AGREEMENT

01 - 31 - 004

This Agreement is made and entered into this 1st day of September, 2017, by and between the Northwest Educational Service District, ("NWESD" hereinafter) and the Lake Stevens School District No. 004, ("District" hereinafter).

WHEREAS, the NWESD is authorized to provide services to school districts by RCW 28A.310.010;

WHEREAS, the NWESD has formed the Northwest Regional Data Center cooperative, ("NWRDC" hereinafter);

WHEREAS, the District and NWESD under RCW 28A.320.080, RCW 28A.310.200, and RCW 39.34.080 are empowered to enter into agreements for Interlocal agreements and cooperative service programs; and,

WHEREAS, the District desires to enter into a cooperative service agreement with the NWESD;

IT IS HEREBY AGREED that the NWESD shall receive funds from the District and shall expend such funds for the purpose of providing information systems services through the NWRDC and the Washington Schools Information Processing Cooperative, ("WSIPC"hereinafter) in accordance with the terms and conditions set forth herein:

1. GENERAL TERM OF THE AGREEMENT

The term of the Agreement will commence September 1, 2017. Thereafter, the terms of the Agreement will automatically renew from September 1st through August 31st of each successive year.

This term shall continue unless District gives written notice to NWRDC to terminate the Agreement. This notice must be provided to NWRDC by March 1st of the same year termination is desired, at which time District agrees to continue paying Cooperative fees until August 31st of the same year. District may extend the term of services beyond the date which notice of termination is given. Each extension must be at least two months long.

2. MEMBERSHIP IN NORTHWEST REGIONAL DATA CENTER

District shall become a full member of NWRDC effective September 1, 2017. Membership shall entitle District to nominate candidates and vote for representatives on the NWRDC Executive Committee. NWRDC is a part of and functions through NWESD.

3. INFORMATION SYSTEM SERVICES

During the term of this Agreement, NWESD agrees, through NWRDC, to provide to District information system services as set forth in the Appendix, which outlines the software, service levels, roles and responsibilities of NWRDC to District in support of student, business and personnel related software packages offered by WSIPC including software support, amount and method of customer support, performance levels, and availability of staff, of this Agreement.

4. PROGRAM DEVELOPMENT

NWESD agrees that priority in the development of new applications services by WSIPC shall be in accordance with the expressed direction of the WSIPC Board of Directors operating under their bylaws.

5. COST TO THE DISTRICT

During each year of the term, the WSIPC fee will be incorporated into the total fee collected by NWRDC. The WSIPC fee is established by the WSIPC Board of Directors and the NWRDC fee is approved by its Executive Committee.

The annual cost to District for services provided under this Agreement will be determined pursuant to the enclosed fee schedule. The FTE fee will be calculated based on the actual annual student FTE count for the prior fiscal year. This cost includes amounts for sales use or other similar taxes related to the services provided herein. One twelfth of the annual cost will be invoiced for the first ten months of the Agreement. A final adjustment shall be made to the actual average annual FTE for the current year on the July and August payments.

6. RIGHTS TO PARTICIPATE IN JOINT COOPERATIVE

As authorized by RCW 28A.320.080 (3) and RCW 28A.310.180 (3) (currently existing or hereinafter amended), group purchasing and/or bidding for data processing equipment and/or services, or related equipment and/or services, may be part of the activities of the ESD cooperatives. Members of these cooperatives may, at their own option, participate in the bidding/purchasing role of WSIPC, but will not be required to do so for any particular item(s).

7. CONFIDENTIALITY

All materials furnished to WSIPC and NWRDC by District pursuant to this Agreement, shall remain the property of District and shall not be disclosed to third parties except by written consent of District. These materials include, but are not limited to, source data, computer files, reports, listings and computer programs.

NWRDC and WSIPC acknowledge that performance of Services under this Agreement may involve access to confidential information including, personally-identifiable

information, student records, protected health information, or individual financial information that is subject to state or federal law/rules restricting the use and disclosure of such information, (reference Family Educational Rights and Privacy Act (20 U.S.C. § 1232g). NWRDC and WSIPC agree to comply with said FERPA regulations and will follow the federal guidelines in handling or disclosing personally identifiable information.

8. ACCESS TO PUBLIC RECORDS

No records of District shall be made available for public inspection or copying by NWRDC, NWESD, or WSIPC without express written authorization of District. Requests pursuant to RCW 42.17 for inspection or copying of public records of District, held or maintained by NWRDC shall be referred to District.

9. RIGHTS IN COMPUTER SOFTWARE

During the term of this Agreement, District agrees that it shall safeguard all Skyward, Inc., NWRDC, and WSIPC proprietary materials as set forth under "Grant and Limitations" on page 2 of the Appendix.

10. PERFORMANCE AND BONDING

NWESD shall not be liable for inadequate services or errors caused by inaccurate or inadequate input data, programs or other software furnished by District.

11. DISPUTES

Any dispute, claim or grievance arising out of or relating to the interpretation or application of this Agreement shall be resolved by a three-member committee. The representatives shall be selected by NWESD and District, each selecting one representative. Thereafter, NWESD's representative and District's representative shall select an impartial third party who shall serve as the third member of the committee. This dispute resolution committee shall be guided and limited by the terms and conditions expressly delineated in this Agreement.

12. TERMINATION FOR BREACH

If either party fails to comply with the terms and conditions of this Agreement, the other party upon thirty (30) days prior written notice to the breaching party may terminate this Agreement.

13. INTERLOCAL AGREEMENT

This Agreement provides authority in addition to those vested by RCW 28A.310.200 and RCW 28A.320.080, is be deemed to be in satisfaction of the provisions of RCW 39.34, and is deemed a contract pursuant to RCW 39.34.080.

14. CRIMES AGAINST CHILDREN

In accordance with RCW 28A.400.330, employees, agents, and contractors of NWESD are prohibited from working at a school if they have or may have contact with children at a public school during the course of their employment and have pleaded guilty to or been convicted of the crimes identified in RCW 28A.400.322. Any failure to comply with this section shall be grounds for District immediately terminating the Agreement.

15. INDEMNITY

NWESD shall defend, indemnify, and hold harmless District in full for any and all claims against District or its employees, officials, or contractors which arise from the acts or omissions of NWESD and its employees, officials, and contractors in the provision of services under this Agreement. District shall defend, indemnify, and hold harmless NWESD in full for any and all claims against NWESD or its employees, officials, or contractors which arise from the acts of omissions of District and its employees, officials, and contractors in the provision of services under this Agreement.

16. ASSIGNMENT

This Agreement may not be assigned by either party without written consent of the parties.

17. WAIVER AND SEVERABILITY

No provision of this Agreement, or the right to receive reasonable performance of any act called for by its terms, shall be deemed waived of a breach thereof as to a particular transaction or occurrence.

