



## Welcome to MaxorPlus and MXP Pharmacy!

MaxorPlus has been selected to administer your prescription drug benefit program effective January 1st, 2020.

With MaxorPlus, you will have access to a nationwide network of participating retail pharmacies as well as comprehensive pharmacy benefits and exceptional customer service. We are pleased to partner with your employer to provide an innovative prescription benefit program.

### How do I register with MXP Pharmacy?

There are multiple ways to order prescriptions from MXP Pharmacy. Once you receive your ID card, you have several options:

- Go online and activate your mail order account at [www.maxorplus.com](http://www.maxorplus.com).
- Fill out the MAIL ORDER FORM that is available on the website, and mail it to the pharmacy, along with your prescription and payment. You may also contact Member Services to have a MAIL ORDER FORM mailed to your address of choice.
- Call us toll-free at [800-687-8629](tel:800-687-8629) and speak to a Member Advocate who will help you activate your mail order account.

To locate a pharmacy near you, log on to [www.maxorplus.com](http://www.maxorplus.com) and access our online pharmacy locator. You may also contact MaxorPlus Member Services at [1-800-687-0707](tel:1-800-687-0707) and speak with a Member Advocate to assist in finding a pharmacy.

MaxorPlus' mail order pharmacy, MXP Pharmacy, offers a convenient, cost effective way to order prescribed long-term, medications for delivery to your home. Medications obtained through mail order are limited to a [90-day supply](#). To maximize your savings, please ask your doctor to write, submit electronically, or fax your prescription for a 90-day supply with refills up to one year. Once MXP Pharmacy has your prescription, refills can easily be obtained. To get started, please use one of the following options:

- 1) Go Online - Create a MaxorPlus member web portal account at [www.maxorplus.com](http://www.maxorplus.com). After you have successfully created an account, select the 'Sign-Up for Mail Order' feature.
- 2) By Mail - [Print and fill out a mail order form](#) from the MaxorPlus website. Mail in your completed form to the pharmacy with your prescription(s) and form of payment.
- 3) By Phone - Call [\(800\) 687-8629](tel:800-687-8629) and follow menu instructions to speak to a Member Advocate, available Monday through Friday from 7AM to 9PM, Saturday from 8AM to 6PM and Sunday from 9AM to 5PM CT (Central Time).