



Neal Reinhard
Educational Representative

Dear Parents,

Thank you for choosing Music and Arts for your instrument rental. We rent only **teacher approved** brand name instruments at competitive prices, backed by the best service in the industry. We offer you the ability to order your rental instrument online with free delivery to your child's school to make it simple and efficient or, if you choose, you may pick up an instrument from one of our nearby retail stores. Visit our website (see below) to see our retail store locations and hours.

Here is how to rent online:

RENTING AN INSTRUMENT ONLINE

- Go to www.musicarts.com and click on the Rentals tab at the top of the page.
- Enter your zip code.
- Enter your child's grade.
- Enter the name of your child's school and click on "Find school"
- Click on the name of your child's school when it appears on the left side of the screen.
- Follow the prompts on the succeeding pages to select your instrument, delivery options, length of trial period, accessories, and payment options.
- **Delivery Time: If you are a returning customer and your child needs an instrument for the very beginning of the school year, please select ASAP for delivery. Otherwise choose fall delivery.**
- **Trial Period** – You have the option of choosing a 4 ½ month or 10 month trial period. The amount shown is a one-time fee and covers the entire length of the trial period.* "Monthly thereafter" charges will begin at the conclusion of the trial period unless other options are offered and accepted or the agreement is canceled.
- **String Instrument Sizes** - If you selected a string instrument, you will be asked to select a size. This information can be obtained from your child's teacher or by using the online sizing chart.
- **Liability Damage Waiver (LDW)** – The LDW has been preselected. It is optional, but highly recommended in order to protect you from expensive repairs, and to keep a properly working instrument in your child's hands. Read about it before making your decision. You have the opportunity now and at checkout to deselect if you choose not to purchase.
- **Accessories** – Your child's required method book and other necessary accessories are included for free with your rental (varies based upon instrument). Other teacher recommended accessories are offered for an additional cost and have been pre-selected. If, for some reason, you do not want any of these accessories included with your rental, you will need to deselect them. **Example:** A music stand is offered in accordance with teacher recommendations for home practice. This is suggested, but not required. Please deselect if not needed.
- **Delivery** – If you choose School Delivery, the instrument and accessories will be delivered to your child's school for no additional charge. Your child will get the instrument from their instrumental teacher during their lesson. You may also choose to pick up your instrument at one of our stores or have it shipped to your home (shipping charges apply).
- After carefully reading the "Rental Terms & Agreement, checkout and complete the online rental.

* PA 6% sales tax will be added to your total.

If you have any questions, please contact our customer service department at 888-731-5396 and they will be glad to assist you. We look forward to working with you, and thank you for supporting your child's music education and the arts program in your school.

Music ... it's great when you participate!