If any term or condition of this Agreement or application thereof to any person or circumstance is held invalid, such invalidity shall not affect other terms, conditions or applications of the Agreement which can be given effect without the invalid term, condition or application; to this end the terms and conditions of this Agreement are declared severable.

The parties acknowledge that they have read and understand this Agreement, including any supplements or attachments hereto, and do agree thereto in every particular. The parties further agree that this Agreement, together with all appendices, constitutes the entire Agreement between the parties and supersedes all communications, written or oral, heretofore related to the subject matter of this Agreement. This Agreement may be modified or amended with the mutual consent of the parties. With the signatures below, the parties indicate that they have the legal authority to obligate their respective agency to the terms and conditions contained herein.

Lake Stevens School District No. 004 elects to contract for (***check one***):

Fiscal Services ( )

Student Services ( )

Full Services (X

(Superi tendent Signature) 5·23·17 (Date)

Printed Name

Snohomish, Washington
(County)

6/1/17
Larry Francois, Superintendent (Date)
Northwest Educational Service District 189
Skagit County, Washington

NWRDC
2017-2018 FTE FEES

	NWRDC Software Support Services	WSIPC Software Licensing	Total FTE Fee
Fiscal Only	**$13.63**	**$18.14**	**$31.77**
Student Only	**$15.56**	**$10.88**	**$26.44**
Full Service	**$24.52**	**$18.14**	**$42.66**

Northwest Regional Data Center
2121 W. Casino Road, Everett, WA 98204
Phone 425-349-6600 Fax 425-349-6686

Appendix

Software and Systems: Services and Support

2017-2018 Contract Year

The following services are currently available to member districts. Every member of NWRDC may contract for Fiscal/HR Services, Student Services or Full Services, which means Fiscal/HR and Student Services.

SOFTWARE

Delivery

WSIPC, in conjunction with NWRDC, will ensure the software WSIPC provides complies with state reporting, budgeting, and personnel retirement requirements. WSIPC will install the Software at a site hosted by WSIPC. All software modules supported under this Agreement by both WSIPC and NWRDC are documented in Addendum I as follows:

Financial Management and Human Resources (FMS) Services

- FISCAL PRODUCT LINE
- HUMAN RESOURCES PRODUCT LINE
- CROSS APPLICATION PRODUCTS
- OTHER PRODUCTS

Student Management System (SMS) Services

- SPECIAL PROGRAMS PRODUCT LINE
- STUDENT PRODUCT LINE
- CROSS APPLICATION PRODUCTS
- OTHER PRODUCTS

Software as a Service (SaaS) Modules

The Cooperative may provide additional software and services to enhance or supplement WSIPC's standard offerings. The costs for these services are often in addition to the normal FTE fee.

Warranty

WSIPC warrants that upon delivery by WSIPC: (a) the Software will perform substantially in accordance with its written specifications established by WSIPC; and (b) the Software does not infringe any U.S. patent or copyright. WSIPC does not warrant that the Software is free from bugs, errors or omissions. The exclusive warranties set forth in this paragraph apply only to the latest release of such items of Software incorporating all corrections, updates, enhancements and modifications made available by WSIPC.

Performance Remedy
As Licensee's exclusive remedy and WSIPC's entire liability, if any Software subject to the warranty set forth in Addendum I fails to comply with the warranty set forth WSIPC will use reasonable efforts to correct the noncompliance (e.g., by furnishing an update, new release, enhancement or modification of the noncomplying Software); provided that (i) Licensee notifies WSIPC of the noncompliance and (ii) WSIPC is able to reproduce the noncompliance on the hardware for which the Software was designed. If after the expenditure of such reasonable efforts and the expiration of a reasonable time period WSIPC is unable to correct any such noncompliance, WSIPC will refund to Licensee a pro rata portion of the license fee paid by Licensee during the then current Year for that portion of the Software found to be noncomplying. Such refund will be in full satisfaction of all claims of Licensee relating to such noncompliance.

Grant & Limitations
WSIPC grants to the District a nontransferable, nonexclusive license during the Term to use the software and documentation for District data operations. The District will not disclose or make available any software or documentation associated with this Agreement to any parties or persons not using the same on behalf of the District. Nor will the District change, modify or alter any software without prior written permission from WSIPC. In short, the district agrees that it shall safeguard all proprietary materials being serviced by WSIPC and shall not infringe on or violate any vendor license agreements WSIPC has entered into on their behalf. If a vendor working on behalf of the district needs access to data or software provided by WSIPC, the vendor will be required to sign a Non-Disclosure Agreement with WSIPC.

Software Updates
WSIPC agrees to keep current with software licensed from Skyward and will install new versions on a timeline approved by WSIPC governance. This timeline will be communicated by NWRDC to the Districts.

School District Workstations
Addendum II lists configuration requirements for devices and their software that school district personnel use to access WSIPC's software modules.

State Reports
WSIPC will provide, at no additional fee, all data reports required by the state that impact 50% or more of the school districts in the state. WSIPC and NWRDC will work with state agencies to gather requirements on the required data. WSIPC will inform NWRDC staff of any mandated changes to state reports and NWRDC will communicate the information to the District.

SUPPORT SERVICES

Service Requests

To request support during Normal Support Hours, the following points of contact will be used:

Department	Phone	Email	Support Hours
Finance/HR	425-349-6560	nwrdcfiscalsupport@nwrdc.net	8:00AM-5:00PM
Student	425-349-6570	nwrdcstu@nwrdc.net	7:30AM-4:30PM
Operations	425-349-6666	croom@nwrdc.net	7:30AM-5:00PM

Response Times

NWRDC maintains a phone/e-mail support administrator during normal working hours. This individual monitors and assigns all client contacts to ensure timely responses.

At any time an issue is determined critical, the client will be notified within one hour of its status and every two hours thereafter.

A critical incident meets any of the following conditions:

- Productivity has stopped
- A staff member or agency cannot continue work
- Data is corrupt
- Financial controls are impaired
- System security has been compromised

Software Documentation

Documentation associated with the software modules installed will be available in digital and/or printed forms as determined by NWRDC. Documentation will be regularly updated to ensure it remains current and relevant.

Training

NWRDC will train and support the end users in a District. Training may be offered at a designated training site, via K-20 or other means utilizing technology that is to the advantage of NWRDC and the Cooperative. NWRDC will offer consistently scheduled and on-going training to member Districts.

Application Support Services

NWRDC services are available to employees of the District for the application under contract. This service includes telephone response, formal classroom training, on-site training, user documentation materials and consulting in conjunction with the implementation of the WSIPC provided software. When the District contracts with outside consultants, it is recommended that these consultants attend relevant training.

