



Logging into the Parent Portal for the First Time

SJUSD Parent Portal <helpdesk_technology@sjusd.org>

to me ▾

Hello,

SJUSD uses an electronic student information system called Infinite Campus that offers portal access to parents/guardians your child's school information with:

- District and school announcements
- Household contact information
- Attendance records
- Grades and assignments (Middle & High schools)
- Student schedule (Middle & High schools)

You can also change your phone #, email address and request contact information changes.

Your unique portal account gives you access to information for the children you have legal guardianship of. (Middle portal login information from their school.)

Using a browser such as Firefox, Safari, Internet Explorer... go to: <https://fc.sjusd.org/campus/portal/sanjose.jsp>

User Name:

Temporary Password:

When you first login you will be prompted to create a customized password.

Questions or having problems logging in? contact your child's school.

*This is an auto-generated email, please Do Not reply.



Step 1. The image to the left is the email you will receive with your temporary password.

Step 2. Once you click on the link provided in your email, you will be taken to this screen. You will enter your personal email and the temporary password that was provided to you in the email above.



You are required to change your password. Please change your password now.

Your password must be strong. Enter a series of characters or a two or three word phrase that includes letters, numbers, and special characters.



Step 3. You will enter temporary password one more time. In the second box you will create your parent portal password. You will then re-enter the password you created and click Save.

Step 4. You will be sent to this screen located on the left. Here you will enter your personal email address which you will use to log into your Parent Portal. You will enter your new Parent Portal password that you created in Step 3.




FINALLY!

You are in the Parent Portal. If you have multiple students enrolled in San José Unified, you can use the drop down located at the top of the screen to switch between accounts.