

Where the doctor is always in

By phone, video or mobile app



A UnitedHealthcare Company



Teladoc gives streamlined member access to quality care with high member satisfaction



Customer receives:

- ▶ Eligibility and billing services through UMR
- ▶ Claims processed under medical plan administered by UMR
- ▶ Pay as you go model – PEPM access fee, plus case rate fee per consult
- ▶ Consult cost can be shared with member under co-pay arrangement
- ▶ No separate contract
- ▶ Detailed monthly utilization reporting



ANYTIME ACCESS TO ON-CALL DOCTORS

Connects members to a network of physicians who can diagnose, treat and prescribe medications, when needed.



ONE-ON-ONE CONSULTATION

Patients have the option to communicate with available physicians via phone, online video or mobile app.



PHARMACY INTEGRATION

When appropriate, a Teladoc nurse will call a prescription in to the member's pharmacy of choice.



COST-SAVING CONSUMER EXPERIENCE

Replaces office waits and ER visits for routine ailments, such as cold and flu symptoms, pink eye and respiratory infections for members of all ages.