Data Transportation

NWRDC assumes responsibility and cost to deliver computer output via United Parcel Service to a single designated drop-off location within the District. Districts requesting delivery to multiple

drop-off points will be billed for this added service. The District may elect to pick up their output at the NWRDC Operations Center. Data shipped from the District to NWRDC is the financial responsibility of the District.

Paper and Special Forms
NWRDC reserves the right to bill the district for paper usage beyond approved levels as determined by the NWRDC Executive Committee. Additional fees will be levied for anything beyond that limit. Paper and special forms used in the district on terminals, personal computers and other office machines are provided by the district.

Terminal Communications
District assumes responsibility for the costs and support of hardware, telecommunication software, and telecommunication connection costs to the access points established by NWRDC. NWRDC provides Active Directory account management for member districts as well as provides member districts' network analysis and troubleshooting support, including Remote Desktop Services (RDS) support.

Additional Services
Districts may contract with the NWRDC for special projects, which are not covered in the above services. Such services shall be provided under the policy and rates adopted by NWESD and based on the availability of staff.

SYSTEM AVAILABILITY

Normal: Monday – Friday; 6:00 AM – 6:00 PM
Defined as primary school district work hours during which no elective downtime is done by WSIPC.

Evening/Weekend/WSIPC Holiday: Monday-Friday; 6:00 PM – 11:00 PM; Weekends: 6:00 AM – 11:00 PM
Defined as hours during which elective downtime can be scheduled with one week's notice. End-user can access the application. Individual components of a redundant group may be unavailable. Approval required by the NWRDC Director and WSIPC Operations department heads. Advance communication will be sent to the NWRDC Director and WSIPC Operations departments. At the conclusion of downtime, communication will be sent to this same group.

Late Night: Monday – Sunday; 11:00 PM – 6:00 AM
Defined as hours during which backups, system reboots and maintenance can occur. Elective downtime may be scheduled with same-day notice. Services may be unavailable. Advance communication will be sent to the NWRDC Director and WSIPC Operations departments. At the conclusion of downtime, communication will be sent to this same group.

Release Weekend: Saturday; Midnight – 9:00 PM
Defined as a monthly period during which application software, hardware and operating system maintenance is performed. Expect services to be unavailable. Approval required by the Data Center Director(s) and WSIPC Operations department heads. Advance communication will be sent to the Data Center Director(s) and WSIPC Operations departments. At the conclusion of downtime, communication will be sent to all data centers and WSIPC Operations departments. The approved down time schedule will be communicated regularly throughout the year to reduce the number of surprises to Cooperative members.

Emergency Downtime
Criteria for emergency downtime can be requested for degradation of hardware or software components for which either of the following is true:

- The software or hardware is part of the failover system for a mission-critical system
- The software or hardware is a single point of failure for a mission critical system.

Emergency downtime can be requested between the hours of 6:00 PM and 6:00 AM with same-day notice or an agreed upon elective time with same-day notice. Advanced communication will be sent to the Data Center Director(s) and WSIPC Operations departments. At the conclusion of downtime, communication will be sent to this same group.

Service Continuity
In the event of complete failure of the centralized hosting provided by the Cooperative a failover system is in place for limited mission-critical access to core software and data systems. Backup or redundant capacity exists for database, servers and network. This failover capacity will only be used for dramatic and sudden system failure of the primary hosting center, but will not be utilized during normal, routine, or scheduled down time. WSIPC also has a redundant network link to provide connectivity in the event of an outage with the primary K-20 circuit. Virtual Router Redundancy Protocol (VRRP) communicates to two routers, K-20s 10GB router and the Comcast router connected to a provisioned switch.

Cooperative Supported Skyward Products

FISCAL PRODUCT LINE

Account Management

Chart of accounts and accounting process modules that provide the ability to view real time transactions over multiple years, with district customized account definitions and district controlled user access to accounting information.

- Account Profile
- Account Sequences
- Account Clearance
- Chart of Accounts
- Data Export for State Auditor's Office
- Equity Summary Account Managements
- Related Utilities and Audits

User defined reporting modules that simplify accounting related data selection with built in database relationships and selectable pre-defined calculations. Report templates can be created and shared district-wide, with options to automatically generate and route output to specific users via the District and/or User print queue.

- Budgetary Data Mining
- Batch Reports
- Account Master Query Applications
- Scheduled and Monitored Tasks

Accounts Payable

Payment processing modules that support the creation and payment of invoices automatically built from purchasing and receiving records, with district set budget monitoring controls and e-mail notifications.

- ACH Payment Processing
- Bank Reconciliation
- Check Processing
- Check Reconciliation
- Check Requests
- Compensating Tax Processing
- County Treasurer Processing
- Credit (Payment) Cards
- eSignature for AP Checks
- Expense Reimbursement
- Invoice Processing
- Recurring Invoice Entry
- Related Reporting
- Related Utilities and Audits
- Vendor Check History Reporting

Accounts Receivable

School level accounting modules integrated with the business office, for use in billing customers and recording payments, tracking of outstanding balances and overdue amounts.

- Item Master
- Interest Calculator
- Invoicing
- Emailing Invoices and Statements
- Payor Master
- Payments
- Refunds
- Recurring Invoice Generation
- Related Reporting

Bid Management

Modules that generate purchase orders from multiple bids, track items received through original bid, and use Vendor data to generate reports to compare bids from multiple vendors.

- Bid Requisitions
- Bid Quick Order
- Consolidate Requisitions
- Estimate Needs
- Item Master
- Request for Proposal Report
- Vendor Bid
- Related Reporting

Budget Management

Budgeting modules that manage the entry, versioning and revisions of District budgets.

- Budget Requisitions
- Budget Entry (Import, Clone, Build from Projections)
- Budget Revisions
- Budget Transfers (Import, Submission and Approval Workflow)
- Related Audits and Utilities (Budget Adoption)

Fixed Assets

Modules that support the set up and tracking of asset inventory by location with optional GASB 34 compliance support and scanning device interfaces.

- Asset Item Master
- Build Assets from Invoices
- Disposal and Additions Tracking
- Depreciation Expensing and Tracking
- Existing Asset Updates Import and Scanning Interface
- New Fixed Assets from Spreadsheet Data Import
- Reporting Related Utilities and Audits

General Inputs

Applications designed to record accounting transaction information created independently of the subsidiary systems, such as Accounts Payable.

- Cash Receipts (Imports)
- General Inputs History Reporting
- Journal Entry (Imports and Submission and Approval Workflow)
- Previous Year Adjustments
- Student Billing
- Transfer Entries

Inventory

Warehouse inventory modules that track the disbursement, replenishment and acquisition of inventory with integration to the accounting system.

- Accounting Update
- Disbursements
- Inventory Item Master and Stock Management
- Inventory Receiving
- Physical Inventory Entry
- Quick Order
- Requisition
- Related Reporting
- Related Utilities
- Warehouse Transfers

Purchasing

Modules that support creation and monitoring of Purchase Orders and all activity related to them, with requisition approval workflow controls and automated e-mail notification. Receiving information integrated with Accounts Payable Invoice process.

