## Glenbrook High School District #225

## PROCEDURES FOR IMPLEMENTING BOARD POLICY: EMPLOYEE IDENTITY PROTECTION 4:15

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## Section A - Protecting the Privacy of Employee Social Security Numbers

| Actor   | Action  |
|---|---|
| Superintendent, Assistant Superintendents for Human Resources and Business Affairs, and their designees | <ol> <li>Identify the approved purposes for collecting SSNs, including:</li> <li>Employment matters, e.g., income reporting to IRS and the IL Dept. of Revenue, tax withholding, FICA, and Medicare.</li> <li>Verifying enrollment in various benefit programs, e.g., medical benefits, health insurance claims, and veterans' programs.</li> <li>Filing insurance claims.</li> <li>Internal verification or administrative purposes.</li> <li>Other uses authorized and/or required by State law including,</li> </ol>   |
|   | <ul> <li>without limitation, in the following circumstances (5ILCS 179/10(c):</li> <li>a. Disclosing SSNs to another governmental entity if the disclosure is necessary for the entity to perform its duties and responsibilities;</li> <li>b. Disclosing a SSN pursuant to a court order, warrant, or subpoena; and</li> <li>c. Collecting or using SSNs to investigate or prevent fraud, to conduct background checks, to collect a debt, or to obtain a credit report from a consumer reporting agency under the federal Fair Credit Reporting Act.</li> </ul> |
|   | Identify a method for documenting the need and purpose for the SSN before its collection. 5 ILCS 179/10(b).  Inform all employees of the District's efforts to protect the privacy of SSNs.  Maintain a written list of each staff position that allows or requires access to SSNs.   |
|   | Require that employees who have access to SSNs in the course of performing their duties be trained and instructed to protect the confidentiality of SSNs. 5 ILCS 179/35(a)(2).  |

| Actor   | Action   |
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|   | Direct that only employees who are required by their job responsibilities to use or handle information or documents that contain SSNs have access to such information or documents. 5 ILCS 179/35(a)(3).               |
|   | Require that SSNs requested from an individual be provided in a manner that makes the SSN easily redacted if the record is otherwise required to be released as part of a public records request. 5 ILCS 179/35(a)(4). |
|   | Require that, when collecting a SSN or upon request a <i>statement of the purpose(s)</i> for which the District is collecting and using the SSN be provided. 5 ILCS 179/35(a)(5).                                      |
|   | Enforce the requirements in Board policy 6460, Employee Identity Protection, and this procedure.   |
|   | Design and execute a training program on protecting the confidentiality of SSNs for employees who have access to SSNs in the course of performing their duties.  |
| Records Custodian and Head of Information Technology (IT)                                   | Develop guidelines for handling social security numbers in electronic systems. These guidelines should address:  |
|   | The limited display of SSNs on computer terminals, screens, and reports;   |
|   | 2. The security protocol for storing SSNs on a device or system protected by a password or other security system and for accessing SSNs that are included in part of an electronic database;                           |
|   | 3. The security protocol for deleting SSNs that are stored in electronic documents or databases; and   |
|   | 4. Alternate mechanisms for integrating data other than the use of SSNs.   |
| Assistant Superintendents, Directors, Building Principals, and/or Instructional Supervisors | Require each staff member whose position allows or requires access to SSNs to attend training on protecting the confidentiality of SSNs.   |
|   | Instruct staff members whose position allows or requires access to SSNs to:  |
|   | 1. Treat SSNs as confidential information.   |

| Actor                          | Action   |
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|                                | Never publically post or display SSNs or require any individual to verbally disclose his or her SSN.   |
|                                | 3. Dispose of documents containing SSNs in a secure fashion, such as, by shredding paper documents and by deleting electronic documents as instructed by the IT Department.  |
|                                | 4. Use SSNs as needed during the execution of their job duties and in accordance with the training and instructions that they received.  |
|                                | Instruct staff members whose position does <u>not</u> require access to SSNs to notify a supervisor and/or the IT Department whenever a SSN is found in a document or other material, whether in paper or electronic form.                                 |
| Freedom of Information Officer | Redact every SSN before allowing public inspection or copying of records responsive to a FOIA request. 5 ILCS 179/15.  |
| Employees                      | Do not collect, attempt to obtain, use, or disclose another individual's SSN unless directed to do so by an administrator.   |
|                                | If the employee is in a position that requires access to SSNs: Treat SSNs as confidential information and follow the instructions learned during training.   |
|                                | If the employee is <u>not</u> in a position that requires access to SSNs: Notify his or her supervisor and/or the IT Department whenever the employee comes across a document or other material, whether in paper or electronic form, that contains a SSN. |

July 11, 2011 Adopted: