No. 802.2

A.W. BEATTIE CAREER CENTER SECTION: OPERATIONS

TITLE: ELECTRONIC DATA

STORAGE

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SECOND READING: April 20, 2023

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802.2 ELECTRONIC DATA STORAGE

1. Purpose

The Joint Operating Committee (JOC) is committed to the secure management of the Career Center's electronic data to ensure the confidentiality, integrity, and the availability of the data for all Career Center users.

2. Delegation of Responsibility

The Executive Director shall develop procedures to implement this policy, and shall delegate to their designee(s) the right to enforce this policy.

3. Definitions

Sensitive Electronic Data - electronic data stored by the Career Center that includes student records, employee records, financial records, and any other confidential or sensitive information.

Transitory Electronic Data - temporary electronic data not regularly stored by the Career Center including, but not limited to, website cookie data, social media posts, live chat, deleted messages, and video surveillance that has not been purposefully saved.

Personal Information - An individual's first name or first initial and last name in combination with and linked to any one or more of the following data elements when the data elements are not encrypted or redacted:

- (i) Social Security number.
- (ii) Driver's license number or a State identification card number issued in lieu of a driver's license.
- (iii) Financial account number, credit or debit card number, in combination with any required security code, access code or password that would permit access to an individual's financial account.
- (iv) Medical information.

- (v) Health insurance information.
- (vi) A user name or e-mail address, in combination with a password or security question and answer that would permit access to an online account.

4. Guidelines

Data Security Controls

The Executive Director, or their designee, shall utilize appropriate technical controls including firewalls, virus/malware detection, network access controls, user access controls, intrusion detection systems, encryption, and/or regular software updates to maintain the integrity and security of all of the Career Center's electronic data.

Access Controls

Sensitive electronic data shall be accessible to individual users on a need-to-know basis only. The Executive Director, or their designee, shall ensure that technical controls are utilized to effectively restrict access to sensitive electronic data to individuals with a legitimate educational or operational purpose to access such data.

Backups

The Technology Director shall ensure that the Career Center maintains regular and up-to-date backups of all sensitive electronic data, and that such back-ups are stored either offline or are sent to secure off-site storage.

Vendors

The Career Center may engage vendors who will have access to sensitive electronic data. In such cases, the Executive Director, or their designee, shall ensure that the vendor is required to adhere to the same data security standards as outlined in this policy, and shall ensure the appropriate provisions in the vendor contract to ensure compliance.

Data Storage

Sensitive electronic data may only be stored in secure storage approved by the Career Center. The Technology Director shall maintain a list of approved storage options for sensitive electronic data and shall disseminate such list at least annually to all staff and administrators.

Policy 802 - Record Retention Policy; AR Record Retention Schedule

Retention

Sensitive electronic data shall be retained in accordance within the Career Center's record retention policy and record retention schedule. Transitory electronic data shall only be maintained as delineated in the record retention schedule.

Personal E-Mail

Personal e-mail accounts (accounts not issued by the Career Center) shall not be used to transmit the Career Center's sensitive electronic data in any way (including e-mailing files to/from one's own Career Center e-mail account).

Personal Electronic Devices

In no case shall employees store sensitive Career Center electronic data locally on the hard drive or internal memory of the employee's personal electronic device.

Data Breach

73 Pa. Stat. §2301 et seq.

Any actual or suspected data breach (inlcuding unauthorized access to sensitive electronic data or exceeding one's authorization to electronic data) must be immediately reported to the Technology Director.

Any data breach that results in unauthorized access to unredacted and unencrypted personal information shall be immediately reported to the Executive Director. The Executive Director, or their designee, shall follow the notification procedures required by the Breach of Personal Information Notification Act.

Risk Assessments

The Technology Director shall conduct regular vulnerability and risk assessments to monitor compliance with this policy.

Penalties for Violations

Violations of this policy, other JOC policies, administrative regulations, and/or state or federal laws, including unauthorized access to sensitive electronic data, will results in discipline, up to and including dismissal. If appropriate, referrals will be made to law enforcement officials.

Development of Administrative Guidelines

The Executive Director or their designee may develop administrative guidelines to implement this policy. The Executive Director shall ensure that all students and employees are made aware of this policy and any administrative guidelines by means of the employee and student handbooks, the Career Center website, or other reasonable means.