

# WHAT'S NEW IN 2023

- ▶ **NEW!** Flexible Spending Account (F.S.A) Maximum
- ▶ **NEW!** Health Savings Account (H.S.A) Maximum

## ENROLLMENT DATES

7/17/2023 - 8/16/2023

## BENEFIT WEBSITE

[WWW.MYBENEFITSHUB.COM/CLEBURNEISD](http://WWW.MYBENEFITSHUB.COM/CLEBURNEISD)



**FBS CALL CENTER**  
**(866) 914-5202**  
*\*SE HABLA ESPANOL*



## DOWNLOAD APP

TEXT FBS CLEBURNE TO **(800) 583-6908**  
APP GROUP #: **FBSCLEBURNE**

**NOW IS THE TIME** to make your benefit elections for a 09/01/2023 effective date. During your annual enrollment period, you may enroll for additional benefits, change plan options, or change dependents.

For supplemental benefits that require Evidence of Insurability, a later effective date may apply. If you experience a special enrollment event outside of the annual enrollment period, notify your benefits department within 31 days of event.

## FBS BENEFIT CARE LINE

In addition to the FBS Call Center, you may contact the Benefit Care Line to receive assistance with claims filing and general coverage questions.

(833) 453-1680

8:00 am - 5:00 pm, Monday - Thursday

8:00 am - 3:00 pm, Friday

## BENEFIT UPDATES:

*Coming in the 2023-2024 plan year:*

**FLEXIBLE SPENDING ACCOUNT:** If you're currently contributing to a Flexible Spending Account (F.S.A), we have rolled your option into the upcoming plan year. If you wish to make changes to the option in the 2023-2024 plan year, you must elect the plan in **THEbenefitsHUB**. The contribution limit for 2023-2024 is \$3,050.

**HEALTH SAVINGS ACCOUNT:** If you're currently contributing to a Health Savings Account (H.S.A), we have rolled your option into the upcoming plan year. If you wish to make changes for the 2023-2024 plan year, you must log into **THEbenefitsHUB**. The contribution limits for 2023-2024 are \$3,850 individual and \$7,750 family. If you're over 55+ you have an additional \$1,000 catch-up.

## IMPORTANT TIPS BEFORE YOU BEGIN ENROLLMENT

### FOR NEW EMPLOYEES

1. You are required to log in **THEbenefitsHUB** and enroll or decline medical coverage for yourself and/or eligible dependents within 31 days of employment.
2. You will need your dependent's SSN to complete enrollment.
3. Have your PCP number ready. To find PCP Number, click here [Provider Search](#)
4. Know who your beneficiaries are and their information to finalize enrollment.

### FAQs

**WHAT IF YOU ARE CURRENTLY ENROLLED IN AN FSA AND WANT TO SWITCH TO AN HSA ON 9/1/2023?** If you are currently enrolled in an FSA and will be switching to an HSA, be sure to exhaust all of your FSA funds by 8/31/2023.

**WHEN WILL I GET MY MEDICAL ID CARD?** Everyone on ActiveCare plans should receive a new ID card by mid-September. If you do not have your ID card by Sept 1st you can access your ID card using ([bcbstx.com](http://bcbstx.com)) Member ID numbers do not change for ActiveCare participants. Therefore you can use your existing ID card for appointments until your new one is received.

**WHERE DO I FIND DETAILS ON AVAILABLE BENEFITS?** Please visit [www.mybenefitshub.com/cleburneisd](http://www.mybenefitshub.com/cleburneisd) to review all available options offered by Cleburne ISD. CISD contributes \$225 monthly towards the medical insurance premium of employees working 20+ hours per week. Any employee working less than 20 hours per week can enroll in medical insurance, but is not eligible for the district contribution and is responsible for the full cost of premium.

### ENROLLMENT OPTIONS

**Self-enroll** on **THEbenefitsHUB** or FBS mobile app. Follow instructions on the Login page. *Please go step-by-step until you reach the Congratulations page.*

**Contact the FBS Call Center**, July 17 - August 16, 2023  
(866) 914-5202

Monday - Friday, 8:00 AM - 6:00 PM / CST

\*Calls are recorded. Bilingual Assistance Available

**On-Site Enrollment Assistance**, August 7<sup>th</sup>, 9<sup>th</sup>, & 15<sup>th</sup>  
9:00 AM - 3:00 PM

Cleburne ISD Central Office 505 N. Ridgeway Dr. #100

### FOR EXISTING EMPLOYEES

1. Have your dependent's SSNs ready, if enrolling
2. To change PCP, call TRS-ActiveCare Customer Service
3. Update your beneficiaries

### LOGIN INSTRUCTIONS

1. Go to Benefit Website: [www.mybenefitshub.com/cleburneisd](http://www.mybenefitshub.com/cleburneisd)
2. Click Login
3. Enter Username & Password

Your email in **THEbenefitsHUB**. (Typically your work email)

Password Reset Date: 7/11/2022

If you **HAVE NOT** logged in since the Password Reset Date above, your Password is: Four (4) digits of your birth year followed by the last four (4) of your Social Security Number.

If you **HAVE** logged in since the Password Reset Date above, you will use the password that you previously created, **NOT** the password format listed above.

### TELEPHONIC LOGIN RESET

Call **THEbenefitsHUB**® Password Reset Line (866) 575-7969 (*available 24/7*) and provide the following.

1. Password Reset ID 6009
2. Date of Birth
3. Social Security Number

*Be prepared to write down your temporary password.*

### TRS-ACTIVECARE

**Need Assistance with TRS-ActiveCare, or updating your PCP?**

Call BCBSTX (866) 355-5999

### FBS CALL CENTER

**Need Assistance with enrollment in THEbenefitsHUB?**

Call (866) 914-5202

Monday - Friday, 8AM - 6PM / CST

\*Calls are recorded

### SCAN QR CODE



1. Open Camera on your Phone
2. Hold Phone so QR Code Appears on Screen
3. Tap the Notification to open the link