

COMMUNITY RESOURCES

FOR LIMITED ENGLISH SPEAKERS

LFUCG MULTILINGUAL Services

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LFUCG Department Services

Department of Public Safety



Lexington Police, Fire, and Emergency Medical

Address: 150 E Main St, Lexington, KY
(Police)
219 E. Third St. Lexington, KY (Fire/EMS)

Phone:

For all emergencies call 911

Non-emergencies: 859-258-3600 (Police)
(859) 231-5600 (Fire/EMS)

Website: <https://www.lexingtonky.gov/browse/public-safety>

Services:

- Emergency response
- Report crime, fire, or medical emergencies
- Obtain police reports and crime data

Community Corrections

Address: 600 Old Frankfort Circle
Lexington, KY

Phone: (859) 425-2700

Website: <https://www.lexingtonky.gov/departments/community-corrections>

Services:

- Inmate information and contact
- Depositing funds

Housing



Housing Stabilization Program

Charlie Lanter, Commissioner Housing Advocacy & Community Development

lexingtonky.gov

Housing Stabilization program:
859.280.8273

Address: 101 E. Vine St., Suite 100
Lexington, KY **Phone:** (859) 258-3105

Website: <https://www.lexingtonky.gov/COVID19/rent-help> **Hours:** Monday – Friday: 8:00 a.m. – 5:00 p.m

Services:

- Rent assistance
- Eviction prevention
- An affordable housing inventory can be found at <https://www.lexingtonky.gov/COVID19/rent-help>
- We do not keep an updated list of active vacancies, as those may change daily. However, this is a starting point to find affordable housing

CODE ENFORCEMENT

Address: 101 E. Vine St., Suite 100
Lexington, KY

Phone: (859) 425-2255

Website: <https://www.lexingtonky.gov/departments/code-enforcement>

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m

Services:

- Compel apartment or home maintenance from the landlord
- Find immediate, suitable shelter for tenants during maintenance
- You can report suspected violations by calling LexCall at (859) 425-2255 or 311 if you're calling from the Lexington area.
- You may also submit a service request online.

Substance Use



Substance Use Disorder Intervention

Address: 200 E. Main St. Lexington, KY

Phone: (859) 258-3834
Amy Baker, Program Coordinator

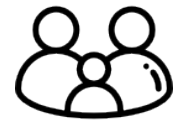
Website: <https://www.lexingtonky.gov/substance-use-disorder-intervention>

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m

Services:

- Treatment information
- Locate resources to begin recovery
- GetHelpLex.org is a substance use disorder services locator that provides information about available services across Kentucky

Family Services



Case Management

Address: 1135 Harry Sykes Way,
Lexington, KY, 40504

Phone: (859) 288-4040
Eliana Howard, Coordination Manager

Website: <https://www.lexingtonky.gov/family-care-center>

Hours: Monday – Friday: 6:30 a.m. – 5:30 p.m

Services:

- Meet with a Social Worker to improve family stability and self-sufficiency
- Provided for families with young children ages newborn to 5 living in Fayette County.
- Participation is voluntary, time limited (approximately 6 months) and offered at no cost to the parent

Child Care

Address: 1135 Harry Sykes Way,
Lexington, KY, 40504

Phone: (859) 288-4040
Irma Bennett, Manager

Website: <https://www.lexingtonky.gov/family-care-center>

Hours: Monday – Friday: 6:30 a.m. – 5:30 p.m

Services:

- Full day, quality childcare to children 6 weeks old up to kindergarten age
- **FEES: Infant up to 3 years old: \$180/week - 3 years old and up: \$165/week**
- Multiple payment options: CCAP, cash, check, and foster care payments

HANDS Program

Address: 1135 Harry Sykes Way,
Lexington, KY, 40504

Phone: (859) 288-4040
Karen Hacker, Manager

Website: <https://www.lexingtonky.gov/family-care-center>

Hours: Monday – Friday: 6:30 a.m. – 5:30 p.m

Services:

- This home visitation program teaches parents about health, pregnancy, home safety, bonding and infant development for FREE.
- Participation begins during pregnancy or any time before the newborn reaches 12 weeks of age. Services can last up until the child turns 2 years old.
- **Families must be enrolled prenatally or before a child is 90 days old.**

Young Parent Program

Address: 1135 Harry Sykes Way,
Lexington, KY, 40504

Phone: (859) 288-4040
Vanna Armstrong, Manager

Website: <https://www.lexingtonky.gov/family-care-center>

Hours: Monday – Friday: 6:30 a.m. – 5:30 p.m

Services:

- This program provides high school education for young parents
- Family and life skills classes
- Extracurriculars for young parents
- Childcare for children

Pediatric Healthcare

Address: 1135 Harry Sykes Way,
Lexington, KY, 40504

Phone: (859) 288-4040

Website: <https://www.lexingtonky.gov/family-care-center>

Hours: Monday – Friday: 6:30 a.m. – 5:30 p.m.

