Getting Started with My Quickcharge

Create Your Account

 To download the My Quickcharge mobile app, click on <u>Android</u> or <u>Apple</u>, scan one of the QR codes below, or search for "My Quickcharge" in the Google Play Store or Apple App Store. When opening the app the first time, enter the Access Code Carrollwood when prompted. If you prefer to access My Quickcharge via the web, use the following link: <u>https://compassent01.mmhcloud.com/myqc/Carroll</u>

Google Play Store:



Apple App Store:



- 2. Once at the login screen, click **Create Account** at the bottom.
- 3. Fill in the required information to set up your account. Click **Create Account.** You will see confirmation that your account has been created and you can immediately login.

Connect Student Account

- 4. Upon first logging in, you will be prompted to add a student. To connect to your student's account, enter their name and student ID and identify your relationship. Make sure you enter the student's name exactly as it appears in the school's records. Click **Search** to confirm your entry.
- 5. If there is no email address associated with the student's account, you will be prompted to enter an email address. To do this, select **Settings** from the main menu. You will see that the Email field is blank. Enter an email address for the student and select **Save**. You will receive a notification that an invitation to My Quickcharge has been sent to the email address provided. The student can now accept this invitation and complete the setup of his or her account.
- If you need to manage additional students, select Add/Select Student from the main menu and then choose Add Student. You will repeat steps 1 and 2 above for each student. The Add/Select Student screen will also allow you to toggle between students by selecting the student you want to manage.

		Add Account First Name * Initial * First Name (M)	John Smith ACCOUNT ID: 123
	Carrolivood	Last Name *:	کڑے Current Balance
Utername or Email	First Name*	Student ID *: Student ID Relationship *:	Funding History
Password Keep me logged in	Email*		Add/Select Account
LOGIN	Confirm Email *	SEARCH	Settings
08	Confirm Password *		[→ Log Out
CREATE ACCOUNT	Low Balance Threshold		
	CREATE ACCOUNT CANCEL		
Forgot Password?			Powered by quickcharge*

Viewing Balance and Purchases

From the main menu you can access the many features of My Quickcharge. Note that the available features may vary based on your organization's policies.

- Choose **Current Balance** to view your current balance.
- Choose **Purchase History** to view a record of past purchases. Click the receipt icon next to each transaction to view individual items.



Account Funding

To add funds to your account, click on **Account Funding** from the main menu. On your first time using the Account Funding feature, click **Add Payment Method** to add your credit or debit card to the system. Enter the required information and click **Save**.

- To add funds on demand, select **One-Time Load** at the top of the screen. Once connected, choose an amount from the dropdown box and click **Fund**.
- To set up automated funding that will reload the account when the balance drops below a certain threshold, select
 Automatic Reload at the top of the screen. Choose a reload amount and balance threshold from the dropdown
 boxes and click Enable. You will be prompted to confirm your selection; check "I Agree" and click Continue. If you
 want to make changes at any time, click Modify to change your settings or click Disable (or use the On/Off switch)
 to turn them off.

Account Funding 🧿		Account Funding		C Confirm Funding	
QUICKCHARGE BALANCE: AST UPDATED: 07/17/23 10:30 IM HISTORY	\$0.00 FUNDING	QUICKCHARGE BALANCE: LAST UPDATED. 07/17/23 10:30 (×) Add Funds	\$0.00	PAYMENT METHOD:	284
CREDIT CARD:	XXXX 2843 2/2025	One-Time Load Auton	natic Reload		2) 20 2
IEMOVE AVED VOUCHERS: No vouchers in wallet NVALID VOUCHERS:	REPLACE	FUND No vouchers in wallet INVALID VOUCHERS:		Funding Amount Convenience Fee Total Charge to Card By pressing '1 Agree' below, I agree that \$1 method on file and \$100,00 will be loaded to 1 Agree	\$100.0 \$3.9 \$103.9 20.90 will be charged to my paymen my Quickcharge account
				CANCEL	CONTINUE