



**City of Medford
Engineering Division
Room 300, 85 George P. Hassett Drive
Medford, MA 02155**

City of Medford Private Side Lead Service Replacement Program

(August 2023)

1. What is the Lead Service Replacement Program?

Over the past several years Medford has been replacing lead water services within the City's public way while encouraging property owners to do the same. With recent and expanding knowledge about health impacts from lead in water, Medford has enacted a program that will incentivize more homeowners to replace lead lines located on private property.

To this objective, the City is borrowing funds from the Massachusetts Water Resource Authority; via this loan we are offering homeowners a rebate of \$1,000 for replacement of their lead water service. This rebate will apply only if a homeowner first hires a licensed and bonded contractor who satisfactorily completes the work, and second, submits the required documents. This is a long-term program: our goal is to help all homeowners who wish to remove their lead water services.

2. How do I get started if I am interested in this program?

We are reaching out to homeowners when we replace the public side of any lead services. We are also sending letters to homeowners who we believe have lead services, asking them to verify the type of pipe (lead, copper or iron) on their property, and, to tell us whether or not they are interested in the program. If you receive this letter, please respond. We need to hear from you, even if you don't want to replace your service.

If you need assistance identifying the type of pipe in your basement, you can call the Medford Water and Sewer Division at (781) 393-2403 and ask for Joseph Souza. If a lead service pipe is confirmed, you can reach out to the Engineering Department by calling (781) 393-2474 or emailing engineering@medford-ma.gov, after which the City will then email or mail the following:

1. A list of City-licensed contractors that perform residential water service work.
2. A list of the items needed to process the rebate.
3. A W-9 Rebate Form (filled out by homeowner).
4. Instructions for flushing your water system after a lead line replacement.

What the City will need from you/your contractor is (when job is completed):

1. A copy of the contractor's permit signed by the City of Medford Water and Sewer Division.
2. An as-built water tie sheet.
3. Before and after photographs taken inside the home and outside at the connection to the shutoff at the sidewalk.
4. A copy of the contractor's invoice and proof of payment (i.e. check cleared and downloaded from bank - front and back copy).
5. A W9 Form filled out by the Home Owner.

Once all of these requirements have been met, the City will process the documents and you will be sent a check for \$1,000.00. Please feel free to contact the Engineering office if you have any questions.