- Approval Workflow and Notifications
- e-Commerce
- ESign
- Emailing Purchase Orders
- Purchase Order Processing
- Receiving
- Recurring Entry
- Requisition and Approval Processing
- Related Reporting
- Related Utilities and Audits

State Processing

Modules that support financial reporting of accounting data to the Office of the State Superintendent of Public Instruction (OSPI).

- Crosswalk
- F-195 SPI Budget File Extract
- F-200 SPI Budget Extension Extract
- F-196 SPI Year End Extract
- F-198 Budget Status Reporting

Vendors

Demographic and account activity modules that fully support the tracking of all Vendor related information.

- Custom Forms
- Data Mining/Reporting
- Import Vendor Catalog
- New Vendor Request Workflow
- Vendor Profile and Entry by Vendor
- Vendor Report Card
- Related Audits and Utilities
- Related Reporting

Year End

Modules that support 1099 processing, including generation of electronic 1099 M files for reporting to the Federal Government, closing out of the current Fiscal Year, and opening of the next Fiscal Year.

- 1099M Processing
- Carry Forward Pending Received Invoices
- Encumbrance Carry Forward
- Fiscal Year End Process

HUMAN RESOURCES PRODUCT LINE

Calendars

Calendars are used extensively within the Skyward applications and within WESPaC. Position and assignment calculations for FTE and salary use calendar days and hours as part of the calculation. Retirement "as earned" transactions and Worker's Compensation transactions also use calendars as part of the calculations. Calendars are easy to change and there are efficient ways to roll calendars to the next year. Calendars print nicely in a 12-month format.

Online/Custom Forms

You can create Custom Forms to collect Human Resources and employee-related data that is not already being captured elsewhere in Skyward's School Management System. Custom Forms provide a way to create and define your own unique area to enter, collect, and display data and then report on that data. You can design these unique areas to mimic the look and feel of existing paper forms currently in use by your district.

Online Forms can be used in Employee Access to survey employees or request information. This feature used in conjunction with Custom Forms is a valuable and efficient tool for data gathering and sharing.

Employee Access

This module allows employees to interact with their employment records, payroll history and other various processes. Employees have 24/7/365 access to and ability to change their personnel information. This module includes the following features:

- Calendar Events (HR)
- Online Forms
- Check History
- Year to Date
- W-2 and W-4 Information
- Time Off Request and Approval
- Fast Track Open Position and Screening
- Expense Reimbursement Submission and Approval
- Check estimator eliminates the need to interrupt the payroll department to request support in determining how a change to withholding would affect an employee's check
- Online Open Enrollment
- Easy access to 1095, Flex, personal, Direct Deposit and professional information

Organizational Charts

Organizational Charts facilitate approval flows for various applications, such as Time Off, True Time and Expense Reimbursements.

Employee Profile

This module allows users to add employee records with basic payroll and demographic information. Employee Profile serves as an information hub, providing the following information from a central point:

- Demographic information
- Personnel information
- Tax, retirement, deductions and benefits information

- Contract and pay record information
- Direct deposit
- Flex spending
- Regular and substitute time tracking
- Year-to-date, fiscal year-to-date
- Certification, education and experience information
- User-defined screens for tracking of district defined data
- System tracks all changes made to the employee profile
- Insurance Tracking
- Time Off
- True Time
- Affordable Care Act information
- Employee Letters
- Online/Custom Forms
- Emergency Contacts
- Fast Track Application information

Employee Data Mining

This application allows users to create user-defined reports with various employee related data points.

Employee Management

Employee Management is a one-stop employee administration application. The Employee Management System allows the client the ability to track employees' position and assignments, facilitate the entry of staff changes and import into payroll. The application allows for a single entry for all associated applications including Payroll, Employee Profile and the FastTrack job application system. This module includes the following applications and features:

- Calendars
- Salary Matrix
- Related Reports and Utilities
- Position Control
- Employee demographics

Fast Track

FastTrack is a web-based application allowing Human Resources personnel and other security-approved employees to post job vacancies and add, edit and view job postings quickly and easily from any computer with an internet connection. Applicants can review the positions and submit applications that can include general questions, skill rankings, attachments, and background check data. Electronic references can be requested by the applicant and notifications sent for completion within the application. FastTrack integrates Employee Profile and other Human Resource modules. This module supports internal and external posting options and facilitates screening and candidate review/selection.

Insurance Tracking

Insurance Tracking supports the management of employee health insurance plans, employee enrollment and insurance pooling. The module interfaces with selective medical insurance providers. The Insurance Tracking module integrates with payroll and

Accounts Payable processes. This module also features the Open Enrollment application allowing employees to select coverage and plans via a web environment making it easier for employees to sign up or change benefit selections.

Payroll

This module produces payment to employees, manages benefits and deductions, records related expenses, accrues, and provides source information for State and Federal reporting. This module includes the following applications and features:

- Payroll Worksheets
- Direct Deposit/ACH Facilitation
- Check Printing with electronic signature
- Payroll Voids
- Payroll/Accounting Adjustments
- Payroll Accruals
- Payroll Encumbrance
- Retirement Reporting, including WA DRS interfacing and reporting
- Unemployment Reporting
- Workers Comp Reporting
- Quarterly Federal Tax Return
- W-2 Reporting
- 1095 Reporting
- Third Party Retirement Export Files for Gatekeeper, CPI, TSA Consulting, and ING
- Payroll Export Files for PayFlex and Benefit ConceptsMaintenance of FICA, Medicare, and Federal and State Income Tax tables

Position Request

Position Request is a web-based function for requesting and approving an open position. The system checks for available FTE and Interfaces with position control. There is on-line approval processing that can be accessed through the Employee Access application. Once approved, an open position can be easily posted in Fast Track.

Professional Development

Assists the employee in requesting classes towards professional development. Requests are electronically approved for processing.

Salary Negotiations

This module supports development of position and assignment projection, including benefits for the upcoming fiscal year. This module produces source information for Employee Management records, personnel budgeting and related State reporting.

State/Federal Reporting

State and Federal reporting provides a collection of reports, extracts and interfaces. Supported reports are:

- SPI F-195/F-200 Salary Exhibit (WA Only)
- S-275 Personnel Reporting (WA Only)
- Medicaid Administrative Match
- OIC Year 5
- Mix Factor
- CRDC (Office of Civil Rights)

- EEOC
- Affordable Care Act
- Year End and W-2
- Department of Retirement Systems Monthly Transmittal
- New Hire Report
- Child Support Report

Substitute Tracking

Substitute Tracking allows districts to track all information about finding substitute teachers, hours worked, who they subbed for, and the rate of pay they received. The module Interfaces directly with Skyward's Time Off and Payroll systems. Customizable rate tables allow districts to establish specific rates and automate movement to a long-term rate. Third party Sub calling systems import data directly into Skyward's Substitute Tracking.

