

# Café Central and Catering

## Frequently Asked Questions

### 1. Are you open in the summer?

Yes, Cafe Central is open all year round, Monday - Friday 7 AM until 10 AM for breakfast, and 11 AM until 2 PM for lunch. We do observe all federal holidays and most state holidays.

### 2. Do you offer same day orders?

We do not offer same day orders; however, we offer 6 packs of peanut butter bars, brownies, lemon bars, and pumpkin bars, as well as a variety of desserts in the Cafe daily.

### 3. When can I pick my order up?

Please plan to pick up your order between 11 AM and 2 PM, unless other arrangements have previously been made.

### 4. Do I need to pay when placing my order?

No, payment is due when you pick up your order. We accept cash, check, MasterCard, and Visa. We are happy to take your credit card information over the phone when you order. Your card will not be charged until the morning of your pickup.

### 5. What payment methods do you accept?

We accept cash, check, MasterCard, and Visa.

### 6. When should I place my order?

We would suggest as soon as possible. There are periods of time throughout the year that we are very busy and book 3 to 4 weeks in advance. Because of the nature of our business these times are hard for us to predict, but we do our best to inform our customers of these times.

## 7. Do you deliver?

We do not offer delivery services.

## 8. I don't work for Davis School District, can I order from you?

Absolutely, our cafe and catering services are open to the public.

## 9. Can someone else pick up my order?

Yes, please make sure that the person picking up knows the name associated with the order.

## 10. Do you offer bulk discounts?

Because we are part of Davis School District our prices are already deeply discounted. We do not offer additional discounts.

## 11. Can my order be tax exempt?

If you are a tax-exempt entity, we are happy to honor your tax exemption. We simply ask that you fill out the necessary paperwork with us.

## 12. Can you bill my school?

We are not set up to bill schools. The easiest way to take care of the payment for your order is to have the school call us and provide their credit card information. We will run the transaction and send a receipt to them.

## 13. How big are your dessert bars?

Our full sheets of bars measure approximately 17 inches wide by 23 inches long. When boxed about 18 inches by 24 inches.

Full sheets can be cut in 80 pieces which are approximately 2 inches by 2 inches, or 60 pieces which are approximately 2 1/2 inches by 2 1/2 inches.

Half sheets measure approximately 12 inches wide by 17 inches long. When boxed approximately 12 inches by 24 inches.

Half sheets can be cut in 40 pieces which are approximately 2 inches by 2 inches or 30 pieces which are approximately 2 1/2 inches by 2 1/2 inches.

## 14. Do the dessert bars need to be refrigerated?

We recommend that lemon bars, and bars with cream cheese frosting be refrigerated. Other bars do not need to be refrigerated; however, we suggest they be kept in a cool place to ensure the chocolate frosting does not melt.

## 15. What should I expect when picking up my order?

When picking up, please come to Cafe Central (located in building G4 in the Freeport West Center PLEASE DO NOT USE GPS it will not bring you to the cafe) you can find a map to our location on our website. When you get to the cash register simply tell the cashier the name on the order. Our cashier will take your payment and then send another employee to retrieve your order. Your order will be brought to you on a cart which you are welcome to take to your car. We ask that you return it to the Cafe when you are finished. If your order is larger than 4 sheets of bars, we will give you directions to pick up at the side door to the Cafe. You will then drive to the side of the building, and our employees will help you load your order. Our full sheets of bars when boxed measure approximately 18 inches wide and 24 inches long. Our half sheets measure approximately 12 inches wide and 18 inches long. Both are about 4 inches deep. We recommend they only be stacked 2 high to avoid the boxes collapsing. Please make sure you have enough room in your vehicle to accommodate your order.