



TO: Members, Calcasieu Parish School Board

FROM: Jason VanMetre, Chief Academic Officer

DATE: September 27, 2022

SUBJECT: Curriculum & Instruction Committee Meeting
5:00 p.m.
3310 Broad Street, Lake Charles, LA 70615

Agenda Items

C & I Department Reviews

1. Early Childhood – For Information Only
2. Elementary School Department – For Information Only
3. Middle School Department – For Information Only
4. High School Department – For Information Only
5. Career & Technical Education – For Information Only
6. Region V STEM Center – For Information Only
7. Special Services & Alternative Programs – For Information Only
8. Tech Department – For Information Only
9. Consideration for additional staff in Technology Department for Implementation of 1 to 1 (1 device per student)

Curriculum & Instruction Committee Members:

Billy Breaux – Vice Chair	Dean Roberts - Chair
Bliss Bujard	Alvin Smith
Mack Dellafosse	Eric Tarver
John Duhon	Desmond Wallace
Fred Hardy	Mark Young

Board Members:

Annette Ballard	Damon Hardesty
Russell Castille	Aaron Natali
Glenda Gay	

Building Foundations for the Future

Agenda Item #9

Help Desk Support Facilitator

Successful applicant will help oversee technology asset management, student device fees and support users via help desk ticket system for all remote sites. This position requires an understanding of classroom operations and the role of the Tech Contacts within CPSB. Applicant will provide high-end technology support via ticket system and phone for over 4,500 employees at 70 remote sites. Ability to translate technical knowledge into non-technical language for assisting end users is a must. Applicant should be able to work on multiple projects/priorities, remain calm in high pressure situations and adapt quickly to change. Excellent work ethic, positive attitude, customer-service focus is essential. Experience in troubleshooting computer and software issues is required.

Salary starts at: Requesting a 222-day teacher.

Computer Repair Technician

Successful applicant will provide high-end technology support via email and phone for over 4,000 employees at 70 remote sites. Ability to translate technical knowledge into non-technical language for end users is a must. Applicant should be able to work on multiple projects/priorities, remain calm in high pressure situations and adapt quickly to change. Excellent work

ethic, positive attitude, customer-service focus is essential. Hardware troubleshooting skills and repair experience with laptops, desktops and desktop printers are necessary, A+ certification a plus. Extensive knowledge of PCs, Windows OS, MS Office, and basic networking required. College/technical degree or equivalent work experience required. Previous Help Desk experience desirable. Apple/Mac experience a big plus. Must be able to establish and maintain positive working relationships with school stakeholders. Salary starts at: \$38,391.

Cabling/Network Support Technician

Successful applicant must be able to install and maintain copper and/or fiber optic cable in all types of environments, including external areas with conduit to support voice and data communications. Must be able to lift 50 pounds, have a valid driver's license and good driving record, be able to stand/walk for long periods of time, not scared of heights, have a common knowledge of hand tools, and know how to use them. Troubleshooting abilities for cable repair, switches, fiber, and maintenance is a requirement for this position. Additionally, being able to terminate network cables and patch panels and patch all connections as well as install network racks and network equipment are a plus. Applicant should be skilled in managing multiple projects/priorities, remain calm in high pressure situations and adapt quickly to change. Excellent work ethic, confidentiality, positive attitude,

good communication skills, self-motivated, organized, and customer-service focus is essential. Salary starts at: \$41,339.

Network Operation Specialist

Successful applicant will primarily provide high-end technology support for network servers and computers in the school district. Applicant will serve as a member of a team tasked to protect the organization's digital data leveraging industry-leading solutions and best practices. Applicant will monitor our digital environment for security issues, investigate alerts, and partner with staff to resolve issues and remediate vulnerabilities. Applicant should be extremely organized, efficient, and comfortable in a team environment, can translate technical knowledge into non-technical language. Knowledge of Windows workstations, Windows servers, Linux servers, Microsoft Active Directory and Azure AD, network monitoring tools, network firewalls and security products is a must. Applicant should be highly skilled in managing multiple projects/priorities, remain calm in high pressure situations and adapt quickly to change. Excellent work ethic, confidentiality, positive attitude, and customer-service focus is essential. Four-year College degree is required; a Microsoft Azure & Security Certification or Certified Ethical Hacker is a plus. Salary starts at: \$56,850.