Services:

- Provides primary care pediatric services to children from birth to 18 years of age.
- Developmental follow-up of infants and toddlers at-risk for delay are available at the clinic
- Arrive 30 minutes early to your first visit to fill out paperwork

Safety City

Address: 1160 Harry Sykes Way
Lexington, KY 40504

Phone: (859) 258-3102

Website: <https://www.lexingtonky.gov/safety-city>

Hours: Monday – Thursday: 8 a.m. – 2 p.m.

Services:

- No-cost safety education program designed for elementary age children in second grade
- Lexington police officers provide information on traffic, pedestrian, bicycle, seatbelt and firearm safety

Youth Services



Audrey Grevious Center

Address: 1177 Harry Sykes Way
Lexington, KY 40504

Phone: (859) 246-4370

Website: <https://www.lexingtonky.gov/lexington-day-treatment-center>

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m

Services:

- Non-traditional school to improve student behavior for ages 12-17
- Students are court-ordered to attend the Audrey Grevious Center.

Court Appointed Special Advocates

Address: 1177 Harry Sykes Way
Lexington, KY 40504

Phone: (859) 246-4313

Website: <https://www.lexingtonky.gov/court-appointed-special-advocates>

Services:

- Volunteer representatives for children in family court
- Volunteers advocate for the needs of the child in the legal system

Parent and Guardian Empowerment (PAGE)

Address: 498 Georgetown St. Lexington, KY 40508

Phone: (859) 300-5330
Kelly Justice, Program Administrator

Website: <https://www.lexingtonky.gov/youth-development-center>

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m

Services:

- Social Workers meet with children and families to improve child behavior
- Programing to empower parents to guide their children
- Conflict resolution

Partners for Youth

Address: 162 E. Main St., Suite 210
Lexington, KY 40507

Phone: (859) 280-8003

Website: <https://www.lexingtonky.gov/partners-youth>

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m

Services:

- This partnership between local government, community groups, and faith groups provides scholarships to eligible youth
- Donates to youth programs
- Organizes youth showcases
- Provides youth leadership programs
- Provides mentorship

Summer Youth Job Training Program

Address: 162 E. Main St., Suite 210
Lexington, KY 40507

Phone: (859) 280-8003

Website: <https://www.lexingtonky.gov/summer-youth-job-training-program>

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m

Services:

- Students will work up to 20 hrs each week for 6 weeks during the summer to gain skills with local businesses and community partners
- Job training for rising 10, 11 and 12th grade high school students
- Students are paid \$10.10 an hour

Aging Services



Aging and Disability Assistance

Address: 195 Life Lane Lexington, KY

Phone: (859) 278-6072

Website: <https://www.lexingtonky.gov/departments/aging-services>

Hours: Monday – Friday: 8:00 a.m. – 4:30 p.m

Services:

- Meet with Social Workers to determine solutions to problems
- Seniors are connected to resources
- Referral to other agencies

Educational Activities

Address: 195 Life Lane Lexington, KY

Phone: (859) 278-6072

Website: <https://www.lexingtonky.gov/educational-activities>

Hours: Monday – Friday: 8:00 a.m. – 4:30 p.m.

Services:

- Aging support group
- Friday Friends social group
- Diabetic support group
- Book clubs
- History classes and more

Eldercrafters

Address: 498 Georgetown St. Lexington, KY

Phone: (859) 252-1288
Sherill Sanders, Coordinator

Website: <https://www.lexingtonky.gov/eldercrafters-at-black-and-williams-center>

Hours: Monday – Thursday: 9:30 a.m. – 2 p.m.