Time Off

Time Off manages and tracks all employee related leave and related time accruals. This module integrates seamlessly with the payroll process and interfaces with Time Off requests in Employee Access. Third-party time off import systems import data directly into Skyward's Time Off module.

True Time

TrueTime is a fully integrated time tracking system that is FLSA compliant. This module supports interfacing with various time entry devices, allowing for versatility in tracking time. Quickly generate payroll entries from approved worksheets and access different pay codes for different jobs under one login.

SPECIAL PROGRAMS PRODUCT LINE

Federal Reporting

The following Federal data collections are supported by standard reporting tools:

- Federal Special Education Suspension-Expulsion Report
- Special Education Initial Evaluation Timeline Report
- Special Education Transition From Part-C to Part-B Report

Gifted and Talented

Easily manage all areas for your gifted and talented students online including classes taken, entry date, discipline history, attendance, and academic history.

Section 504

Skyward's Section 504 module offers a tool for tracking your district's Section 504 Plans. Accessible through Educator Access+, district staff can easily create and review important Section 504 information using a web portal.

Special Education

Skyward's Special Education module offers a tool for tracking your district's special education timelines. Special Education includes an easy to use web portal. Accessible through Educator Access+, district staff can easily review important special education information.

- Referral dates and information
- Team evaluation dates
- Individualized Education Program (IEP) dates
- Placement information
- Medicaid Eligibility
- Integrated with IEP On-Line

Special Programs

Skyward's Student Classifications area offers a tool for tracking your district's special program enrollment.

- 21st Century Community Learning Program
- Early Education
- Learning Assistance Program (LAP)
- Title 1 Program Assistance
- Title III Native American
- Immigrant
- Title VII Indian Education Supplemental Services
- LEP (Limited English Prof)/Bilingual
- Homeless
- Foster
- Home School Attended Part-Time
- Private School Attended Part-Time

State Reporting

The following Washington state data collections are supported by standard reporting tools:

- Monthly Special Education Enrollment (P223H) Report
- Comprehensive Education Data and Research System (CEDARS)

STUDENT PRODUCT LINE

Academic Standards

The Academic Standards module allows districts to import Common Core, state, and district power standards that can be linked to District Assessments, Secondary Gradebook assignments, and be used to create Standards Gradebook Academic Areas.

Activities

The Activities area manages student activities, field trips, and awards. The module fully integrates with other modules such as EA+, Attendance, Discipline, Fee Management, Grading, and Family Access. Identify and locate students within the system through set criteria, and verify student eligibility to district staff for athletics, academics, or achieving a pride status.

Attendance

Attendance makes sure all students are accounted for and reports on any inconsistencies in district or students' records. The module integrates with Skyward Family Access so parents receive immediate notification of a student's absence or tardiness. The reporting capabilities are robust and include the ability to send home attendance letters, update discipline records from non-attendance and use graphs to communicate student attendance issues.

Auto Email

The Auto Email functionality allows the set-up of automated emails to selected contacts regarding changes to a student's enrollment, attendance, discipline, schedule, special education, and response to intervention, food service, GPA, textbook and demographic information.

Busing

Busing keeps track of students' bus routes, stops and transportation categories as well as providing reports that give school and district staff real time data on bus ridership and miles transported.

Career Planning

The Career Planning module provides the ability to define 4-year plans reflective of a student's individual career goals. The plans can be associated with curriculum required for the goal and students then linked to an appropriate plan. The Guidance staff can then work with the student to track progress toward their career goals.

CEDARS (Comprehensive Education Data and Research System)

WSIPC has developed a data extract process that creates and populates the data files required by the WA Office of the Superintendent of Public Instruction in support of the CEDARS database.

Childcare

The Childcare module allows districts to define different types of childcare programs, enroll students in them, and in conjunction with the Fee Management module, bill guardians for program participation. The Family Access module is configured so guardians can sign their children up for the programs offered by the district.

Curriculum and Assessments

The Curriculum and Assessment area provides management of curriculum master records, student tests and test scores, and educational milestones (non-coursework related requirements).

Current Scheduling

Current Scheduling provides maintenance of current class attributes and enrollment, and keeps everyone informed of schedule changes through Family/Student Access and Educator Access Plus. Counselors, Teachers, parents, and students can view schedules online, reducing the expense and inconvenience of paper reports and eliminating time delays in viewing current schedules. The function also includes the ability to track and log schedule changes.

Custom Forms

Custom Forms allows the creation of an area where information can be added to a student's or family's record. Custom Forms consist of building a customized screen that can contain both user-defined fields and fields that currently exist in the database. Custom Forms can be presented to guardian or students in Family and Student Access for them to complete, and integrated into Online Registration and New Student Online Enrollment.

Discipline

The Discipline module allows buildings to manage and report on incidents on both an individual and district-wide level. It allows for viewing discipline referrals electronically and eliminates extra paperwork for teachers. Using Family/Student Access, parents and students can view discipline offenses and actions in real-time.

District to District Transfer

District to District Transfer imports a new student's information when they transfer from another district using Skyward. Demographic, immunization, family information, and grade information can be input into your district with very little manual entry.

Educator Access Plus

Educator Access Plus is an online tool designed to enhance teachers, advisors and administrators access to student information. Features include both secondary and standards based real time gradebooks, message center, attendance updates, discipline referrals, advisor and activity management, scheduling and management of parent-teacher conferences, and administrative tracking tools.

Family Access

Parents and students can view student related information anytime, anywhere online. It provides options to allow parents and students to see grades, assignments, report cards, attendance, schedules, discipline, test scores, graduation requirements, and food purchases. Parents can easily submit information to notify a school of absences, submit course requests, make credit card payments, enter an Online Application for Free and Reduced-Price Meals, and email school personnel. Many schools use the On-Line Registration process to allow guardians to perform most of the steps to verify and update their student's registration data for school online. Communication with teacher and administration is enhanced by direct linkage to the school or district Message Center application.

Federal Reporting

The Federal Reporting module supports the Federal Office of Civil Rights reports.

Fee Management

Fee Management provides tracking of student fees. Districts have the option to allow families to use convenient payment plans for their expenses. The Fee Management module ~~also~~ interfaces with the Textbook module to ease the management of lost or damaged books and updates to the General Ledger in Financial Management

Food Service

The Food Service module monitors costs and improves meal management efficiency. When used with Family Access, it can provide parents with the ability to enter Online Applications for Free and Reduced-Prices Meals, and up-to-date information online for all purchases and account balances. It allows cash payment at the point of sale with onsite cash reconciliation and recording of items sold. The system also provides for oversight of Free and Reduced meal allocations, credit card payments for student or staff food service accounts, Income Verification, and specialized reporting including the Monthly Claim for Reimbursement.

Future Scheduling

Scheduling for future terms or years is done with Future Scheduling. The information from this module integrates with Family/Student Access and Educator Access Plus to keep everyone informed of scheduling data. Counselors, parents, and students can view schedules online, reducing the expense and inconvenience of paper reports and eliminating time delays in viewing current schedules. The application engages students and guardians with Online Request entry and Online Arena Scheduling as well as providing administrative tools such as the Advanced Master Builder and the Interactive Scheduling Board. In addition, many utilities exist to aid in managing student requests and other scheduling activities.

Grading

Monitoring students' grading and transcripts is done with Grading Reporting/Transcripts. Custom reports, and Customer Report cards as well as functions such as class rank and student GPA are part of this module. Grading integrates with GradeBooks from Skyward, eliminating the need to import/export data.

Graduation Requirements

Develop custom graduation plans and be confident that each student is on track in meeting their graduation requirements. Unique graduation plans can be developed for each school or for an individual student. Students' progress may be compared against requirements for state, school, or individual student plans. Course information is automatically recorded for each student based on courses completed, in progress, or scheduled in the future. Optionally, Graduation Requirements data can be shared with teachers, students and families through Educator Access Plus, and Student/Family Access.

Guidance

Counseling staff can manage student visits to the guidance office and record times, purpose, outcomes, and notes in regard to time spent with students.

Health Records

The Health Records module ensures that your district complies with state reporting requirements by accurately tracking all student-related health problems and vaccinations. All state vaccination requirements are pre-loaded for the district. Medications are entered and history tracked using a simple color-coded on-screen format. The module provides options to track all student-related health information including office visits and individual health plans. Optionally, student health information including Critical Alerts can be shared in Educator Access Plus and the teacher gradebook. Optionally, Department of Health Standardized Health Codes can be imported.

Lesson Plans

The Lesson Plan module allows teachers to build and schedule their daily lessons by organizing objectives, resources, activities, and assessments through Educator Access Plus.

Lockers

The Locker area provides functionality for all phases of managing lockers and locks. This includes locker and lock information such as make, combination, and location as well as the ability to report and manage these components through mass update utilities. The module also provides for the import of locker numbers and combinations.

Message Center

The Message Center function is a means for school administration, teachers, advisors, and activity leaders to communicate to students and guardians via emails, Family/Student Access, and Calendars. It provides mass communication capability to inform about events, activities, assignments, requirements and other important information. The function optionally allows families or students to respond to the communications.

Obligations

The Obligations area is used to manage student requirements such as turning in an Internet Usage or Emergency Contact form. When used in conjunction with the Fee Management module, obligations can be defined to monitor whether student financial requirements have been met.

Secondary Gradebook

Designed for senior and junior high school teachers, Secondary Gradebook is the best tool to keep your teachers organized and up-to-date on student progress. E-mail progress reports directly to parents and post assignments to Family Access. It includes options for different grading methods, categories, and term weights.

Skylert

Skylert provides multi-platform (text, email, and phone) delivery of messages to communicate emergency or informational content. The function integrates with Family Access to allow personal configuration of message delivery.

Staff

The staff area provides for management of individual staff members' demographic, scheduling, and gradebook information within the Student Management module as well as providing for assignment of substitutes.

Standards Gradebook

A true standard based gradebook specific to the needs of teachers who use skill and standards-based grading. Every grade level and teacher can use a different skill bank, which is completely customizable for your district.

State Reporting

The following Washington state data collections are supported by standard reporting tools:

- Comprehensive Education Data and Research System (CEDARS)
- P-223 Monthly School District Enrollment
- National School Lunch and Breakfast Program State Claim
- Food Service Verification Collection
- Washington Standardized High School Transcript
- Department of Health Annual School Report
- Assessment of District Student Health Services
- Preschool Immunization Status
- Truancy Petitions for State Reimbursement
- Truancy Programs and Petitions

Student Demographics

The Students area is the main access point to view and update demographic information:

- Address
- Address History
- Birth History
- Ethnicity/Race
- Vehicles
- Web Access
- Obligations
- Category
- Emergency Info
- Entry/Withdraw History
- Family Info
- Siblings

Add

Student Access

Students have a personal access pointt o their data and important information with Student Access. Students can view information anytime, anywhere online including grades, assignments, report cards, attendance, schedule, discipline, test scores, graduation requirements, and food purchases. Student may enter scheduling requests online, engage in Online Arena Scheduling and communicate with teachers via email.

Substitute Assignment

This module provides the ability to assign a substitute staff member to an absent teacher's classes. Assignments may be made for specified time frames including start-stop days and specific periods. The assignment provides documentation of the staff member responsible during a teacher's absence.

Survey

The Survey module allows districts to set up questions and include them in student surveys with reports available to organize the responses.

Textbook

The Textbook area provides management of textbooks within the district. Create an ID number, and track who is assigned the book, its condition, and the number of books not yet assigned. The system handles textbooks distributed through a bookstore as easily as textbooks issued in the classroom. Details include who is assigned a book, title, International Standards Book Number (ISBN), edition, publisher, date purchased, cost, condition, issue date, and order sequence.

Year End

This series of process driven modules enable the individual buildings and the district to close the current school year, clone appropriate data, and open the upcoming school year.

CROSS APPLICATION PRODUCTS

Data Mining

Data Mining is an ad-hoc reporting tool and assists in uncovering patterns in your student and financial data. It's critical for running reports for parents, administrators, and staff. The user can create custom reports to fit their needs using only the fields of data that they want to see. By using filters, you can specify data to be included on your report and your data can easily be exported to Microsoft Excel for any number of additional reporting options.

Mobile Solutions

Mobile Solutions covers functionality that allows district staff, parents and students to access information while remote from their normal workstations. Hand held devices create the ability to display and update student information including attendance and discipline. For staff, time off entries and approvals can now easily be managed anywhere at any time.

Product Set Up

The Product Set Up function allows district or entity staff to manage and configure the software to meet the business needs of the district. The functionality provided is wide ranging and includes security, database management, user tracking, print management, SIF management, and many important configuration settings that permit the district to tailor the software to their needs.

Security

The Security function allows management of individual security users, security groups, and specialized security functions like Super Users, and district licensing.

SkyBuild (Data Import/Export)

SkyBuild provides the ability to select from many pre-defined import and export formats for common third party products covering transportation, food service, library systems and more. In addition, file builders are available to create custom import or export file formats.

Task Manager

Task Manager allows districts to create multi-step Processes with specific tasks, links to the applications and custom forms, and e-mail notifications. Users can initiate a process to facilitate occurrences of the underlying workflow.

