AERIES Parent Portal Resources to Support Families in Creating their Parent Portal & Completing the Student Data Confirmation

AERIES Link Resources	Short Link to use in the Search Bar (Copy & Paste)	Description	Audience	Type of Resource
Direct Link to AERIES Parent Portal: https://sbcusd.asp.aeries.net/student/LoginParent.aspx?page=default.aspx&language=00		AERIES Parent Portal link to login to account/Create New Account/Reset Password.	K-12 SBCUSD Families, Teachers, Counselors, and Staff.	Direct Link to AERIES Parent Portal
English Youtube Link: https://www.youtube.com/watch?v=hlzwdXAfaYk&feature=youtu.be	**bit.ly/2I6HbLo**	Step by Step Video showing families how to navigate the district website to get to the AERIES parent portal login page to create a parent account, link their student to their account and complete the student data confirmation process.	K-12 SBCUSD Families, Teachers, Counselors, and Staff.	Youtube Video
Link to AERIES Step by Step Guides: https://drive.google.com/file/d/1iWXwBWusPn9l74ip1PH15CzNZd34n9az/view?usp=drive_link https://drive.google.com/file/d/1Nu0FeZKDTAwl-HFKWxsoIUIApew4JxwJ/view?usp=drive_link		AERIES Step by Step Instructions for setting up the AERIES Parent Portal Account.	K-12 SBCUSD Families, Teachers, Counselors, and Staff.	PDF Document
Guide to Create a Gmail Account Link: https://drive.google.com/file/d/1ncsUE73juR2yriCvLAN1Fk8Yk9qJe9yU/view?usp=sharing	**bit.ly/3nvfPyu**	Guide to create a Gmail Account for parents/guardians that need new personal email account in Gmail.	K-12 SBCUSD Families, Teachers, Counselors, and Staff.	PDF Document
Link to AERIES Parent Portal Password Reset: https://drive.google.com/file/d/1Fy0kD9TG3-VychRu1g4XGjWNmQq2Clhy/view?usp=sharing	**bit.ly/3nqErIQ**	Guide to reset an AERIES parent portal account. (Forgot Password, district asked to create new password during summer)	K-12 SBCUSD Families, Teachers, Counselors, and Staff.	PDF Document
AERIES Account Set-up Step by Step Powerpoint Presentation Link: https://drive.google.com/file/d/1KnHxaL6A7I-l336gpImnUuidyHQvhs1k/view?usp=sharing	**bit.ly/3iNHHe1**	AERIES Presentation to support families in creating their Parent Portal account, linking student, and completing the student data confirmation.	K-12 SBCUSD Families, Teachers, Counselors, and Staff.	Powerpoint Presentation
Link to step by step presentation to complete the AERIES Parent/Student Data confirmation: https://docs.google.com/presentation/d/1oGrGzKYkS_Ao0TJhO9HCu1u5WDbQptHD/edit?usp=sharing&ouid=104201740705056771458&rtpof=true&sd=true	**bit.ly/3I9Vr5E**	Step by Step support for families to support the student data confirmation process. All parents/guardians need to confirm their student information.	K-12 SBCUSD Families, Teachers, Counselors, and Staff.	PDF Document
Link to AERIES Support Sessions: **Account Set-up Support:** **sbcusd.info/FEAERIES** **Register using the following link:** **sbcusd.info/FEAERIES**	**sbcusd.info/FEAERIES**	AERIES Support Sessions provided through Zoom Conferencing. This session covers how to create a parent portal, link student(s), and complete the student data confirmation.	K-12 SBCUSD Families, Teachers, Counselors, and Staff.	PDF Document
How to Login and View Grades and Attendance (Elementary): https://drive.google.com/file/d/1yv3ep4zPQbhi9axaA7-CmRznMtfss7LB/view?usp=sharing	**bit.ly/2SyJOY7**	AERIES guide to support Elementary school families in navigating parent portal to view grades, attendance test scores, and much more.	K-12 SBCUSD Families, Teachers, Counselors, and Staff.	PDF Document
How to Login and View Grades and Attendance (Middle School & High School): https://drive.google.com/file/d/1ezbYrytWP8j_1-veazytwBqM1X5ua9jV/view?usp=sharing	**bit.ly/2I7187j**	AERIES guide to support middle and high school families in navigating parent portal to view grades, attendance test scores, and much more.	K-12 SBCUSD Families, Teachers, Counselors, and Staff.	PDF Document
Link to QR Codes to Download Mobile Apps: **https://resources.finalsite.net/images/v1659094896/sbcusdcom/ulh8tymovtgrxh9neezd/ParentPortalMobileApp.pdf**		QR codes for parents to be able to download mobile apps to their smartphones.	K-12 SBCUSD Families, Teachers, Counselors, and Staff.	PDF Document
Cybertech: Technical Support Hotline **1(866) 223-8685**		For technology troubleshooting, available daily from 8:00am-10:00pm	K-12 SBCUSD Families, Parent Volunteer Workers, CRW's, SBCUSD Staff	Phone Number

SBCUSD Family Engagement