Services:

- Ceramics classes
- Movies
- Community service projects
- Social groups

Senior Fitness Programs

Address: 195 Life Lane Lexington, KY

Phone: (859) 278-6072

Website: <https://www.lexingtonky.gov/fitness>

Hours: Monday – Friday: 8:00 a.m. – 4:30 p.m

Services:

- Fitness classes
- Social groups

Senior Recreation Programs

Address: 195 Life Lane Lexington, KY

Phone: (859) 278-6072

Website: <https://www.lexingtonky.gov/recreation>

Hours: Monday – Friday: 8:00 a.m. – 4:30 p.m

Services:

- Arts and crafts classes - sewing, painting, pottery, drawing, and hand drumming
- Cards and games
- Biking in the park

Transportation



Lextran

Address: 150 East Vine Street, Lexington, KY

Phone: (859) 253-4636 (Transit Center)

Website: <https://lextran.com>

Services:

- Lextran is the public transportation authority in Lexington
- Find fare info at <https://lextran.com/schedules-fares/fares-passes/>
- Find bus routes at <https://lextran.com/schedules-fares/bus-routes-schedules/>

WHEELS

Phone: (877) 232-7433

Website: <https://lextran.com/accessibility/wheels-paratransit/>

Services:

- This shared ride, door-to-door, public transportation service is for Lexington-Fayette County area citizens with disabilities.

Partner Services



Shelter and Victim Services

Center for Women, Children, and Families (The Nest)

Address: 530 N Limestone St, Lexington,
KY

Phone: (859) 259-1974

Website: [https://
www.thenestlexington.org/](https://www.thenestlexington.org/)

Hours: M – Th: 9:00AM-5:00 PM
F: 9:00AM-12:00PM

Services:

- Information and support for survivors and families in crisis
- Early childhood education
- Family assistance for basic needs
- Counseling and advocacy

Children's Advocacy Center

Address: 162 North Ashland Ave.
Lexington, KY

Phone: (859) 225-KIDS (5437)
Abigail Diaz, Intake Coordinator

Website: <http://kykids.org/>

Services:

- Counseling for child victims of sexual violence
- Resource referral
- Victim advocacy
- Support through the investigative process

GreenHouse 17

Mailing Address: PO Box 55190,
Lexington, KY 40555

Phone: 859-233-067

24-hour crisis line: 800-544-2022

Website: <https://greenhouse17.org/>

MULTILINGUAL Services:

- Shelter for victims
- Crisis intervention
- Stabilization services

Ampersand

Address: P.O. Box 1603, Lexington, KY
40588

Phone (Business): 859-253-2615,
(Support): 859.253-2511

Website: <https://ampersandky.org/>

Services:

- Confidential crisis support
- Medical and legal advocacy
- Counseling and therapy
- Support groups and workshops

Health



Bluegrass Community Health Center

Address: 1306 Versailles Rd UNIT 120,
Lexington, KY

Phone: (859) 259-2635

Website: <https://bchcky.com/>

Hours: Mon – Thurs: 8am to 8pm
Friday: 8am to 5pm
Saturday: 8am to 4pm

MULTILINGUAL Services:

- Primary care
- Pediatric care
- Medication Assisted Treatment (MAT)
- Vaccines
- Mental health
- **FEES:** For patients who are uninsured, sliding scale fees are based on verification of income.

Medical Clinic at Mission Lexington

Address: 230 S Martin Luther King Blvd,
Lexington, KY

Phone: (859) 272-0219

Website: <https://missionhealthlex.org/>

Hours: By appointment

Services:

- Primary care provided by volunteers from local faith groups
- Gynecological exams
- Physical exams
- Psychiatric care
- Lab work
- General outpatient procedures

Dental Clinic at Mission Lexington

Address: 230 S Martin Luther King Blvd,
Lexington, KY

Phone: (859) 272-0219

Website: <https://missionhealthlex.org/>

Hours: By appointment

Services:

- Dental care provided by volunteers from local faith groups
- Cleanings
- Fillings
- Extractions
- Dentures (limited)

Faith Pharmacy at Mission Lexington

Address: 230 S Martin Luther King Blvd,
Lexington, KY

Phone: (859) 272-0219

Website: <https://missionhealthlex.org/>

Hours: Saturday 8:30am - 12:00pm (all patients must arrive by 10:30am to be served)

Services:

- Pharmacy services are available to those referred by their doctor
- Find referral forms at <https://missionhealthlex.org/services/#medpharm>

Vision Care at Mission Lexington

Address: 230 S Martin Luther King Blvd,
Lexington, KY

Phone: (859) 272-0219

Website: <https://missionhealthlex.org/>

Hours: By appointment

Services:

- Vision care provided by volunteers from local faith groups
- Eye exams
- Prescription eyeglasses

AIDS Volunteer of Lexington, (A. V. O. L.)