OTHER PRODUCTS

Crystal Reports

Crystal Reports is a report builder that can be added to an existing Skyward system to create unique forms and reports such as registration forms or mobility reporting. Reports can be created centrally and distributed throughout the district utilizing Skyward's Quick Picks report viewer.

MySchoolData

MySchoolData is a secure web application that provides district educators access to Skyward data and assessment data in an easy to use common look and feel. The MySchoolData application contains several components:

- Early Warning System – provides reporting on performance and other criteria to aid in early intervention.
- Data Dashboards – provides analytics on attendance, assessments, discipline, grades, enrollment, demographics and more. Data is available for trending, detail and historical views.
- High School and Beyond – interactive planning tool for students that delivers a four-year course plan based on graduation requirements and post-secondary goals. Once completed parents and councilors can view the plan for approval.
- CEDARS Data Viewer – view recent CEDARS data files submitted to OSPI for troubleshooting and data validation.
- Career and Technical Education (CTE) module –a tool to review and identify CTE completers for state reporting. This module requires a miminal annual fee.

Built on a longitudinal data warehouse, MySchoolData is able to combine Skyward data with other sources of data to provide rich, powerful data views and easy to use interactive tools.

SkyDoc

Online documentation for the application software.

SOFTWARE AS A SERVICE (SaaS) Modules

Course Learning Center

The Course Learning Center keeps all of a teacher's assignments, handouts, reading materials, and paperwork together in one place. Instead of having stacks of handouts, all the course information can be stored online. Students can browse through all the projects and notes at any time. When it's time to turn in their homework, they simply submit it through their digital locker and it's available for their teacher to grade.

Curriculum Mapping

Curriculum Mapping is a great way for teachers to see all the activities, assignments, and resources they need for each unit. Custom Calendars help teachers spend less time on repetitive data entry and more time teaching. They can tie benchmarks directly to each lesson plan, saving time and ensuring complete coverage of the material.

New Student Online Enrollment

New Student Online Enrollment is incredibly easy for parents and staff to use. From your district website, parents simply click enroll new student and they'll get instructions on how to fill out demographic information as well as any custom forms your district needs. Once their information is entered, your registrar can review it and add the student.

Response To Intervention (RTI)

Skyward's Response to Intervention (RTI) module identifies students in need of improvement, gives you a comprehensive overview of all their educational history, and allows you to initiate and manage intervention actions in a team or teacher environment.

Intervention plans are centrally managed and related to appropriate area and grade for easy lookup when addressing a student's need. Additionally, you can monitor the use of approved interventions to learn which ones are most effective or most commonly used.

Application Programming Interface (API)

Skyward's API allows Learning Management Systems such as Canvas (by Instructure) and Schoology to push a district's grade information back into the Skyward Database.

Career and Technical Education (CTE)

The Career and Technical Education (CTE) Completers tool in My School Data provides districts the opportunity to save time, money and resources needed to manually complete annual CTE reporting. Using Course and student class information extracted from Skyward and combined with Program and CIP code information from OPSI, the CTE module is able to programmatically determine and track which students are eligible for completion. The CTE tool allows districts to review and select students to be submitted to the Skyward CTE screen. Submitted data is transferred and automatically loaded nightly into Skyward saving districts time in and ensuring accuracy of data.

ThoughtSpot

ThoughtSpot is an online search driven analytics tool that allows district staff to ask questions of their data by using a search bar similar to one you would find on Google or Amazon. Keywords are entered into a search bar, and charts and graphs instantly generate as the user is typing. Data, charts and graphs can be saved to Pinboards and shared among other district staff. Pinboards can be modified easily on the fly for presentations and exporting. This is a simple, easy tool to get quick data on you students and schools. ThoughtSpot can be found in the My School Data application suite.

W S I P C

Purchasing Program

The WSIPC Purchasing Program (WPP) provides opportunities for districts, schools, associations and government entities to purchase technology at competitive Cooperative pricing.

To save the Cooperative more money and time, WSIPC began a procedure to competitively bid via RFP, all vendors in the Purchasing Program. The WSIPC bid process adheres to a sealed, competitive bidding process to negotiate contracts that abide by state procurement statues.

By the end of 2017, all vendors in the WSIPC Purchasing Program will have participated in an RFP bid process and only awarded contract vendors will remain as part of the WPP.

For more information and a current list of vendors, visit the WSIPC website:
http://www.wsipc.org/catalog/partners#filter=*

WSIPC Purchasing Partners (current as of 3/1/17)

When a bid contract is noted, the vendor is an Awarded Vendor of that designated contract.

- **3R Technology:** E-Waste Recycling
- **ACE Computers:** Hardware –***Bid Contract 14-01 Computer Hardware***
- **Advanced Processing & Imaging:** Business Process Management
- **Alden Associates:** Hardware –***Bid Contract 14-01 Computer Hardware***
- **BrightArrow Technologies:** Notification System –***Bid Contract 16-03 Notification Systems***
- **Canvas:** Learning Management System –***Bid Contract 16-02 Learning Management System & Skyward Licensed API***
- **Cerium Networks:** Educational Collaboration Systems –***Bid Contract 14-01 Computer Hardware***
- **CionSystems:** Active Directory, Enterprise Identity Management
- **Cities Digital:** Enterprise Content Management
- **Citrix:** Virtual Workplace Software -***Bid Contract 01-48***
- **Clean Technology Partners:** Green Technology Solutions
- **CPSI:** Power, Monitoring & Cooling Solutions
- **Brightspace by D2L:** Learning Management System –***Bid Contract 16-02 Learning Management System***
- **DELL Hardware:** Hardware –***Bid Contract 14-01 Computer Hardware***
- **DELL Microsoft Select Plus:** Reduced pricing for software licenses –***Contract #90229***
- **DELUXE by FMC:** Promotional Items –***Contract 02-05***

IEP.Online® WORKSTATION GUIDELINES

Windows Systems		
Hardware	The physical hardware (memory, disk space, and processor) must be appropriate for the browser/OS being used.	
Video	A minimum resolution of 1024 x 768 is required. This should be supported by most modern monitors and tablets. Many modern phones may now meet these requirements as well but are not recommended due to screen size.	
Web Browser	**Minimum** Browser Versionee	**Recommended** Browser Versionee
	Internet Explorer 8	Internet Explorer 11+ Edge 20+
	Firefox 10+	Firefox 39+
	Google Chrome 16+	Google Chrome 45+
	Safari 5+	Safari 7+
	iOS 5.1+	iOS 8+
Other Software	A valid TCP/IP network Adobe Reader 7 or higher or native PDF capability in the browser	
Browser Settings	**Note**: Network Cache / Proxy Server: For all computers, you must disable proxy / cache server use and/or bypass the proxy server for IEP Online Local Cache: **Internet Explorer** ▪ Tools Menu / Internet Options / General / Temporary Internet Files / Settings /eee Check for new version of stored pages "Every visit to the page"eee ▪ **IMPORTANT**: for use in school systems where a proxy server is the only access toeee the Internet, **Use HTTP 1.1** must be set in the 'Advanced" section of Interneteee Options.eee **Other (Firefox, Chrome, Safari)** ▪ Edit Menu / Preferences / Advanced / Cache / Document in cache is compared toeee document on network "Every Time" Cookie Settings: **Internet Explorer** ▪ Enable cookies for local storageeee ▪ Enable per-session cookieseee **Other (Firefox, Chrome, Safari)** ▪ Accept all cookies ▪ Enable JavaScript / Scripting	

For IEP.Online® to function properly, the client browser or pop-up blocking software must be configured to allow pop-up windows from IEP.Online. This includes native browser functionality, as well as toolbars such as Yahoo and Google.

