Where the doctor is always in
By phone, video or mobile app

Teladoc gives streamlined member access to quality care with high member satisfaction

Customer receives:
- Eligibility and billing services through UMR
- Claims processed under medical plan administered by UMR
- Pay as you go model – PEPM access fee, plus case rate fee per consult
- Consult cost can be shared with member under co-pay arrangement
- No separate contract
- Detailed monthly utilization reporting

ANYTIME ACCESS TO ON-CALL DOCTORS
Connects members to a network of physicians who can diagnose, treat and prescribe medications, when needed.

ONE-ON-ONE CONSULTATION
Patients have the option to communicate with available physicians via phone, online video or mobile app.

PHARMACY INTEGRATION
When appropriate, a Teladoc nurse will call a prescription in to the member’s pharmacy of choice.

COST-SAVING CONSUMER EXPERIENCE
Replaces office waits and ER visits for routine ailments, such as cold and flu symptoms, pink eye and respiratory infections for members of all ages.