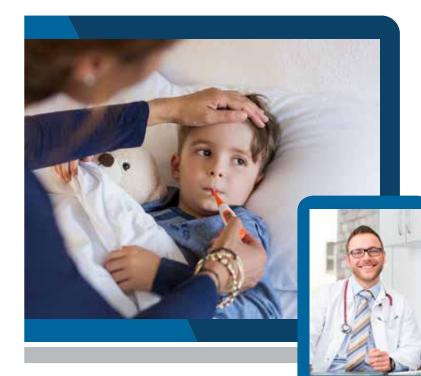
Where the doctor is always in

By phone, video or mobile app





Teladoc gives streamlined member access to quality care with high member satisfaction



Customer receives:

- Eligibility and billing services through UMR
- Claims processed under medical plan administered by UMR
- Pay as you go model PEPM access fee, plus case rate fee per consult
- Consult cost can be shared with member under co-pay arrangement
- No separate contract
- Detailed monthly utilization reporting



Connects members to a network of physicians who can diagnose, treat and prescribe medications, when needed.



ONE-ON-ONE CONSULTATION

Patients have the option to communicate with available physicians via phone, online video or mobile app.



PHARMACY INTEGRATION

When appropriate, a Teladoc nurse will call a prescription in to the member's pharmacy of choice.



COST-SAVING CONSUMER EXPERIENCE

Replaces office waits and ER visits for routine ailments, such as cold and flu symptoms, pink eye and respiratory infections for members of all ages.