Address: 365 Waller Avenue Suite 100,
Lexington, KY

Phone: 859-225-3000

Website: <https://avolky.org/>

Hours: Monday 9:00am - 8:00pm,
Tuesday 9:00am - 5:00pm, Wednesday
9:00am - 8:00pm, Thursday 9:00am -
6:00pm, Friday 9:00am - 1:00pm

Services:

- Screenings for HIV, Hepatitis C, and other STIs
- Medical and pharmacy services
- Crisis support
- Housing assistance

Bluegrass East Comprehensive Care (New Vista)

Address: 1351 Newtown Pike, Building 5, Lexington, KY

Phone: 24-Hour Helpline 1.800.928.8000

Website: <https://newvista.org/>

Hours: Monday - Friday 8:00am - 5:00pm

Services:

- Mental health services
- Substance use intervention
- Services for intellectual or development disabilities

Housing and Utility Assistance



Community Action Council

Address: 710 W High St, Lexington, KY

Phone: 859-233-4600

Website: <https://www.commaction.org>

Hours: Find the Neighborhood Center nearest to you at <https://www.commaction.org/contact>

MULTILINGUAL Services:

- Utility assistance
- Winter crisis assistance
- Short term shelter
- Homelessness intervention
- Rental assistance

REACH Home Program

Address: 733 Red Mile Road, Lexington, KY

Phone: (859) 455-8057

Website: <http://reachky.com/>

MULTILINGUAL Services:

- Budget and credit education
- Information on the home-buying process
- Tips on home maintenance
- Eligible clients can apply for financial assistance to purchase a home

Legal Assistance



Maxwell Street Clinic

Address: 315 Lexington Ave, Lexington, KY

Phone: (859) 233-3840

Website: <https://www.kyequaljustice.org/>

Hours: Monday-Friday 9:00am - 5:00pm

MULTILINGUAL Services:

- Low cost immigration legal assistance
- Affirmative Immigration—submit applications for status adjustment (Not deportation proceedings)
- DACA Applications
- Family Member Petitions
- Naturalization
- Crime victim immigration relief applications (Free)

Neighbors Immigration Clinic

Address: 1015 N Limestone, Lexington,
KY 40505

Phone: (859) 242-5083

Website: [https://
www.kyneighborsclinic.org/](https://www.kyneighborsclinic.org/)

Hours: Monday-Friday 8:00am - 4:00pm

Services:

- Deportation cases
- Affirmative Asylum
- DACA Assistance
- Mobile Clinic outreach to eastern and northern Kentucky
- Emergency Case representation
- Informational referral

Kentucky Refugee Ministries

Address: 1710 Alexandria Dr., UNIT 2
Lexington, KY 40504

Phone: (859) 226-5661

Website: [https://kyrm.org/category/
lexington/](https://kyrm.org/category/lexington/)

Hours: Monday - Friday 8:30am - 4:30pm

MULTILINGUAL Services:

- Status adjustment and naturalization
- Family petitions
- Asylum
- Removal but not bond cases
- Crime victim relief applications and Special Immigrant Juvenile cases
- Free citizenship classes
- **Do NOT have to be a refugee**

Micah Legal

Address: 219 E Short St, Lexington, KY 40507

Phone: (859) 568-3129
Lindsey Burke, Founder and Attorney

Website: <https://micahlegal.org>

Hours: Monday - Friday 8:30am - 4:30pm

Services:

- Family law—Divorce, custody, child support, etc
- Estate Planning
- Expungement of criminal record
- Other legal cases by arrangement
- **NOT IMMIGRATION LAW**
- Fees are on income-based sliding scale

Community Response Coalition of KY (CRCKy)

Phone: 1-800-674-9217, Extention "1"

Website: <https://www.crc4me.org>

MULTILINGUAL Services:

- SOCIAL SERVICE AGENCY whose goal is to help families negatively impacted by immigration enforcement with needs such as rent, food, information regarding a family member's detention and possible bail funds
- Has pivoted to providing rent and food referrals to families not able to receive government assistance during Covid Pandemic

Lexington Fair Housing Council

Address: 207 E Reynolds Road, Suite
130 Lexington, KY 40517

Phone: (859) 971 8067
Shay Lamarr, Intake Specialist

Website: <https://lexingtonfairhousing.com>

MULTILINGUAL Services:

- Fighting housing discrimination
- If you have experienced discrimination in your search for a home or when seeking insurance (homeowners or renters) or mortgage financing, please call our office at (859) 971-8067
- For Kentucky residents outside of Lexington, you may call us via our toll-free number: (866) 438-8617
- **Does NOT charge for services**