

MHUSD Student Chromebook Protection Plan

Introduction

Care of all instructional materials, including Chromebooks, distributed by MHUSD is the responsibility of the student to which they are assigned and his/her parent/guardian. This includes costs associated with damages and loss or theft (California Education Code 48904). The purpose of this policy to protect MHUSD families from accumulating debt due to accidental damage or theft (see definitions below) of school-issued Chromebooks.

Policy Duration

- Policies run from first day of a given school year to the beginning of the following school year based on the board adopted school year calendar. For graduating Seniors and non-returning students, the Policy Duration ends on the last day of school.
- Policies purchased at any time between those dates will terminate at the beginning of the next school year based on the board adopted school year calendar.
- Students who are issued new devices at the beginning of the regular school year may purchase insurance until the end of the 3rd week of school based on the board adopted calendar without having the device inspected. Any purchase of insurance after this period requires the device and charger to be inspected by site library staff or an MHUSD Technology Department employee. If devices are not issued during the first 2 weeks of school the grace period may be extended at the discretion of the site administration for up to 3 weeks after device distribution.

Repair Costs without Insurance - 2023-2024

- Charger: \$30
- General Damage: \$45-\$145
- Entire Unit Replacement: \$300

Insurance Cost

Coverage costs \$45 per duration (see above). Policies purchased mid-year will not be prorated.

Refunds

There will be no refunds. If a student drops from the school, and then returns later in the school year, the policy will still be in effect until the expiration date of the original policy.

Deductibles (per duration)

- First covered repair- \$0 deductible
- Second covered repair- \$30 deductible
- Third covered - \$50 deductible
- Fourth covered repair- \$70 deductible
- After 4 repairs/replacements the policy is void for the remainder of the duration and parent/guardian is responsible for all damage to the device

Your duties in the event of loss or damage

1. Report the loss or damage to the library staff within 10 days. In the event that school is not in session, you must notify the District Office via email (helpdesk@mhusd.org) or in person.
2. Notify the local police if the loss is due to theft, burglary, robbery or vandalism. You must then provide the official police report to the library staff.

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Settlement Options

MHUSD will pay for the cost of repair of the insured device to include parts and labor. If the device cannot be repaired, an equivalent replacement of MHUSD's choosing will be provided. If a replacement device is provided, this coverage will transfer to the replacement device for the duration of the policy. While a student's device is being repaired the student may be issued a loaner device by the school of attendance. The policy will cover the loaner device until the student's original device is returned or a permanent replacement device is issued.

Fraud, Concealment, and Misrepresentation

Coverage may be denied if the student willfully defrauds, conceals, and/or misrepresents any material information about the cause of damage or loss of the device.

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Detail of Coverage

- Accidental damage, drops, liquid spills, and submersion
- Theft, burglary, robbery (requires official police report)
- Vandalism (requires official police report or school administrator incident report)
- Fire, flood, natural disaster
- Power surge
- Mechanical failure or defect

Detail of Exclusions of Coverage

- Corrosion and rust
- Cosmetic damage
- Dishonest and/or intentional acts of destruction
- Unexplained loss or mysterious disappearance
- Loss or damage to accessories
- Tampering with or unauthorized attempts to repair device
- This is a non-exhaustive list. Coverage may be denied at the MHUSD IT department's discretion.

Policy Portability

If a student transfers to another MHUSD site during the policy duration the coverage will transfer to the new site and remain in effect until the end of the duration. If a student transfers to a site outside of MHUSD the coverage does not transfer to the new district/school and device must be returned to site. However, if the student transfers back to an MHUSD site before the end of the duration, the coverage will remain in effect until the end of the duration.