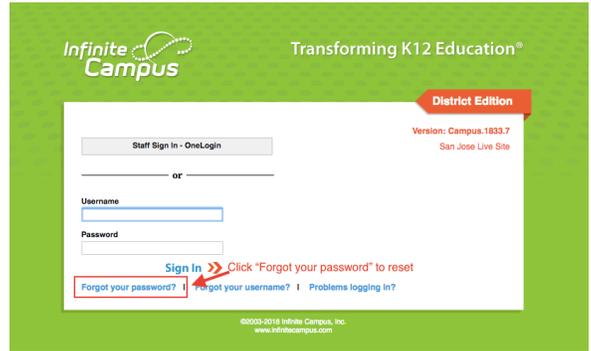
Step 1. Go to the Infinite Campus Parent Portal login page located on either your schools website or the SJUSD website. Or type this into your web browser:

go.sjusd.org/icparentportal

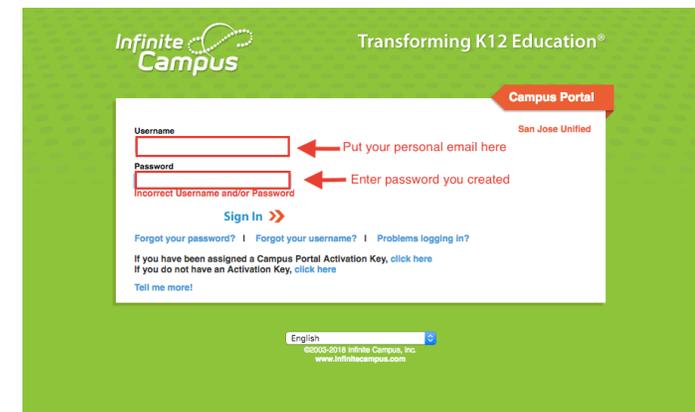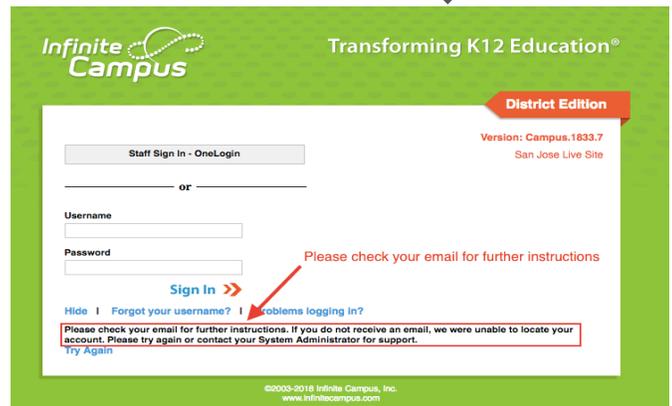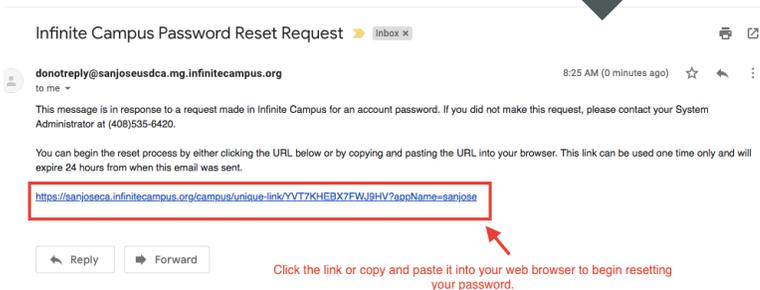You will Click the "Forgot your password" link.

Step 2. You will see a box appear on the bottom of the screen. This is where you will enter your personal email address.

Step 3. Check your email.

Step 4. Click or copy the link provided in your email.

Infinite Campus Password Reset Request — Inbox ×

donotreply@sanjoseusdca.mg.infinitecampus.org — 8:25 AM (0 minutes ago)
to me

This message is in response to a request made in Infinite Campus for an account password. If you did not make this request, please contact your System Administrator at (408)535-6420.

You can begin the reset process by either clicking the URL below or by copying and pasting the URL into your browser. This link can be used one time only and will expire 24 hours from when this email was sent.

https://sanjoseca.infinitecampus.org/campus/unique-link/YVT7KHEBX7FWJ9HV?appName=sanjose

Reply   Forward

Click the link or copy and paste it into your web browser to begin resetting your password.

Step 5. Create your new password. Enter your password in the first box and re-enter your password in the second box.

Step 6. Enter your email and password to log into your parent portal.