



FAQ

**FLIK Independent School Dining (FISD)
Frequently Asked Questions**



FREQUENTLY ASKED QUESTIONS

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HOW DO I CREATE A QUICKCHARGE ACCOUNT?

Visit [MyQuickcharge](#) or download the My Quickcharge mobile app.

[ANDROID](#)

[APPLE](#)

When opening the app for the first time, enter the Access Code “MonteVista” when prompted. Reference the [Parents' User Guide](#) for further steps to creating your account.

HOW DO I ADD FUNDS TO MY QUICKCHARGE ACCOUNT?

All account funding must be done through the app. Instructions can be found in the [Parents' User Guide](#).

CAN I STILL USE MY EXISTING MYSCHOOLBUCKS ACCOUNT?

No. Remaining balances on MySchoolBucks accounts have been transferred to My Quickcharge.

WILL MY CHILD USE A BARCODE AT CHECKOUT?

Yes. Student ID cards (issued the first week of school) include a barcode that is linked to your Quickcharge account and will be needed to make purchases in the Café.

WHAT TYPES OF PAYMENT METHODS ARE ACCEPTED?

In addition to the funds loaded in the My Quickcharge app, all major credit or debit cards, Apple Pay and Google Pay may be used for purchases in the Café. Cash or checks will not be accepted.

WHERE DO I VIEW THE CAFÉ MENU?

The menu can be found under [Quicklinks](#) on the MVC website.

WHAT IF MY CHILD HAS AN ALLERGY OR SPECIAL DIETARY NEEDS?

Please contact Chef Beth Coffey at Beth.Coffey@compass-usa.com with any allergy or wellness-related concerns.