Your technical staff may address any questions they have to:

WSIPC Infrastructure Services
425-349-6510
wsysnet@wsipc.org

W S I P C

WESPaC Workstation Guidelines

Windows	Windows 10	Windows 8.1	Windows 7
Hardware	Operating System minimum requirements, Physical Network Connection		
Video	17 inch or higher at 1024 x 768 resolution		
Printer	Networked HP LaserJet printers supporting TCP/IP and PCL 6 or PCL 5e		
Citrix ICA Client	XenApp Web Plugin – Version 11.000 or current version		
Citrix Web Interface	Internet Explorer 11 Firefox 3.x or later	Internet Explorer 11 Firefox 3.x or later	Internet Explorer 9 - 11 Firefox 3.x or later
RDS Client	Microsoft Remote Desktop protocol 8.0 or above supported		
Remote Desktop Web Interface	Internet Explorer 11 Firefox and Chrome Current Version [1]	Internet Explorer 10/11 Firefox and Chrome Current Version [1]	Internet Explorer 9 - 11 Firefox and Chrome Current Version [1]
Web Browser *Skyward Web*	Internet Explorer 11 Firefox, Edge, Chrome Current Version	Internet Explorer 11 Firefox and Chrome Current Version	Internet Explorer 11 Firefox and Chrome Current Version
Web Browser *Family Access* *Employee Access*	Internet Explorer 11 Firefox, Edge, Chrome Current Version	Internet Explorer 10/11 Firefox and Chrome Current Version	Internet Explorer 9 - 11 Firefox and Chrome Current Version
Adobe Software for Skyward Web	Acrobat Reader 8.0 or above Flash 9.0 or above	Acrobat Reader 8.0 or above Flash 9.0 or above	Acrobat Reader 8.0 or above Flash 9.0 or above
MS Office Export	Office 2007 to 2016	Office 2003 to 2016	Office 2003 to 2013
My School Data	Internet Explorer 11 Firefox and Chrome Current Version	Internet Explorer 10/11 Firefox and Chrome Current Version	Internet Explorer 9 – 11 Firefox and Chrome Current Version

Macintosh	Mac OS X 10.9 through Mac OS X 10.11	Mac OS X 10.6 through Mac OS X 10.8
Hardware	Operating System minimum requirements, Physical Network Connection	
Video	17 inch or higher at 1024 x 768 resolution	
Printer	Networked HP LaserJet printers supporting TCP/IP and PCL 6 or PCL 5e	
RDS Client	64-bit Processor, Microsoft Remote Desktop version 8.0	Not Supported
Remote Desktop Web Interface	Safari, Firefox or Chrome Current Version [1eee]	Not Supported
Citrix ICA Client	Mac Client OS X – Version 10.0 or current version	
Citrix Web Interface	Firefox 2.0 / 3.5 or current version	
Web Browser *Skyward Web*	Safari 7 through Safari 9 Firefox and Chrome Current Version	Safari 5 to Safari 6 Firefox and Chrome Current Version
Web Browser *Family Access* *Employee Access*	Safari 7 through Safari 9 Firefox and Chrome Current Version	Safari 5 to Safari 6 Firefox and Chrome Current Version
Adobe for Skyward Web Products	Acrobat Reader 7.0 or above Flash 8.0 or above	Reader 7.0 or above Flash 8.0 or above
MySchool Data	Safari, Firefox and Chrome Current Compatible Version	

- *Skyward Web Based Food Service Point of Sale (POS) must meet the following minimum hardware requirements: Dual Core 1.6GHz or faster with RAM: 1 gigabyte (GB) (32-bit) or 2 GB (64-bit)*
- *Skyward does not support beta versions of Operating Systems or Web Browsers*

[1] *Using the Remote Desktop client with a different browser than Internet Explorer will require WISE credentials to be submitted a second time.*

- **eFunds for Schools**: Point of Sale and Online Payment Processing
- **Ednetics**: Hosted voice, network, connectivity and support services
- **Edsby**: Learning Management System – ***Bid Contract 16-02 Learning Management System***
- **Edulink Systems**: Notification System – ***Bid Contract 16-03 Notification System***
- **Eversync**: Enterprise-level disaster recovery, compliance and backup
- **EzNetPay**: SaaS for Construction Project Management
- **FreeDoc**: Electronic Document Management
- **HarborTech Mobility**: Enterprise wireless, wireless security and mobility
- **Hewlett Packard Enterprise**: Network, Servers, Storage and Peripherals – ***Bid Contract 14-01 Computer Hardware***
- **HP Inc**: Consumers technologies, solutions and services – ***Bid Contract 14-01 Computer Hardware***
- **Identity Automation**: Identity and Access Management
- **InfoCentre by McKinstry**: Facilities management service
- **K12 Alerts**: Notification system and anti-bullying software
- **Microsoft Enrollment for Education Solutions (EES):** annual volume-licensing and subscription program
- **Microsoft Hardware:** Computer Hardware – ***Bid Contract 14-01 Computer Hardware***
- **MobileGuard**: Mobile compliance solutions
- **MyDistrict360**: Analytics Suite
- **Netmail:** Cloud-based security, archiving, migration and file sharing solutions
- **PEMCO Insurance:** Education discounts on personal home and auto insurance
- **Project ELL:** Online ELL software platform
- **SepOnline:** Hosted special education processing software
- **Rapid Technologies:** IT components for printer and computer repairs
- **Registration Gateway:** Online Student Enrollment
- **School Technology Associates:** Peripheral hardware, software and support services
- **SchoolMessenger:** Notification System – ***Bid Contract 16-03 Notification System***
- **Technology Integration Group (TGI):** Desktop and server hardware – ***Bid Contract 14-01 Computer Hardware***
- **Tools4ever:** Identity and access management software
- **Verizon:** Nortel and telephone systems – ***Bid Contract 14-01 Computer Hardware***
- **Xi3 Corporation:** Modular computer manufacturer
- **Zones:** Desktop and server hardware- ***Bid Contract 14-01 Computer Hardware***